



Report for:	Strategic Planning and Environment Overview and Scrutiny Committee
Date of meeting:	23rd January 2018
Part:	1
If Part II, reason:	

Title of report:	Annual Review of Complaints
Contact:	Councillor Graham Sutton Portfolio Holder for Planning and Regeneration Councillor Janice Marshall Portfolio Holder for Environmental, Sustainability and Regulatory Services Author/Responsible Officer: James Doe – Assistant Director (Planning, Redevelopment and Regeneration) David Austin – Assistant Director (Neighbourhood Delivery)
Purpose of report:	To provide Committee with an overview of complaints in the Planning and Neighbourhood Delivery areas.
Recommendations	That any comments from the Committee are passed to the Portfolio Holders for their consideration.
Corporate Objectives:	To challenge how we deal with complaints will support the achievement of our Corporate Objectives.
Implications:	<u>Financial</u> None for this report

Risk Implications	N/A
Community Impact Assessment	N/A
Health And Safety Implications	None for this report.
Consultees:	None
Background papers:	None
Glossary of acronyms and any other abbreviations used in this report:	None

Officers will give a presentation on the evening of the Committee.