



Report for:	SPAE Overview & Scrutiny Committee
Date of meeting:	10 November 2020
PART:	1
If Part II, reason:	

Title of report:	Environmental Services Quarter 2 Performance 2020/21
Contact:	Councillor Alan Anderson, Portfolio Holder for Environmental Services Craig Thorpe, Group Manager, Environmental Services
Purpose of report:	1.To report on Quarter 2 performance
Recommendations	1.That the report be noted
Corporate objectives:	To provide a clean, safe and green environment
Implications:	<u>Financial</u> None as a result of this report
'Value For Money Implications'	<u>Value for Money</u> None as a result of this report.
Risk Implications	None as result of this report
Equalities Implications	N/A
Health and Safety Implications	None as a result of this report
Consultees:	Officers within Environmental Services
Background papers:	Corvu Performance Report – Appendix 1

<p>Historical background <i>(please give a brief background to this report to enable it to be considered in the right context).</i></p>	<p>This report has been produced to provide an update to Members on performance against key objectives and an overview of progress on a number of ongoing projects</p>
<p>Glossary of acronyms and any other abbreviations used in this report:</p>	<p>CSG – Clean, Safe and Green T’s and W’s – Trees and Woodlands CPC – Driver Certificate of Professional Competence</p>

Environmental Services Overview and Scrutiny Quarter 2 – Performance Review

Introduction

Environmental Services consists of the following:

Refuse and Recycling – Domestic and Commercial Waste Collections.

- Providing scheduled collections of waste and recycling materials from over 64,000 domestic properties and 800 commercial waste customers
- Collection of over 5000 “paid for” bulky collections per annum upon request
- Collection of cess waste from private dwellings

Waste Transfer Site – ISO 14001 compliant

- Storage and bulking of over 24,000 tonnes of recycling materials for onward processing
- Separation, storage and disposal of hazardous waste including asbestos, dead animals, paints, light bulbs, electrical equipment and other flammables.

Clean, Safe and Green (CSG)

- Scheduled grass cutting on behalf of Herts County, Housing Landlord and on Dacorum owned land
- Maintenance of hedges, shrub beds and some roundabouts
- Maintenance of parks and open spaces including play equipment
- Maintenance of sports pitches
- Weed spraying
- Clearance of fly tips
- Removal of graffiti
- Removal and disposal of road kill
- Management of Trees on behalf of Herts County, Housing, Dacorum owned land, parks and open spaces and woodlands
- Management of Rights of Way and Countryside access

Educational Awareness

- Initiating campaigns to promote the waste hierarchy through school talks and other initiatives. Also undertakes anti littering campaigns with local residents and businesses.
- Produces all artwork and literature for corporate articles and designs for vehicles
- **Fleet Management (Vehicle Repair Shop)**
- Servicing and maintenance of all the Councils fleet of vehicles to ensure legal compliance with Road Transport Law and effective running of front line services.
- **Resources**
- Recording and producing of key performance data such tonnages, reports from public and complaints.

Service Updates

Waste Services Operations

- Completed roof covering to recycling sheds to aid reduction of moisture content
- Re-started bulky item collections from Covid 19 suspension
- Brought “At Risk” employees back to work
- Installed 48 NHS “Play Your Part” banners to refuse vehicles
- New Environmental Project Lead Officer commenced employment – Zoe Wiggins. Zoe replaces Melanie Parr.
- **Clean, Safe and Green**
- Removed summer bedding in preparation for winter bulbs/bedding
- Joint project with HCC to litter pick the A41 while HCC was grass cutting
- A414 central reservation cut
- One staff member passed HGV and 13 staff passed DCPC training
- The Moor (Berkhamsted) temporary carpark was refurbished.
- Wild Flower areas have been cut/collected.
- The burial ground on High Street Green has had its last stage of over seeding completed.
- 6 carparks passed Park mark assessments.
- Grass cutting Rotas’ finishing ready for winter schedules. Between 4 and 5 cuts were completed pending which area.

Parks, Open Spaces, Trees and Woodlands

- The storm in August storm caused over 80 emergency tree incidents to address in addition to our scheduled works programme.
 - We met, at distance, with a Friends of the Nickey Line committee member and local volunteers to agree a provisional work programme that could be completed within current Covid guidelines.
 - We are currently arranging the planting of over 1,200 trees within parkland, housing and highway settings.
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- **Fleet Services**
 - Continued implementation of Tranman system
 - Preparation ongoing for 14 new vehicles coming into service in December/January
 - Working on back log of MOT's

End