



Report for:	SPAE Overview & Scrutiny Committee
Date of meeting:	20 November 2018
PART:	1
If Part II, reason:	

Title of report:	Environmental Services Quarter 2 Performance
Contact:	Councillor Janice Marshall, Portfolio Holder for Environmental Services and Sustainability Craig Thorpe, Group Manager, Environmental Services
Purpose of report:	1.To report on Quarter 2 performance
Recommendations	1.That the report be noted
Corporate objectives:	To provide a clean, safe and green environment
Implications:	<u>Financial</u> None as a result of this report
'Value For Money Implications'	<u>Value for Money</u> None as a result of this report.
Risk Implications	None as result of this report
Equalities Implications	N/A
Health and Safety Implications	None as a result of this report
Consultees:	Officers within Environmental Services
Background papers:	Waste Tonnages and CSG Performance – Appendix 1 Corvu Report - Sickness – Appendix 2 Corvu Report – Performance – Appendix 3

Historical background <i>(please give a brief background to this report to enable it to be considered in the right context).</i>	This report has been produced to provide an update to Members on performance against key objectives and an overview of progress on a number of ongoing projects
Glossary of acronyms and any other abbreviations used in this report:	CSG – Clean, Safe and Green

Environmental Services Overview and Scrutiny Quarter 2 – Performance Review

Introduction

- **Environmental Services consists of the following:**

1.1 Refuse and Recycling – Domestic and Commercial Waste Collections.

- Providing scheduled collections of waste and recycling materials from over 62,000 domestic properties and 800 commercial waste customers
- Collection of over 5000 “paid for” bulky collections per annum upon request
- **Waste Transfer Site – ISO 14001 compliant**
 - Storage and bulking of over 24,000 tonnes of recycling materials for onward processing
 - Separation, storage and disposal of hazardous waste including asbestos, dead animals, paints and flammables.
- **Clean, Safe and Green (CSG)**
 - Scheduled grass cutting on behalf of Herts County, Housing Landlord and on Dacorum owned land
 - Maintenance of hedges, shrub beds and some roundabouts
 - Maintenance of parks and open spaces including play equipment
 - Maintenance of sports pitches
 - Weed spraying
 - Clearance of fly tips
 - Removal of graffiti
 - Removal and disposal of road kill
 - Management of Trees on behalf of Herts County, Housing, Dacorum owned land, parks and open spaces and woodlands
 - Management of Rights of Way and Countryside access

- **Educational Awareness**

- Initiating campaigns to promote the waste hierarchy through school talks and other initiatives. Also undertakes anti littering campaigns with local residents and businesses.
- **Fleet Management (Vehicle Repair Shop)**
 - Servicing and maintenance of all the Councils fleet of vehicles to ensure legal compliance with Road Transport Law and effective running of front line services.
- **Resources**
 - Recording and producing of key performance data such tonnages, reports from public and sickness figures which are shown as part of this report.

Service Updates:

- **Waste Services**
 - Carried out Agency Training.
 - Identified frontline staff through appraisals to undertake their LGV entitlement.
 - Supplied external provider to carry out Loader shovel training for two frontline staff.
 - Assisted with Armed Forces Day.
- **Environmental Awareness**
 - Completed a Food Waste Trial to over 1500 flats
 - Completed the logistical planning, design work, comms and procurement for the roll out of recycling to over 3000 flats. Roll out to take place throughout Q3 and Q4
 - The new Environmental Awareness Officer Amir Fogel commenced employment.
 - Advertised the Clean, Safe and Green Community Champion Awards and selected our winners – ceremony held in October
 - Held social media campaigns; Plastic Free July, Zero Waste Week, Recycle Week
 - Recycle Week activities – held stalls at supermarkets and a social media takeover day
 - The outlines for a Plastic Free Dacorum project was presented to CMT and got the green light to start the ball rolling with this project.
 - Fly tipping pavement signs were put in place at bring banks with high fly tipping levels
- **Clean, Safe and Green**
 - Splash Park closed after successful opening and short season. Bothe splash park and the New Gadebridge Park play area is working out well has proved very popular.
 - Winter/Spring bulbs have been ordered to be planted out in October/November. Expected to plant over 200,000
 - Water Gardens has achieved its Green Flag.

Personnel

Environmental Services	July 18	Aug 18	Sept 18
Long Term Sickness (days lost)	273	245	221
Short Term Sickness (days lost)	77	56.5	61.5
Total Sickness (days lost)	350	301.5	282.50

Days lost per FTE	1.79	1.55	0.92
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Sickness days lost due to sickness:

Department	HCount	July 18	Aug 18	Sept 18
Environmental Services Total	194	38	16	27
Operational Services + GM	4	38	16	26
Clean Safe & Green Management	4	15	9	11
Area Teams	86	14	9	11
Refuse & Recycling	4	23	7	15
Refuse & Recollection Crews	74	22	7	13
Depot Services	4	1	0	1
Trees & Woodlands	5	1	0	0
Vehicle Repairs	6	0	0	0
Resources	4	0	0	0
Waste Development (S)	3	0	0	0

Return to work compliance:

Department	July 18	Aug 18	Sept 18	Total over 12 months	Average days to complete
Environmental Services	79.4	73.9	78.4	77.5	4.21

Total Working Days Lost per Month

