

Quarterly Indicators to Update		Dec-2018				
Indicator Name	Report To	Indicator Owner	Updater & Secondary updater	Results Dec-18	Last Quarters Results Sep-18	Last Years Results Dec-17
TW04: Trees and Woodlands - Contractor Quality Performance	CMT AND OSC-FR	Craig Thorpe	Shirley Hermitage Camille McCawley	100% Info Only	25% Info Only	100% Info Only
CSG01: Percentage of dog fouling reports actioned within the set timescale of 7 days	CMT AND OSC-FR	Craig Thorpe	Shirley Hermitage New2	100% 38/38 Target: 95	100% 27/27 Target: 95	100% 29/29 Target: 95
CSG02: Percentage of fly tips collected within the set timescale of 7 days	CMT AND OSC-FR	Craig Thorpe	Shirley Hermitage New2	98.91% 271/274 Target: 95	95.34% 389/408 Target: 95	97.15% 273/281 Target: 95
CSG04a: % of litter area inspections graded A or B - Litter	CMT AND OSC-FR	Craig Thorpe	Shirley Hermitage New2	100% 120/120 Info Only	100% 120/120 Info Only	No Data Target: 120
CSG05: Graffiti Removal - Percentage removed from Dacorum Structures within 7 days	CMT AND OSC-FR	Craig Thorpe	Shirley Hermitage New2	95.12% 39/41 Target: 95	92% 23/25 Target: 95	100% 12/12 Target: 95

Justified Missed collections (Excluding Assisted Collections)	CMT AND OSC-FR	Craig Thorpe	Shirley Hermitage Vacant	733 Bins Target: 750	839 Bins Target: 750	523 Bins Target: 750
WR03: Number of justified missed assisted collections	CMT AND OSC-FR	Craig Thorpe	Shirley Hermitage Vacant	124 Collections Target: 120	133 Collections Target: 120	67 Collections Target: 120
WR06: Total tonnage of garden waste collected	CMT AND OSC-FR	Craig Thorpe	Shirley Hermitage Vacant	2080.7 Tonnes Target: 3600	2470.57 Tonnes Target: 3600	2129.65 Tonnes Target: 2550
WR07: Tonnage of food waste.	CMT AND OSC-FR	Craig Thorpe	Shirley Hermitage Vacant	1157.84 Tonnes Target: 1020	1130.02 Tonnes Target: 1020	1199.4 Tonnes Target: 1020
WR05: Dry recycling Collected	CMT AND OSC-FR	Craig Thorpe	Shirley Hermitage Vacant	3561.98, Tonnes Target: 3600	3720.6, Tonnes Target: 3600	3405.57, Tonnes Target: 3600