

Housing and Community OSC

Actions arising – 2nd February 2022

Date of meeting	Action point	Responsible for action	Date action completed	Update on action point
<u>HC/006/22</u>	J Nason to look into amount of correspondence with MPs compared with Councillors.	J. Nason		Phase 2 of the Customer Strategy work is underway and following approval by Cabinet and Full Council it is expected that a consultancy will be procured to support the implementation of the strategy alongside the streamlining of processes and policies. As part of this additional baselines will capture this information and this will be available for members in Summer 2022.