



# **2018-21 Carers Strategy**

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**Commissioning Manager**

**Adult Care Services, HCC**



# Background

- Previous Carers Strategy 2015-2018
- Co- production with Carers
- Endorsed by both CCGs
- Steers practice & commissioning of services
- HCC funding to carer organisations £1.6m
- ACS direct support to carers
- 108,000 Hertfordshire carers on census,  
27,282 registered



# Co-Production



- Carers Forums 2015-16 & 2017-18
- Social worker & Carer Practitioners workshop
- Adult Disabilities Steering Group
- Carers Planning & Partnership Group
- Carers surveys



# Changes made in response to Carer feedback

- Plain English & readable
- Removal of duplication
- Changes to objectives
- Directly links carers feedback to planned actions



# Strategy Content

- Vision & 8 key objectives
- Progress to date
- Defining carers
- Integrating support
- Case for supporting carers
- What carers tell us
- Parent carers
- Action Plan



# Objectives- to enable Carers to....

1. Carry on caring if they want to.
2. Get good quality information and advice when they need it.
3. Be recognised, feel respected and heard as carers and partners in care and **experts in the needs of the person they care for.**
4. Have a life outside of and after caring, including working if they want to & being able to fully access their local community and local services.
5. Stay **mentally & physically** fit and healthy
6. **Be safe.**
7. Access full benefit entitlements **and financial advice.**
8. **Receive consistent joined up services**

## Objective 1. Carry on caring if they want to

**Carers Said:** Contingency planning should be more available.

Professionals know what is likely to happen on a lifelong basis and they should help carers plan for it and ensure they keep updating the plan. Carers need to be confident that in the event of a crisis, worsening condition in the cared for or their inability to continue caring there is an effective, long-term contingency plan in place to ensure that their relative is appropriately supported.

No.	What will happen	How will we know it is working?	When will it happen by	Who will do it?
4	Audit the accessibility, timeliness and impacts of carer assessments integrating the principles of Connected Lives.  Improve on-line self-assessment form process	Establish a Carers practice governance group to oversee; monthly survey, quarterly sampling for quality and annual audit and ACS "your views" carers survey.	August 2018	ACS commissioning



# Next Steps

Action	Date
HCC Cabinet approval	June 18th
Carers Partnership & Performance Group (PPG) establish project structure	June 18th
Project groups for specific topics, (including Dacorum project)	Quarterly reports to PPG
Annual refresh of action plan	Ongoing to 2021



# Dacorum Project

Piloting ways local services can work together to-

1. Increase the identification of carers
2. Reduce Carers' levels of stress and improve their wellbeing
3. Increase Carers' sense of control and choice

Further information

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Thank you

