



# PERFORMANCE DASHBOARD

## Performance Report by Group Manager

KEY			
Target missed	<span style="color: red;">■</span>	No data	<span style="background-color: #cccccc;">■</span>
Within tolerance	<span style="color: orange;">■</span>	No target	<span style="background-color: #ccccff;">■</span>
Target met / exceeded	<span style="color: green;">■</span>	Hover text	<span style="border: 1px solid black; border-radius: 50%; padding: 2px;">i</span>

Quarterly Performance Report - by Group Manager			Reporting Period - September 2017					
Indicator Name	Indicator Owner	Updater & Secondary updater	Results Sep-17	Last Months Results Jun-17	Last Years Results Sep-16	Rolling RAG	Comments	Actions
Legal Governance								
Dacorum Delivers - Reputation and profile delivery								
DPA01 - Percentage of DPA requests met in 40 days	Mark Brookes	John Worts Barbara Lisgarten	No Data Info Only	100% 14/14 Target: 100	100% 9/9 Target: 100	0   0   4		
FOI01 - Percentage FOI requests satisfied in 20 days	Mark Brookes	John Worts Barbara Lisgarten	No Data Info Only	98% 147/150 Target: 100	97.37% 148/152 Target: 100	1   3   0		
Dacorum Delivers - Performance excellence								
LG03 - Percentage of Right to Buy documents sent to tenants/their Solicitors within 15 working days of receipt of full instructions	Mark Brookes	Christopher Gaunt Barbara Lisgarten	100% 15/15 Info Only	100% 21/21 Info Only	100% 25/25 Info Only	0   0   1	<span style="border: 1px solid black; border-radius: 50%; padding: 2px;">i</span>	
LG06 - Percentage of housing possession proceedings commenced within 20 working days of receipt of full instructions	Mark Brookes	Barbara Lisgarten Barbara Lisgarten	100% 2/2 Info Only	No Data 0/0 Info Only	100% 3/3 Info Only	0   0   1	<span style="border: 1px solid black; border-radius: 50%; padding: 2px;">i</span>	
LG09 - Percentage of prosecution proceedings commenced within 20 working days of receipt of full instructions	Mark Brookes	Barbara Lisgarten Barbara Lisgarten	100% 4/4 Info Only	100% 2/2 Info Only	No Data 0/0 Info Only	0   0   1	<span style="border: 1px solid black; border-radius: 50%; padding: 2px;">i</span>	
Democratic Services								
Dacorum Delivers - Reputation and profile delivery								
MS01 - Average number of training	Jim Doyle	Trudi Coston	No Data	No Data	No Data	0   0   0		

opportunities taken up per Member	Jim Doyle	Trudi Coston	Info Only	Info Only	Info Only	0   0   0		
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