



OSC Report - Strategic Planning & Environment Department - Neighbourhood Delivery

Indicator Name	Results Mar-2019	Last Quarters Results Dec-18	Last Years Results Mar-18	RAG 	Comments	Actions
Dacorun Delivers - Performance excellence						
ECP09 - Percentage of high risk (A-C) food inspections/interventions achieved within the quarter	100% 136 / 136 Target: 95		91.43% 32 / 35 Target: 95	1 0 2	No Comments	No Info
Safe and Clean Environment - Maintain a clean and safe environment						
CSG01a - Number of dog fouling reports actioned within the set timescale of 7 days	70 Info Only	38 Info Only	71 Info Only		No Comments	No Info
CSG02a - Number of fly tips collected within the set timescale of 7 days	345 Info Only	271 Info Only	326 Info Only		No Comments	No Info
CSG01 - Percentage of dog fouling reports actioned within the set timescale of 7 days	100% 70 / 70 Target: 95	100% 38 / 38 Target: 95	95.95% 71 / 74 Target: 95	0 0 4	Approver Comments: All completed within the set timescale.	No Info
CSG02 - Percentage of fly tips collected within the set timescale of 7 days	99.42% 345 / 347 Target: 95	98.91% 271 / 274 Target: 95	98.49% 326 / 331 Target: 95	0 1 3	Approver Comments: 2 over 7 days to complete. All others completed within the set timescale.	No Info
CSG04a - % of litter area inspections graded A or B - Litter	100% 120 / 120 Info Only	100% 120 / 120 Info Only			Approver Comments: Litter = 93.33% Grade A&B / Detitus = 82.50% Grade A&B No controlled sweeps this quarter.	No Info
WR01a - Justified Missed collections (Excluding Assisted Collections)	704 Bins Target: 750	733 Bins Target: 750	458 Bins Target: 750	2 0 2	Approver Comments: Within target	No Info

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WR03 - Number of justified missed assisted collections	78 Collections Target: 120	124 Collections Target: 120	84 Collections Target: 120	2 1 1	No Comments	No Info
ECP01 - Percentage of Noise Nuisance cases closed within 60 days	82.35% 42 / 51 Target: 0.85	63.64% 7 / 11 Target: 0.75		0 0 4	No Comments	No Info
ECP02 - Percentage of registered food premises that have a rating of 4 or 5.	83.48% 1314 / 1574 Target: 0.9	85.59% 1331 / 1555 Target: 0.86		0 1 3	No Comments	No Info
ECP03 - Percentage of ECP Service Requests responded to within target.	83.77% 671 / 801 Target: 0.95	87.85% 745 / 848 Target: 0.95		0 1 3	No Comments	No Info
ECP05 - Percentage of Fly tips reported assessed by an Enforcement Officer within 3 working days	80.19% 599 / 747 Target: 0.9	80.48% 503 / 625 Target: 0.9		1 0 3	No Comments	No Info
ECP06 - Development Control Consultations to ECP with a first formal response within 20 days.	92.78% 180 / 194 Target: 0.9	95.48% 148 / 155 Target: 0.9		0 0 4	No Comments	No Info
HS01 - All reported accidents/incidents (Including those required to be reported to the HSE)	32 Info Only	32 Info Only	46 Info Only		No Comments	No Info
WR06 - Total tonnage of garden waste collected	952.49 Tonnes Target: 400	2080.7 Tonnes Target: 3600	691.43 Tonnes Target: 1200	2 0 2	Approver Comments: Target is incorrect and does not take into consideration the winter garden waste suspension	No Info

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WR07 - Tonnage of food waste.	1276.35 Tonnes Target: 1020	1157.84 Tonnes Target: 1020	1268.05 Tonnes Target: 1020		No Comments	No Info
WR05 - Dry recycling Collected	3896.27, Tonnes Target: 3600	3561.98, Tonnes Target: 3600	3945.52, Tonnes Target: 3600	0 2 2	No Comments	No Info
HS02 - Accidents / incidents that are notifiable to the HSE under RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 2013) This includes occupational diseases	2 Info Only	4 Info Only	2 Info Only		No Comments	No Info