Action reference	Date of meeting	Action	PH responsible for action	Strategic Director supporting with response	Distribution	Date of distribution	Next meeting publish deadline	Response/update
FC03	April 2024	5 1 75	Cllr Wilkie PH for Place		SLT & Cabinet	23/04/24		Thank you for your enquiry. Below is a combined response covering playgrounds within the borough's parks and open spaces that are publicly accessible and adventure playgrounds that are not. With regards to the programme of playground improvements being delivered in our parks and open spaces: within each of the six playgrounds due for refurbishment, there is inclusive equipment proposed in each these playgrounds so hope that allays any concerns you may have. Going forward, we have an aspiration to improve accessibility to and within playgrounds in parks and open spaces, and we will be bidding for funds to do this in the future. Adventure Playgrounds (APG) are not open public access, and only available to APG users when there are staff on site. We do have accessible equipment at the playgrounds, where equipment exists. The equipment is designed to cater for people with disabilities, however, they are not 100% compliant due to access as there are no pathways. Playground staff do assist with access to the equipment if visitors are having difficulty. There is a review being scoped at the moment in relation to the APG service which will include facilities and this aspect will of course be considered as part of that review
FC04	July 2024	Cllr Guest addressed the Leader and commented that around beginning of this year we were told we cannot have portrait of HM King for chamber yet because Royal Images were diverted to other enquiries on HM health. Cllr Guest asked; how does that square with an email received a couple of months ago from Premier, a Christian Media organisation that stated that portraits of the king would be available to churches after they had been available to public bodies since February. Cllr Guest advised she has seen 2 portraits of the king at County Hall and suggested if County Council has a spare and she is able to acquire it, she would hope the Leader would be able to hang this in the chamber. Cllr England to seek an updated position and circulate a written response.	Cllr England Leader of the Council		SLT & Cabinet	23/07/24	13/09/24	A picture is now in the chamber
FC05	July 2024	<u> </u>	Cllr Wilkie PH Place		SLT & Cabinet	23/07/24		All four Adventure Playgrounds are open from 9.30am to 5.30pm during the school holidays. There is a programme of activities at all four Adventure Playgrounds and the details of these are now on the Adventure Playground page of the Council's website. Unfortunately there was a delay in uploading the programmes for Chaulden and Grovehill due to a technical issue which is now resolved. We apologise for this delay and will endeavour to ensure future programmes are uploaded at the same time.
FC06	July 2024	Cllr Timmis referred to pg. 12 of the PH report and the statement that the Markyate conservation area character appraisal is to be adopted by Cabinet and asked why, as a Ward Councillor, she was not informed of this. Cllr Wilkie advised that these are public papers that go through appropriate scrutiny; not sure would ordinarily go to a particular councillor but confirmed she would take that up with officers and will circulate the response	Cllr Wilkie PH Place		SLT & Cabinet	23/07/24		There is no statutory requirement to consult Ward Members. The Parish Council were consulted as well as a wider public consultation carried out. The consultation happened in late Autumn 2022. It included a fourweek public consultation carried out between 21st November and 21st December 2022 via the 'Commonplace' consultation platform and an exhibition was held at Markyate Baptist Church on Tuesday 29th November 2022, 3 – 7pm.

	1				I	1	,
FC07	July 2024	Cllr Douris referred to the PMO and asked the PH for details of some of the benefits of the PMO transformation. Cllr Tindall confirmed he would circulate a written response.	Cllr Tindall PH People & Transformation	SLT & Cabinet	23/07/24	13/09/24	 We have been working to improve our Programme Management Office, standardising Project management practices, improving governance and reporting arrangements and introducing centralised tools and templates to support project delivery across Dacorum. This work will help us deliver projects more consistently and effectively across Dacorum and improve quality, whilst ensuring proper governance by overseeing project progress, ensuring alignment with strategic goals, and providing regular reporting on performance. The PMO improvement project forms part of our wider Future Dacorum transformation programme which aims to improve the way we deliver services to our customers whilst making us more efficient in the way we deliver those services: Customer behaviours have changed over the past few years and more and more people now want to access and transact with service providers through digital means. Our transformation programme aims to improve self-service and digital service delivery. This has a number of benefits; improving customer services, allowing us to deliver services more efficiently, reducing complaints and failure demand and ensuring services are designed with the customer at the heart. Dacorum has an increasing population whilst facing increased budgetary pressures, which means we are likely to see increases in demand for council services with decreasing per head funding. Our transformation programme will help deliver productivity and efficiency benefits and contractual savings, allowing us to meet such budgetary pressures with minimal impact on service delivery. We will keep members updated on progress through regular reports and updates to scrutiny
FC08	July 2024	Cllr Anderson referred to the parking charges consultation which is ongoing and asked; with respect particularly to his ward in Kings Langley where it is being proposed to introduce changes for the first time, not having been any before, what professional evidence did the PH use to base her decision to introduce charges in a location where there is not a demand for people to use the parking, where they will alternatively go down the road and park somewhere that they do not need to pay at all Cllr Capozzi advised that as there are multiple elements to that question, a written response will be circulated	Cllr Capozzi PH Corporate & Commercial Services	SLT & Cabinet	23/07/24	13/09/24	There is absolutely a demand for both the on-street and off-street parking in Kings Langley. Any time I drive along the high street every on-street parking space is occupied. If there was no demand, I doubt the feelings of having to pay for this service would be so strong. There is no evidence for the assertion that people will avoid Kings Langley high street in preference for an out-of-town retail park. Given that the offerings of the businesses on Kings Langley high street are quite bespoke and are in a more pleasurable and enjoyable environment compared to retail parks, the decerning shopper would almost certainly take advantage of the free off-street parking to continue their enjoyment of the high street, thereby leaving the paid, or free for 30-minutes, on-street parking for those passing through and wishing to make a brief stop. The percentage of completely free spaces in Kings Langley far exceeds any other area in Dacorum.
FC09	July 2024	Cllr Guest asked; when the Housing Dept decided to dig and plant flower beds on the green off Roseheath, why were local rsidents and Councillors not consulted or even informed first? Cllr Dhyani advised her understanding that officers had informed people locally but confirmed she would be happy to take this back to officers and seek a written response on what communication has taken place, given the Councillor does not feel she or residents have been informed	Cllr Dhyani PH Housing & Property Services	SLT & Cabinet	23/07/24	13/09/24	Works at Roseheath (amenity land between Merrow Drive and East Flint) is part of an ongoing initiative the Housing Service is carrying out in collaboration with Clean Safe & Green and Sunnyside Rural Trust to improve and reinvigorate areas of HRA retained amenity land. The aim through creation of the 'Butterfly Garden' is to promote biodiversity and will be planted with flowers that will attract pollinators. Consultation for this and a number of other designs was undertaken via our Housing Engagement Open event in October 2023, which was well attended by residents and Members. At the event the Butterfly design was identified as the standout design by those in attendance as one they'd like to see delivered. Prior to commencement of works more extensive engagement was not undertaken – our Housing team have been working closely with local residents to keep them informed of the approach, in partnership with CSG, and Sunnyside have responded to enquiries. Due to the works to the garden coinciding with the pre-election period, limited communications were carried out - steps have been taken to improve upon this process in the future ensuring that ward members receive the relevant information in a timely way. To date the service has received positive feedback about the gardens progress and we look forward to inviting residents, and Members to the formal opening event. Officers are exploring the development of an A3 poster and map, which will increase awareness of the gardens and other award winning green spaces across the borough. The Housing Service will continue to work collaboratively to identify opportunities to enhance our housing green spaces, and promote diversity – we would welcome feedback from Members in relation to our approach.

FC10	July 2024	Cllr Mitchell referred to the play park in Gadebridge, referred to in the report as	Cllr Bromham	SLT & Cabinet	23/07/24	13/09/24	The tender for Warners End Upper Valley (and Miswell Lane) were both received in late June. Both
		Warners End Valley and asked for confirmation of when the tender will be back	PH Neighbourhood				schemes have now been approved for award and are working through the Council governance processes.
		(was due end of June) as this location is still not on the list for works this year;	Operations				Work at these sites is anticipated commencing in October but officers will keep councillors whose wards
		but it had been previously down to take place this year and residents had been					these are in updated on start dates and progress.
		informed as such.					
		Cllr Bromham confirmed he would seek details for the specific site and asked for					
		confirmation of the exact location.					
		Cllr Mitchell clarifed this is the park in Gadebridge on the dip, it is actually called					
		Uppper Warners End but is referred to in the report as Warners End Valley					