



Report for:	SPAE Overview & Scrutiny Committee
Date of meeting:	24 September 2019
PART:	1
If Part II, reason:	

Title of report:	Quarter 1 Performance 2019/20
Contact:	Councillor John Birnie, Portfolio Holder for Environmental Services Craig Thorpe, Group Manager, Environmental Services
Purpose of report:	1.To report on Quarter 1 performance
Recommendations	1.That the report be noted
Corporate objectives:	To provide a clean, safe and green environment
Implications:	<u>Financial</u> None as a result of this report
'Value For Money Implications'	<u>Value for Money</u> None as a result of this report.
Risk Implications	None as result of this report
Equalities Implications	N/A
Health and Safety Implications	None as a result of this report
Consultees:	Officers within Environmental Services
Background papers:	Corvu Report on Performance – Appendix 1 Waste Tonnages Appendix 2

<p>Historical background <i>(please give a brief background to this report to enable it to be considered in the right context).</i></p>	<p>This report has been produced to provide an update to Members on performance against key objectives and an overview of progress on a number of ongoing projects</p>
<p>Glossary of acronyms and any other abbreviations used in this report:</p>	<p>CSG – Clean, Safe and Green T's and W's – Trees and Woodlands</p>

Environmental Services Overview and Scrutiny Quarter 1 – Performance Review

Introduction

Environmental Services consists of the following:

Refuse and Recycling – Domestic and Commercial Waste Collections.

- Providing scheduled collections of waste and recycling materials from over 62,000 domestic properties and 800 commercial waste customers
- Collection of over 5000 “paid for” bulky collections per annum upon request
- **Waste Transfer Site – ISO 14001 compliant**
 - Storage and bulking of over 24,000 tonnes of recycling materials for onward processing
 - Separation, storage and disposal of hazardous waste including asbestos, dead animals, paints and flammables.
- **Clean, Safe and Green (CSG)**
 - Scheduled grass cutting on behalf of Herts County, Housing Landlord and on Dacorum owned land
 - Maintenance of hedges, shrub beds and some roundabouts
 - Maintenance of parks and open spaces including play equipment
 - Maintenance of sports pitches
 - Weed spraying
 - Clearance of fly tips
 - Removal of graffiti
 - Removal and disposal of road kill
 - Management of Trees on behalf of Herts County, Housing, Dacorum owned land, parks and open spaces and woodlands
 - Management of Rights of Way and Countryside access

- **Educational Awareness**

- Initiating campaigns to promote the waste hierarchy through school talks and other initiatives. Also undertakes anti littering campaigns with local residents and businesses.

- **Fleet Management (Vehicle Repair Shop)**

- Servicing and maintenance of all the Councils fleet of vehicles to ensure legal compliance with Road Transport Law and effective running of front line services.

- **Resources**

- Recording and producing of key performance data such tonnages, reports from public and sickness figures which are shown as part of this report.

Service Updates

- **Waste Services Operations and Environmental Awareness Projects**

- Capital works to Waste Site commenced to ensure material quality and EA Compliance
- Flats Food Waste Project planning going well. Over one third of site visits have now been completed. All equipment procurement has been completed.
- Additional Garden Waste Service – had around 850 subscriptions already this year (we had 750 total last year so surpassed this despite the £5 increase)
- Schools have now been provided with additional recycling bins to increase their capacity for those that needed it. We will be doing a push on schools in the new academic year.
- Compost Giveaway successfully carried out where we also gave residents wildflower seeds too.
- Refill Hertfordshire scheme officially launched to encourage people to refill their reusable bottles on the go.

- **Clean, Safe and Green**

- Worked in coordination with Ringway litter picking the A5 while they cut the grass.
- Whilst Herts County Council contractor Ringway had traffic management in place on the A41 we sent 2 HGV sweepers to remove detritus
- Cut the grass and the hedges on the central reservation of the A414/Breakspear Way.
- Joint effort with the events committee on delivery of preparation/maintenance for Armed Forces day/ RAF parade.
- Continued work on establishing database of graffiti in the borough that notes DBC's responsibility to maintain

- Street nameplate survey completed with 34 identified to be replaced in this batch.
- **Parks, Open Spaces, Trees and Woodlands:**
 - 70,560 bedding plants, planted.
 - Splash Park proving very popular again this year.
 - 1 green flag park judged, two mystery shopped. Showed Green Flag Award judges around Bunkers Park and Chipperfield Common
 - D-day boards installed at Gadebridge Park, Boxmoor war memorial and Tring memorial garden.
 - Irrigation system switched on for bedding in walled garden!
 - Gadebridge park gym official opened by the Mayor.
 - With Friends of Bunkers Park – cleared vegetation from woodland paths, site entrances and gates / steps.
 - With Friends of Chipperfield Common – maintained access routes through the common and cleared litter from a plantation
 - Attended the Friends of the Nicky Line AGM
- **Fleet Services**
 - Building works have commenced in Vehicle Repair Shop: This will result in new reception area, DDA compliant WC facilities, stores area, newly dug pits and new equipment. In time this will enable Fleet Services to undertake MOT's in house and to potentially offer these services to third party.
 - Following many attempts to recruit to the vacant Vehicle Technician posts we have now recruited through a temporary agency. These posts have been supplement by the full time positions of Fleet Advisor and Stores Inventory Controller.

End