

Performance Scorecard SP&E OSC- Development Management & Planning

Measure Code ↑	Measure	Date	Actual	Target	DoT	Performance Trend
DMP01 (Q)	Percentage of all planning applications determined within target (Q)	Jun 2023	76%	70%	✘	
<p>This remains above target, and despite a fall compared to last quarter, is an improved performance compared to this time last year. There are five vacancies within the team (1 Lead Planning Officer and 4 Planning Officers). We are going back out to advert for these posts very shortly now that the market forces supplement has been agreed. Filling these posts will make a huge difference to the performance of the team.</p>						
PE04	Percentage of all Planning Enforcement priority site visits completed within target	Jun 2023	56%	100%	✘	
<p>The Enforcement team were affected by having one post vacant (out of a total of 3 within the team) during this quarter. Whilst the team are now back to full numbers, the new Member of staff has no prior experience of Planning and will take time to build up his level of expertise. In addition, the team have been focused in the previous quarter on trying to bring to a resolution older and / or more complex enforcement cases. This has resulted in a poor performance in terms of first site visits. It should be noted, however, that all cases will be visited and the appropriate action taken. Furthermore, it is hoped that with additional resources the team will be able to further bring down live caseload and therefore have more capacity to deal with new cases coming in and visiting them for the first time in a timely manner</p>						

Performance Scorecard SP&E OSC - Place, Communities & Enterprise

Measure Code ↑	Measure	Date	Actual	Target	DoT	Performance Trend
CPE01	Retail properties – vacancy rate	Jun 2023				
<p>Data for borough wide retail units is not available for this update. The current vacancy rate for council owned commercial assets is 4.43%. Data is not currently recorded by asset type but it is likely that the vacancy rate for council owned retail assets is lower than this as the majority are held in neighbourhood centres where the vacancy rate is very low. Officers will be reviewing this KPI following recruitment post restructure to determine if it is possible to ascertain accurate borough wide data.</p>						
CPE02 (Q)	Number of businesses supported by the PCE Team (Q)	Jun 2023	105		✔	