



Finance and Resources

Overview and Scrutiny Committee

Report for:	Finance and Resources Overview and Scrutiny Committee
Title of report:	
Date:	
Report on behalf of:	Cllr Graeme Elliot, Portfolio Holder for Finance & Resources
Part:	I
If Part II, reason:	N/A
Appendices:	Appendix A – Finance and Resources Qtr 2 Performance Report Appendix B – Revenues and Benefits Qtr 2 Performance Report Appendix C – Finance and Resources Operational Risk Report
Background papers:	Previous performance reports to Scrutiny.
Glossary of acronyms and any other abbreviations used in this report:	F&R OSC- Finance and Resources Overview and Scrutiny Committee.

Report Author / Responsible Officer

Nigel Howcutt, CFO.



Nigel.howcutt@dacorum.gov.uk / 01442 228662 (ext. 2662)

Corporate Priorities	<ul style="list-style-type: none"> A clean, safe and enjoyable environment Building strong and vibrant communities Ensuring economic growth and prosperity Providing good quality affordable homes, in particular for those most in need
-----------------------------	--

	Ensuring efficient, effective and modern service delivery Climate and ecological emergency
Wards affected	All Wards
Purpose of the report:	To provide Committee with analysis of quarterly performance within Finance & Resources for the 2 nd Quarter of 2022/23.
Recommendation (s) to the decision maker (s):	That Committee notes the contents of the report and the performance of Finance & Resources for Quarter 2, 2022/23.
Period for post policy/project review:	Reports Produced Quarterly.

1 Introduction:

Operational Risk and Performance reports are presented to Overview and Scrutiny Committees on a quarterly basis. They provide Members with an opportunity to scrutinise performance against a range of key indicators.

2 Quarter 2 Performance and Operational Risk report:

- A. This report outlines the 2022/23 Quarter 2 (July – September) performance of the finance and resources division. Members will find enclosed appendices that represent the finance and resources division, Appendix A Finance and resources Qtr 2 performance report and Appendix B Revenues and Benefits Qtr 2 Performance report.
- B. The Performance appendices attached in Appendix A and Appendix B detail the current performance against a range of agreed Key Performance Indicators. These report detail that;
- 6 core KPI's are green, where performance is achieving or exceeding current targets,
 - 2 core KPI's are amber, where performance is achieving or is close to achieving expected levels of service provision.
 - 1 red KPI where performance requires improvement.

The red KPI is FIN02A and relates to the time taken for debtors to pay.

- **FIN02a Time taken for debtors to pay** – This has been adversely impacted by several government Covid policies that has either limited or prevented the standard debt collection processes.
 - The Council has more historic debt resulting from the pandemic where either businesses have chosen to repay debt through payment plans which take longer to pay back, or have not been paying their debt as previously expected.
 - The service expected debt recovery actions to be back to normal in 21/22 but government policy has meant debt recovery processes are still not back to what the industry would call “normal”. Improvement has been made throughout 22/23 with year on year performance improving by over 15%. As of October covid debt recovery policies relating to commercial leaseholds change significantly and hence the service expects to see an improvement in quarter 3.
- C. The Qtr 2 Operational risk register is attached in Appendix C. At present there are no red rated operational risks and there were no changes made to the risk scores when compared to Quarter 1, the appendix details mitigation strategies, risk targets and updated commentary.

3 Financial and value for money implications:

Poor performance or increased risk would indicate areas of concern and potential lack of best value and these services and processes are reviewed as part of the ongoing Corporate financial monitoring framework and reflected in the budget monitoring reports presented to scrutiny and cabinet.

4 Legal Implications

N/A

5 Risk implications:

The process of reviewing and reporting performance and operational risks is part of the wider risk management processes undertaken by the council, to ensure risk management and mitigation is undertaken where required and follows the strategic risk strategy outlined by the council.

6 Equalities, Community Impact and Human Rights:

No Community or equalities assessment has been undertaken specifically as part of this report, the services and the service delivery processes are assessed periodically to ensure these services reflect the council's policy on service delivery.

7 Sustainability implications (including climate change, health and wellbeing, community safety)

N/A

8 Council infrastructure (including Health and Safety, HR/OD, assets and other resources)

N/A

9 Conclusions:

The performance and risk is outlined in the appendices and summarised in the report, and the committee are asked to note the report.