

**Housing and Community OSC**

**Actions arising – 10<sup>th</sup> November 2021**

<b>Date of meeting</b>	<b>Action point</b>	<b>Responsible for action</b>	<b>Date action completed</b>	<b>Update on action point</b>
<b><u>HC/070/21</u></b> <b><u>10/11/21</u></b>	The Chairman referred to item 3.0.1 regarding non-urgent repairs and requested that a record on cancellations be brought to the Committee.	F. Williamson	10/11/21	F. Williamson confirmed that the new team leader is addressing complaints, complaints resolutions and cancellations, and this will be presented in the Q3 report.