

FEEDBACK ON TRAINING & DEVELOPMENT

Attended:14 Returned Feedback forms: 14

Objectives:

By the end of the session you will:

- *Have a basic understanding of what emergency planning is;*
- *Be able to give examples of events that might occur*
- *Be able to briefly outline arrangements within Hertfordshire including other agencies;*
- *Have an awareness of Dacorum BC's involvement*
- *Have an understanding of Member roles in an emergency*

STRENGTHS

- Big subject! Look forward to receiving slides etc
- That there is a 'plan' and a strategy
- Showed that systems have improved since Buncefield
- Information I never knew
- Interesting
- Excellent slides, very useful information, good handout
- Useful overview of framework
- Received very effective and knowledgeable information
- A useful reminder
- Very useful information provided
- Full, lots included. Plenty of local experience drawn out of Buncefield/Oatridge
- Know what they are doing but not so much what we can/should do
- Not too much detail so able to absorb basic information what should happen and by whom

WEAKNESSES

- Explanation of contact numbers – who and when
- No actual data
- Further scenario to demonstrate actions to take
- Just repeated slides which were frustrating.
- Lack of coverage for some of the serious possibilities: Water contamination
- Lacked some specific knowledge
- Dry subject which levelled up at the end

OPPORTUNITIES

- Better examples of responses to media and public
- Taking on board member comments regarding communication channels
- Give out handbook in advance
- Would like members sheet ie telephone numbers
- More specific examples of emergencies would be useful – explosions and flu emergencies are very different types of response required.
- I got information from training. As a ward councillor, what is our role in emergency situation?
- Not really, because it will differ according to the audience
- More specific as per the previous presentation some two years ago.
- Outline of real major incident

Date: 20 January 2016

Event: Emergency Planning Awareness

TRAINING SCORE

Poor	0
Adequate	0
Good	6
Very good	8
Excellent	0