



OSC Report - Strategic Planning & Environment - Neighbourhood Delivery Jun-2021

Indicator Name	Results Jun-2021	Last Months Results Mar-21	Last Years Results Jun-20	RAG	Comments	Actions
Dacorum Delivers - Performance excellence						
ECP09 - Percentage of high risk (A-D) food inspections/interventions achieved within the Quarter.	29.76% 25 / 84 Target: 95%	36.69% 62 / 169 Target: 95%	0% 0 / 78 Target: 95%	4 0 0	No Comments	No Info
Safe and Clean Environment - Maintain a clean and safe environment						
CSG01a - Number of dog fouling reports actioned within the set timescale of 7 days	64 Info Only	105 Info Only	36 Info Only		No Comments	No Info
CSG02a - Number of fly tips collected within the set timescale of 7 days	391 Info Only	417 Info Only	354 Info Only		No Comments	No Info
CSG01 - Percentage of dog fouling reports actioned within the set timescale of 7 days	91.43% 64 / 70 Target: 95%	99.06% 105 / 106 Target: 95%	97.3% 36 / 37 Target: 95%	0 1 3	Approver Comments: 2 reports over 7 days to complete. 4 x reports still open.	No Info
CSG02 - Percentage of fly tips collected within the set timescale of 7 days	97.75% 391 / 400 Target: 95%	96.53% 417 / 432 Target: 95%	97.25% 354 / 364 Target: 95%	0 0 4	Approver Comments: 6 reports over 7 days to complete. 3 reports still open.	No Info
CSG04a - % of litter area inspections graded A or B - Litter	No Data Info Only	No Data Info Only	No Data Info Only		Approver Comments: No data collected due to reduced staffing levels	No Info
WR01a - Justified Missed collections (Excluding Assisted Collections)	881 Bins Target: 750 Bins	810 Bins Target: 750 Bins	1187 Bins Target: 750 Bins	4 0 0	Approver Comments: Slightly over target due to increase in inaccessible roads as a result of increased home working and parked cars	No Info
WR03 - Number of justified missed assisted collections	181 Collections Target: 120 Collections	155 Collections Target: 120 Collections	214 Collections Target: 120 Collections	4 0 0	Approver Comments: Slightly over target due to increase in inaccessible roads as a result of increased home working and parked cars	No Info

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ECP07 - Number of Environmental Enforcement Actions (PACE Interviews, Informal Letters, CPNs, FPN's, Simple Cautions and Prosecutions)	1282 Info Only	1458 Info Only	766 Info Only		No Comments	No Info
ECP01 - Percentage of Noise Nuisance cases closed within 60 days	89.66% 52 / 58 Target: 0.85%	41.98% 34 / 81 Target: 85%	90.63% 58 / 64 Target: 85%	1 2 1	No Comments	No Info
ECP02 - Percentage of registered food premises that have a rating of 4 or 5.	74.72% 1348 / 1804 Target: 0.9%	76.33% 1338 / 1753 Target: 90%	79.15% 1325 / 1674 Target: 90%	3 0 1	No Comments	No Info
ECP03 - Percentage of ECP Service Requests responded to within target.	96.88% 2733 / 2821 Target: 0.95%	95.07% 2159 / 2271 Target: 95%	90.46% 882 / 975 Target: 95%	2 0 2	No Comments	No Info
ECP05 - Percentage of Fly tips reported assessed by an Enforcement Officer within 3 working days	86.55% 824 / 952 Target: 90%	94.94% 995 / 1048 Target: 90%	64.02% 507 / 792 Target: 90%	0 1 3	No Comments	No Info
ECP06 - Development Control Consultations to ECP with a first formal response within 20 days.	100% 318 / 318 Target: 0.9%	100% 280 / 280 Target: 0.9%	99.66% 291 / 292 Target: 90%	0 0 4	No Comments	No Info
WR08 - % change in commercial waste customers in the quarter	No Data Info Only	No Data Info Only	No Data Info Only		Approver Comments: Significant loss in commercial waste customers due to covid pandemic	No Info
HS01 - All reported accidents/incidents (Including those required to be reported to the HSE)	52 Info Only	26 Info Only	38 Info Only		No Comments	No Info
WR06 - Total tonnage of garden waste collected	3822.36 Tonnes Info Only	1144.85 Tonnes Info Only	4340.24 Tonnes Info Only		No Comments	No Info

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WR07 - Tonnage of food waste.	1314.44 Tonnes Target: 1020 Tonnes	1493.69 Tonnes Target: 1020 Tonnes	1382.96 Tonnes Target: 1020 Tonnes		Approver Comments: Validated. More people working from home = increase waste	No Info
WR05 - Dry recycling Collected	4082.66, Tonnes Target: 3600, Tonnes	4408.53, Tonnes Target: 3600, Tonnes	4331.24, Tonnes Target: 3600, Tonnes	0 0 4	Approver Comments: Validated. More people working from home = increase waste	No Info
HS02 - Accidents / incidents that are notifiable to the HSE under RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 2013) This includes occupational diseases	2 Info Only	0 Info Only	1 Info Only		No Comments	No Info