

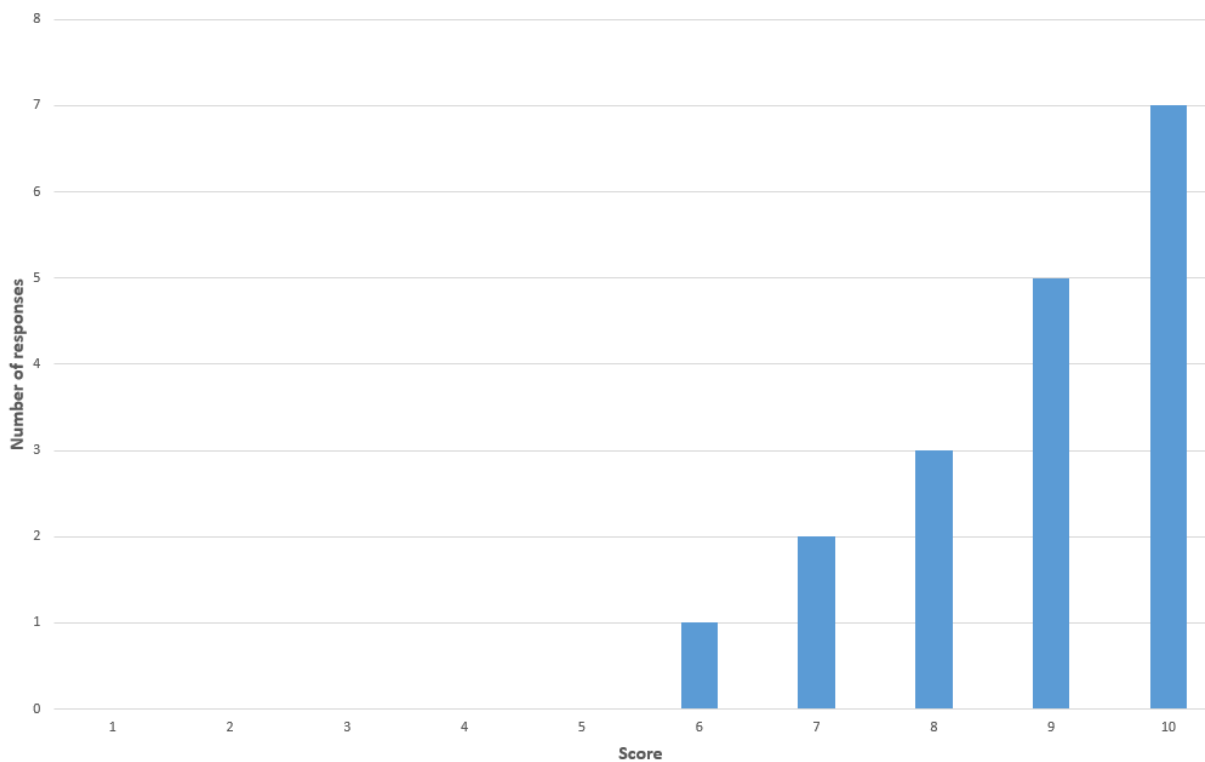


FEEDBACK ON TRAINING & DEVELOPMENT

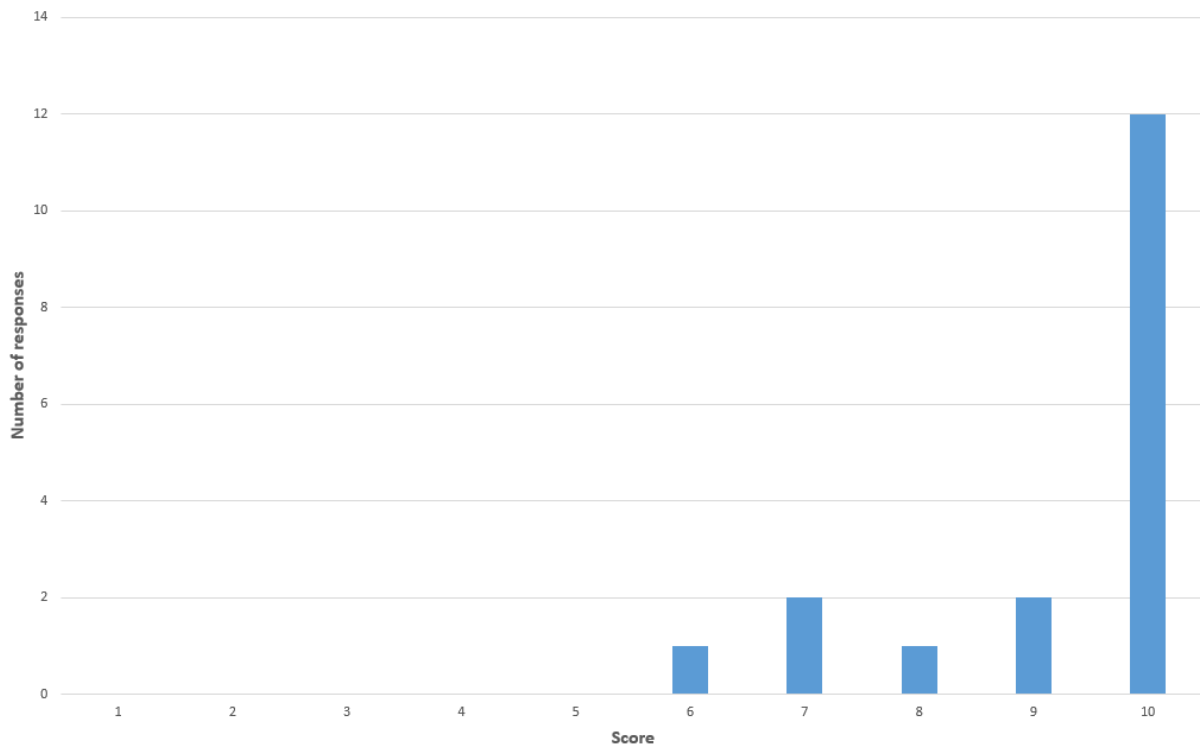
Attended: 20 Returned Feedback forms: 18

- A knowledge of the practical risks and benefits of using social media by elected members
- How to use social media to support members' work - safely and effectively
- How to improve the 'reach' of councillors into the community to consult and communicate and reduce workloads
- How to manage 'keyboard warriors' and other 'awkward' online users
- How to stay safe, avoid complaints about your online presence and avoid, manage or remedy some of the pitfalls of social media (including online harassment, bullying and defamation)
- Policies, protocols and legal references relevant to elected members

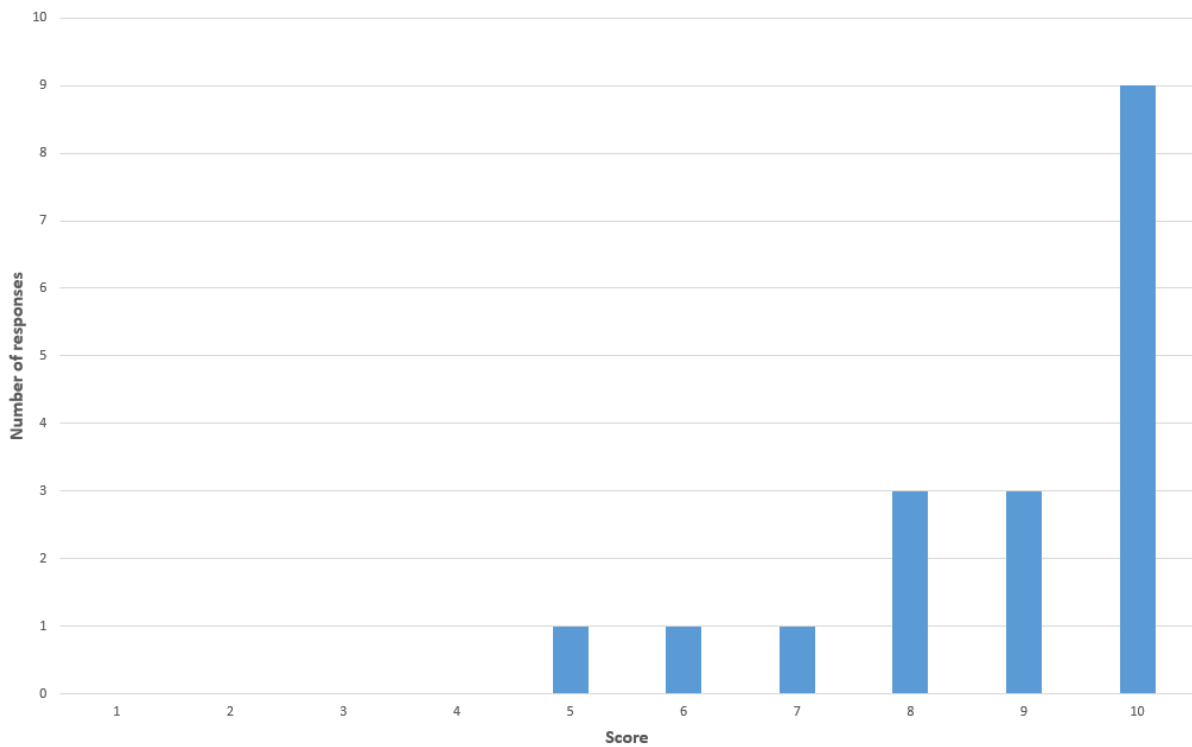
The objectives of the session were met



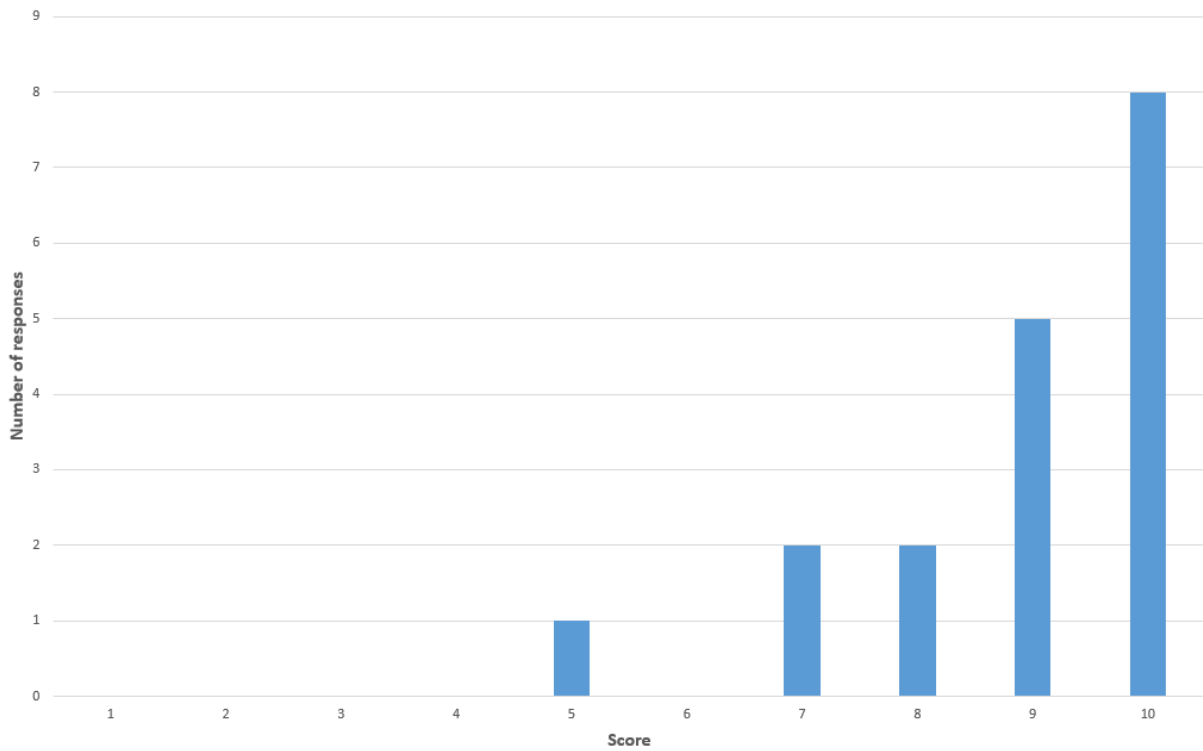
The presenters were engaging



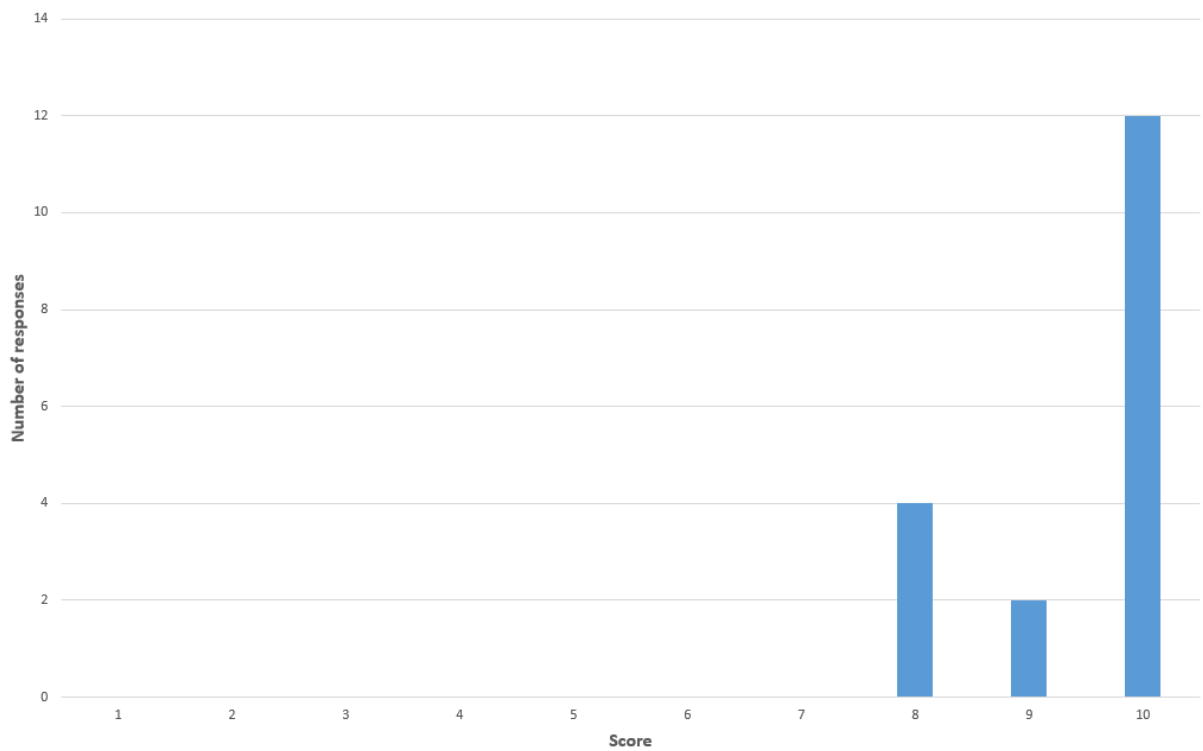
The presentation materials were relevant



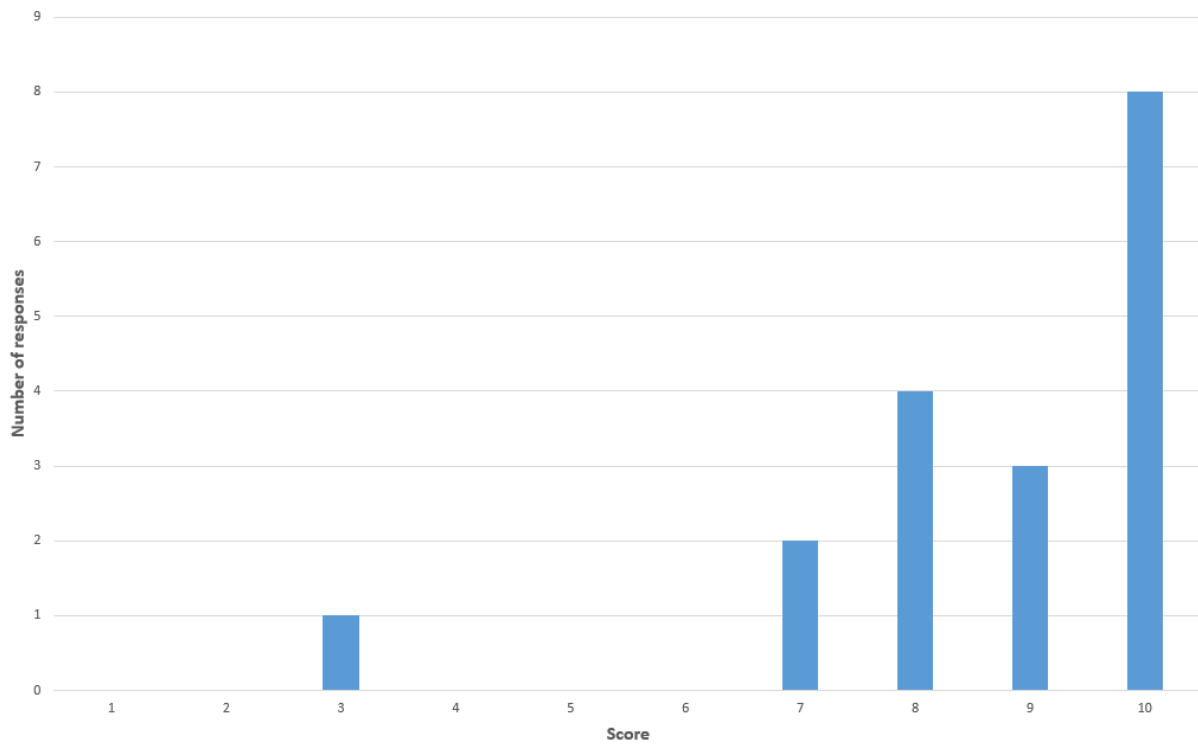
The content of the course was organised and easy to follow



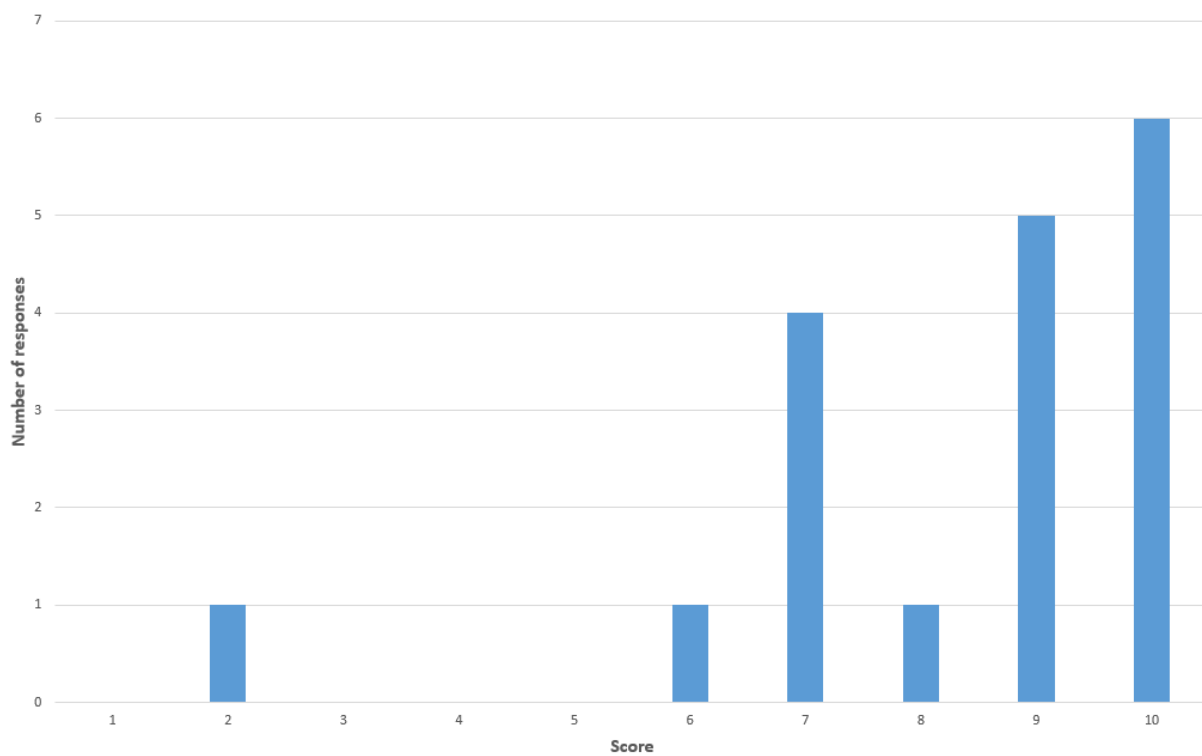
The presenters were well prepared and able to answer questions



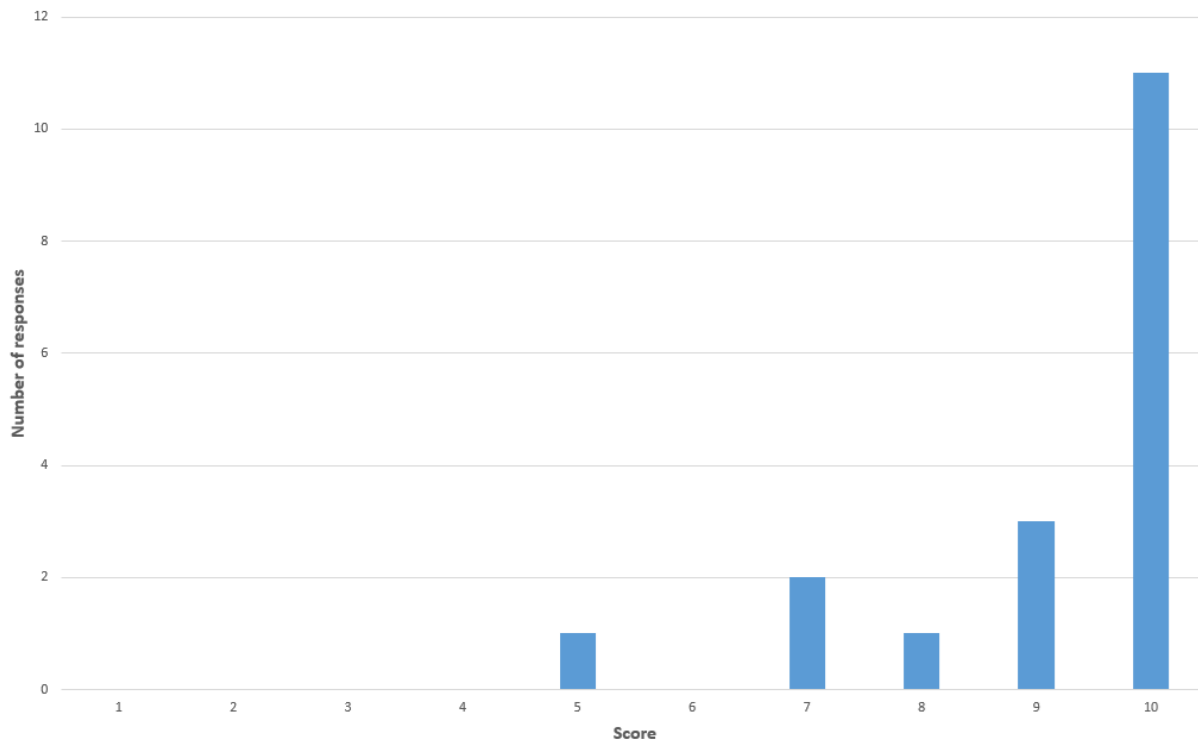
I can apply this information in my duties as a councillor



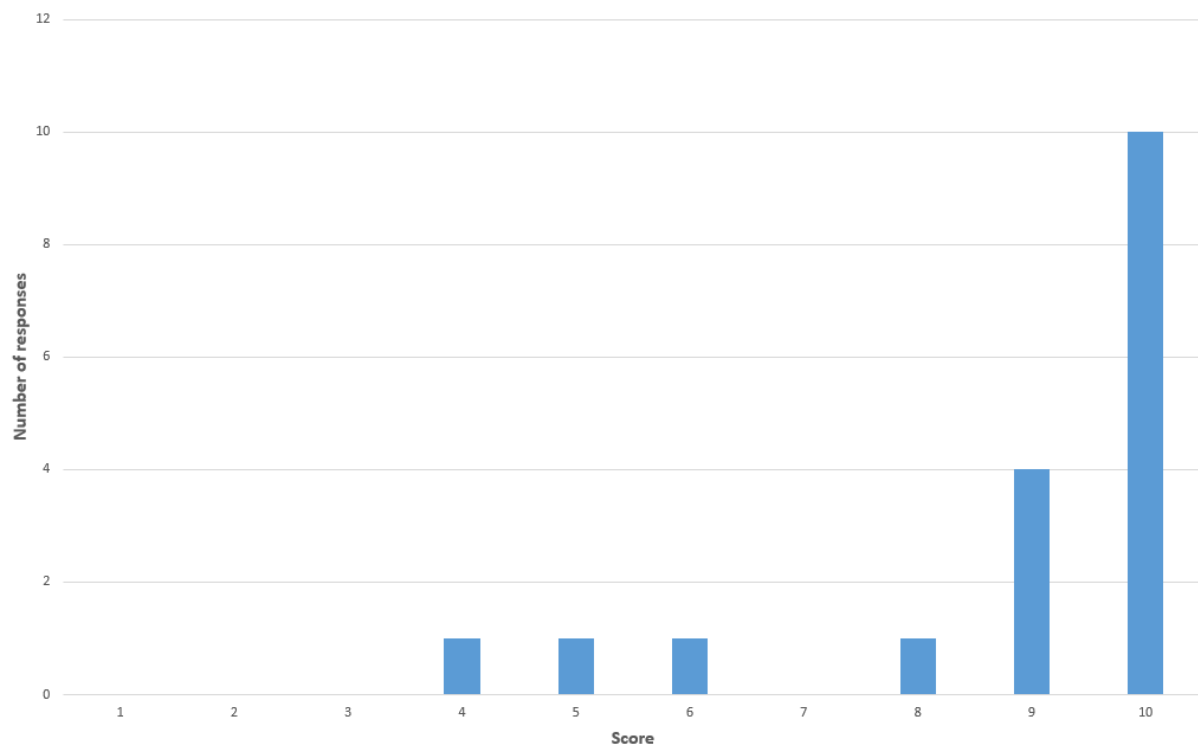
The pace of the meeting was reasonable

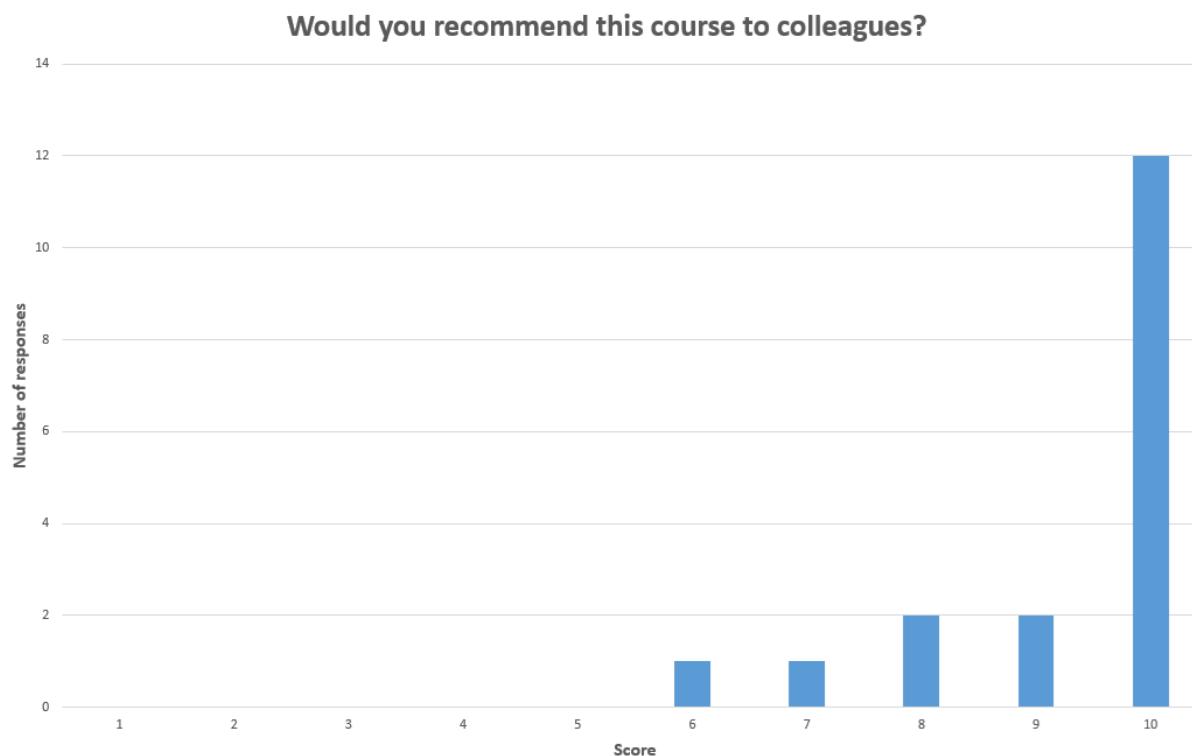


I found the facilities suitable for the session



There was a good use of examples





Comments:

- Start with the positives and keep it balance between risks + rewards.
- Very useful + relevant even for new councillors
- Very good
- Thanks.
- Excellent course. Informative, thought provoking. Great examples.
- Very informative a great help in my new role as Councillor.
- Great evening. Lots to think about as a new councillor. Thanks.
- Very well informatics
- The same examples were used as last year. Boring!
- Should have included advice on how to avoid getting “trapped” by responding to comments about one’s own comments
- Easily heard!
- Could move over the first 25 mins a bit faster.