



Report for:	Strategic Planning and Environment Overview and Scrutiny Committee
Date of meeting:	20th November 2018
Part:	1
If Part II, reason:	

Title of report:	Q2- Performance Report for Environmental and Community Protection
Contact:	Neil Harden, Portfolio Holder for Community and Regulatory Services Author/Responsible Officer Emma Walker, Group Manager, Environmental and Community Protection David Austin, Assistant Director (Neighbourhood Delivery)
Purpose of report:	To provide Members with the performance report for Quarter 2 in relation to Environmental and Community Protection.
Recommendations	For Information only.
Corporate objectives:	Resources and Value for Money; Optimise Resources and Implement Best Practice.
Implications:	<u>Financial</u> None.
'Value for money' implications	<u>Value for money</u> Monitoring Performance supports the Council in achieving Value for Money for its citizens.
Risk implications	Risk Assessment completed for each service area as part of service planning and reviewed quarterly. Key risks are recorded on the Council's Risk Register. The key risks relate to not achieving statutory targets and failing to protect the public/businesses from Environmental Health Risks: <ul style="list-style-type: none"> • If statutory targets are not achieved the service can be

	<p>taken over and managed by the Government.</p> <ul style="list-style-type: none"> • Potentially the public & businesses put at risk • Legal action taken against the Council • Reputational damage to Council
Equality Impact Assessment	Equality Impact Assessment completed for all enforcement policies.
Health and safety Implications	None at this stage.
Consultees:	None
Background papers:	Quarterly Performance Report – Quarter 2(attached).
Historical background <i>(please give a brief background to this report to enable it to be considered in the right context).</i>	This is a regular item for this Committee.
Glossary of acronyms and any other abbreviations used in this report:	

1. Team Updates

1.1 Environmental Health Team

(Team Leader- Paul O'Day)

Food Hygiene, Health and Safety Enforcement, Infection Control, Environmental Protection (including, Contaminated Land, Private Water Supplies, Statutory Nuisance and Air Quality).

- Mark Dewey and Becky Prescott have restarted their 2nd year at University.
- Neil Poulden (NP) has been appointed as Lead Officer on the 'pollution' side of the team.
- Excellent performance in high risk food inspections in Quarter 2 (100%).
- Paul O' Day has received 17 expressions of interest for a new initiative of paid inspections for food visits given ongoing difficulties with recruitment.
- Tesco hearing scheduled for 21st Nov 2018 but likely to be adjourned.

1.2 Operations and Public Health Team

(Team Leader- Dawn Rhoden)

Pest Control, Dog Warden, Public Health (including, accumulations, filthy and verminous properties, and prevention of damage by pests) and Technical Support Services

- The dog PSPO consultation closed, see separate report on agenda.
- The Dog Warden Service was awarded with a Gold Stray Dog Footprint award by the RSPCA, and as we have held this for 5 years they have awarded us a Platinum one as special recognition.
- Under the Public Health Act 1936, cleared two Filthy and Verminous properties. One of these properties was full of food, animal and human waste floor to head height in every room.
- Pest Control has had a busy wasp season with 458 requests for treatment in Quarter 2.

1.3 Corporate Health, Safety and Resilience

(Team Leader- Russell Ham)

Corporate Health and Safety Advice, Accident Reporting and Service Auditing. Resilience Services including Emergency Planning arrangements and Business Continuity matters.

- A proposal to update accident reporting software in 'Civica' was put forward to include new categories, which will improve our ability for trends to be identified.
- In Quarter 2, there was one notifiable accident which was a fall from height.
- Introduced an investigation form to aid managers in carrying out detailed investigations in a timely manner following an accident. The investigation form will aid managers in identifying any actions to prevent a reoccurrence, understand the real cause of the accident, assist in defending against claims, and informing Human Resources on sickness management.
- All Health and Safety Policies had been reviewed to ensure a consistent approach and to meet current corporate guidelines.
- All new staff are expected to complete a Display Screen Equipment assessment. This required extensive administrative work but has now been reviewed to allow for it to be automated

to remove the administrative work required and increase the frequency of invites from quarterly to monthly.

1.4 Anti-Social Behaviour and Environmental Enforcement

(Team Leader- Nicola Lobendhan)

Anti-social Behaviour Officers, dealing with high level anti-social behaviour across the Borough. Fly-tipping, Littering, Abandoned Vehicles and accumulations.

- Several complex ASB cases in this quarter which has led to closure orders and injunctions in cases across the Borough.
- Two newest enforcement officers attending Keep Britain Tidy enforcement academy training over the next month.
- Three pending prosecutions for fly tipping as people haven't turned up for interviews, legal being involved to take forwards.
- Following the success of the last clean up day (as reported at last Committee meeting) provisional dates for next clean up operations 26th February and 18th April 2019 have been agreed. In the meantime, Officers are also setting up a Pit Stop event for vehicles carrying waste to make sure it is correctly documented and contained.

END