



<b>Report for:</b>	<b>SPAE Overview &amp; Scrutiny Committee</b>
<b>Date of meeting:</b>	<b>Tuesday 19 November 2019</b>
<b>PART:</b>	<b>1</b>
If Part II, reason:	

<b>Title of report:</b>	<b>Quarter 2 Performance 2019/20</b>
Contact:	Councillor Alan Anderson, Portfolio Holder for Environmental Services Craig Thorpe, Group Manager, Environmental Services
Purpose of report:	1.To report on Quarter 2 performance
Recommendations	1.That the report be noted
Corporate objectives:	To provide a clean, safe and green environment
Implications:	<u>Financial</u> None as a result of this report
'Value For Money Implications'	<u>Value for Money</u> None as a result of this report.
Risk Implications	None as result of this report
Equalities Implications	N/A
Health and Safety Implications	None as a result of this report
Consultees:	Officers within Environmental Services
Background papers:	Corvu Report on Performance – Appendix 1 Waste Tonnages Appendix 2

Historical background <i>(please give a brief background to this report to enable it to be considered in the right context).</i>	This report has been produced to provide an update to Members on performance against key objectives and an overview of progress on a number of ongoing projects
Glossary of acronyms and any other abbreviations used in this report:	CSG – Clean, Safe and Green  T's and W's – Trees and Woodlands

## **Environmental Services Overview and Scrutiny Quarter 2 – Performance Review**

### **Introduction**

**Environmental Services consists of the following:**

#### **Refuse and Recycling – Domestic and Commercial Waste Collections.**

- Providing scheduled collections of waste and recycling materials from over 64,000 domestic properties and 800 commercial waste customers
- Collection of over 5000 “paid for” bulky collections per annum upon request
- **Waste Transfer Site – ISO 14001 compliant**
  - Storage and bulking of over 24,000 tonnes of recycling materials for onward processing
  - Separation, storage and disposal of hazardous waste including asbestos, dead animals, paints and flammables.
- **Clean, Safe and Green (CSG)**
  - Scheduled grass cutting on behalf of Herts County, Housing Landlord and on Dacorum owned land
  - Maintenance of hedges, shrub beds and some roundabouts
  - Maintenance of parks and open spaces including play equipment
  - Maintenance of sports pitches
  - Weed spraying
  - Clearance of fly tips
  - Removal of graffiti

- Removal and disposal of road kill
  - Management of Trees on behalf of Herts County, Housing, Dacorum owned land, parks and open spaces and woodlands
  - Management of Rights of Way and Countryside access
- **Educational Awareness**
    - Initiating campaigns to promote the waste hierarchy through school talks and other initiatives. Also undertakes anti littering campaigns with local residents and businesses.
    - Produces all artwork and literature for corporate articles and designs for vehicles
- **Fleet Management (Vehicle Repair Shop)**
    - Servicing and maintenance of all the Councils fleet of vehicles to ensure legal compliance with Road Transport Law and effective running of front line services.
- **Resources**
    - Recording and producing of key performance data such tonnages, reports from public and complaints.

## **Service Updates**

- **Waste Services Operations**
  - New replacement Bartec in cab units have been received (17 new units) and. In addition new fleet is being supplied with new units as well (11 units).
  - Waste Site improvements are ongoing with new office cabin in place, and Alfa Blocks have been repositioned and repaired.
  - Application to the EA for update of our EWC codes has been approved after completing a lengthy application process.
  - Works commencing of VRS reception followed by improvements to welfare facilities including DDA compliant and female WC's and shower facilities.

## **Environmental Awareness**

- Completed 1/5 blocks for the flats food waste recycling roll (~2500 properties per block) and on track to be complete by March 2020
- Blue-lidded bin sticker – the roll out of stickers is 2/3 of the way through – the roll out is being done as and when there are spare staff available
- Additional Garden Waste Subscription Service – over 800 subscriptions for 2019 (750 in 2018)
- Carried out targeted work for Refill Hertfordshire and now have around 150 Refill Stations in Dacorum, which makes up approx. half of all the Refill Stations in Dacorum.
- Held a reusables stall in town to promote both Refill Hertfordshire and Remember your Reusables campaign

- Held a stall in a supermarket for Recycle Week and ran a social media take over day. Launched a Terracycle crisp packet recycling point in the Forum to tie in with Recycle Week
  - Prepared for Sustainable Clothes Swaps events in October
  - Worked on putting the Waste Collection Calendar in the Digest instead of prepping for delivery
- **Clean, Safe and Green**
    - All troughs/hanging baskets removed
    - Summer bedding removed and beds prepared for winter bulbs
    - Grass/hedge cut on the A414 (Duel carriage way)
    - Green Flags awarded for Canal Fields Water Gardens and Tring
    - Splash Park now decommissioned. Maintenance work now starting
    - Model boat club now using Watergardens
    - Local Graffiti artist completed some work on Gadebridge /Canal Fields skate park
    - Scything course completed by Watergardens team to reduce use of hand tools
    - Wild Flower course completed
    - Warners End playing fields now secure access with installation of bollards to prevent traveller incursion. All completed in-house
- **Parks, Open Spaces, Trees and Woodlands**
    - Commenced both volunteer work programmes for Friends of Chipperfield Common and Bunkers Park. Received ecological reports for both sites as well, which show that our management is maintaining habitat diversity. We are working this year on restricting the growth of invasive species, such as laurel, and carefully increasing access to less used areas.
    - Carried out vegetation control work on rights of way and installation of new marker signs.
    - Agreed with PFH to inform all Cllrs of tree removal works within their respective Ward and the reason for removal.
- **Fleet Services**
    - The reception area is now built and operational.
    - The transport stores is up and running albeit in a restricted way because of the later building works
    - The workshop areas are being clear for the commencement of the workshop upgrades starting the 8<sup>th</sup> November
    - The fleet replacement plan is going well with all CSG compact sweepers now replaced as well as one large truck mount
    - New RCV's are due to start rolling in early November with rollout of training for crews and vehicle technicians planned over the coming weeks.

**End**

