

Adult Care Service Report for Health in Dacorum Committee Meeting of 11th October 2022

At its meeting on 17th June 2022, Hertfordshire County Council's (HCC's) Adult Care panel looked at the Adult Social Care Performance Monitor Quarter 4 2021/22 (January-March 2022). Members commented on safeguarding concerns and the reasons for acts of omission. Officers advised that acts of omission eg late or missed medication tended not to be related to staffing.

In response to a question regarding ambulance delays and hospital discharge, officers advised that workforce capacity was the biggest challenge. Some of the people awaiting homecare would be in hospital and Adult Care Services (ACS) was working closely with the NHS to provide as much capacity as possible.

Regarding figures for people with learning disabilities in paid employment, officers agreed to reach out to the top performing authorities in this area. On 1st July 2022 there would be an employment fair on learning disability opportunities.

Members discussed the proportion of adults with learning disabilities living in their own homes/with family, noting the difficulties with families/carers aging. Officers advised that the number of carers contacting the service had increased and plans were being developed for the future.

A Panel meeting was set for 9th September 2022, but was cancelled out of respect for Queen Elizabeth II. The Quarter 1 Adult Care Performance Report was due to come to it, so it was e-mailed to members instead. ACS is projecting an increase in support requests. Waiting lists for assessment are a key area of focus, with operational areas working to apply additional capacity to reduce wait times.

59.5% of new requests were supported with information or signposted to voluntary services.

As a result of increased demand ACS is supporting 10% more adults than pre-Covid levels, including those waiting for assessment. The number of adults receiving homecare is higher than pre-Covid levels.

ACS is projecting a slight increase in new residential admissions for adults aged 18-64 and a decrease in admissions for those over 65. New admissions remain lower than pre-Covid levels.

At the meeting on 10th October 2022, the Adult Social Care Annual Complaints Report 01.04.21-31.03.22 and the Hertfordshire Home Improvement Agency Annual Report are being discussed.

C/Cllr Fiona Guest