

Audit Committee Action Points – September

Date of meeting	Action point	Responsible officer	Date action completed	Response
18/09/24	<p data-bbox="349 384 797 491"><u>Item 8. Regulator of Social Housing Inspection & Regulatory Judgement</u></p> <p data-bbox="349 539 797 646">H Peacock to advise how many tenants were spoken to as part of the survey. (Q. by Cllr Elliot)</p>	H Peacock	25/09/2024	<p data-bbox="1296 384 2080 646">The survey was conducted using a mixed methods approach and carried out quarterly across the year from May 2023 to April 2024. Each quarter a representative sample of avg. 242 General Needs and Sheltered Housing tenants was taken from the entire tenant population. Quotas for these samples were set by age and property type to match the profile of the Council’s tenant base.</p> <p data-bbox="1296 694 2080 801">The fieldwork was carried out quarterly, with 244 tenant responses being collected during May 2023, 244 in August 2023, 243 in November 2023 and 241 in February 2024.</p> <p data-bbox="1296 849 2080 1034">In total, we interviewed 972 tenants including 730 General Needs tenants, 240 Sheltered Housing tenants and 2 whose record did not have their tenancy type recorded. This amounts to a margin of error of +/- 2.97 which sits within the regulator’s requirement of a margin of error of +/-4%.”</p>