

Housing and Community OSC

Actions arising

Date of meeting	Action point	Responsible for action	Date action completed	Update on action point
02/02/2021 <u>HC/006/21</u>	<p>Cllr Hollinghurst was pleased to hear about F Jump's explanation on the CCTV.</p> <p>He also gave members an update following an issue in Tring.</p> <p>Stating they need at least two more CCTV cameras, one to the East of the high street and the other one in Pond Close along the footpath.</p> <p>Approximately 3 years ago, they had an incident regarding knife crime in the dark. This finished when the person was convicted. It does highlight that there are a couple of areas in Tring, which do need better coverage.</p>	F Jump to take forward to the relevant group manager.		Cllr Hollinghurst's comments were passed on to the Group Manager (Procurement and Contracted Services). A response was provided to Cllr Hollinghurst as well as the opportunity to discuss the matter further.
02/02/2021 <u>HC/008/21</u>	<p>Cllr Adeleke asked that when we come up with a new developments, what we are doing to publicise it. He asked if they could let all Members know what is going on?</p> <p>D Barrett stated that they do work closely with the</p>	F Williamson	17/02/2021	<p>D Barrett has met with Kate Norval & Kieran Lee. I have agreed to drip feed Housing Development information through to them to add onto the weekly Members Update news letter which I understand you also receive. We have agreed a cycle of perhaps something once a month. We of course will continue to present news worthy items to the Communication's Team for Digital Digest etc.</p> <p>Hopefully this will take care of the action from this meeting.</p>

	<p>Communications Team to publicise what is going on, there are various forms of media such as the Digital Digest and the website. His team are happy to provide an update to Members as to what is going on.</p> <p>F Williamson agreed and said that they could put something in Members News.</p>			<p>I am going to test it over the next week by submitting the recently completed Bingham Mews project</p>																																								
<p>03/03/2021 <u>HC/016/21</u></p>	<p>Cllr England referred to 3.5.5 the communication figures; he notes that the figures are difficult to judge, he asked how this compare with last year?</p> <p>L Roberts said that we do not know tonight but she will get clarification from Kelvin</p>	<p>L Roberts to speak to Kelvin</p>	<p>17 march 2021</p>	<p>Please see the figures from Q3 2019 and Q3 2020 to provide a comparison for social media growth and activity. This highlights a positive and sustained growth in our social media channels.</p> <table border="1" data-bbox="1317 895 1962 1142"> <thead> <tr> <th>Dacorum Facebook</th> <th>Oct-Dec 2019</th> <th>Oct-Dec 2020</th> <th>Change</th> </tr> </thead> <tbody> <tr> <td>Connections</td> <td>7,519</td> <td>8,819</td> <td>+ 1.3K</td> </tr> <tr> <td>Reach</td> <td>406,422</td> <td>543,422</td> <td>+ 137K</td> </tr> <tr> <td>Link clicks</td> <td>12,489</td> <td>17,489</td> <td>+ 5K</td> </tr> <tr> <td>Messages sent</td> <td>206</td> <td>330</td> <td>+ 124</td> </tr> </tbody> </table> <table border="1" data-bbox="1317 1174 1962 1385"> <thead> <tr> <th>Dacorum Twitter</th> <th>Oct-Dec 2019</th> <th>Oct-Dec 2020</th> <th>Change</th> </tr> </thead> <tbody> <tr> <td>Connections</td> <td>7,829</td> <td>8,407</td> <td>+ 578</td> </tr> <tr> <td>Reach</td> <td>2,471,549</td> <td>3,571,549</td> <td>+ 1.1M</td> </tr> <tr> <td>Link clicks</td> <td>10,572</td> <td>12,072</td> <td>+ 1.5K</td> </tr> <tr> <td>Messages</td> <td>201</td> <td>320</td> <td>+ 119</td> </tr> </tbody> </table>	Dacorum Facebook	Oct-Dec 2019	Oct-Dec 2020	Change	Connections	7,519	8,819	+ 1.3K	Reach	406,422	543,422	+ 137K	Link clicks	12,489	17,489	+ 5K	Messages sent	206	330	+ 124	Dacorum Twitter	Oct-Dec 2019	Oct-Dec 2020	Change	Connections	7,829	8,407	+ 578	Reach	2,471,549	3,571,549	+ 1.1M	Link clicks	10,572	12,072	+ 1.5K	Messages	201	320	+ 119
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<p data-bbox="188 786 338 847">03/03/2021 <u>HC/016/21</u></p>	<p data-bbox="414 786 752 1257">Cllr Barry refereed to 3.1.1 its brilliant that people have been able to provide food for those that need it. She asked how DBC are checking if these organisations have the relevant safeguarding DBS checks, food hygiene rating and First Aid. Not just, for where they prepare the food but if they have an understanding of it.</p> <p data-bbox="414 1294 752 1391">M Rawdon said the people that are delivering those services, one being</p>	<p data-bbox="779 786 898 807">M Rawdon</p>																		

	Dens which they are heavily involved with and the other being Youth Booth. M Rawdon said he would come back to the committee on that.			
03/03/2021 <u>HC/016/21</u>	<p>Cllr Barry asked if it would be possible to find out what those where? And if all volunteers would need First Aid etc.</p> <p>Cllr Banks said yes having known both organisations they do have all the health and safety checks and the wider checks, which you are referring too</p>	Cllr Banks to give Cllr Barry a written response	04/03/2021 email response	Both have confirmed they COVID policies in place, H & S policies including safeguarding and DBS checks as required
03/03/2021 <u>HC/016/21</u>	Cllr Pringle referred to the contact that had been circulated to all Cllrs, she is concerned they chose this contract. She said there is no requirement to deliver to every resident nor a requirement for the delivery of documents within any particular time frame. She would suggest that this might well be inadequate. It is not adequate to send to every council taxpayer,	M Gaynor – written response		

	<p>they would be entitled to be aware of everything that are being planned. She has already been informed by the Leader of the Council that people in more rural areas because the proposals affect them more.</p> <p>She asked if there were voids and how we find out about them and what is the best choice of contract.</p> <p>M Gaynor said that there will be a full report on this and you're looking at a level of detail that the committee doesn't have at this time.</p> <p>Cllr Pringle asked if the contract could be circulated.</p>			
<p><u>HC/017/21</u></p>	<p>Cllr Bassadone ask if we had figures of how many people don't want to go in sheltered accommodation, and asked if it was because they are all one beds? She also asked about the properties in Kings</p>	<p>F Williamson to provide data</p>	<p>11/03/2021</p>	<p>We currently have 73 void Supported Housing properties that have been advertised and there has not been any bids to create a shortlist.</p> <p>The most popular Supported Housing properties at the moment are the dispersed community properties or the outdoor schemes such at Gravel Lane/ Great Sturgess.</p> <p>We currently have 826 active applicants on the Housing</p>

	<p>Langley, the bedsits?</p> <p>F Williamson said she could provide members with the data they have been doing analysis on. In terms of empty properties at the moment it varies from week to week.</p> <p>F Williamson said she can give you the figures for the demand on each of the schemes. She expressed that there had been low demand for the two-bed scheme as well as others at the moment. A lot of them are just fearful of moving under the current circumstances/restrictions and after the vaccines; they may be inclined to move.</p>		<p>Register who are 60+ . Out of the 826 applicants, 459 ticked the box to say that they would like to move into Supported Housing (that is not to say that the other applicants do not want to move into Supported Housing, the questions isn't mandatory).</p> <p>Typically, most applicants are looking for a one bedroom property, if they require a two bedroom Supported Housing property, it is normally because they have a medical need.</p> <p>To help with the demand issue with our Supported Housing schemes, we have a staff member from CSU assisting the Housing Needs team to call all the active applicants over 60 to find out why they are not bidding and what we can to assist.</p> <p><u>Supported Housing Properties with 5+ adverts</u></p> <p>5 adverts 28 Phyllis Courtnage House- Indoor CAT 2 13 Evelyn Sharp House- Indoor CAT 2</p> <p>6 adverts 25 Dudley House- Indoor CAT 2 4 Candlefield Walk- Dispersed flat</p> <p>15 Christopher Court- Indoor CAT 2 37 Leys Road- Outdoor scheme 112 Elizabeth House- Indoor CAT 2</p> <p>7 adverts 213 Elizabeth House- Indoor CAT 2 53 William Crook House- Indoor CAT 2 32 Phyllis Courtnage House- Indoor CAT 2</p>
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				162 Saturn Way- Indoor CAT 2
<u>HC/018/21</u>	<p>Cllr Imarni said there is a Green Scheme and a Fuel Poverty Scheme which is separate and asked if M Gaynor could look more into this as it's only the tenant that can apply for this and not the landlord.</p>	<p>M Gaynor to follow up with Vicky Nash</p>		