

# QUARTERLY PERFORMANCE

Environmental Services

September 2016

All Measures



Measure	Owner & Updater	Sep 2016 Result	Trend	Jun 2016 Result	Sep 2015 Result	Actions	Comments	Sign Off
CSG01 - Percentage of dog fouling reports actioned within the set timescale of 7 days	Craig Thorpe Shirley Hermitage	100% (39/39) Target: 95	↗	97.44% (38/39) Target: 95	100% (56/56) Target: 95		Owner All completed within the set timescale.	✓
CSG02 - Percentage of fly tips collected within the set timescale of 7 days	Craig Thorpe Shirley Hermitage	96.13% (323/336) Target: 95	↗	95.87% (325/339) Target: 95	97.92% (329/336) Target: 95		Owner 13 over 7 days to complete. Of which 6 were passed to contractor for collection, 2 x pending reports, 2 x awaiting checks/access and 3 other.	✓
CSG04 - Litter Area inspections up to standard	Craig Thorpe Shirley Hermitage	120 Inspections No Target	➡	120 Inspections Target: 120	120 Inspections Target: 0		Owner Litter = 95.83% Grade A&B / Detritus = 95% Grade A&B. No controlled sweeps carried out this quarter.	✓
CSG05 - Graffiti Removal - Percentage removed from Dacorum Structures within 7 days	Craig Thorpe Shirley Hermitage	96.55% (28/29) Target: 95	↗	93.1% (54/58) Target: 95	93.33% (14/15) Target: 95		Owner 1 x report pending.	✓
TW04 - Trees and Woodlands - Contractor Quality Performance	Craig Thorpe Shirley Hermitage	100% Info Only	➡	100% Info Only	100% Info Only		Owner	✓
WR01a - Justified Missed collections (Excluding Assisted Collections)	Craig Thorpe Shirley Hermitage	701 Bins Target: 750	↘	327 Bins Target: 750	293 Bins Target: 750		Owner Approved	✓
WR03 - Number of justified missed assisted collections	Craig Thorpe Shirley Hermitage	60 Collections Target: 120	↘	47 Collections Target: 120	63 Collections Target: 150		Owner Good performance	✓
WR05 - Dry recycling Collected	Craig Thorpe Shirley Hermitage	3848.47, Tonnes Target: 3600	↗	3594.78, Tonnes Target: 3600	3560.6, Tonnes Target: 3786		Owner Slightly above target	✓
WR06 - Total tonnage of garden waste collected as per new service	Craig Thorpe Shirley Hermitage	3555.9 Tonnes Target: 3555.9	↗	3814.06 Tonnes Target: 3814.06	3102.72 Tonnes Target: 3102.72		Owner Approved	✓
WR07 - Tonnage of food waste.	Craig Thorpe Shirley Hermitage	1163.58 Tonnes Target: 1020	↘	1281.09 Tonnes Target: 1020	951.98 Tonnes Target: 1200		Owner Participation continues to be good	✓

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WR08 - Recycling Rate	Craig Thorpe Shirley Hermitage	No Data Target: 60		No Data Target: 60	No Data Target: 60		Owner Tonnes diverted need to be confirmed through a number of sources and therefore data not available at the time of the report.	✓