Impact of Covid-19 lockdown to date

New Normal Programme Plan - February 2020								
	Feb	**Mar**	**Apr**		**May**	**Jun**	**Jul**	**August**
Robotic Process Automation Technology Pilots								
Finance - Importing Invoices	Development		Robotic Process Automation Business Case	Play back	Move into Live Environment	Prioritising and Scoping 2-3 Additional RPA Processes		
Finance - Coding Utility Bills								
Indexing I@W		Devt	Play back — Robotic Process Automation Business Case					
Microfiche Scanning - Housing								
Business Process Re-engineering								
Housing Voids	Story Board	Proposal for Quick Win Implementation			Voids Quick Win Implementation			
Mobile Working	Story Board	Mobile Business Case Set-up			Run			
Cupid Green		Post Implementation Review of Business Process Re-engineering Pilots	Scope and Specify Cupid Green	Proposal	Cupid Green Business Process Re-design		Recommendation	
Complaints, FOI and MP Enquiries					Scope and Specify Complaints, FOI, MP	Proposal	Complaints, FOI and MP Enquiries Business Process Re-design	Recommendation
Strategic Technology								
Flare			High Level Future IT Operating Model Roadmap		Flare Tech Review		Recommendation	
Orchard					Orchards Tech Review			
HR system	I-Trent Implementation		Go Live		Preparation for Phase 2			
Human Resource								
Coach and Mentoring		Develop Coaching and Mentoring Scheme				Launch Coaching and Mentoring Scheme		
Human Resource Team Lead		Interview and Offer Process			Human Resource Team Leader in Post			
Community Leadership								
Member Development								