



Spatial Planning and Environment Overview and Scrutiny Committee

Report for:	Spatial Planning and Environment Overview and Scrutiny Committee
Title of report:	Quarter 1 Environment Performance Report
Date:	20 th September 2022
Report on behalf of:	Councillor Graham Barrett, Portfolio Holder for Environmental Services Craig Thorpe, Group Manager, Environmental Services
Part:	I
If Part II, reason:	N/A
Appendices:	Appendix 1 – Covid performance report
Background papers:	N/A
Glossary of acronyms and any other abbreviations used in this report:	CSG – Clean, Safe and Green Ts and Ws – Trees and Woodlands CPC – Driver Certificate of Professional Competence

Report Author / Responsible Officer

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Corporate Priorities	A clean, safe and enjoyable environment
Wards affected	ALL
Purpose of the report:	1. To report of Q1 performance
Recommendation (s) to the decision maker (s):	1. To note the report
Period for post policy/project review:	

Environmental Services Overview and Scrutiny Quarter 1 – Performance Review

Introduction

Environmental Services consists of the following:

Refuse and Recycling – Domestic and Commercial Waste Collections.

- Providing scheduled collections of waste and recycling materials from over 65,000 domestic properties and 800 commercial waste customers
- Collection of over 1000 “paid for” bulky collections per annum upon request
- Collection of cess waste from private dwellings

Waste Transfer Site – ISO 14001 compliant

- Storage and bulking of over 24,000 tonnes of recycling materials for onward processing
- Separation, storage and disposal of hazardous waste including asbestos, dead animals, paints, light bulbs, electrical equipment and other flammables.

Clean, Safe and Green (CSG)

- Scheduled grass cutting on behalf of Herts County, Housing Landlord and on Dacorum owned land
- Maintenance of hedges, shrub beds and some roundabouts
- Maintenance of parks and open spaces including play equipment
- Maintenance of sports pitches
- Weed spraying
- Clearance of fly tips
- Removal of graffiti
- Removal and disposal of road kill
- Management of Trees on behalf of Herts County, Housing, Dacorum owned land, parks and open spaces and woodlands
- Management of Rights of Way and Countryside access

Environmental Projects

- Initiate environmental and / or seasonal campaigns to promote the waste hierarchy through events, online challenges, social media, website etc.
- Plan and implement new service additions, such as recycling and food waste.
- Monitoring Waste Services, Clean, Safe & Green and social media data, including tonnages, contamination and fly tipping, and collating into reports.
- Supporting the waste hierarchy in schools through presentations, quarterly e-newsletters and projects.
- Organise anti-littering campaigns with local residents and businesses.
- Produce all artwork and literature for press releases, corporate articles, collection calendars and designs for vehicles
- Represent Dacorum Borough Council as a partnering member of the Hertfordshire Waste Partnership.

Fleet Management (Vehicle Repair Shop)

- Servicing and maintenance of all the Councils fleet of vehicles to ensure legal compliance with Road Transport Law and effective running of front line services.

Resources

- Record and produce key performance data such as waste tonnages
- Check and allocate all customer service requests including the bulky item service
- Deal with resident and Customer Service Unit enquiries
- Manage the weighbridge service
- General administration of services including the cesspool emptying requests, sharps box collections and the additional garden waste service.

Service Updates

Waste Services Operations

- Continued to maintained full services despite major issues with LGV Driver shortages
- Carried out several days of agency induction training
- Successfully carried out scheduled collections on Good Friday
- Facilitated Compost Giveaway
- Successfully completed Spring Bank holiday and Queens Platinum Jubilee working
- Carried out Special Village collection for Markyate
- Carried out Electrical compliance testing and Fire Risk Assessment to all facilities at both Cupid Green Depot and Tringford Depot
- Carried out Asbestos audit to Tringford Depot

Clean, Safe and Green

- Four staff completed Hiab Grab Lorry training, took delivery of new grab lorry April for clearing flytips.
- Started to steam clean Old Town pathways
- Prepared Canal fields for green flag award - painted benches, bins etc
- Refurbed park benches Gadebridge Park
- Recommissioned the Splash Park in April.
- Removed the football goal post to renovate the goal mouths
- Started grass cutting – gardens, play areas, week commencing 28th March Ride- machines started week commencing 4th April.
- Cleaning Traffic islands completed April
- Completed cutting of the central reservation A414 on 11th, 12th ,13th May
- Reviewing Gardens maintenance responsibilities with Housing.
- Completed Summer Bedding
- Completed housing project shrub bed renovations – Marlins Turn, Driftway, Paston Road, Betty Paterson
- Continued recruitment drive – Temp to Perms, Summer Temps, Apprentices, Splash Park Warden.

Parks, Open Spaces, Trees and Woodlands

- Completed our annual Friends Group task programme prior to the summer break with a final session at Bunkers Park. Overall programme included nine tasks in Chipperfield Common and ten in Bunkers Park.
- Completed a grant application for additional tree planting via HCC.
- Continued work on the Chilterns Beechwoods SAC project with colleagues in Planning.
- Planted a Golden Tulip tree close to Queens Square for the Queens Jubilee celebrations.
- Attended Herts Tree Officers Forum.
- Progressing discussions with Procurement team about Tree Maintenance Services contract 2023.
- New wildflower map on our biodiversity page.
- Wildflower turf planted in Gadebridge park.
- Re-wilded areas created in Berkhamsted.
- 56,000 bedding plants, planted.
- Path re-laid in the Walled garden Hemel Hempstead.
- Queens Jubilee event in Tring Memorial Garden organised by Friends group.

Educational Awareness

- Our compost giveaway was a big success! 10 tonnes of compost was given away for free to residents plus packets of wildflower seeds for everyone. We also gave some bags to DENS for their garden.
- Over 320 volunteers took part in the Great British Spring clean clearing 219 bags of rubbish and 167 bags of recycling.
- In June we displayed photos and quotes from Street Champions and volunteers from our various Friends groups in the Round House volunteers building in Hemel town centre. We had a marquee and invited residents to come and see the display and ask questions about volunteering. This is still on display today.
- Launched the new Dacorum Refill & Go digital trails on the LoyalFree app to mark World Refill day (16 June). These will run until the end of August. There are six trails with six prizes of water bottles and coffee cups up for grabs.

- Supported our Sustainability team to distribute 4000 packets of wildflower seeds to local residents as part of Biodiversity day. A schools competition to win a bug hotel, planters, flowers and wildflower seeds was also run. We visited the winning school to plant the flowers and seeds with them.
- Between 1 March and 30 April, we received 96 new Street Champion registrations, bringing the total registered to 724 as of 30 April.
- Between 1 March and 30 April, we gave 2 primary school talks, and a Brownie pack talk combined with a recycling relay game.

Resources and Administration

- Total Waste Services service requests = 8993 , this includes;
 - 449 bulky item service requests
 - 352 fly tips reports collected by CSG.
- Total Clean, Safe & Green service requests = 1202, this includes;
 - 283 for Trees & Woodlands (transferred to Ezytreev).
- Requests for sharps box collections = 1237 (boxes) and requests for 682 boxes to be delivered.
- Administration staff manually weighed 1009 vehicles (e.g. outgoing food waste, garden waste and comingled recycling plus public weighs), others transactions are completed at the driver operated console.
- DBC outgoing tonnages for the quarter - Comingled Recycling = 3843.90t / Garden = 3518.88t / Food - 1228.32t

End