December 2018



SR1 - Funding and income is not sufficient to deliver the Council's Corporate Objectives

Corporate Priority:			Risk Owner:	Portfolio Owner:	Tolerance		
Delivering an Efficient and Modern Council		t and Modern Council	James Deane	Graeme Elliot	Treating		
Inherent Probability Inherent Impact		Inherent Impact	Inherent Risk Score	Residual Probability	Residual Impact	Residual Risk Score	
4		4	16	3	3	9	
	Very Likely Severe		Red	Likely	High	Amber	
Consequences		Consequences	Current Controls		Assurance		
	The Council is currently in the third year of a 4-year funding deal with MHCLG,		The Council's Medium Term Financial Strategy and the HRA Business Plan are controls that		The financial planning controls the Council has in place to mitigate this risk are		
	which, subject to a fundamental policy change from Government, provides		mitigate the likelihood of this risk crystallising through the effective modelling of the future		audited annually by both Internal Auditors (Mazars) and External Auditors (Grant		
	certainty over the minimum level of funding the Council can expect until April		financial environment. Sound financial planning maximises the opportunity for the Council to		Thornton).		
	2020.		identify funding risks in advance, and therefore				
			. 1:00 .1		TI		

Government has stated that Revenue Support Grant will not continue beyond 2020 and that local authorities will be funded solely through the national redistribution of Business rates. The model for determining post 2020 funding levels will be based on assessment of need, and is currently being devised through the Government's Fair Funding Review.

authority can expect. However, there is a strong belief across the sector that the new model will divert funding away from lower tier authorities in favour of those authorities with responsibility for the provision of social care.

There are two major elements of risk associated with the impending change in funding methodology. Firstly, the Council must ensure that it's in a position to adapt to significant funding reductions at short notice when the new model is announced in November 2019. Secondly, the longer term funding outcome of the new methodology may threaten the sustainability of the services the Council plans to deliver in support of its Corporate Priorities.

services differently in order to continue delivering its corporate priorities. The Council's sound financial planning processes, detailed below, have resulted in my reducing the inherent probability score from '4', Very Likely, to a residual probability score of '3', Likely.

The Council's Medium Term Financial Strategy (MTFS) details the financial implications of the Corporate Plan over a five-year period. It ensures that the Council is able to forecast likely income pressures in the medium-term, and optimise the balance between its financial As yet there is no certainty over the level of funding that Dacorum or any other resources and the delivery of its priorities. The MTFS is reviewed at least annually and is approved by Full Council, thereby providing the opportunity for Members to make informed amendments to the Corporate Plan on the basis of likely funding constraints. The current version is accessible via the following link:

> https://democracy.dacorum.gov.uk/documents/g1742/Public%20reports%20pack%2031st-Jul-2018%2019.30%20Cabinet.pdf?T=10

The Council's Housing Revenue Account (HRA) Business Plan maps planned income and expenditure over a thirty-year period. Government legislation that can affect the Council's delivery of social housing is incorporated within the plan and forms the basis for informed strategic decision-making.

The Council's reviewing of its Corporate Plan together with its Communications Strategy mitigate the impact of this risk, should it occur, by keeping residents informed of the pressures faced by the Council, and consequently by managing aspiration and expectation (detail below). On this basis, I have reduced the Impact score from '4', Severe, to '3', High.

The Council reviews its Corporate Plan periodically to ensure that the vision for the borough remains relevant and realistic within the financial constraints outlined within the MTFS and the HRA plan. The aspirations of the Council and the community are managed through the Council's Communications Strategy both through social media, the local press and Digest.

The most recent internal audits undertaken (in May 2018) were 'Budgetary Control' and 'Benefits and Savings Realisation'. Both audits received a FULL level of assurance, which is the highest possible.

The external auditors, Grant Thornton, most recently gave the following 'value for money' opinion within the 2017/18 year end audit of the Council: 'based on the work we performed to address the significant risk, we concluded that [the Council] had proper arrangements in place in all significant respects to ensure it delivered value for money in its use of resources.'

These independent audit opinions provide assurance that the Council is effectively controlling the processes that will enable it to derive value for money from its available resources, and therefore to maximise the opportunity for delivering its corporate objectives.

Sign Off and Comments

Sign Off Complete

The Provisional Local Government Finance Settlement for 2019/20, announced in December 2018, was in line with the Council's expectation and therefore consistent with the financial plans.

2019/20 will be the fourth year of the 4-year funding deal agreed with MHCLG, and the last before the new Fair Funding Mechanism is revealed for 2020/21.

It is anticipated that the Council's funding will continue to decrease beyond 2020, as Government has previously stated its intention to drive funding towards those authorities with responsibility for social care. The extent of these reductions cannot yet be calculated with any degree of certainty. As a result, the Council has currently taken the prudent view that reductions will continue at the same average rate as since 2010, leading to self sufficiency, i.e. no government funding, by the end of the MTFS planning period (2022/23).

December 2018



SR2 - The Council is unable to recruit and retain the staff required to	progress as a Modern and	Ffficient Council		
Corporate Priority:	Risk Owner:	Portfolio Owner:	Tolerance	
Delivering an Efficient and Modern Council	Sally Marshall	Neil Harden	Treating	
Inherent Probability Inherent Impact	Inherent Risk Score	Residual Probability	Residual Impact	Residual Risk Score
3 3	9	2	3	6
Likely	Amber	Unlikely	High	Amber
Consequences		Current Controls		Assurance
The Council is currently finding it challenging to recruit and retain staff with the appropriate skills to deliver all of its services, particularly within professional areas such as Legal, Finance, Surveyors, Environmental Health, Planning and Building Control etc. This challenge has grown significantly over recent years — as the economy has emerged from the worst of the recession, the private sector employment market has become relatively more buoyant due to the continued constraints on public sector funding. General competition with the private sector for skilled employees is exacerbated for Dacorum by its close proximity to the higher salaries of the London market. This has resulted in the appointment of a number agency staff across the Council in order to maintain service delivery. The Council's increasing reliance on agency staff brings a number of specific risks: • Statutory — staff shortages can put delivery of the Council's statutory services at risk, e.g. Environmental Health, Housing repairs and Fire safety, and Building Control; • Resilience — the increased flexibility of agency staff leaves the Council vulnerable to higher turnover and loss of knowledge which can affect continuity of service provision; • Financial — the cost of agency staff is higher than for permanent staff, which is pressurising budgets in several areas across the Council. - Staff Morale - could be affected in areas which are carrying vacancies, due to increased workload pressure and as a result of lack of team rapport This challenge affects all public sector organisations within the region, and a solution is high on the agenda for county-wide working groups of which DBC is a member.	staff: - Terms and conditions have benefits within the remuner - Flexible working arrangem: Forum which provided a mo Further measures currently - Enhanced and expanded G within areas experiencing replanned approach to utilisin professional training costs - Creation of a DBC framework planning approach supported - Implementation of more reimplementation of a new Hu - Streamling of recrutiment further develop the use of selection - Hosting of recruitment day and retain CV's for future results - Establish DBC as employer Schools, Colleges and University	already been reviewed in 2017/18 to develop a range of ration package ents have been implemented at the time of moving to the dern and efficient working environment being developed and implemented include: raduate/apprenticeship scheme to create up to 8 new posts cruitment and retention difficulties, this will be supported by a g the Council's apprenticeship levy to support some of the ork for a talent management programme and succession and by the career development plans obust management information which will be enabled by the uman Resources technology system campaigns and modernisation of recruitment web pages; ocial media platforms for recruitment. It is to generate interest in high volume recruitment service areas ference to fast track the filling of vacancies of choice by presence at careers fairs, developing links with	for CMT. The Chief Executive is the promanagement meetings. project updates will be prover Performance Board and Final Committee.	Project Initiation Document has been prepared roject sponsor and is holding regularly project ided to Corporate Management Team, ance & Resources Overview and Scrutiny

Sign Off and Comments

Sign Off Complete

Work has been undertaken to establish the Council's position based on evidence from the Council's HR system. This work has confirmed that whilst the current recruitment market is very competitive and challenging, there are currently a small number of areas where recruitment is more difficult. The programme of projects and initiatives has been developed to address recruitment and retention should help address this situation.

December 2018



SR3 - Social media r	isk
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				Tolerance Treating		
Inherent Probability	Inherent Impact	Inherent Risk Score	Residual Probability	Residual Impact	Residual Risk Score	
3 Likely	3 High	9 Amber	2 Unlikely	3 High	6 Amber	
	Consequences	Current Controls			Assurance	
"Almost nine in ten (86%) of UK adults now have internet access at home, and this is highest among those aged under 55. Facebook continues to be the largest social network service in the UK. In April 2016, it attracted a digital audience of 38.9 million (more than three-quarters of active internet users). This was larger than that of LinkedIn (21.8 million) and Twitter (20.9 million)" (Ofcom report 2016). By design, social media is widely accessible and offers users easy electronic communication of personal information and other content, such as news, videos and photos. With public participation and exchange of content so readily available, this introduces a certain level of risk. The consequences of using social media include members of the public, pressure groups or employees using DBC social media accounts to raise negative, confidential, incorrect or abusive statements/campaigns aimed at damaging the reputation of DBC. Similarly, the risk of DBC not using social media will exclude a large proportion of residents and key demographic groups including younger residents and businesses.		Management Platform (Sociautomatic moderation of ab All staff are required to read Corporate Information Seconomore Corporate Information Teconomore Data Protection Act Policy Freedom of Information Policy	chnology Security Policy olicy (GSx) Acceptable Usage Policy	awareness, processes and te	echnology, found that there is a sound system of achieve the system objectives. (Formally audited	
	Sign Off and Comments					

Sign Off Complete

The renewed comments in the above sections reflect the position as at the end of Q3 2018/19.

December 2018



SR4 - Cyber Attack							
Corporate Priority: Delivering an Efficient and Modern Council	Risk Owner: Sally Marshall	Portfolio Owner: David Collins	Tolerance Treating				
Inherent Probability	Inherent Impact	Inherent Risk Score	Residual Probability	Residual Impact	Residual Risk Score		
3 Likely	4 Severe	12 Red	2 Unlikely	3 High	6 Amber		
	Consequences	Current Controls		Assurance			
At least 98 million cyber-attacks were carried out on local authorities between 2013 and 2017. 114 (29%) councils experienced at least one cyber security breach - between 2013 and 2017. The Council's ICT team is aware that the council's network is the subject of attempted cyber-attacks on a daily basis from a range of sources, likely to include organised crime and state operators. The potential consequences of a successful cyber-attack are extremely damaging to any organisation. In the public sector, cyber-attacks on NHS trusts have led to cancelled operations, including the WannaCry attack in 2017 that affected 45 NHS organisations. In 2016 Lincolnshire County Council were hit with a £1M demand following a ransomware infection. Within Dacorum, a successful and extensive cyber-attack has the potential to impair the delivery of all services to its residents. Also any successful Cyber Attack could significantly impact the Council's reputation, as resident may loose confidence in the management of electronic records.		 following, in line with the Go Boundary firewalls and int Secure configuration Access control Malware protection Patch management 	rotects against threats with particular attention to the overnment's Cyber Essentials direction: ernet gateways	audited 2017); Public Sector	er Security Centre (NCSC) Cyber Essentials (formally Network (PSN) Compliance (including annual by approved cyber security consultancy)		
Sign Off and Comments							

Sign Off Complete

The renewed comments in the sections above reflect the position as at the end of Q3 2018/19

December 2018



					COUNC
SR5 - The Council will be	unable to ensure that sufficient good quality	and affordable homes ca	in be delivered, particularly for those most in need		
Corporate Priority:	Risk Owner:	Portfolio Owner:	Tolerance		
Providing Good Quality Homes, in Particular for Those Most in Need	Mark Gaynor	Margaret Griffiths	Treating		
Inherent Probability	Inherent Impact	Inherent Risk Score	Residual Probability	Residual Impact	Residual Risk Score
4 Very Likely	4 Severe	16 Red	3 Likely	3 High	9 Amber
	Consequences		Current Controls		Assurance
		the summer of 2019. This will needs to ensure that the sites identified. There will be a strowill require at least 35% affor stengthening its expertise in will include no longer acception the amount of affordable the when agreeing the price. Ensuring good masterplanning they are more likely to be built is geared up to the licensing of disrepair and harassment if prepared to grant longer tensor There is already a new build of starting. The government has April 2019 and the programment the HRA to move to an output near future and will gear up fishortage of affordable homes.	rdable homes on every scheme above 10 units. The council is Planning on robustly testing developers viability submissions. This ing developer arguments that the cost of land prevents or reduces by can deliver – they should take account of the council's policy and of the larger sites emerging from the Local Plan will mean that ilt out as planned and will be more attractive for potential buyers. In Housing, which includes Private Renting, has been reshaped and of up to 900 Houses in Multiple Occupation and addressing issue in the sector. It will work with and support landlords who are ancies which will allow families more security and stability.	Monitoring Report. The agree out income due, achieved and Regular reports are made as s	e to the Housing and Community Overview and build council homes, homeliness performance, and

The key risks this raises for the Council are:

- The supply of homes is unable to match demand
- An increase in the levels of homelessness resulting from landlords in private renting seeking to maximise their rents

income households to afford rent and would lead to still further homelessness. from Homes England for this aim.

- The impact of Universal Credit roll out leading to increased arrears, debt and homelessness
- A general risk that the construction industry may not have the capacity to meet the level of demand for development
- The HRA will not be able to access sufficient funds to fulfil the Council's programme of social rented housing

The introduction of the Homeless Reduction Act has allowed the Council to be geared up to dealing with an increased number of homeless households with the initial aim of preventing the homelessness from happening. One important route will be working with those private landlords that have a desire to help those in housing need, and there are many, to be able to continue renting without losing income.

Sign Off and Comments

Sign Off Complete

The renewed comments in the above sections capture the position as at Q3 2018/19.

December 2018



SR6 - That the Borough does not secure sufficient investment in essential infrastructure that is required for continued and improved economic performance and housing delivery that is sustainable and fit for the future

The provision of infrastructure such as schools, health, transport and other facilities is crucial to sustainability of the local community and economy. Its funding, however, is increasingly complex and difficult as central government moves away from direct provision and expects the development process and local partnerships to deliver it. The risk is, therefore, that new development at a scale not experienced in Dacorum sine the New Town development will not be matched with the infrastructure that a healthy and thriving community depends upon. Failure to provide this infrastructure will have a number of damaging consequences: Infrastructure is provided through the development process (s106 and Community Infrastructure is provided through the development process (s106 and Community Infrastructure elements of funding which comes from central government (increasingly through the LEP, bidding and HCC). The responsibility for some infrastructure elements is through privatised arrangements (utilities) or arms-length government agencies such as Network Rail. The ability of the Council to control these processes is limited. Forum provision and expects the elements is through privatised arrangements (utilities) or arms-length government agencies such as Network Rail. The ability of the Council to control these processes is limited. Forum provision of infrastructure is provided through the LEP, bidding and HCC). The responsibility for some infrastructure elements is through privatised arrangements (utilities) or arms-length government agencies such as Network Rail. The ability of the Council to control these processes is limited. Forum provide this infrastructure elements of funding which comes from central government (increasingly through the LEP, bidding and HCC). The responsibility for some infrastructure elements of funding which comes from central government (increasingly through the LEP, bidding and HCC). The responsibility for some infrastructure elements of the Growth and Overview and Scruting on key provid	wth and Infrastructure Group, CMT, Cabinet mmittee projects to CMT pard before each Cabinet Meeting ocal Development Framework and CIL Quarterly utiny
Very Likely Consequences Courrent Controls The provision of infrastructure such as schools, health, transport and other facilities is crucial to sustainability of the local community and economy. Its funding, however, is increasingly complex and difficult as central government moves away from direct provision and expects the development process and local partnerships to deliver it. The risk is, therefore, that new development will not be matched with the infrastructure that a healthy and thriving community depends upon. Failure to provide this infrastructure will have a number of damaging consequences: • a reduction in the quality of life and opportunities for people in the Borough • a serious constraint to economic growth with the impact on the proposerity of local people • reduced financial contribution to service provision through Business Rates growth	Assurance Independent of the following: With and Infrastructure Group, CMT, Cabinet mmittee projects to CMT Deard before each Cabinet Meeting pocal Development Framework and CIL Quarterly autiny
The provision of infrastructure such as schools, health, transport and other facilities is crucial to sustainability of the local community and economy. Its funding, however, is increasingly complex and difficult as central government moves away from direct provision and expects the development process and local partnerships to deliver it. The risk is, therefore, that new development at a scale not experienced in Dacorum sine the New Town development at infrastructure will not be matched with the infrastructure that a healthy and thriving community depends upon. Failure to provide this infrastructure will have a number of damaging consequences: • a reduction in the quality of life and opportunities for people in the Borough • a reduction in the quality of life and opportunities for people in the sorgerity of local people • reduced financial contribution to service provision through Business Rates growth **Red Current Controls Unfrastructure is provided through the development process (\$106 and Community Infrastructure levy) and elements of funding which comes from central government (infrastructure levy) and elements of funding which comes from central government (infrastructure levy) and elements of funding which comes from central government (infrastructure levy) and elements of funding which comes from central government (infrastructure levy) and elements of funding which comes from central government (infrastructure levy) and elements of funding which comes from central government (infrastructure levy) and elements of funding which comes from central government (increasingly through the LEP, bidding and HCC). The responsibility of some infrastructure elements is through privatised arrangements (utilities) or arms-length government (increasingly through the LEP, bidding and HCC). The responsibility of the Council to control these processes is limited. The Council is able to promote the quantum, nature and timing of growth making it more likely that the infrastructure will be delivered. It is also able t	Assurance Ind reported within the following: with and Infrastructure Group, CMT, Cabinet mmittee projects to CMT pard before each Cabinet Meeting pocal Development Framework and CIL Quarterly utiny
Consequences Current Controls The provision of infrastructure such as schools, health, transport and other facilities is crucial to sustainability of the local community and economy. Its funding, however, is increasingly complex and difficult as central government moves away from direct provision and expects the development process and local partnerships to deliver it. The risk is, therefore, that new development at a scale not experienced in Dacorum sine the New Town development will not be matched with the infrastructure that a healthy and thriving community depends upon. Failure to provide this infrastructure will have a number of damaging consequences: • a reduction in the quality of life and opportunities for people in the Borough • a serious constraint to economic growth with the impact on the prosperity of local people • reduced financial contribution to service provision through Business Rates growth	Assurance Ind reported within the following: with and Infrastructure Group, CMT, Cabinet mmittee projects to CMT pard before each Cabinet Meeting pocal Development Framework and CIL Quarterly utiny
Infrastructure such as schools, health, transport and other facilities is crucial to sustainability of the local community and economy. Its funding, however, is increasingly complex and difficult as central government moves away from direct provision and expects the development process and local partnerships to deliver it. The risk is, therefore, that new development at a scale not experienced in Dacorum sine the New Town development will not be matched with the infrastructure will be delivered. It is also able to promote partnerships and use its asset base and influence to stimulate desired development. Current controls include: • a reduction in the quality of life and opportunities for people in the Borough • a reduction in the quality of local people • reduced financial contribution to service provision through Business Rates growth Infrastructure is provided through the development process (\$106 and Community Infrastructure is provided through the developments of funding which comes from central government (increasingly through the LEP, bidding and HCC). The responsibility for some infrastructure elements is through privatised arrangements (utilities) or arms-length government agencies such as Network Rail. The ability of the Council to control these processes is limited. • Regular reporting to the Growth and Overview and Scrutiny Community on key programme for the Local reporting to Performance Board on the infrastructure will be delivered. It is also able to promote partnerships and use its asset base and influence to stimulate desired development. Current controls include: • Ensuring that the Local Plan (and its component elements such as site allocations, supporting policies and so on on) is up to date and sets out very clearly the requirements of proposed development. This promotes sustainable development by design, access and movement, materials. • Ensuring that the Local Plan (and its component elements such as site allocations, supporting to Date and sets out very clearly the requirements of pr	nd reported within the following: wth and Infrastructure Group, CMT, Cabinet mmittee projects to CMT pard before each Cabinet Meeting pocal Development Framework and CIL Quarterly utiny
housing, on the grounds that existing infrastructure will not cope • damage to the image of the area, worsening of community pride and social cohesion and reputational damage to the Council. The provision of infrastructure such as schools, health, transport and other facilities is crucial to sustainability of the local community and economy. Its government moves away from direct provision and expects the development process and local partnerships to deliver it. Operating an 'open for business' approach to how the Council deals with potential development management service is capable of achieving decision making within required time limits. • Stimulating required growth through the Council's own regeneration activity, including the Enterprise Zone making inward investment through initiatives such as Dacorum Look no Further, Ambassadors, direct provision of business advice and a supportive approach to new	rformance and project management processes velopment delivered is through the Authority d process for CIL will see an annual report e achieved and expenditure made on agreed

December 2018



- Partnership with the LEP as the main route for additional funding for infrastructure through influencing the Strategic Growth Plan (in which Hemel Hempstead and the M1 corridor is a priority) and bidding for resources for infrastructure (such as the £5M achieved for West Herts College)
- Working to create key partnerships to bring forward development capable of funding major infrastructure such as Hemel Garden Communities with the Crown Estate, St Albans and City Council, HCC, the LEP and the Enterprise Zone.

Sign Off and Comments

Sign Off Complete

The renewed comments in the sections above reflect the situation as at the end of Q3 2018/19.

December 2018



SR7 - Uncertainty around Brexit negotiations could result in the Council facing additional demand for its services in the short- to medium-term								
•	Risk Owner: Sally Marshall	Portfolio Owner: Andrew Williams	Tolerance Treating					
Inherent Probability	Inherent Impact	Inherent Risk Score	Residual Probability	Residual Impact	Residual Risk Score			
4 Very Likely	4 Severe	16 Red	4 Very Likely	2 Medium	8 Amber			
	Consequences	Current Controls		Assurance				
On 23 June 2016, the UK voted, through a referendum, to leave the EU. In March 2017, the Prime Minister invoked article 50 of the Lisbon Treaty, formally notifying the European Council of the UK's intention to leave. This provided a two-year negotiation period in which to agree future ties, with the UK exiting the EU on 29th March 2019. The ongoing negotiations around Brexit, and in particular the risk of a 'nodeal' outcome, leaves the Council uncertain as to whether or how there may be increased demand for its services in the short-, medium-term. The Brexit negotiations pose a strategic threat to the Council primarily because there is lack of clarity over how or to what extent the outcome may threaten achievement of its corporate priorities. In the absence of more detail, the Council is, in general terms, planning to 'be prepared'. In addition, there is the possibility that the Council may be required to carrout functions under its Civil Contingencies responsibilities.		The Chief Executive has prepared a report to Members outlining the sector's view on where the key Brexit risks currently lie. The Corporate Management Team (CMT) has put Brexit negotiations as a standing item on its agenda. All service areas are represented at this meeting, and the majority of CMT members operate within county- and nation-wide professional groups. This means that the knowledge reach of the group is wide and varied, meaning that emerging issues are likely to be raised for discussion around impact as they arise. CMT has also ensured that all service areas revisit their Business Continuity plans to ensure that they remain up-to-date and capable of mitigating known and emerging risks.		e				
Sign Off and Comments								

Sign Off Complete

The comments in the above section capture the position as at the end of Q3 2018/19.