



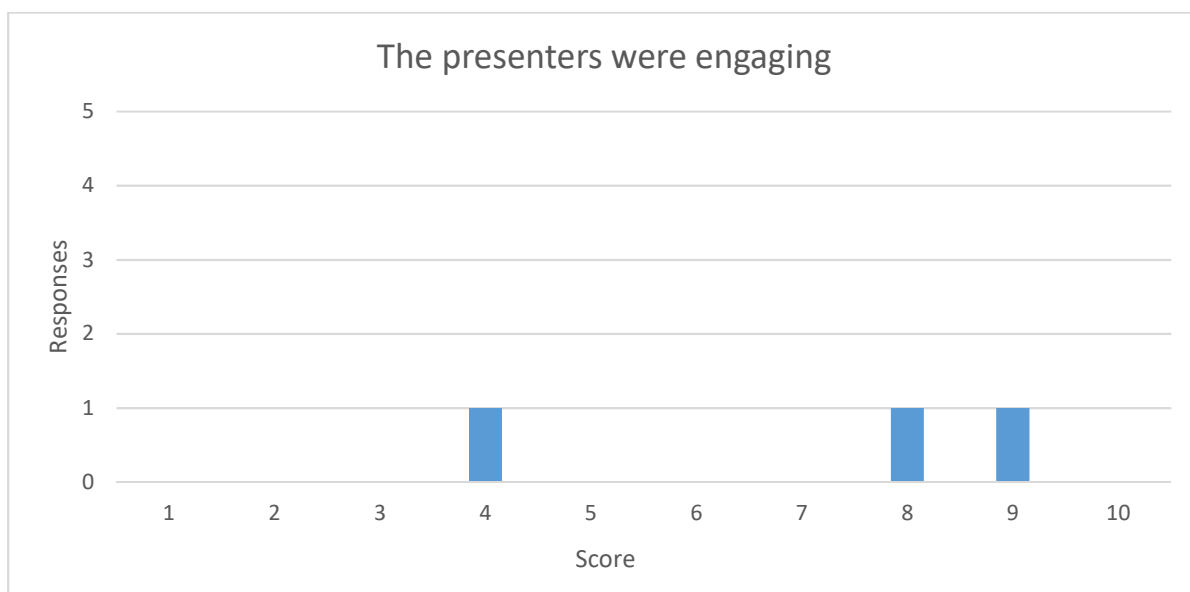
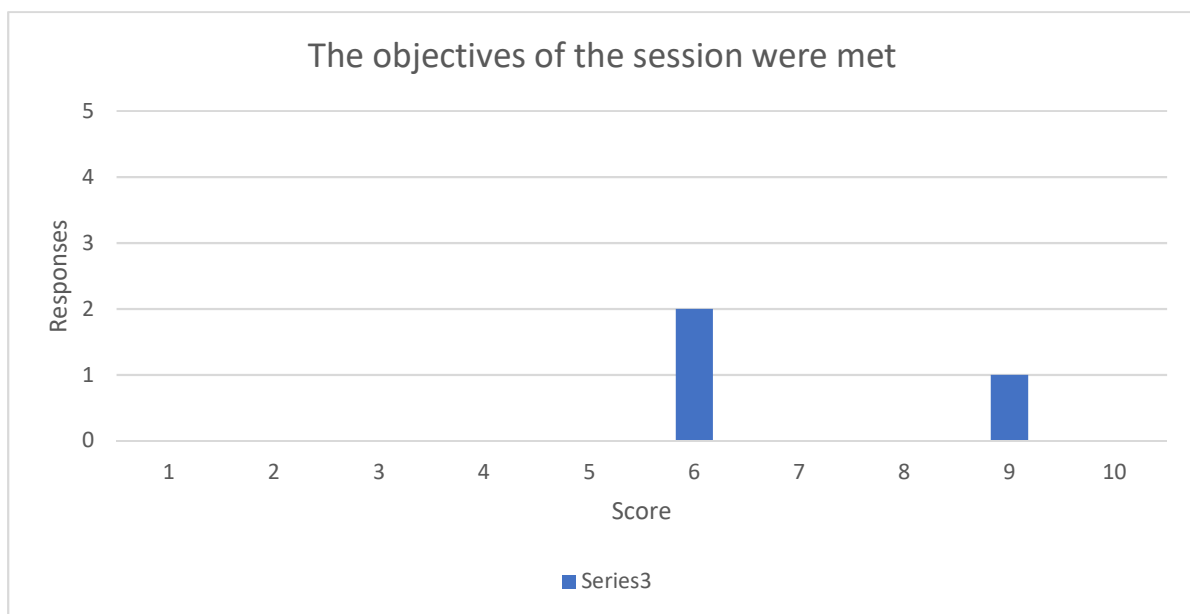
FEEDBACK ON TRAINING & DEVELOPMENT

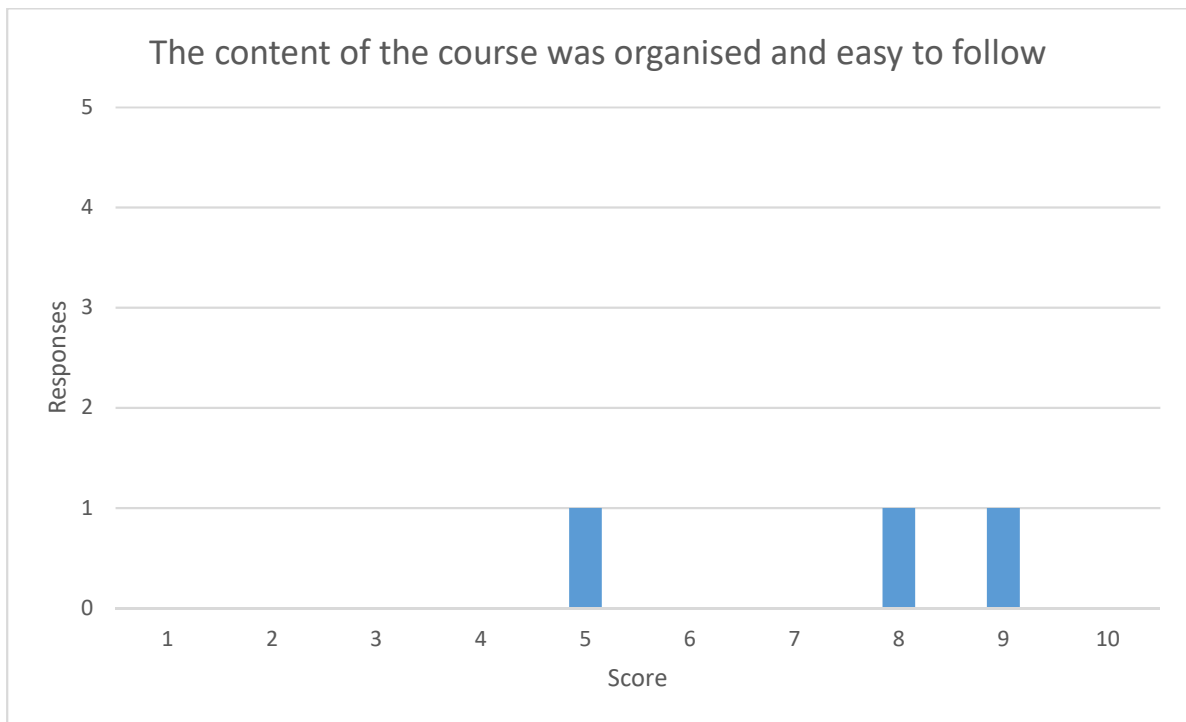
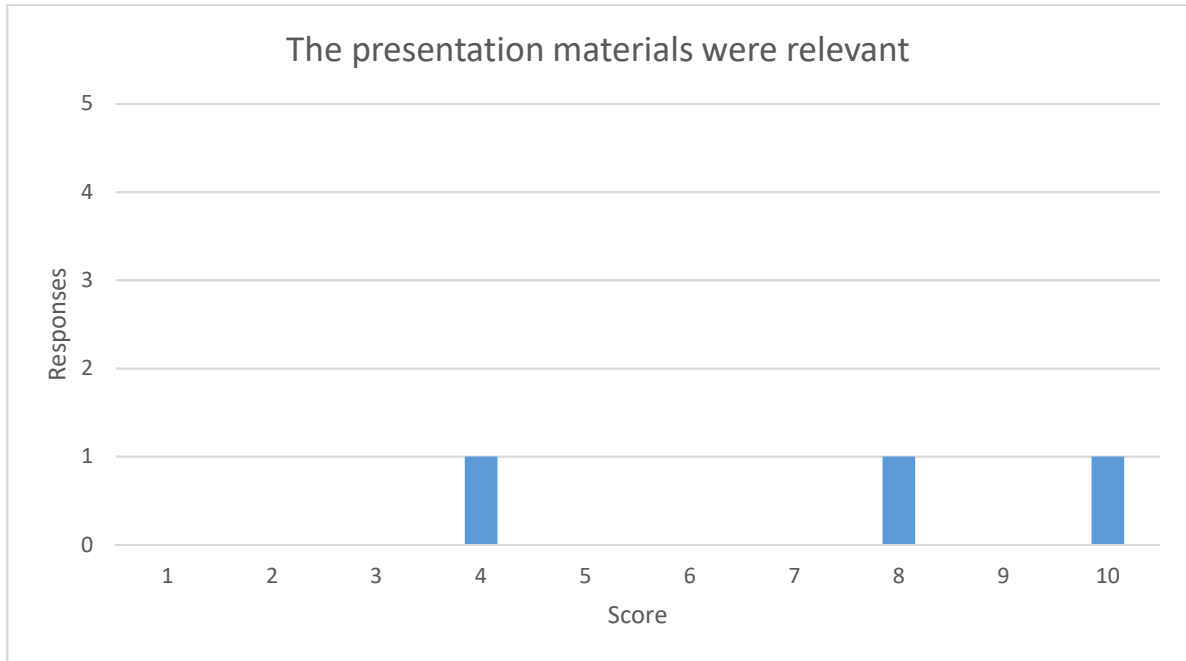
Attended: 15

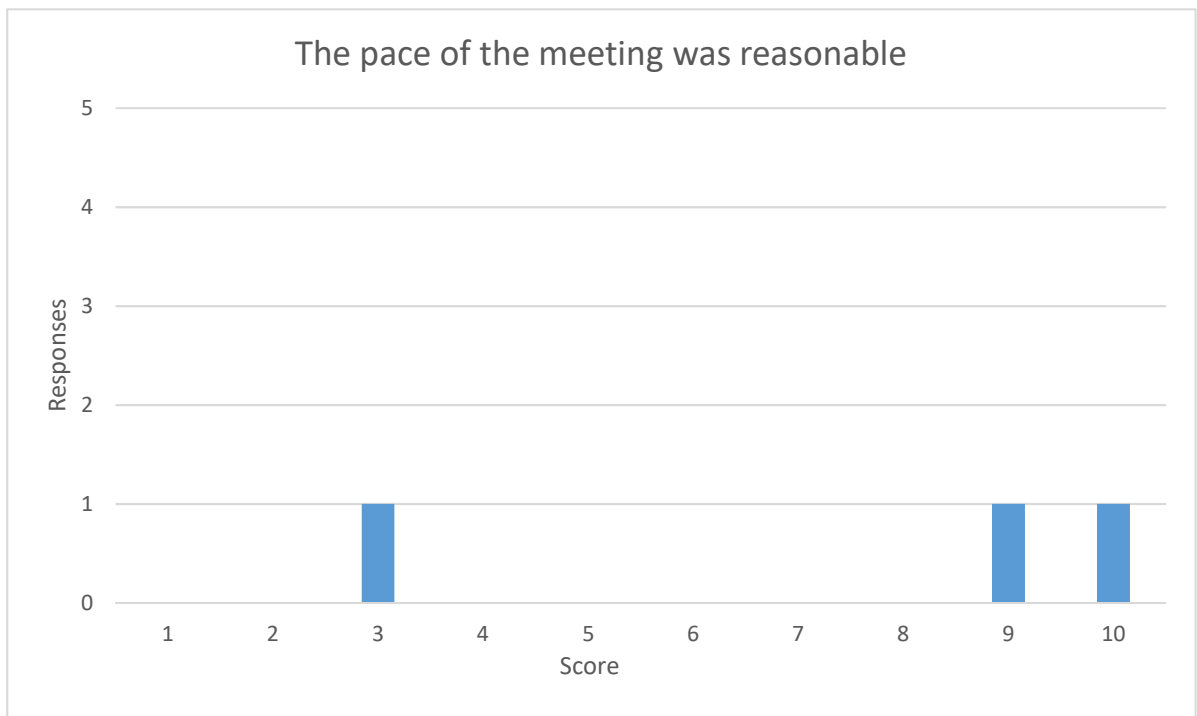
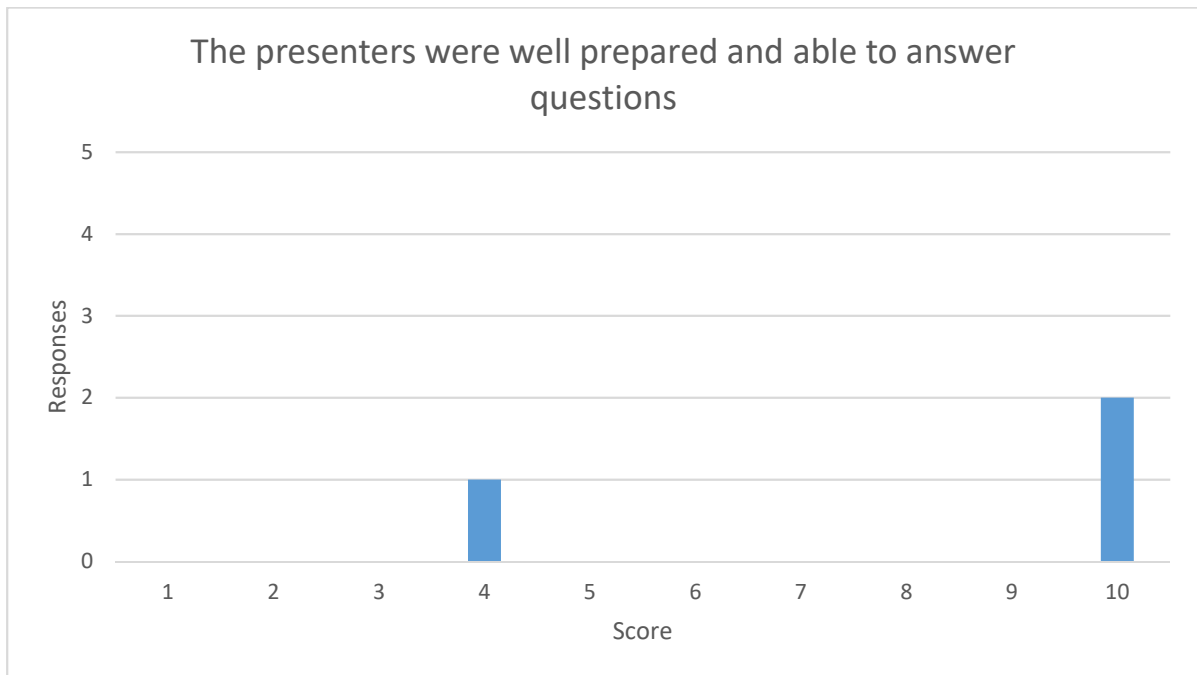
Returned Feedback forms: 3

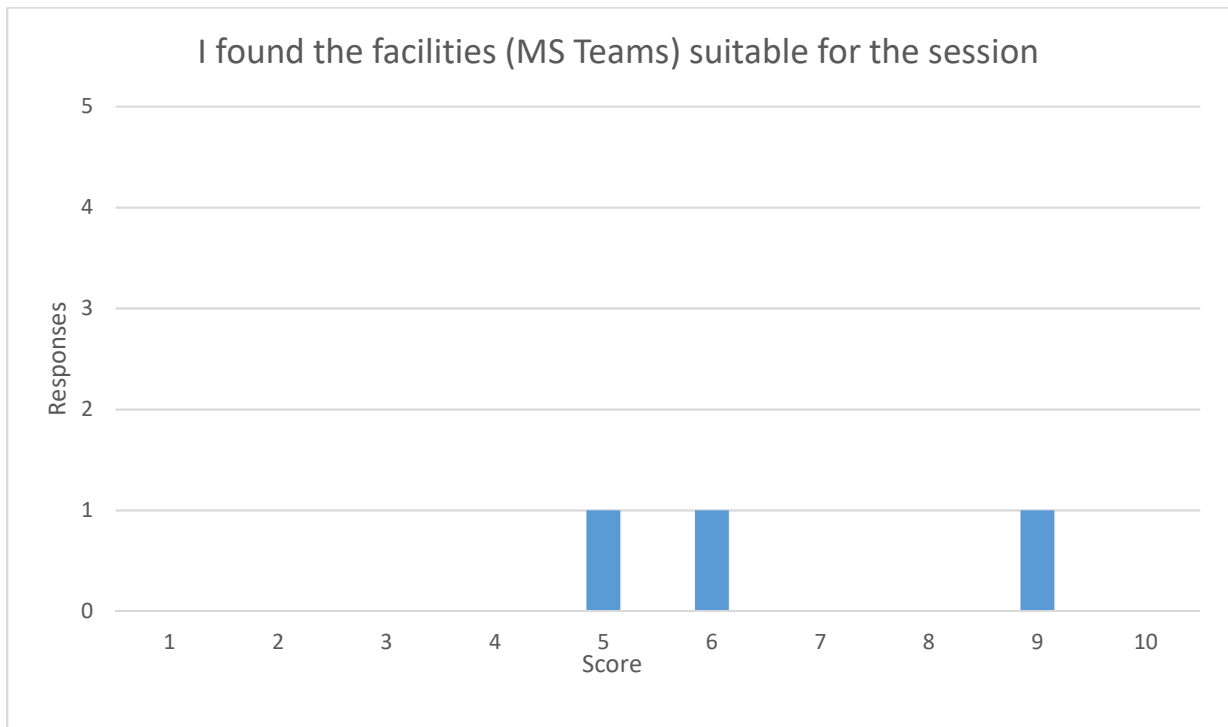
Questioning skills for scrutiny

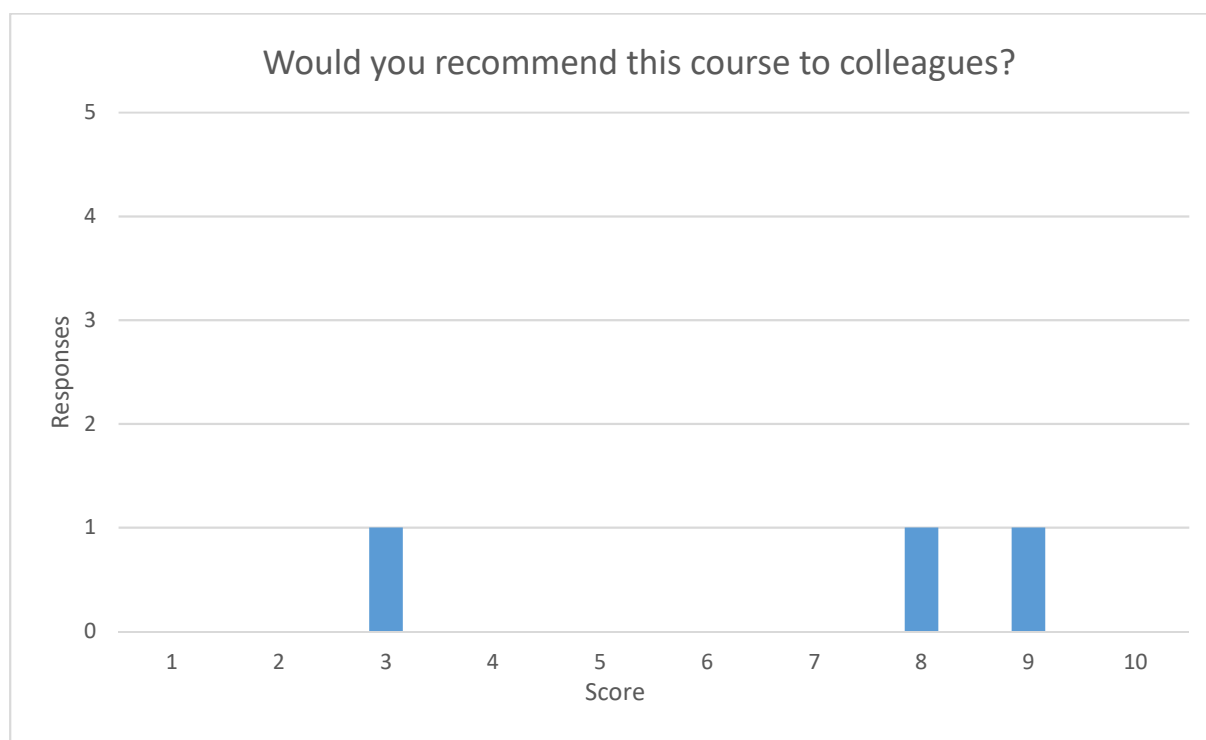
- Quick introduction to Scrutiny
- Good practice questions
- Question types to avoid
- Probing techniques
- Active listening
- Non-verbal communication











Comments:

- Technical issues meant the presenter was thrown out and did not have enough authority to correct her access. Session soldiered on regardless; but less than ideal
- Session was more of an English lesson; some useful categorisation of kinds of questions, but it didn't seem as targeted for scrutiny as I would expect. Similarly I had expected this to be targeted to use in OSC committees, but conversation seemed to cover council, chatting to officers, speaking to the public etc.
- I found some interesting points and explanation of examples, but it didn't seem to be put in context to the mode of opportunities we have at DBC, perhaps because, as a Council, we don't seem to use our scrutiny for investigation, as much as we do for assurance or challenge.
- Perhaps scrutiny would change if the Chairs were given to Minority Group members. Perhaps it needs to?
- To be candid, I feel that Chairs and Vice Chairs too readily accept what Officers have available to report (on way to Cabinet) and as an OSC Member I accept that it is a challenge to us, to change it, by asking for more investigations in the Work Programmes.

