

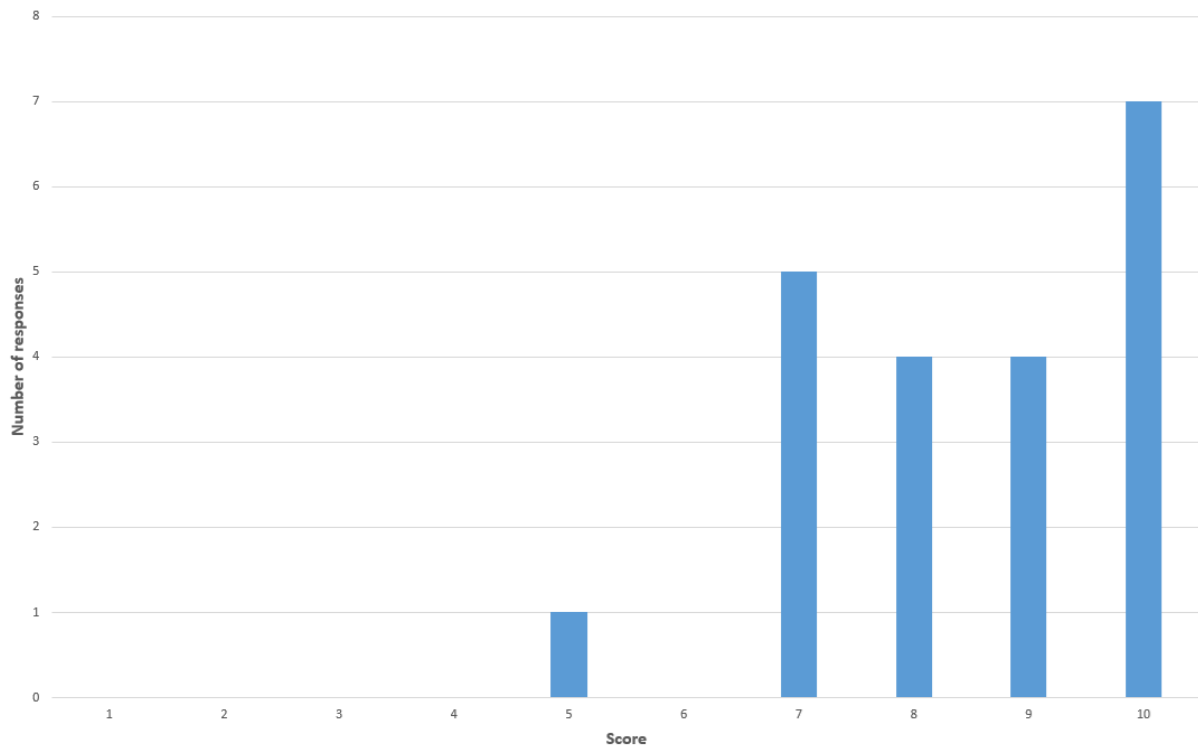


## FEEDBACK ON TRAINING & DEVELOPMENT

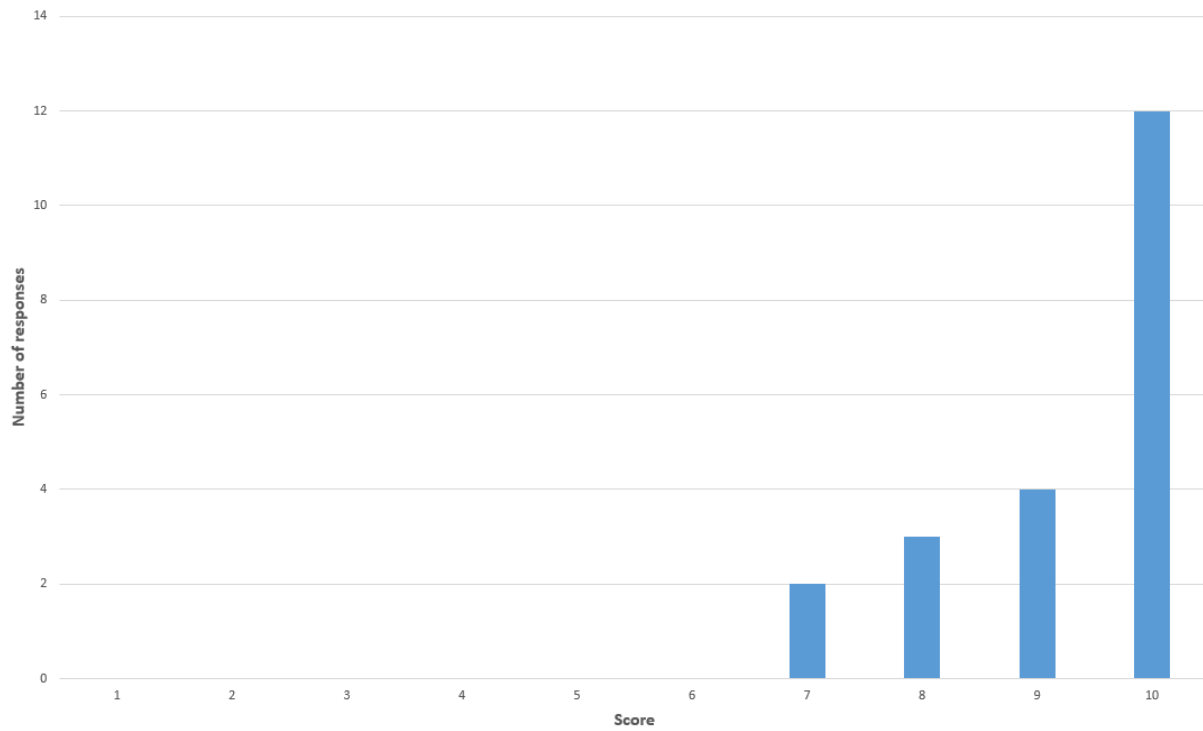
Attended: 22    Returned Feedback forms: 21

- A knowledge of the practical risks and benefits of using social media by elected members
- How to use social media to support members' work - safely and effectively
- How to improve the 'reach' of councillors into the community to consult and communicate and reduce workloads
- How to manage 'keyboard warriors' and other 'awkward' online users
- How to stay safe, avoid complaints about your online presence and avoid, manage or remedy some of the pitfalls of social media (including online harassment, bullying and defamation)
- Policies, protocols and legal references relevant to elected members

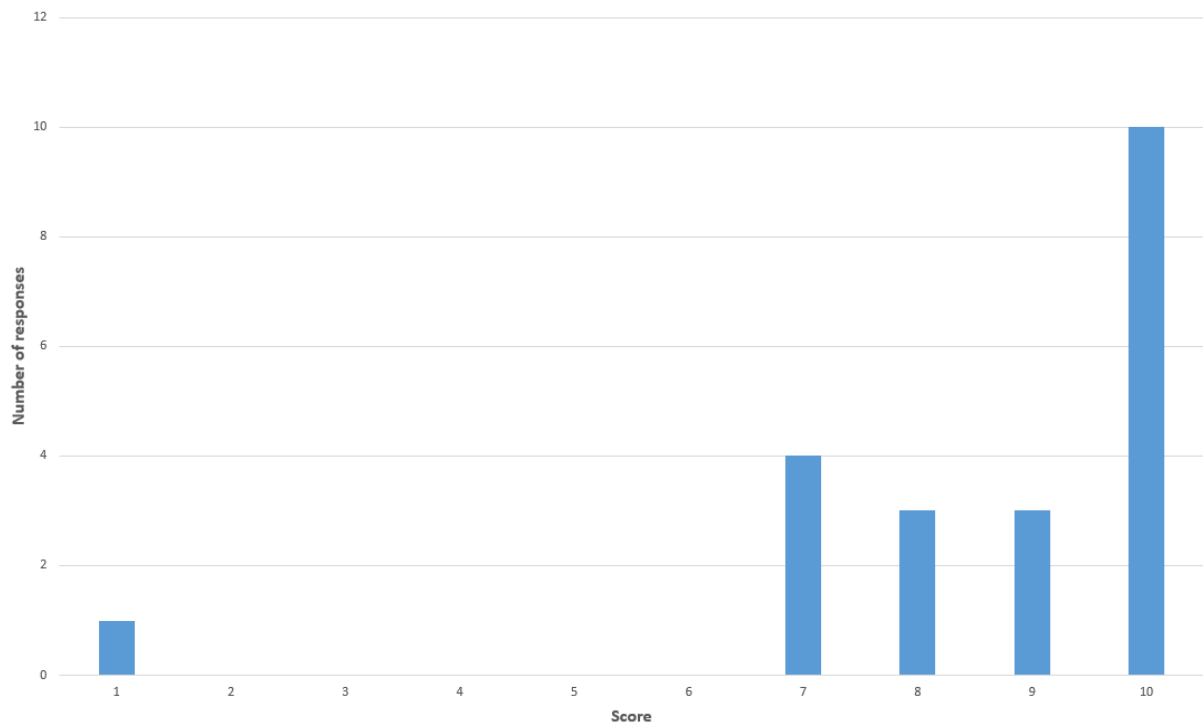
### The objectives of the session were met



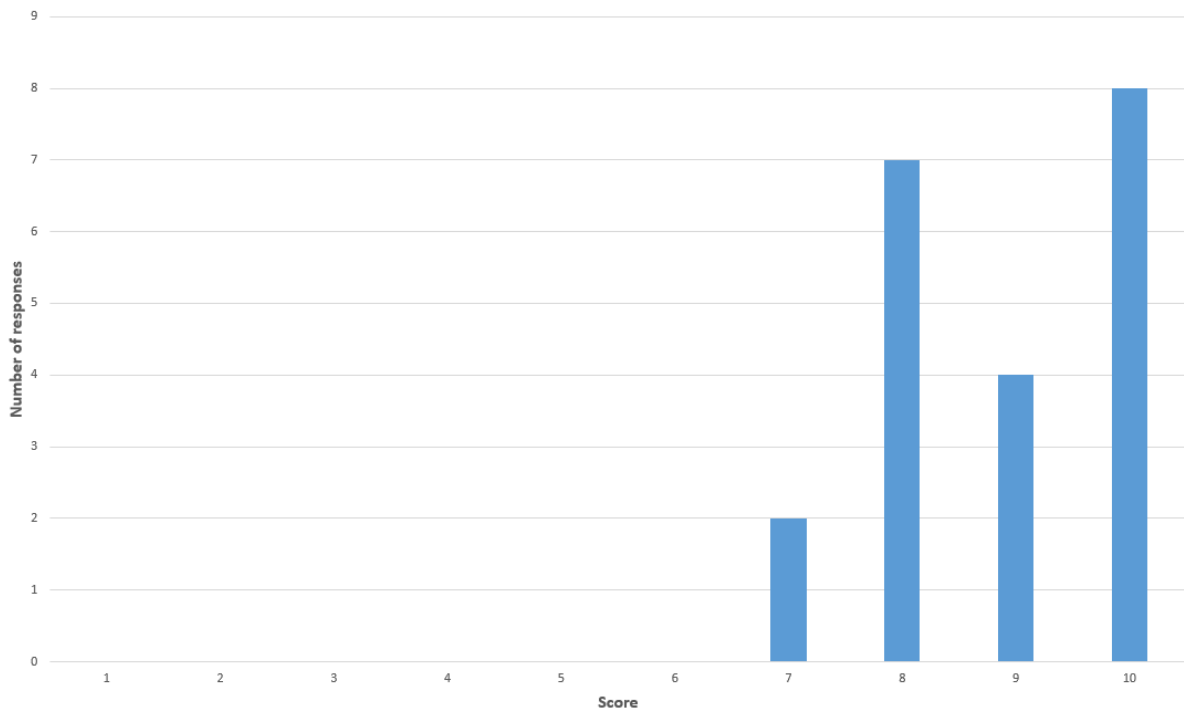
### The presenters were engaging



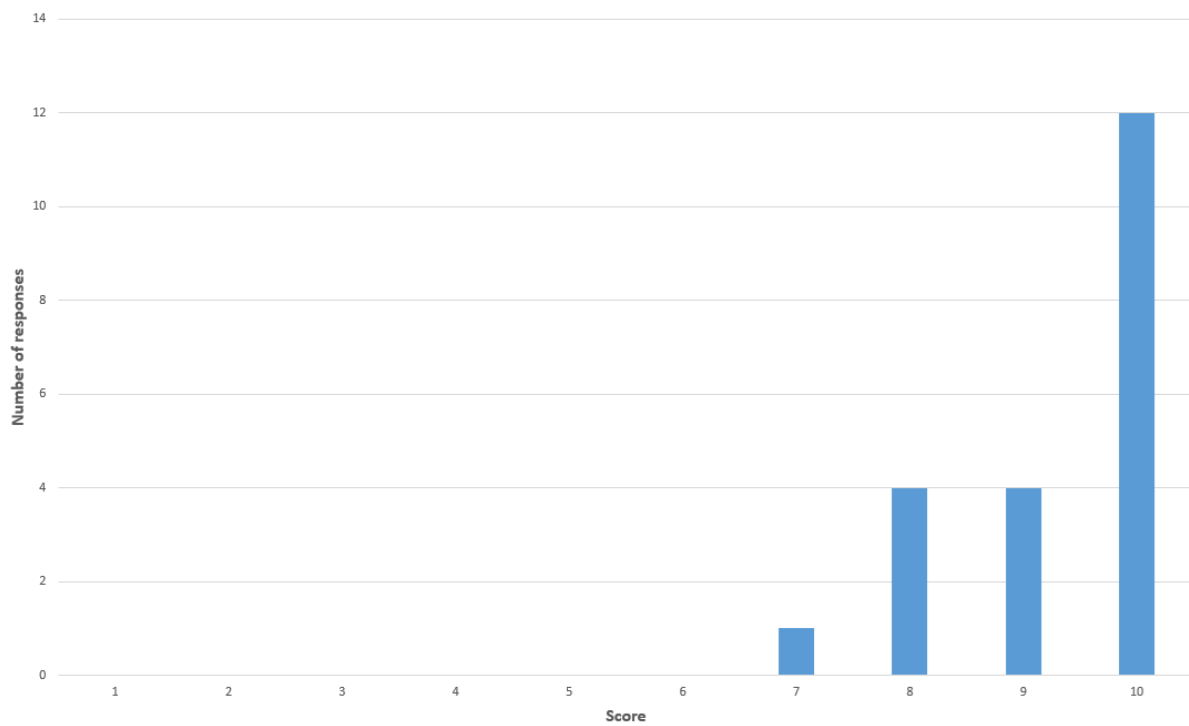
### The presentation materials were relevant



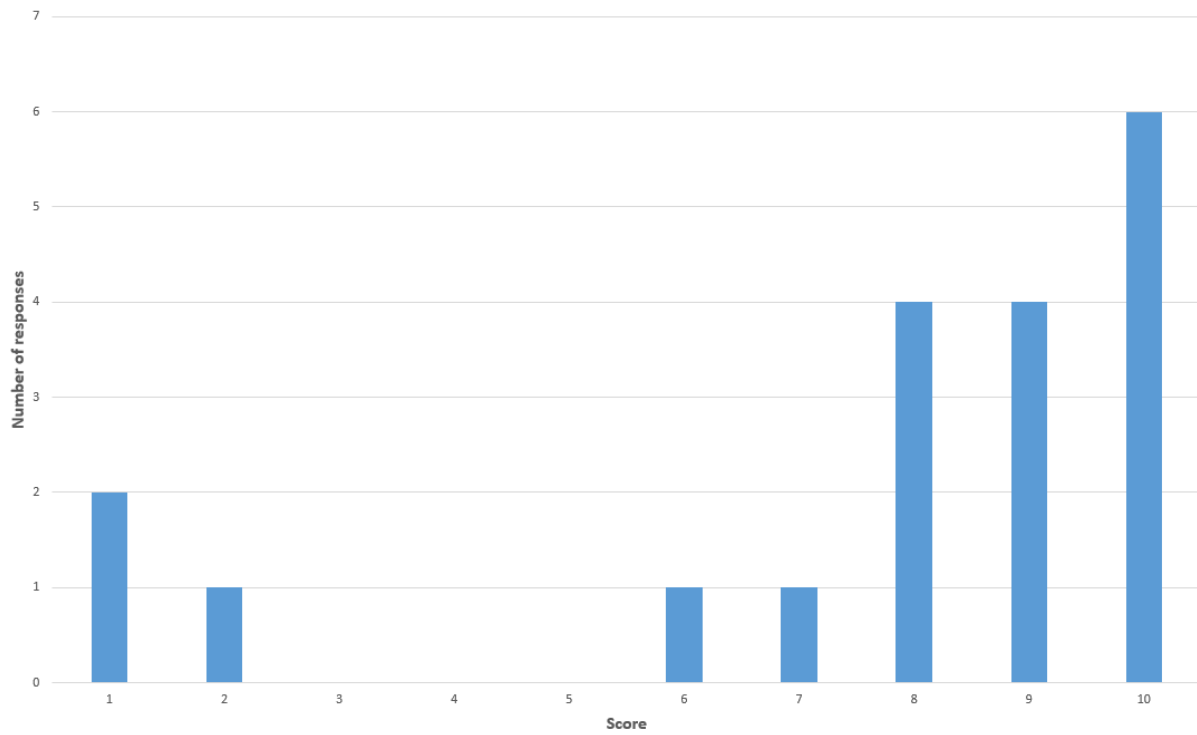
### The content of the course was organised and easy to follow



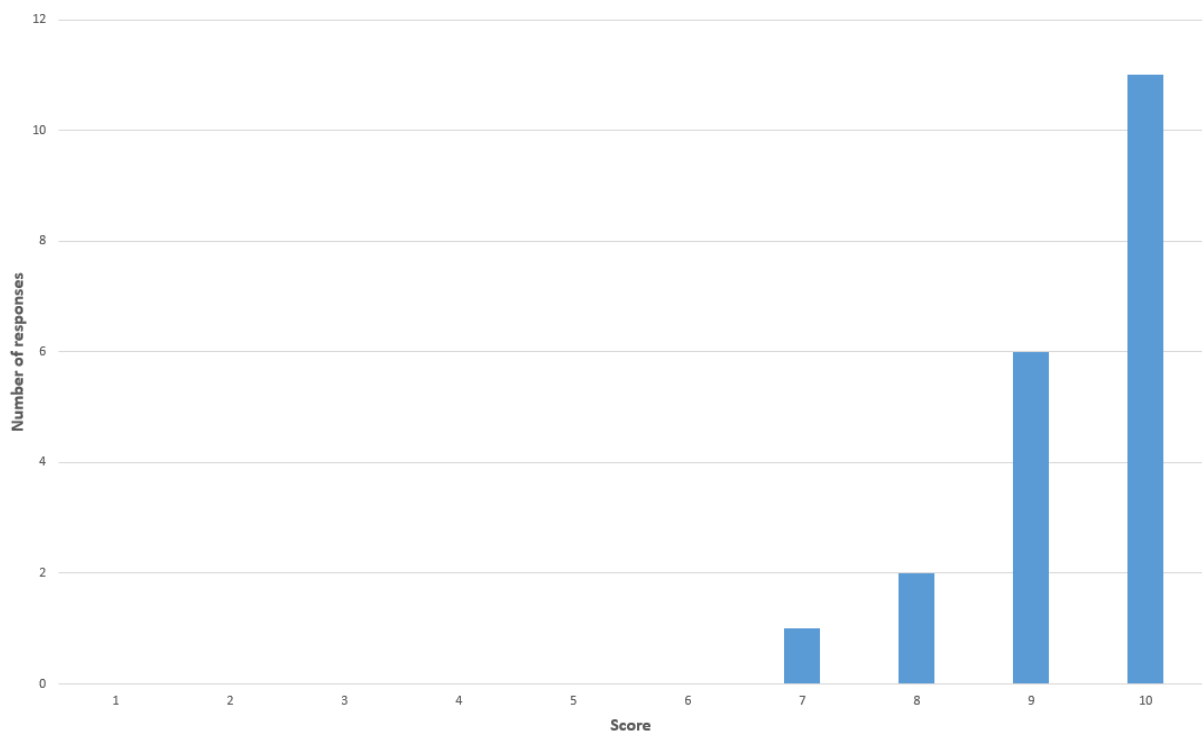
### The presenters were well prepared and able to answer questions



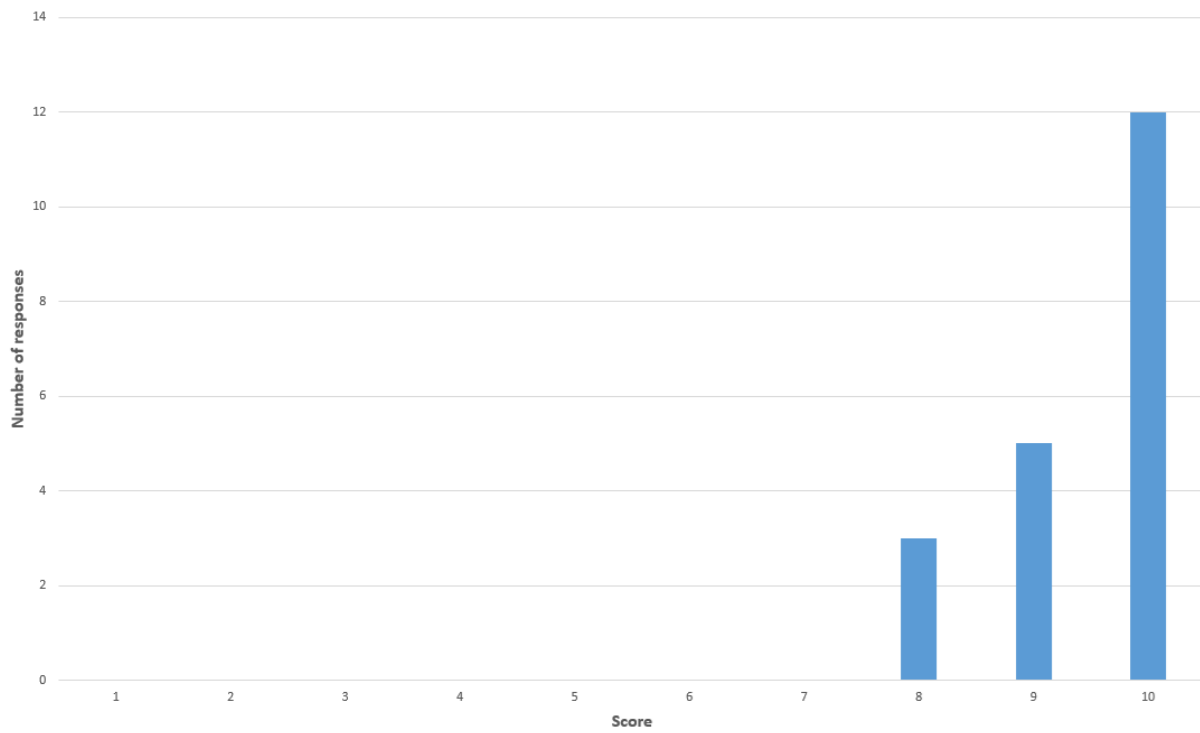
### I can apply this information in my duties as a councillor



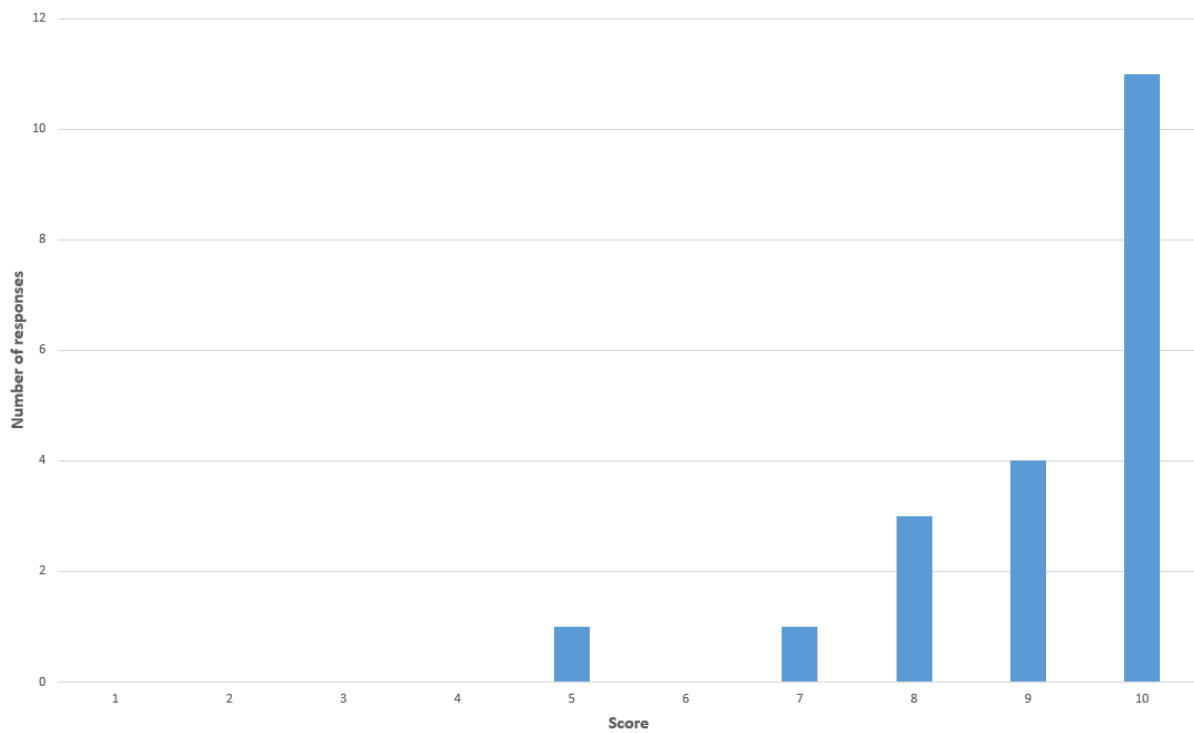
### The pace of the meeting was reasonable



### I found the facilities suitable for the session



### There was a good use of examples





**Comments:**

- Given number of attendees – may need a bigger room in future
- Excellent presentation but still not convinced in the value of social media. Will not use or look at social media – EVER
- Very interesting and I have taken away things I will use from now on
- Excellent, thank you!
- Very enjoyable presentation
- No distinction between personal accounts + Councillor accounts
- I would use social media as councillor if training was given
- Large focus on LibDems doing things wrong – balanced, but kept stressing LD; no mention of modern SM such as Insta or Snapchat; no mention of best time to post for reach etc; no mention of how to build a good social profile

Trainer: David McGrath – Link Support Services Ltd