



OSC Report - Strategic Planning & Environment - Neighbourhood Delivery Dec-2019

Indicator Name	Results Dec-2019	Last Months Results Sep-19	Last Years Results Dec-18	RAG	Comments	Actions
Dacorum Delivers - Performance excellence						
ECP09 - Percentage of high risk (A-D) food inspections/interventions achieved within the Quarter.	No Data Target: 95%	81.67% Target: 95%	No Data Target: 95%	1 1 0	No Comments	No Info
Safe and Clean Environment - Maintain a clean and safe environment						
CSG01a - Number of dog fouling reports actioned within the set timescale of 7 days	54 Info Only	33 Info Only	38 Info Only		No Comments	No Info
CSG02a - Number of fly tips collected within the set timescale of 7 days	309 Info Only	307 Info Only	271 Info Only		No Comments	No Info
CSG01 - Percentage of dog fouling reports actioned within the set timescale of 7 days	100% 54 / 54 Target: 95%	97.06% 33 / 34 Target: 95%	100% 38 / 38 Target: 95%	0 0 4	No Comments	No Info
CSG02 - Percentage of fly tips collected within the set timescale of 7 days	98.41% 309 / 314 Target: 95%	99.03% 307 / 310 Target: 95%	98.91% 271 / 274 Target: 95%	0 0 4	No Comments	No Info
CSG04a - % of litter area inspections graded A or B - Litter	100% 120 / 120 Info Only	100% 120 / 120 Info Only	100% 120 / 120 Info Only		No Comments	No Info
WR01a - Justified Missed collections (Excluding Assisted Collections)	667 Bins Target: 750 Bins	575 Bins Target: 750 Bins	733 Bins Target: 750 Bins	0 0 4	No Comments	No Info
WR03 - Number of justified missed assisted collections	158 Collections Target: 120 Collections	181 Collections Target: 120 Collections	124 Collections Target: 120 Collections	3 0 1	No Comments	No Info

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ECP07 - Number of Environmental Enforcement Actions (PACE Interviews, Informal Letters, CPNs, FPN's, Simple Cautions and Prosecutions)	51 Info Only	31 Info Only	No Data Info Only		No Comments	No Info
ECP01 - Percentage of Noise Nuisance cases closed within 60 days	93.75% 45 / 48 Target: 0.85%	93.06% 67 / 72 Target: 0.85%	63.64% 7 / 11 Target: 0.75%	0 0 4	No Comments	No Info
ECP02 - Percentage of registered food premises that have a rating of 4 or 5.	82.2% 1335 / 1624 Target: 0.9%	82.82% 1340 / 1618 Target: 0.9%	85.59% 1331 / 1555 Target: 0.86%	0 0 4	No Comments	No Info
ECP03 - Percentage of ECP Service Requests responded to within target.	94.55% 868 / 918 Target: 0.95%	93.76% 1126 / 1201 Target: 0.95%	87.85% 745 / 848 Target: 0.95%	0 0 4	No Comments	No Info
ECP05 - Percentage of Fly tips reported assessed by an Enforcement Officer within 3 working days	90.39% 574 / 635 Target: 90%	80.28% 639 / 796 Target: 90%	80.48% 503 / 625 Target: 90%	3 0 1	No Comments	No Info
ECP06 - Development Control Consultations to ECP with a first formal response within 20 days.	100% 263 / 263 Target: 0.9%	99.12% 113 / 114 Target: 0.9%	95.48% 148 / 155 Target: 0.9%	0 0 4	No Comments	No Info
WR08 - % change in commercial waste customers in the quarter	No Data Info Only	No Data Info Only	No Data Info Only		No Comments	No Info
HS01 - All reported accidents/incidents (Including those required to be reported to the HSE)	43 Info Only	41 Info Only	32 Info Only		No Comments	No Info
WR06 - Total tonnage of garden waste collected	1947.55 Tonnes Info Only	3281.54 Tonnes Info Only	2080.7 Tonnes Target: 3600 Tonnes	0 0 1	No Comments	No Info

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WR07 - Tonnage of food waste.	1271.15 Tonnes Target: 1020 Tonnes	1096.06 Tonnes Target: 1020 Tonnes	1157.84 Tonnes Target: 1020 Tonnes		No Comments	No Info
WR05 - Dry recycling Collected	3601.46, Tonnes Target: 3600, Tonnes	3828.24, Tonnes Target: 3600, Tonnes	3561.98, Tonnes Target: 3600, Tonnes	0 1 3	No Comments	No Info
HS02 - Accidents / incidents that are notifiable to the HSE under RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 2013) This includes occupational diseases	1 Info Only	3 Info Only	4 Info Only		Approver Comments: 1 reported accident - slip injury	No Info