

Dacorum BC Community Impact Assessment (CIA) Template

Policy / service / decision

Anti-Social Behaviour policy

Description of what is being impact assessed

What are the aims of the service, proposal, project? What outcomes do you want to achieve? What are the reasons for the proposal or change? Do you need to reference/consider any related projects?

Stakeholders; Who will be affected? Which protected characteristics is it most relevant to? Consider the public, service users, partners, staff, Members, etc

It is advisable to involve at least one colleague in the preparation of the assessment, dependent on likely level of impact

An effective Anti-Social behaviour and enforcement provision, is an essential aspect of governance and community development for Dacorum Borough Council. The Community Safety team recognise that Anti-Social behaviour can have a significant impact on the safety and well-being of individuals and communities. By investing in addressing Anti-Social behaviour robustly and in a timely manner, the local authority can help to create safer and more secure neighbourhoods, which subsequently will improve the quality of lives for residents.

As part of HTIP, a decision has been taken to align the Community Safety and Tenancy Enforcement Team, providing a one team approach in managing Anti-Social behaviour, as HTIP progresses further consideration will be given to this approach in reaching a determination of the permanent structure. The Community Safety service now has the overall responsibility for dealing with Anti-Social behaviour that is perpetrated by Dacorum Borough Council tenants and private households throughout Dacorum. As a result of this amalgamation, the council has developed a revised and updated Anti-Social Behaviour policy, in order to support our approach when tackling nuisance behaviour. The new policy can be viewed at Appendix 2.

The policy provides a breakdown of the types of ASB that the council will deal with, both in the Community Safety Team and Tenancy Management Team. Contact times have also been revised so that Customers will have clear guidance, relating to initial contact from enforcement officers. In delivering changes to the ASB policy, the council ensures that the policy is aligned with our new corporate behaviours.

The revised ASB policy, also takes into account new measures that have been put in place by the Government (ASB Action Plan), giving local authorities and partners a wider range of tools and powers to deal with persistent and unreasonable behaviour.

The ASB Action Plan, which was implemented in March 2023, will bring numerous benefits to victims of ASB. The plan seeks to support initial prevention methods, such as early education and take a robust approach when dealing with persistent nuisance that blights communities. The ASB action plan also seeks to make improvements and builds on the work already carried out by local authorities and partner agencies by acting in the following three ways;

- Treating anti-social behaviour with the urgency it deserves, bringing in hotspot policing to target the worst affected areas.
- Taking a zero tolerance approach – including cracking down on the illegal drugs that blight communities. This further includes, banning nitrous oxide and expanding drug testing on arrest.
- Giving police and other agencies, including local authorities the tools they need to act and restore pride in local communities.

A further inclusion within the council's revised ASB policy, details the council's approach to performance indicators and our requirement to report back specifically on topics such as Hate Crime, which is now a requirement of the Tenant Satisfaction Measures.

The Community Safety Team as a whole, has been reviewing approaches to tackling ASB and has identified new initiatives to robustly deal with persistent nuisance, such as increased use of Community Protection Warnings/Notices and demotions of tenure. The new policy, details the tools and powers that we currently and will continue to utilise moving forward.

Evidence

What data/information have you used to assess how this policy/service/decision might impact on protected groups?

(include relevant national/local data, research, monitoring information, service user feedback, complaints, audits, consultations, CIAs from other projects or other local authorities, etc.). You should include such information in a proportionate manner to reflect the level of impact of the policy/service/decision.

- Analysis of specific case management systems – reporting on the types of nuisance
- Police and Community Safety data
- ASB Case Review data – regarding the types of nuisance reported
- Customer feedback – following on from closure of ASB cases.

Who have you consulted with to assess possible impact on protected groups? *If you have not consulted other people, please explain why? You should include such information in a proportionate manner to reflect the level of impact of the policy/service/decision.*

- Community Safety partner agencies, such as Hertfordshire Police.
- Internal teams within DBC – Tenancy, Environmental and Community Protection, Community Safety and CCTV

Due to the nature of the work that the ASB team carry out, protected characteristics is always considered and appropriate referrals are made, as part of the case work procedure.

Proportionality is always a factor that is considered before utilisation of our tools and powers, including legal work.

Analysis of impact on protected groups (and others)

The Public Sector Equality Duty requires Dacorum BC to eliminate discrimination, advance equality of opportunity and foster good relations with protected groups. Consider how this policy/service/decision will achieve these aims. Using the table below, detail what considerations and potential impacts against each of these using the evidence that you have collated and your own understanding. Based on this information, make an assessment of the likely outcome, **before** you have implemented any mitigation.

- *The PCs of Marriage and Civil Partnership and Pregnancy and Maternity should be added if their inclusion is relevant for impact assessment.*
- *Use “insert below” menu layout option to insert extra rows where relevant (e.g. extra rows for different impairments within Disability).*

Protected group	Summary of impact	Negative impact / outcome	Neutral impact / outcome	Positive impact / outcome
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<i>What do you know? What do people tell you? Summary of data and feedback about service users and the wider community/public. Who uses / will use the service? Who doesn't / can't and why? Feedback/complaints?</i>				
Age	This policy will have a positive outcome for all ages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Disability (physical, intellectual, mental) <i>Refer to CIA Guidance Notes and Mental Illness & Learning Disability Guide</i>	<p>Due to nature of Anti-Social behaviour complaints, both physical and mental disability can be a sole contributory when dealing with ASB case management.</p> <p>Thorough consideration is given to the proportionate and appropriate sanctions that may be needed and procedural steps are taken, to ensure that sign posting and referrals are completed.</p> <p>Tenant Satisfaction Measures also now include designated reporting figures for all hate crimes.</p>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Gender reassignment	<p>Thorough consideration is given to the proportionate and appropriate sanctions that may be needed and procedural steps are taken, to ensure that sign posting and referrals are completed.</p> <p>The Equality Act 2010 and other relevant legislation is always considered, when managing an ASB case.</p> <p>Tenant Satisfaction Measures also now include designated reporting figures for all hate crimes.</p>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Race and ethnicity	Thorough consideration is given to the proportionate and appropriate sanctions that may be needed and procedural steps are taken, to ensure that sign posting and referrals are completed.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

	<p>The Equality Act 2010 and other relevant legislation is always considered, when managing an ASB case.</p> <p>Tenant Satisfaction Measures also now include designated reporting figures for all hate crimes.</p>			
Religion or belief	<p>Thorough consideration is given to the proportionate and appropriate sanctions that may be needed and procedural steps are taken, to ensure that sign posting and referrals are completed.</p> <p>The Equality Act 2010 and other relevant legislation is always considered, when managing an ASB case.</p> <p>Tenant Satisfaction Measures also now include designated reporting figures for all hate crimes.</p>	□	□	☒
Sex	<p>Thorough consideration is given to the proportionate and appropriate sanctions that may be needed and procedural steps are taken, to ensure that sign posting and referrals are completed.</p> <p>The Equality Act 2010 and other relevant legislation is always considered, when managing an ASB case.</p> <p>Tenant Satisfaction Measures also now include designated reporting figures for all hate crimes.</p>	□	□	☒
Sexual orientation	<p>Thorough consideration is given to the proportionate and appropriate sanctions that may be needed and procedural steps are taken, to ensure that sign posting and referrals are completed.</p> <p>The Equality Act 2010 and other relevant legislation is always considered, when managing an ASB case.</p>	□	□	☒

	Tenant Satisfaction Measures also now include designated reporting figures for all hate crimes.			
Not protected characteristics but consider other factors, e.g. carers, care leavers, veterans, homeless, low income, loneliness, rurality etc.	<p>Thorough consideration is given to the proportionate and appropriate sanctions that may be needed and procedural steps are taken, to ensure that sign posting and referrals are completed.</p> <p>Procedurally officers also consult with other Dacorum Borough Council departments and stakeholders, to ensure that concerns dealt with via a multi-disciplinary approach.</p>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Negative impacts / outcomes action plan				
Where you have ascertained that there will potentially be negative impacts / outcomes, you are required to mitigate the impact of these. Please detail below the actions that you intend to take.				
Action taken/to be taken <i>(copy & paste the negative impact / outcome then detail action)</i>	Date	Person responsible	Action complete	
Not applicable.	Select date		<input type="checkbox"/>	
Not applicable.	Select date		<input type="checkbox"/>	
Not applicable.	Select date		<input type="checkbox"/>	

Not applicable.	Select date		<input type="checkbox"/>
Not applicable.	Select date		<input type="checkbox"/>
Not applicable.	Select date		<input type="checkbox"/>
Not applicable.	Select date		<input type="checkbox"/>
Not applicable.	Select date		<input type="checkbox"/>
If negative impacts / outcomes remain, please provide an explanation below.			
Not applicable.			
Completed by (all involved in CIA)	Amy Dalton		
Date	January 2024		
Signed off by <i>(AD from different Directorate if being presented to SLT / Cabinet)</i>			
Date			

Entered onto CIA database - date	
To be reviewed by (officer name)	
Review date	