



Report for:	SPAE Overview & Scrutiny Committee
Date of meeting:	18 June 2019
PART:	1
If Part II, reason:	

Title of report:	Quarter 4 Performance 2018/2019
Contact:	Councillor Alan Anderson, Portfolio Holder for Environmental Services Craig Thorpe, Group Manager, Environmental Services
Purpose of report:	1.To report on Quarter 4 performance
Recommendations	1.That the report be noted
Corporate objectives:	To provide a clean, safe and green environment
Implications:	<u>Financial</u> None as a result of this report
'Value For Money Implications'	<u>Value for Money</u> None as a result of this report.
Risk Implications	None as result of this report
Equalities Implications	N/A
Health and Safety Implications	None as a result of this report
Consultees:	Officers within Environmental Services
Background papers:	Waste Tonnages and CSG Performance – Appendix 1 Corvu Report – Performance – Appendix 2

<p>Historical background <i>(please give a brief background to this report to enable it to be considered in the right context).</i></p>	<p>This report has been produced to provide an update to Members on performance against key objectives and an overview of progress on a number of ongoing projects</p>
<p>Glossary of acronyms and any other abbreviations used in this report:</p>	<p>CSG – Clean, Safe and Green T's and W's – Trees and Woodlands GAP – Green Action Plan CMS – Countryside Management Service</p>

Environmental Services Overview and Scrutiny Quarter 3 – Performance Review

Introduction

- **Environmental Services consists of the following:**

1.1 Refuse and Recycling – Domestic and Commercial Waste Collections.

- Providing scheduled collections of waste and recycling materials from over 62,000 domestic properties and 800 commercial waste customers
- Collection of over 5000 “paid for” bulky collections per annum upon request
- **Waste Transfer Site – ISO 14001 compliant**
 - Storage and bulking of over 24,000 tonnes of recycling materials for onward processing
 - Separation, storage and disposal of hazardous waste including asbestos, dead animals, paints and flammables.
- **Clean, Safe and Green (CSG)**
 - Scheduled grass cutting on behalf of Herts County, Housing Landlord and on Dacorum owned land
 - Maintenance of hedges, shrub beds and some roundabouts
 - Maintenance of parks and open spaces including play equipment
 - Maintenance of sports pitches
 - Weed spraying
 - Clearance of fly tips
 - Removal of graffiti
 - Removal and disposal of road kill
 - Management of Trees on behalf of Herts County, Housing, Dacorum owned land, parks and open spaces and woodlands

- Management of Rights of Way and Countryside access
- **Educational Awareness**
 - Initiating campaigns to promote the waste hierarchy through school talks and other initiatives. Also undertakes anti littering campaigns with local residents and businesses.
- **Fleet Management (Vehicle Repair Shop)**
 - Servicing and maintenance of all the Councils fleet of vehicles to ensure legal compliance with Road Transport Law and effective running of front line services.
- **Resources**
 - Recording and producing of key performance data such tonnages, reports from public and sickness figures which are shown as part of this report.

Service Updates

- **Waste Services Operations and Environmental Awareness**
 - Flats food waste proposal for collection from all flats approved at cabinet
 - Completed the Flats Recycling Project – this had been running since Oct 18 and completed in March. 99% of flats now have recycling available to them.
 - Held the 22nd Christmas Tree Recycling day – estimated over 4000 trees chipped
 - ‘Remember your Reusables’ campaign encouraging people to ditch single-use plastic ran throughout January. This was worked on as part of a WasteAware sub-group but also ties in with the Plastic Free Dacorum project. We had daily posts on social media, a dedicated webpage, press release, internal communication channels and a video was also made and shared on TV screens (Forum, Cupid, Big Screen in town). Video has had over 14,000 views in Dacorum. <https://www.youtube.com/watch?v=M37iHbdbL38>
- Additional 1% being addressed this year under the Food Waste in Flats roll out.
- 700 volunteers took part in the Great British Spring Clean throughout March and April – 40 groups, collected 400 bags of refuse and 200 bags of recycling in total
- Blue-lidded bin information sticker designed ready for roll out to begin for all households in Q1
- Additional Garden Waste Subscription Service promotion. Posters, social media, a press release and a targeted email has gone out to let people know to subscribe. 700 so far for 2019 (752 total for 2018)

- Had 51 'real nappy' applications throughout Q4 – 218 in total for 2018-19. (32 applications for Q4 in 2017-18 – 129 in total for that year)
- 'Don't Be A Tosser' – anti-roadside-litter campaign launched on the back of the A41 clear-up at the end of March as this already attracts a lot of attention. Press release. Social media updates. Website updated. Posters have been designed. Physical internal copies have been rolled out across the borough at community centres, noticeboards, etc. Digital images have been circulated also. The town screen TV and screens at the Forum will be displaying these. McDonalds and several others have also expressed a commitment to display external posters at their locations in Dacorum.
- The two main projects coming up later this year is rolling out our Food Waste Recycling In Flats project and our School Recycling Improvement project
- **Clean, Safe and Green**
- A41 litter pick completed
- General Spring clean including- Priority/ traffic islands cleaned, "Welcome to Dacorum" signs cleaned, deep clean on the Marlowes
- Litter bin audit completed by Team Leaders for upgrade or replacement
- Completed joint effort with tree's and woodlands on Brook Street, a project to improve access for tree officers to inspect tree's
- New feature of Hand arm vibration installed which allow all monitoring data to be stored on Reactec servers.
- Tenders awarded for Ride-on mowers, delivery expected May.
- Green Flag inspections at Chipperfield and Bunkers Park. Good joint working by CSG / T&W at both sites – litter picks, fly tipping, bin replacement, grass cutting.
- Completed hazel coppicing at Bunkers Park, providing DENS with more kindling material to process and sell.
- Tree planting programme almost completed for 2018-19. 70 planted in total once finished.
- T&W attending the Friends of the Nickey Line AGM next month, discussing the GAP with CMS and interested parties.
- Gym in Gadebridge Park (sponsored by Henkel) official opening was on the 24th of April.
- Prep started on Splash Park, which will open on the 1st of May.

Trees & Woodlands:

- Tree planting programme almost completed for 2018-19. 70 planted in total once finished.
- Approx. 70 trees planted this winter across the borough. Another 70 ordered from our suppliers for autumn delivery / planting. We are trialling a number of irrigation bags around new trees, that allow water to seep onto the ground over a long period, that help with establishment.

- Carried out extensive woodland safety works (felling dead / unsafe trees, removing hazardous branches) in Chipperfield Common and other sites. In total, felled over 50 trees near pathways / public areas.
- Completed annual works programme with Friends of Chipperfield Common. Over the year, we cleared vegetation in two ponds, thinned trees and removed litter in a plantation, felled invasive holly and laurel, and maintained vegetation around footpaths.
- Friends of Bunkers Park completed year 3 hazel coppicing of an 8 year cycle, and provided kindling material to DENS. The group also maintained vegetation along two woodland paths, helped to clear multiple fly-tips and will be pulling up Ragwort and litter picking in the final two sessions of the year.
- Two large trees within Gadebridge Park that had to be felled due to the presence of decay-fungi had their trunks and stumps carved into benches and seats (located near WC's)
- Developing a new woodland risk zoning system.
- Liaising with Housing regarding tree inspections in tenanted property and a new Housing tree policy.

Fleet Services

- Tender awarded to Geesink Norba for the supply of approximately 31 Refuse Collection Vehicles over the next 7 year period.
- Cabinet approval granted for the installation of new equipment