

QUARTERLY PERFORMANCE

Environmental Services

September 2017

All Measures



Measure	Owner & Updater	Sep 2017 Result	Trend	Jun 2017 Result	Sep 2016 Result	Actions	Comments	Sign Off
CSG01 - Percentage of dog fouling reports actioned within the set timescale of 7 days	Craig Thorpe Shirley Hermitage	100% (25/25) Target: 95	↗	95.83% (23/24) Target: 95	100% (39/39) Target: 95		Owner Approved	✓
CSG01a - Number of dog fouling reports actioned within the set timescale of 7 days	Craig Thorpe Shirley Hermitage	25 % Info Only	↗	23 % Info Only	39 % Info Only		Owner Approved	✓
CSG02 - Percentage of fly tips collected within the set timescale of 7 days	Craig Thorpe Shirley Hermitage	96.47% (273/283) Target: 95	↗	95.41% (270/283) Target: 95	96.13% (323/336) Target: 95		Owner Approved	✓
CSG02a - Number of fly tips collected within the set timescale of 7 days	Craig Thorpe Shirley Hermitage	273 Info Only	↗	270 Info Only	323 Info Only		Owner Approved	✓
CSG04 - Litter Area inspections up to standard	Craig Thorpe Shirley Hermitage	No Data No Target		120 Inspections Target: 0	120 Inspections Target: 120		Owner Approved	✓
CSG05a - Number of Graffiti removed from Dacorum Structures within 7 days	Craig Thorpe Shirley Hermitage	13 Info Only	↘	17 Info Only	28 Info Only		Owner	✓
WR01a - Justified Missed collections (Excluding Assisted Collections)	Craig Thorpe Shirley Hermitage	776 Bins Target: 750	↘	718 Bins Target: 750	701 Bins Target: 750		Owner Slightly over target. Approved	✓
WR03 - Number of justified missed assisted collections	Craig Thorpe Shirley Hermitage	145 Collections Target: 120	↘	122 Collections Target: 120	60 Collections Target: 120	This will need addressing with the Operations Manager	Owner Approved	✓
WR05 - Dry recycling Collected	Craig Thorpe Shirley Hermitage	3817.52, Tonnes Target: 3600	↗	3450.12, Tonnes Target: 3600	3848.47, Tonnes Target: 3600		Owner Approved	✓
WR06 - Total tonnage of garden waste collected	Craig Thorpe Shirley Hermitage	3333.98 Tonnes Target: 3600	↘	3874.46 Tonnes Target: 3600	3555.9 Tonnes Target: 3600		Owner Approved	✓
WR07 - Tonnage of food waste.	Craig Thorpe Shirley Hermitage	1142.97 Tonnes Target: 1020	↘	1171.46 Tonnes Target: 1020	1163.58 Tonnes Target: 1020		Owner Approved	✓

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WR08 - Recycling Rate	Craig Thorpe Shirley Hermitage	No Data Target: 60		No Data Target: 60	No Data Target: 60		Owner Data not available at the time of the report	✓