



OSC Report - Strategic Planning & Environment - Neighbourhood Delivery Jun-2019

Indicator Name	Results Jun-2019	Last Quarters Results Mar-19	Last Years Results Jun-18	RAG 	Comments	Actions
Dacorum Delivers - Performance excellence						
ECP09 - Percentage of high risk (A-D) food inspections/interventions achieved within the Quarter.	90.38% 94 / 104 Target: 95			0 1 0	No Comments	No Info
Safe and Clean Environment - Maintain a clean and safe environment						
ECP07 - Number of Environmental Enforcement Actions (PACE Interviews, Informal Letters, CPNs, FPN's, Simple Cautions and Prosecutions)	52 Info Only	No Data Info Only	No Data Info Only		No Comments	No Info
WR03 - Number of justified missed assisted collections	196 Collections Target: 120	78 Collections Target: 120	142 Collections Target: 120	2 1 1	Approver Comments: Currently having a problem with in cab technology. Looking to replace broken screens	No Info
WR01a - Justified Missed collections (Excluding Assisted Collections)	587 Bins Target: 750	704 Bins Target: 750	897 Bins Target: 750	1 0 3	Approver Comments: Within target	No Info
ECP05 - Percentage of Fly tips reported assessed by an Enforcement Officer within 3 working days	76.6% 576 / 752 Target: 0.9	80.19% 599 / 747 Target: 0.9	36.1% 335 / 928 Target: 0.9	1 0 3	No Comments	No Info

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ECP06 - Development Control Consultations to ECP with a first formal response within 20 days.	96.33% 105 / 109 Target: 0.9	92.78% 180 / 194 Target: 0.9	62.5% 110 / 176 Target: 0.9	0 0 4	No Comments	No Info
ECP01 - Percentage of Noise Nuisance cases closed within 60 days	84.75% 50 / 59 Target: 0.85	82.35% 42 / 51 Target: 0.85	88.33% 53 / 60 Target: 0.85	0 0 4	No Comments	No Info
ECP02 - Percentage of registered food premises that have a rating of 4 or 5.	83.65% 1335 / 1596 Target: 0.9	83.48% 1314 / 1574 Target: 0.9	85.56% 1310 / 1531 Target: 0.9	0 1 3	No Comments	No Info
ECP03 - Percentage of ECP Service Requests responded to within target.	93.73% 852 / 909 Target: 0.95	83.77% 671 / 801 Target: 0.95	75.06% 608 / 810 Target: 0.95	0 1 3	No Comments	No Info
WR08 - % change in commercial waste customers in the quarter	No Data Info Only	No Data Info Only	No Data Info Only		Approver Comments: Commercial waste officer has been off sick for last 8 weeks so information could not be collated	No Info
CSG04a - % of litter area inspections graded A or B - Litter	100% 120 / 120 Info Only	100% 120 / 120 Info Only	100% 120 / 120 Info Only		Approver Comments: Litter = 94.17% (Grade A & B) Detritus = 86.67% (Grade A & B)	No Info
CSG02 - Percentage of fly tips collected within the set timescale of 7 days	96.23% 281 / 292 Target: 95	99.42% 345 / 347 Target: 95	94.32% 332 / 352 Target: 95	0 0 4	Approver Comments: 11 reports over 7 days to complete of which 4 were passed to contractors for specialist removal.	No Info
CSG01 - Percentage of dog fouling reports actioned within the set timescale of 7 days	100% 52 / 52 Target: 95	100% 70 / 70 Target: 95	100% 31 / 31 Target: 95	0 0 4	Approver Comments: All completed within the set timescale.	No Info

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CSG01a - Number of dog fouling reports actioned within the set timescale of 7 days	52 Info Only	70 Info Only	31 Info Only		No Comments	No Info
CSG02a - Number of fly tips collected within the set timescale of 7 days	281 Info Only	345 Info Only	332 Info Only		No Comments	No Info
HS01 - All reported accidents/incidents (Including those required to be reported to the HSE)	45 Info Only	32 Info Only	52 Info Only		No Comments	No Info
WR06 - Total tonnage of garden waste collected	3700 Tonnes Info Only	952.49 Tonnes Target: 400	4162.4 Tonnes Target: 3600	2 0 1	Approver Comments: Requires target tonnage resetting	No Info
WR07 - Tonnage of food waste.	1192.02 Tonnes Target: 1020	1276.35 Tonnes Target: 1020	1183.21 Tonnes Target: 1020		No Comments	No Info
WR05 - Dry recycling Collected	3456.47, Tonnes Target: 3600	3896.27, Tonnes Target: 3600	3575.63, Tonnes Target: 3600	0 2 2	No Comments	No Info
HS02 - Accidents / incidents that are notifiable to the HSE under RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 2013) This includes occupational diseases	0 Info Only	2 Info Only	3 Info Only		No Comments	No Info