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# Spatial Planning and Environment

## Overview and Scrutiny Committee

<b>Report for:</b>	Spatial Planning and Environmental Overview and Scrutiny Committee
<b>Title of report:</b>	Q4 Environmental Services Update
<b>Date:</b>	2 <sup>nd</sup> June 2023
<b>Report on behalf of:</b>	Councillor Robin Bromham , Portfolio Holder for Regulatory and Community
<b>Part:</b>	I
<b>If Part II, reason:</b>	N/A
<b>Appendices:</b>	
<b>Background papers:</b>	
<b>Glossary of acronyms and any other abbreviations used in this report:</b>	

### Report Author / Responsible Officer

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<b>Corporate Priorities</b>	A clean, safe and enjoyable environment Ensuring efficient, effective and modern service delivery Climate and ecological emergency
<b>Wards affected</b>	All
<b>Purpose of the report:</b>	<b>1.</b> To provide Members with the performance report for quarter 4 in relation to Environmental Services
<b>Recommendation (s) to the decision maker (s):</b>	<b>1.</b> For information only.
<b>Period for post policy/project review:</b>	

## 1 Introduction

- 1.1 This report presents the performance outturn for Environmental Services during the fourth quarter (January to March) of the financial year 2022-23.
- 1.2 The performance report has a total of five reported indicators following the new improved reporting exercise undertaken by the Performance Team.
- 1.3 Of the revised KPIs two reflect a National Indicators; NI 191 for the kilograms of residual waste (non-recycled) produced by each household every year, and NI 192 for the percentage of household waste recycled and the other three are local indicators.

### WR02 Household Recycling Rate

- 1.4 This figure expresses the amount of materials collected for recycling and composting as a percentage of the total household waste stream. This figure mirrors the National Indicator NI 192. Over the months of the fourth quarter the figure was 49.00%. The household recycling rate is affected by the seasonal variations in the amount of green garden waste collected. The garden waste collection service does not operate for two months of this quarter owing to the majority of plants being in their winter season.

### WR01 Reports of missed bins per 100,000 collected

- 1.5 This is a local measure of service performance for Waste Operations based on reports of bins not emptied on their allocated collection day. The figure for Q4 was averaging 85. This figure is to be confirmed based on updated reporting.

### WR03 Kilograms per household of residual waste collected

- 1.6 This is a measure of the amount of non-recycled household waste collected by weight. For the three months of the fourth quarter the average per household was 105 kg. The final figure is a cumulative total of the whole year. The provisional figure for this is 421 kg.

### CSG02 Percentage of Fly tips collected within the set timescale of 7 days

- 1.7 The Clean, Safe and Green (CSG) service carry out the fly tip removal operation. For the fourth quarter 95.38 % of fly tips were cleared within the 7 days target, which is above the 95% target.

### CSG05 Graffiti Removal – Percentage removed from Dacorum Structures within 7 days

- 1.8 The CSG carry out this work. During fourth quarter 92.59% of reported graffiti was removed, just under the target of 95%.

## 1.9 Depot Transformation Project

The Waste Operations team have undergone a review as part of the Depot Transformation Program. Proposals were made to improve the logistics pattern used for collection vehicles, and in addition staff terms and conditions. The proposals underwent a full consultation with all staff involved and as a result of final negotiations a series of improvements have been agreed: -

- All the existing collection rounds have gone through to a route optimisation exercise to look at how to deploy the vehicles and crew in the most logical and efficient way.
- New collection rounds have been developed to allow the same service level to be delivered with fewer vehicles and crew, thereby creating environmental and economic savings.
- The service level and frequency of collections will remain the same.
- Through the consultation process the views of the staff were taken into consideration, and a revised iteration of the new routes was prepared. This will result in circa 10,000 properties having their collection day changed, far fewer than the initial proposal.

- The new routes are due to be implemented in late July.
- The views of the staff regarding terms and conditions has been taken into account and certain changes made to enhance staff morale, which in turn will assist with recruitment and retention.

#### 1.10 Garden Waste Subscription Service

The new subscription service began on the 27<sup>th</sup> February, during the fourth quarter.

The actual total number of households signed up to the scheme as of the 2<sup>nd</sup> June is 31,652. This is 63.3% of households who previously received a free collection.

#### **2 Options and alternatives considered**

No options to consider, for information only.

#### **3 Consultation**

N/A

#### **4 Financial and value for money implications:**

N/A

#### **5 Legal Implications**

N/A

#### **6 Risk implications:**

N/A

#### **7 Equalities, Community Impact and Human Rights:**

There are no Human Rights Implications arising from this report.

#### **8 Sustainability implications (including climate change, health and wellbeing, community safety)**

N/A

#### **9 Council infrastructure (including Health and Safety, HR/OD, assets and other resources)**

N/A

#### **10 Conclusions:**

Report to be noted by the Committee.