



OSC Report - Strategic Planning & Environment - Neighbourhood Delivery Mar-2021

Indicator Name	Results Mar-2021	Last Months Results Dec-20	Last Years Results Mar-20	RAG	Comments	Actions
Dacorum Delivers - Performance excellence						
ECP09 - Percentage of high risk (A-D) food inspections/interventions achieved within the Quarter.	36.69% 62 / 169 Target: 95%	61.26% 68 / 111 Target: 95%	97.56% 120 / 123 Target: 95%	● ● ●	No Comments	No Info
Safe and Clean Environment - Maintain a clean and safe environment						
CSG01a - Number of dog fouling reports actioned within the set timescale of 7 days	105 Info Only	81 Info Only	79 Info Only		No Comments	No Info
CSG02a - Number of fly tips collected within the set timescale of 7 days	417 Info Only	311 Info Only	339 Info Only		No Comments	No Info
CSG01 - Percentage of dog fouling reports actioned within the set timescale of 7 days	99.06% 105 / 106 Target: 95%	96.43% 81 / 84 Target: 95%	98.75% 79 / 80 Target: 95%	0 0 4	No Comments	No Info
CSG02 - Percentage of fly tips collected within the set timescale of 7 days	96.53% 417 / 432 Target: 95%	95.11% 311 / 327 Target: 95%	97.41% 339 / 348 Target: 95%	0 0 4	No Comments	No Info
CSG04a - % of litter area inspections graded A or B - Litter	No Data 0 / 0 Info Only	No Data 0 / 0 Info Only			No Comments	No Info
WR01a - Justified Missed collections (Excluding Assisted Collections)	810 Bins Target: 750 Bins	846 Bins Target: 750 Bins	438 Bins Target: 750 Bins	4 0 0	No Comments	No Info
WR03 - Number of justified missed assisted collections	155 Collections Target: 120 Collections	157 Collections Target: 120 Collections	86 Collections Target: 120 Collections	4 0 0	No Comments	No Info

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ECP07 - Number of Environmental Enforcement Actions (PACE Interviews, Informal Letters, CPNs, FPN's, Simple Cautions and Prosecutions)	1458 Info Only	1098 Info Only	40 Info Only		No Comments	No Info
ECP01 - Percentage of Noise Nuisance cases closed within 60 days	41.98% 34 / 81 Target: 85%	82.05% 32 / 39 Target: 85%	91.11% 41 / 45 Target: 85%	1 2 1	No Comments	No Info
ECP02 - Percentage of registered food premises that have a rating of 4 or 5.	76.33% 1338 / 1753 Target: 90%	77.73% 1340 / 1724 Target: 90%	81.14% 1325 / 1633 Target: 90%	4 0 0	No Comments	No Info
ECP03 - Percentage of ECP Service Requests responded to within target.	95.07% 2159 / 2271 Target: 95%	90.11% 1011 / 1122 Target: 95%	91.91% 829 / 902 Target: 95%	2 1 1	No Comments	No Info
ECP05 - Percentage of Fly tips reported assessed by an Enforcement Officer within 3 working days	94.94% 995 / 1048 Target: 90%	94.82% 677 / 714 Target: 90%	91.13% 637 / 699 Target: 90%	1 0 3	No Comments	No Info
ECP06 - Development Control Consultations to ECP with a first formal response within 20 days.	100% 280 / 280 Target: 0.9%	100% 287 / 287 Target: 0.9%	100% 250 / 250 Target: 90%	0 0 4	No Comments	No Info
HS01 - All reported accidents/incidents (Including those required to be reported to the HSE)	26 Info Only	47 Info Only	32 Info Only		No Comments	No Info
WR06 - Total tonnage of garden waste collected	1144.85 Tonnes Info Only	2204.09 Tonnes Info Only	706.65 Tonnes Info Only		No Comments	No Info
WR07 - Tonnage of food waste.	1493.69 Tonnes Target: 1020 Tonnes	1389.91 Tonnes Target: 1020 Tonnes	1373.34 Tonnes Target: 1020 Tonnes		No Comments	No Info

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WR05 - Dry recycling Collected	4408.53, Tonnes Target: 3600, Tonnes	4172.38, Tonnes Target: 3600, Tonnes	3944.27, Tonnes Target: 3600, Tonnes	0 0 4	No Comments	No Info
HS02 - Accidents / incidents that are notifiable to the HSE under RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 2013) This includes occupational diseases	0 Info Only	2 Info Only	3 Info Only		No Comments	No Info
WR08 - % change in commercial waste customers in the quarter	No Data Info Only	No Data Info Only	No Data Info Only		No Comments	No Info