



<b>Report for:</b>	<b>SPAE Overview &amp; Scrutiny Committee</b>
<b>Date of meeting:</b>	<b>17 March 2020</b>
<b>PART:</b>	<b>1</b>
If Part II, reason:	

<b>Title of report:</b>	<b>Quarter 3 Performance 2019/20</b>
Contact:	Councillor Alan Anderson, Portfolio Holder for Environmental Services  Craig Thorpe, Group Manager, Environmental Services
Purpose of report:	1.To report on Quarter 3 performance
Recommendations	1.That the report be noted
Corporate objectives:	To provide a clean, safe and green environment
Implications:	<u>Financial</u>  None as a result of this report
'Value For Money Implications'	<u>Value for Money</u>  None as a result of this report.
Risk Implications	None as result of this report
Equalities Implications	N/A
Health and Safety Implications	None as a result of this report
Consultees:	Officers within Environmental Services
Background papers:	Corvu Report on Performance – Appendix 1  Waste Tonnages Appendix 2
Historical background	This report has been produced to provide an update to Members on performance against key objectives and an

<i>(please give a brief background to this report to enable it to be considered in the right context).</i>	overview of progress on a number of ongoing projects
Glossary of acronyms and any other abbreviations used in this report:	CSG – Clean, Safe and Green T's and W's – Trees and Woodlands

## **Environmental Services Overview and Scrutiny Quarter 3 – Performance Review**

### **Introduction**

**Environmental Services consists of the following:**

#### **Refuse and Recycling – Domestic and Commercial Waste Collections.**

- Providing scheduled collections of waste and recycling materials from over 64,000 domestic properties and 800 commercial waste customers
- Collection of over 5000 “paid for” bulky collections per annum upon request
- **Waste Transfer Site – ISO 14001 compliant**
  - Storage and bulking of over 24,000 tonnes of recycling materials for onward processing
  - Separation, storage and disposal of hazardous waste including asbestos, dead animals, paints, light bulbs, electrical equipment and other flammables.
- **Clean, Safe and Green (CSG)**
  - Scheduled grass cutting on behalf of Herts County, Housing Landlord and on Dacorum owned land
  - Maintenance of hedges, shrub beds and some roundabouts
  - Maintenance of parks and open spaces including play equipment
  - Maintenance of sports pitches
  - Weed spraying
  - Clearance of fly tips
  - Removal of graffiti
  - Removal and disposal of road kill
  - Management of Trees on behalf of Herts County, Housing, Dacorum owned land, parks and open spaces and woodlands
  - Management of Rights of Way and Countryside access

- **Educational Awareness**

- Initiating campaigns to promote the waste hierarchy through school talks and other initiatives. Also undertakes anti littering campaigns with local residents and businesses.
- Produces all artwork and literature for corporate articles and designs for vehicles

- **Fleet Management (Vehicle Repair Shop)**

- Servicing and maintenance of all the Councils fleet of vehicles to ensure legal compliance with Road Transport Law and effective running of front line services.

- **Resources**

- Recording and producing of key performance data such tonnages, reports from public and complaints.

## **Service Updates**

- **Waste Services Operations**

- Generic training completed  
Waste Services refresher training.  
Manual Handling Training as well as Train the Trainer for Manual Handling Training.  
All HGV drivers have completed their annual CPC training.

- **Projects**

- Frontline Female facilities and Frontline Male facilities refurb completed
- New permanent structure installed in the waste site to contain dry mixed recycling.

- **Environmental Awareness**

- Flats food waste recycling roll outs went well – 2/5 blocks completed in Q3. Only one block left to do in Q4 before completion.
- Three Sustainable Clothes Swap events held at the Forum in October. Over 100 people attended, 850 items were brought and 60% of these were swapped. Of the remaining 40%, in-season clothes were donated to charity shops, out of season clothes were saved for future swaps, business wear was donated to DENS to help people have interview clothes.
- New Waste Collection Calendars made available to residents in the Digest as well as online. Hard copies were printed and posted for those with no internet access.
- Xmas tree recycling day – another successful year with residents with thousands of trees recycled. Around 2400 trees brought in solely through our partnership with the Scouts.
- Green Christmas campaign run on social media to encourage people to reduce, reuse and recycle correctly

- New vehicle artwork designed ready to be installed in Q4.

- **Clean, Safe and Green**

- Generic refresher training completed
  - First Aid
  - Chainsaw refresher
  - Working at height
  - Renew tower licenses
  - Pruning Techniques
  - Tractor operators training
  - Annual refresher training (completed)

Splash Park

First provisional meetings arranged with building services and working on maintenance specification separate to decommission/commission  
Operators training completed. Awaiting final course work once commissioned  
Reviewed risk assessments/procedures with Corporate Health & Safety  
2 x HGV training

Permits for A41 litter pick awaiting final confirmation on dates. Slip roads 16<sup>th</sup> and 17<sup>th</sup> March. Main stretch week commencing 23<sup>rd</sup> March for 5 days.  
Fly tipping signage designs completed, carrying out review on quantity and locations to determine how many are required.

- **Parks, Open Spaces, Trees and Woodlands**

The archaeological trenching in the park, as part of the river re-alignment investigations.

The Moor should be handed over to us soon so we can start on all the reinstatement works-New path, new fence for play area, groundworks (We will be re-seeding with a low growing clover mix, which is fantastic for bees)

Prepping for VE day. Holding and event in Tring memorial Garden, with the RAF Halton brass band playing, amongst other things.

Street tree planting programme to be finished this week. (A couple of one-off trees still to plant)

Carried out a joint access path clearance task with Friends of Chipperfield Common

Carrying out woodland work programme across multiple sites, including Chipperfield, Bunkers Park, Dundale and the Nickey Line.

Storm clearance works continue from Ciara and Dennis, and general poor weather conditions this winter. Presently, 100+ tree-damage incidents listed but inevitably more to be received. Officers and contractors working through the site list and clear up operations.

- **Fleet Services**

- Continuing with deliveries of new vehicles for various service areas with new tippers, panel vans, mowers and hand tools all on order.
- Winter maintenance of CSG fleet still in progress with new units ordered for March delivery.
- Building works still in progress - Fleet Workshop 'Bays 3 & 4' (HGV lifting bays) now finished, contractor now working in Bays 1 & 2 (LGV bays) painting floors 12-13 March.

**End**