

Environmental Services

Measure Code	Measure Name	This Quarter Actual	This Quarter Target	Last Quarter Actual	Last Quarter Target	-4 Quarters Actual	-4 Quarters Target	DoT	Comments
CSG01	Percentage of dog fouling reports actioned within the set timescale of 7 days	89.74%	96.00%	89.47%	96.00%	100.00%	95.00%	✓	
CSG01a	Number of dog fouling reports actioned within the set timescale of 7 days	35		34		40		✓	
CSG02	Percentage of fly tips collected within the set timescale of 7 days	92.21%	93.00%	96.02%	93.00%	94.71%	95.00%	✗	
CSG02a	Number of fly tips collected within the set timescale of 7 days	367		338		376		✓	
CSG04a	Percentage of litter cleared in 7 days							?	
WR01	Reports of all missed bins per 100,000 collected	347		369				✓	
WR01a	Justified Missed collections (Excluding Assisted Collections)	1,164		1,339	200	1,555	600	»»	
WR03	Number of justified missed assisted collections	169		195	120	245	120	»»	
WR04	Average residential waste (KG) per household	0						?	
WR05	Dry recycling Collected	3,546.60		3,843.90	1,200.00	3,922.30	3,600.00	»»	
WR06	Total tonnage of garden waste collected	2,420.74		3,518.78	800.00	3,992.86	2,400.00	»»	
WR07	Tonnage of food waste	1,197.39		1,228.32	340.00	1,285.65	1,020.00	»»	
WR08	% change in commercial waste customers in the quarter							?	

## Regulatory Services

Measure Code	Measure Name	This Quarter Actual	This Quarter Target	Last Quarter Actual	Last Quarter Target	-4 Quarters Actual	-4 Quarters Target	DoT	Comments
ECP01	Percentage of Noise Nuisance cases closed within 60 days	93.95%	85.00%	69.15%	85.00%	87.63%	85.00%	✓	
ECP02	Percentage of registered food premises that have a rating of 4 or 5	74.11%	90.00%	74.40%	90.00%	74.37%	90.00%	✗	
ECP03	Percentage of ECP Service Requests responded to within target	91.44%	95.00%	90.68%	95.00%	95.61%	95.00%	✓	
ECP05	Percentage of Fly tips reported assessed by an Enforcement Officer within 3 working days	89.41%	90.00%	86.06%	90.00%	87.48%	90.00%	✓	
ECP06	Development Control Consultations to ECP with a first formal response within 20 days	100.00%	90.00%	100.00%	90.00%	100.00%	90.00%	➔	
ECP07	Number of Environmental Enforcement Actions	1,261		1,165		1,130		✓	
ECP09	Percentage of high risk (A-D) food inspections/interventions achieved within the Quarter	30.34%	95.00%	56.41%	95.00%	46.43%	95.00%	✗	
HS01	All reported accidents/incidents (Including those required to be reported to the HSE)	56		71		57		✓	
HS02	Accidents / incidents that are notifiable to the HSE under RIDDOR	0		2		6		✓	