



**Agenda item: Q1- Performance
Report for Environmental and
Community Protection**

Report for:	Strategic Planning and Environment Overview and Scrutiny Committee
Date of meeting:	19th September 2018
Part:	1
If Part II, reason:	

Title of report:	Q1- Performance Report for Environmental and Community Protection
Contact:	Neil Harden, Portfolio Holder for Community and Regulatory Services Author/Responsible Officer Emma Walker, Group Manager, Environmental and Community Protection David Austin, Assistant Director (Neighbourhood Delivery)
Purpose of report:	To provide Members with the performance report for quarter 1 in relation to Environmental and Community Protection.
Recommendations	For Information only.
Corporate objectives:	Resources and Value For Money; Optimise Resources and Implement Best Practice.
Implications:	<u>Financial</u> None.
'Value for money' implications	<u>Value for money</u> Monitoring Performance supports the Council in achieving Value for Money for its citizens.
Risk implications	Risk Assessment completed for each service area as part of service planning and reviewed quarterly. Key risks are recorded on the Council's Risk Register. The key risks relate to not achieving statutory targets and failing to protect the public/businesses from Environmental Health Risks : <ul style="list-style-type: none"> • If statutory targets are not achieved the service can be

	<p>taken over and managed by the Government.</p> <ul style="list-style-type: none"> • Potentially the public & businesses put at risk • Legal action taken against the Council • Reputational damage to Council
Equality Impact Assessment	Equality Impact Assessment completed for all enforcement policies.
Health and safety Implications	None at this stage.
Consultees:	None
Background papers:	<p>Quarterly Performance Report – Quarter 1(attached).</p> <p>Operational Risk Register – June 2018 (attached).</p>
Historical background <i>(please give a brief background to this report to enable it to be considered in the right context).</i>	This is a regular item for this Committee.
Glossary of acronyms and any other abbreviations used in this report:	

1. Background

1.1 For the purpose of this report, ‘Environmental and Community Protection’ includes the following services:

- **Environmental Health Team**
(Team Leader- Paul O’Day)
Food Hygiene, Health and Safety Enforcement, Infection Control, Environmental Protection (including, Contaminated Land, Private Water Supplies, Statutory Nuisance and Air Quality).
- **Operations and Public Health Team**
(Team Leader- Dawn Rhoden)
Pest Control, Dog Warden, Public Health (including, accumulations, filthy and verminous properties, and prevention of damage by pests) and Technical Support Services
- **Corporate Health, Safety and Resilience**
(Team Leader- Russell Ham)
Corporate Health and Safety Advice, Accident Reporting and Service Auditing. Resilience Services including Emergency Planning arrangements and Business Continuity matters.

- **Anti-Social Behaviour and Environmental Enforcement**

(Team Leader- Nicola Lobendhan)

Anti-social Behaviour Officers, dealing with high level anti-social behaviour across the Borough. Fly-tipping, Littering, Abandoned Vehicles and accumulations.

Note- Private Sector Housing Enforcement including Houses of Multiple Occupation are now dealt with by Strategic Housing. Disabled Facilities Grants are now dealt with by Property and Place.

2. Quarter 1 Performance Indicators

2.1 The Performance Indicators for Environmental and Community Protection have been reviewed and changed in order to demonstrate the wide range of services covered by the department. This should enable members to understand performance across the department.

2.2 The first quarter's performance is attached and in overall terms there was a significant negative impact on indicators during these months due to staff shortages at the time as per the comments therein.

3. Team Updates

3.1 Domestic Abuse Training has been delivered to 24 staff by the Anti-Social Behaviour team leader.

3.2 Three premises closure orders were obtained – one in Grovehill, one in the Town Centre and one in Berkhamsted.

3.3 Three Community Protection Warnings were issued to parents of young people causing problems in Berkhamsted.

3.4 There were four Acceptable Behaviour Contracts issued for Antisocial Behaviour in Hemel Hempstead.

3.5 Officers from different Council teams undertook RIPA (Regulation of Investigatory Powers Act) training, Public Sector Equality Duty Training, and Community Protection Notice training.

3.6 Under the Public Health Act 1936 – Filthy and Verminous Properties, we have dealt with several properties during Q1, which have included clearing properties and recharging the owners.

3.7 Working with various agencies to develop a Hoarding protocol across Dacorum Borough Council.

3.8 Also under the Public Health Act 1936 – Filthy and Verminous – working with the Tenant Services Officer to access and clear a Council property that the occupier has used for severe hoarding – this is ongoing.

3.9 PSPO (Public Space Protection Order) on dog related issues - public consultation developed after meetings with the National Trust and Boxmoor Trust.

3.10 Pest Control – large increase in calls due to the good weather; wasps and bees.

END