# Two Waters Masterplan Guidance Public and Stakeholder Consultation 3 (July – August 2017) Consultation Report

September 2017





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# **Executive Summary**

- Dacorum Borough Council (DBC) has commissioned BDP to build on the Two Waters Strategic Framework (November 2015) and prepare the Two Waters Masterplan Guidance report. This Consultation Report presents an overview of the findings from the third Two Waters Consultation that was run from 6<sup>th</sup> July to 16<sup>th</sup> August 2017.
- Two previous rounds of consultation and several stakeholder discussions were held which informed the draft Two Waters Masterplan Guidance document. These included:
  - Discussions with local stakeholders, landowners and developers;
  - Public consultation events on Friday 4th November 2016 and Saturday 5th November 2016 with consultation boards on display demonstrating initial masterplan concepts;
  - A questionnaire covering the key topics from the consultation boards available at the above drop-in events and online from 4<sup>th</sup> November to 18<sup>th</sup> November, allowing public to provide comments on proposals; and
  - Public and stakeholder workshops held on 26<sup>th</sup> January 2017.
- Following this third round of consultation DBC analysed 293
  questionnaire responses and public and stakeholder comments
  received via email and letters. A large number of responses were
  focussed on:

- Heights and density of development and the character of the area;
- o The future of Sunnyside Rural Trust;
- Open Space
- Transport issues in the area;
- A large number of respondents, whilst being supporting of the Masterplan Guidance in general, objected exclusively due to their concern regarding the future of **Sunnyside Rural Trust**.
  - It was explained in the masterplan guidance that a site needed to be considered for a primary school and as a result it would also consider other uses including its existing use by Sunnyside Rural Trust. DBC will be working with HCC Education Officers to identify other opportunities to support primary school needs. We would like to elaborate that the Council is wholly committed to working with Sunnyside Rural Trust to ensure that its valuable community service is retained and as the land owner DBC has no plans to develop the site. Should the site be no longer required for use by the Trust at some time in the future, or if a suitable alternative site becomes available, the Masterplan simply provides for the current site's regeneration with guidelines as to what might be appropriate.
- Key messages and DBC's responses are outlined in the table below and in further detail in Sections 4 and 5 of this report.

Key message	DBC Response
Over half of all respondents to the questionnaire and many of the stakeholder respondents were supportive of the principles for 'Open Space and Sustainability ' with a further 22% of questionnaire respondents objecting only due to their uncertainty regarding the future of Sunnyside Rural Trust.	DBC acknowledges the support from respondents in this area. Two Waters is an area rich in its open space assets. The vision, objectives and guidance principles of the Two Waters Masterplan aims to protect and better utilise these assets. As a result of feedback from this consultation, principles around this theme, including mitigation of pollution have been strengthened.
Nearly half of the questionnaire respondents and a majority of the stakeholders who provided responses in this area were supportive or broadly agreed with the <b>Transport and Movement Overarching Guidance</b> . A further 11% of questionnaire respondents did not support it only due to their uncertainty regarding the future of Sunnyside Rural Trust.	DBC acknowledges the support from respondents in this area. A core vision of the Two Waters Masterplan Guidance is for sustainable development around the transport hubs and to improve sustainable transport and accessibility in the area. This is in keeping with National Policy. As a result of feedback from this consultation some amendments have been made to strengthen this area.
One third of questionnaire respondents and a majority of the stakeholders who responded were supportive of <b>the vision</b> for Two Waters. A further 20% of questionnaire respondents did not support it only due to their uncertainty regarding the future of Sunnyside Rural Trust.	DBC acknowledges the support from respondents in this area. As a result of feedback from this consultation some amendments have been made to strengthen the vision.
Over 36% of questionnaire respondents and a majority of stakeholders were supportive of <b>the objectives</b> for the Two Waters Masterplan Guidance. A further 21% of questionnaire respondents did not support the objectives only due to their uncertainty regarding the future of Sunnyside Rural Trust.	DBC acknowledges the support from respondents in this area. As a result of feedback from this consultation some amendments have been made to strengthen the objectives.
Nearly one third of questionnaire respondents were supportive of the <b>guidance principles for the Built Environment</b> . A further 17% of questionnaire respondents did not support the objectives only	DBC acknowledges the support from respondents in this area. The guidance balances the varying priorities that need to be taken in to consideration in implementing the built environment strategy for Two

Key message	DBC Response
due to their uncertainty regarding the future of Sunnyside Rural Trust.	Waters. As a result of feedback from this consultation some amendments have been made to strengthen this area of the guidance.
In general approximately one quarter of respondents were supportive of the guidance principles for <b>Sites 1 – 4</b> with further significant percentages (7% - 20%) objecting only due to their uncertainty regarding the future of Sunnyside Rural Trust. Only Site 1 had over 50% of questionnaire respondents objecting to development, primarily opposing high scale development.	DBC acknowledges the support from respondents on guidance for development. Concerns raised have been responded to below and in Section 5 and Appendices A and B below. As a result of feedback from this consultation some amendments have been made to strengthen this area of the guidance. See Appendix A for proposed changes to the Masterplan Guidance.
Out of those who objected, there was opposition to higher scale and density, particularly on Site 1	DBC acknowledges the concerns raised. The Masterplan Guidance has been prepared through the careful consideration of a number of factors.  Two Waters area is an important strategic location and has the potential to accommodate new development that promotes a sustainable mix of land uses. Due to its location, development will come forward in this area through the market even if there is no specific masterplan. The masterplan guidance sets out a level of development that can be accommodated within the area. In addition, to minimise the impact on the wider countryside, we need to consider and take forward housing proposals within town boundaries and higher densities around transport nodes such as Hemel Hempstead railway station.  Further modifications will be made to the Masterplan Guidance following this round of consultation including strengthening the overarching and site specific guidelines on scale and design.
A large number of respondents expressed concern about the future of <b>Sunnyside Rural Trust.</b>	DBC acknowledges the concerns raised. It was explained in the masterplan guidance that a site needed to be considered for a primary school and as a result it would also consider other uses including its existing use by Sunnyside Rural Trust. DBC will be working with HCC

Key message	DBC Response
	Education Officers to identify other opportunities to support primary school needs. We would like to elaborate that the Council is wholly committed to working with Sunnyside Rural Trust to ensure that its valuable community service is retained and as the land owner DBC has no plans to develop the site. Should the site be no longer required for use by the Trust at some time in the future, or if a suitable alternative site becomes available, the Masterplan simply provides for the current site's regeneration with guidelines as to what might be appropriate.
There was some concern regarding a <b>tall landmark building</b> at the Plough Roundabout	DBC acknowledges the concerns raised. Taller buildings are an important part of an urban streetscape . Tall buildings are considered appropriate in this location given that it is the town centre gateway and adjacent to existing taller buildings. All development coming forward including taller buildings would need to adhere to statutory requirements. Further assessments will be required through the planning application process to ensure that any development coming forward is acceptable.
There was some concern that <b>development around the moors</b> and Boxmoor may detract from the natural assets and character of the area.	DBC acknowledges the concerns raised. Guidelines have been included to protect the moors and minimise the impact of any new development on the character of the area. As a result of this consultation, the guidance in this area has been strengthened.
Of those who objected, there was concern that the scale of development will exacerbate existing <b>transport and parking issues</b> and scepticism regarding proposed modal shift towards sustainable transport alternatives to reduce car use.	DBC acknowledges the concerns raised. As part of developing the Masterplan Guidance we have worked closely with HCC highways to ensure they have identified proposals to tackle issues. As and when sites come forward for development, further assessments and mitigating measures will be required through the planning application process.  National Policy has moved towards securing more sustainable travel outcomes with emphasis on minimising the need to travel, reducing car

Key message	DBC Response
	use and encouraging more sustainable modes of transport. See Section 5 for detailed response.
There was some concern about the provision of sufficient infrastructure to support additional residential development.	DBC acknowledges the concerns raised. Infrastructure improvements have been identified where appropriate to the scope of the masterplan and will be expected to be delivered through CIL and other contributions/funding received, as and when development comes forward. DBC has a dedicated team who will continue to work with other departments and infrastructure providers to facilitate delivery of required infrastructure.

- The sections below analyse and detail the responses received and provide DBC's responses to key themes that emerged as well as to a summary of comments received.
- Changes will be made to the draft Two Waters Masterplan Guidance report as a result of this consultation. Details of the changes are outlined in Appendix A.
- The final Two Waters Masterplan Guidance is expected to be submitted to Full Council at the end of 2017/early 2018 with the recommendation for adoption.

#### 1. Introduction

Dacorum Borough Council (DBC) has commissioned BDP to build on the Two Waters Strategic Framework (November, 2015) and prepare the Two Waters Masterplan Guidance. The Masterplan Guidance will inform emerging planning policy including the content of Dacorum's new Local Plan and guide future development in Two Waters.

The Masterplan Guidance will shape future development in Two Waters and play an important role in ensuring that development in the area is planned and designed in the best possible way to deliver an attractive, sustainable and balanced environment fit for the future. The Masterplan Guidance will also inform emerging planning policy including the content of Dacorum's new Local Plan. It is envisioned that the Masterplan Guidance will be initially adopted by DBC's Council as a planning statement and will then be adopted as a Supplementary Planning Document (SPD) supporting the new Dacorum Local Plan.

Pursuant to Section 12.A of the Town and Country Planning (Local Planning) (England) (as Amended) Regulations 2012 and in accordance with DBC's Statement of Community Involvement (July, 2016), this Consultation Report provides an overview of the third round of consultation – consultation on the draft Two Waters Masterplan Guidance document from  $6^{th}$  July –  $16^{th}$  August 2017.

#### 2. Previous Consultations

Extensive consultation has been carried out over recent years in regard to the regeneration of Hemel Hempstead Town Centre, including work undertaken as part of the Core Strategy (adopted September, 2013) and consultation events related to the preparation of the Two Waters Strategic Framework (November, 2015). Three rounds of public and stakeholder consultation as well as focussed discussions with key stakeholders, landowners and developers have specifically informed the development of the Two Waters Masterplan Guidance.

Details of previous rounds of consultation can be found on our website at <a href="https://www.dacorum.gov.uk./regeneration">www.dacorum.gov.uk./regeneration</a>.

## 3. Draft Masterplan Guidance Consultation Overview

Public consultation on the draft Two Waters Masterplan Guidance was carried out from Thursday 6th July until Wednesday 16th August 2017.

The consultation was publicised in the local newspaper, through posters on local notice boards, posters at local businesses in Apsley/Boxmoor who agreed to display them, digital posters on the screens in Hemel Hempstead town centre and The Forum, Digital Digest, newsletters and regularly throughout the consultation period through social media.

Emails or letters were also sent inviting all who had participated or responded to previous rounds of the Two Waters Masterplan Guidance consultation, stakeholders, statutory consultees and local businesses, to respond. In addition, emails/letters were also sent out to all those who had previously expressed an interest in participating in Strategic Planning and Regeneration consultations and had registered on the database. Details of the consultation were also emailed to DBC's Online Consultation panel.

An online questionnaire was available throughout the consultation period on the Dacorum Borough Council website along with all relevant background documents. Paper copies of the questionnaire and documents were also available at DBC's deposit points in Hemel Hempstead, Tring and Berkhamsted at the libraries and Civic Centres.

DBC received 293 questionnaire and email responses from the public. Further correspondence in letter and email format was also received from Buckinghamshire County Council, Campaign to Protect Rural England, The Chiltern Society, Chilterns Conservation Board, Countryside Access Officer (DBC), Environment Agency, Hertfordshire County Council, Hertfordshire Police, Historic England, Lumiere Developments, National Grid, Natural England, Network Rail, St William Homes, Thames Water, The Box Moor Trust and Boxmoor District Angling Society.

## 4. Questionnaire Findings

This section contains the main findings from the questionnaire. The questionnaire findings are broadly divided in to two areas:

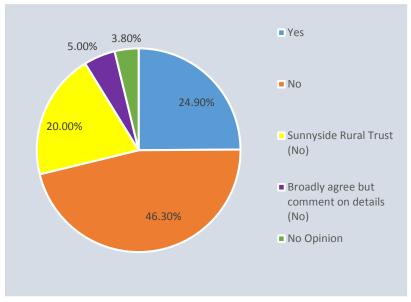
- Quantitative analysis of the results.
- Qualitative analysis of the comments and DBC responses.

293 people submitted their views via the questionnaire. We received a further three responses by email/letter from members of the public and 20 from stakeholders. Section 4 is based on comments received to the questionnaire. All responses have been included in the analysis in Section 5. Appendices A and B summarise comments received from public and stakeholders via the questionnaire and/or letters/emails.

Whilst a large proportion of respondents appeared to object to the Masterplanning Guidance, analysis of the results show that a significant number of the respondents who did not agree with all sections of the Masterplanning Guidance disagreed primarily due to their concerns regarding the future of Sunnyside Rural Trust, with some providing comments supporting the rest of the content of the document. The Council is committed to working with Sunnyside Rural Trust to ensure that this provision is not lost and as such where this is the only objection noted, this objection is shown as a separate percentage.

Furthermore, a percentage of respondents whilst selecting 'no' have provided comments that they broadly agree but have selected 'no' in order to comment on the detail of the proposals. Hence once more where the comments broadly agree, they have been identified as a separate percentage.

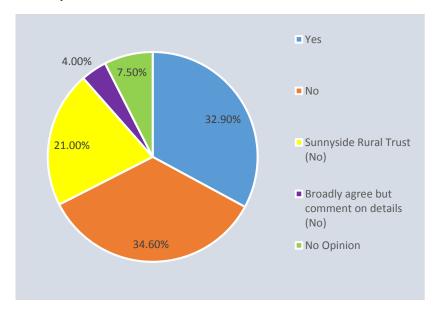
Question 1. Do you support the 'vision' for Two Waters set out in section 4.1?



24.9% of respondents agreed with the vision for Two Waters and a further 5% broadly agreed but wished to comment on the detail. A further 20% indicated uncertainty over the future of Sunnyside Rural Trust as their reason for objection. 46.3% of respondents did not agree with the vision for Two Waters.

Those who disagreed commented on developments being visually intrusive and generating extra traffic. A number of respondents queried the need for mixed-use developments around the station.

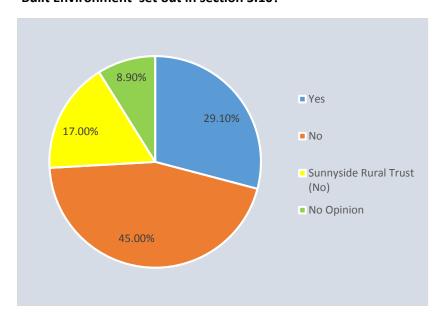
Question 2. Do you support the Objectives for the Two Waters Masterplan set out in section 4.2?



32.9% of respondents agreed with the objectives for Two Waters whilst a further 4% broadly agreed and wanted to comment on the detail. A further 21% of respondents who disagreed stated the future of Sunnyside Rural Trust as the reason for not agreeing. 34.6% of respondents did not agree with the objectives for the Two Waters Masterplan.

Concerns raised mainly centred on protecting the existing character and protecting green spaces and existing traffic congestion levels.

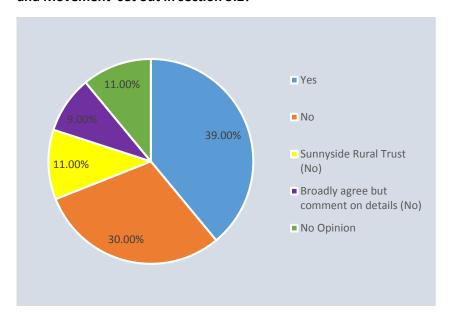
Question 3. Do you support the Overarching Guidance principles for the 'Built Environment' set out in section 5.10?



Approximately a third of respondents agreed with the principles for the 'Built Environment' with a further 17% indicating that the future of Sunnyside Rural Trust was their main reason for disagreeing. 45% of respondents did not agree.

Those who objected generally did so due to their objection to building heights and loss of character in the area. A large number of those felt that building heights should be limited to 4 storeys throughout the Two Waters area.

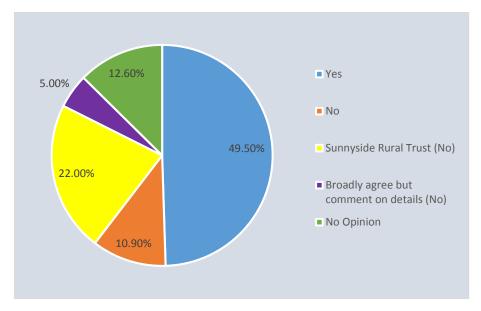
Question 4. Do you support the Overarching Guidance for 'Transport and Movement' set out in section 5.2?



Nearly half of respondents agreed or broadly agreed with the overarching guidance principles for transport and movement. A further 11% of respondents stated the uncertain future of Sunnyside Rural Trust as the only reason for objecting. 30% of the respondents did not agree

The main points of concern were an increase to congestion on already busy roads, and increased parking issues as more residential properties come forward with less allocated parking spaces.

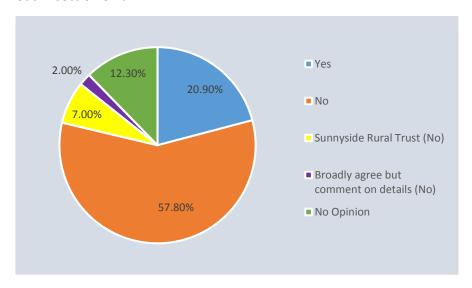
Question 5. Do you support the Overarching Guidance principles for 'Open Space and Sustainability' set out in section 5.3?



More than half of respondents supported the overarching guidance principles for open space and sustainability by agreeing or broadly agreeing with them. A further 22% stated the unclear future of Sunnyside Rural Trust as the main reason for objecting. 10.9% of respondents did not support the guidance principles. 7

Comments made focussed on protecting the moors and the character of the area.

Question 6. Do you support the development site guidance for Site 1 set out in section 6.1?



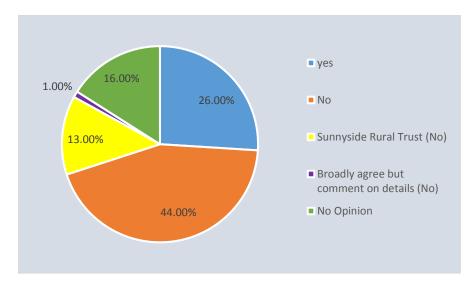
Over 22% agreed or broadly agreed with the principles. A further 7% stated the future of Sunnyside Rural Trust as their reason for objection and 12% had no opinion. However, 57.8% of the respondents did not support the development site guidance for Site 1.

The main reasons given for not agreeing were concerns that the site would be overdeveloped and reservations over the maximum height of up to eight storeys.

Other issues mentioned were additional congestion on already busy roads and further problems with insufficient parking spaces.

Concerns over safeguarding the roman archaeology site were also expressed.

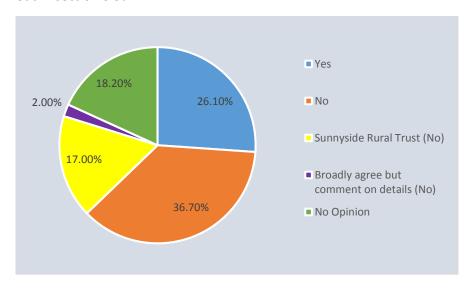
Question 7. Do you support the site guidance for Site 2 set out in section 6.2?



Over quarter of respondents agreed on the principles for Site 2. A further 13% commented that concerns over the future of Sunnyside Rural Trust was their main reason for objection and 18% had no opinion. 44% of respondents did not support the site guidance for Site 2.

The main reason stated was the maximum heights proposed on the site which in some areas is stated as 6 or 8 storeys.

Question 8. Do you support the development site guidance for Site 3 set out in section 6.3?

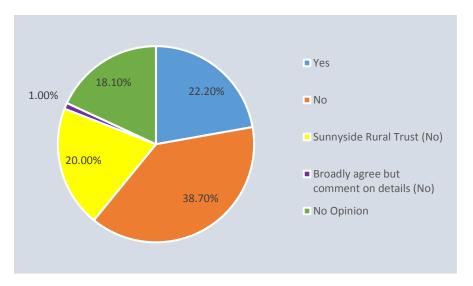


Over 28% of respondents agreed or broadly agreed with the guidance for Site 3. A further 17% stated the future of Sunnyside Rural Trust as the main reason for objection and 18% had no opinion. 36.7% of the respondents did not support the site guidance for Site 3.

Respondents who did not agree had concerns over locating a school near a busy junction, protecting the current green space that is located on that site and again the proposed heights of buildings.

A number of respondents also commented that it was unrealistic to assume that parents would use a drop off zone for schools.

Question 9. Do you support the development guidance for Site 4 set out in section 6.4?

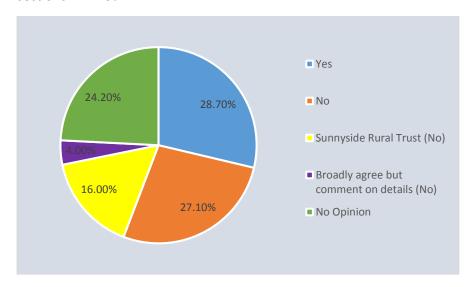


Over 23% of respondents agreed or broadly agreed with the guidance with a further 20% stating that their main reason for their objection was concern for the future of Sunnyside Rural Trust. 38.7% of respondents did not support the development guidance for Site 4.

In addition to concerns over the future of Sunnyside Rural Trust that is currently located within Site 4, the main reasons given for not supporting the guidance were objections to the potential 16-storey landmark building, concerns from employees whose businesses are currently within the site and the additional congestion that would be caused.

Additional concerns raised were over the suitability of that area for residential use due to flooding.

Question 10. Do you support the approach to 'Next Steps' outlined in sections 7.1-7.5?



Over a third of respondents agreed with the next steps. An additional 16% commented that their main reason for objecting was concern over the future of Sunnyside Rural Trust and nearly a quarter had no opinion. 27.10% of respondents did not support the 'Next Steps' outlined in the document.

Of those who objected, a number of people stated that they would like further consultation and engagement at times that are convenient for the majority to attend.

# **5. Key Consultation Themes and Council Responses**

This section outlines the key themes emerging from the qualitative responses provided by both the public and stakeholders through the analysis of questionnaire responses and letters/emails received.

KEY MESSAGE	DBC RESPONSES
1. Sunnyside Rural Trust  A large number of respondents raised concerns and objected to the Masterplan Guidance as they were concerned about the future of Sunnyside Rural Trust.	The Council recognises that Sunnyside Rural Trust provides a valuable service to the local community, and as landowner DBC has no plans to develop the site. Should the site be no longer required for use by the Trust at some time in the future, or if a suitable alternative site becomes available, the Masterplan simply provides for the current site's regeneration with guidelines as to what might be appropriate
2. Scale, Density and Character of Development	
Respondents welcomed the emphasis on housing delivery within the Borough and the principle to provide guidance to help shape the future of the area.  There was repeated emphasis by respondents that development should build on the existing character and scale of the surrounding area and a	The Masterplanning Guidance has been prepared through the careful consideration of national and local policy, townscape context, views and characters of the area, sensitive land uses and boundaries, the local highway network, viability assessments, urban designs principles and views expressed through the Steering Group and public and stakeholder consultation.
large number of those who objected expressed concern that the masterplan may not deliver this primarily due to the proposal for some taller development in the area.	Whilst DBC accepts that a large number of respondents oppose development above 4 storeys, a number of considerations as outlined above including public views need to be taken into account when preparing
Those who objected expressed concern on overdevelopment and a large number of respondents were concerned about taller buildings and were generally opposed to development above 4 storeys in height.	the masterplan guidance. In order for the masterplan guidance to be effective proposed development needs to be viable. Viability assessments indicate that some development above 4 storeys is required to make the sites viable.

#### **KEY MESSAGE**

Conversely, there were a few respondents both stakeholders and questionnaire respondents who felt that the development and heights proposed are too low and will make development unviable. Some stakeholders have highlighted the pressure for new housing in potential regeneration areas and other brownfield locations in Dacorum in line with Government policy and have highlighted that the Masterplan Guidance should place even greater emphasis on maximising the potential for construction of new dwellings within the Masterplan area.

A few respondents have also raised the need for houses that are appropriate for the local community rather than apartments.

#### **DBC RESPONSES**

There is a very high housing need within Dacorum – indicated by a current assessed 'objectively assessed need' (OAN) figure of 756 homes per annum (17,388 over the 2013 – 2036 period). Two Waters is an important strategic location and has the potential to accommodate new development that promotes a sustainable mix of land uses. Maximising the potential for the construction of new dwellings within more urban areas such as Two Waters, serves both to concentrate development in strategic areas around transport hubs and town centres, as well as to reduce the possible impact and loss of Greenbelt and Greenfield land for development.

The feasibility of different forms of development were tested through the process of preparing the Masterplan Guidance. Early iterations of the masterplan tested much higher development capacities than those proposed in the current Masterplan Guidance but these were considered inappropriate forms of development due to:

- Negative impacts on views and townscape due to building heights and dominance of taller buildings.
- Poor relationships between existing and proposed buildings due to increased density.
- Negative impacts on the local highways network due to increased vehicle movements.
- Negative impacts on viability due to the requirement for underground car parking.
- Views expressed through public consultation and steering group meetings.

The current Masterplan Guidance represents what is considered an appropriate form of development balancing the variety of complex factors including views expressed through public consultation. However, further detailed assessments and viability work will need to be undertaken by

KEY MESSAGE	DBC RESPONSES
	potential developers through the planning process as and when development comes forward.
	Detailed but flexible Overarching and Site Specific Guidance has been included in order to ensure that development is sensitive and appropriate to the local area whilst delivering the Vision and Objectives for Two Waters.
3. Key Development Sites	
Site 1: Hemel Hempstead Station	
A number of respondents welcomed proposals to improve the rail station and surrounding areas and to protect the archaeological significance of the Roman site.  Respondents raised concerns regarding what they felt was overdevelopment of the area and in particular, concerns regarding heights of up to 8 storeys. They felt that heights should be limited to 4 storeys though a few respondents felt that the proposed heights and densities were not viable. Concerns were also raised regarding the impact of development to the character of the area and on Boxmoor.	Site 1 represents a key strategic gateway to Hemel Hempstead and there is a national emphasis on increasing development including residential units around transport hubs such as railway stations. The masterplan outlines primarily low to mid-range building heights with provision for development of up to 8 storeys in a small section of the site. As outlined in Section 2: Scale, Density and Character of Development, a number of factors need to be considered when determining the form of development including height and densities appropriate for the site and ensuring that the site is viable for development. As it currently stands, due to the high costs associated with development at this location, additional funding is likely to be required to deliver all the aspirations of the site. Therefore, the level of development will need to be carefully considered and designed to help bring forward a more appropriate primary station gateway for Hemel Hempstead with a mix of complimentary commercial uses. DBC will work with other organisations such as HCC and Network Rail to seek alternative funding to help mitigate any potential funding gap. See Section 1 for further details on the consideration of different factors in determining the proposed form of development.

KEY MESSAGE	DBC RESPONSES
Further concerns were raised regarding the impact on traffic congestion in the area, parking and in particular inappropriate on street parking.  Respondents in general welcomed improvements to the station but were concerned about the provision of commercial space (office, retail, hotel) as they felt that there was already underutilised commercial space in the wider area.	See Section 4 of this table for details on Transport and Parking.  Detailed viability work will be undertaken on site 1 to identify the demand for facilities such as office, retail and a hotel and the preferred mix of development. A high-quality commercial development with services for both business and leisure use in close proximity to Hemel Hempstead station would create a new and distinct offer to options available elsewhere in the town.  This has been noted and recognised within the Masterplan Guidance.  See Section 1 of this table for further details on Sunnyside Rural Trust.
Site 2: London Road  Responses were similar to that provided on Site 1: Hemel Hempstead Station although the number of respondents who did not support the site guidance for site 2 was lower than for site 1. A number of respondents objected to development above 3-4 storeys and expressed concerns regarding over development.	The Masterplan Guidance indicates that the majority of the development on site should be up to 4 storeys with limited developments in specific areas up to 6 and 8 storeys. Higher development has been located away from London Road and closer to the retained employment/retail area. Viability assessments indicate that some development above 4 storeys is required. See Section 1 for further details on the consideration of different factors in determining the proposed form of development.  See Section 4 of this table for details on Transport and Parking.

KEY MESSAGE	DBC RESPONSES
A large number of concerns raised were regarding the likelihood of increased traffic congestion due to increased development in the area.	See Section 1 of this table for further details on Sunnyside Rural Trust.
Site 3: There were a number of general concerns raised regarding building heights over development and concerns regarding traffic congestion similar to the other sites.  There were also some concerns raised by stakeholders regarding the site being located in the flood zone and in close proximity to water courses and the need for any development coming forward to be mindful of these concerns.  Respondents also had concerns over locating a school near a busy junction and that it was unrealistic to assume that parents would use a drop off zone for schools and that this would only add to congestions.  There were also some objections raised stating that the current green space should be protected.	Any development coming forward would need to be mindful of these issues and would need to go through the appropriate assessments and consultations through the planning process.  DBC and Hertfordshire County Council (HCC) will undertake further assessments and feasibility studies regarding the educational provision. The Masterplan allows for flexibility on this.  DBC is working with Box Moor Trust as the landowner of the site to ensure that a balance is struck between conserving the area and attracting more visitors and residents and that proposals reflect Box Moor Trust's aspirations. A section of site 3 has existing planning permission in place for development which sets a precedent for further development on the site.  See Section 1 of this table for further details on Sunnyside Rural Trust.

KEY MESSAGE	DBC RESPONSES
Site 4: A number of the same concerns raised regarding building heights and over development on the other sites have been raised for site 4 as well.  The need for additional infrastructure, schools including secondary schools hospitals, police station etc has been raised.	DBC will be working with HCC and relevant organisations and departments to facilitate the provision of relevant infrastructure. HCC education services has been consulted on the masterplan proposals and has not raised any concerns regarding secondary school provision. The expansion of any services for the hospital and police are matters for central government. They have been consulted as part of the public consultation and are considered statutory consultees. DBC also regularly meets with health providers and other service providers to make sure they are aware of planned growth within the borough.
There were a large number of objections to the proposed 'landmark' building of up to 16 storeys and its impacts on the streetscape, environment, congestion, parking etc.	The northern end of site 4 has been assessed as suitable for a building of up to 16 storeys due to the heights of surrounding development and to create a landmark at the southern gateway to the town centre. Given the proximity of the town centre and station a lower parking standard may be appropriate as the location will appeal to residents for whom public transport is their main mode of travel. This will be informed by the current assessment of parking standards being undertaken as part of the partial review of the Core Strategy.
There were also some concerns raised by people working and businesses in the area regarding their jobs and investment if the businesses were to be relocated.	Further discussions will be held with business owners as and when development comes forward in this area.  The Council recognises that Sunnyside Rural Trust provides a valuable service to the local community, and as landowner DBC has no plans to develop the site. Should the site be no longer required for use by the Trust at some time in the future, or if a suitable alternative site becomes

KEY MESSAGE	DBC RESPONSES
	available, the Masterplan simply provides for the current site's regeneration with guidelines as to what might be appropriate.
4. Transport and Parking	
Overall there was support for the transport and movement principles of the document, in particular improvements to rail, public transport, cycle improvements and accessibility improvements were welcomed.  Out of those who objected, there were a significant number of respondents who were concerned regarding congestion in the area. Respondents highlighted that the highway network in Two Waters was already severely congested at peak times and were widely concerned that further development would exacerbate the problem. The concerns about congestion and traffic flow were raised against all sites 1 – 4.	National Policy has moved towards securing more sustainable travel outcomes with emphasis on minimising the need to travel, reducing car use and encouraging more sustainable modes of transport. Both Government and private sectors are exploring new methods of transport to help support this vision, such as driverless cars, innovative public schemes and car sharing/taxi services such as Uber, and how this could change how we move between home and work, and the impact of this on the future design of new developments.
Whilst many welcomed sustainable transport improvements, amongst those who expressed concern, there was scepticism regarding the proposed measures to reduce car use. People raised concerns that due to various reasons a majority of people would continue to need to travel by car. Concerns were raised that whilst the concept was good, there was not sufficient joined up government support to implement measures that would reduce the traffic such as encouraging businesses to allow flexi time, encouraging car share, improving bus routes etc. There were a number of responses requesting detail on the proposed measures.	The need to secure more sustainable travel is reflected in HCC's Local Transport Plan 3 (LTP3) and is a major theme in the emerging LTP4 - 2050 Hertfordshire Transport Vision and its emerging implementation 'daughter document', the South West Herts Growth and Transport Plan. This latter document has detailed plans and improvements outlined for the Two Waters Masterplan Guidance area (including areas expressed as concerns) and the wider area, this will be published in the new year.
On street parking around the station and wider in the area and its knock on effects on road users was repeatedly highlighted. There were concerns that the level of development proposed and any reduction in parking standards would exacerbate the problem. The need for measures to	As part of developing the Masterplan Guidance we have worked closely with HCC highways to ensure they have identified proposals to tackle short, medium and longer term proposals for Hemel Hempstead and the borough taking into account future longer term growth predictions and impacts for not only our borough but for South West Herts.

KEY MESSAGE	DBC RESPONSES
mitigate this problem were highlighted. The need to increase parking provision at the station was also highlighted.	
	DBC and HCC recognises the need for the right infrastructure package to
Concerns were raised about bottlenecks in the area such as the railway	help support employment and housing growth with necessary cultural
bridge over London Road and the one-way Durrants Hill Bridge.	change that will help secure a long term sustainable modal shift, such as delivering effective and efficient rapid bus routes connected to intermodal
	interchanges at key destinations. DBC is exploring modal shift
	infrastructure opportunities and external funding opportunities to help
Concerns were also raised regarding the impact on satellite areas of	plan and deliver these vital improvements to support the new Local Plan.
reducing parking provision.	Whilst it will not be possible for this masterplan to fully resolve the area's
	transport issues alone, it should make a positive contribution overall to
There was also an objection to the pedestrian/cycle link between Site 1 and	existing conditions for all modes of travel. As sites come forward for
2 with concerns over intrusion of privacy.	development through the planning process, more detailed transport
Concerns were also raised regarding the impact of noise and pollution and	assessments with appropriate mitigation will be required. The safeguarding of land that may be required for future improvements or development
potentially an increase in pollution and how the proposals would help address rather than exacerbate the problem.	mitigation should also be considered.
, , , , , , , , , , , , , , , , , , ,	The masterplan sets out the need for DBC to consider further controlled
	car parking zones together with parking provision on site to help mitigate
	any potential on street parking issues that could come forward as a result
Concerns were raised regarding the safety of shared cycle/pedestrian routes.	of unplanned development.
	Once the masterplan is adopted and sites come forward for planning
	advice and applications, more detailed site design reports will address
	health and safety concerns, such as shared pedestrian and cycle routes,
	and noise and air pollution issues. Likewise, more detailed plans will be
	required to explore concerns over new pedestrian/cycle links.
	The masterplan will indicate potential walking and cycling routes, making
	good use of the area's green character and existing links (eg towpath).

KEY MESSAGE	DBC RESPONSES
5. Open Space & Environment	
The majority of the respondents supported the overarching guidance principles for open space and sustainability or had no opinion.  Comments made focussed on protecting the moors, its 'wild' feel, its wildlife, grazing safely and the character of the area and enhancing the habitat for wildlife.	DBC is working with the Box Moor Trust as the landowner of the site to ensure that a balance is struck between conserving the area and attracting more visitors and residents, and that proposals reflect Box Moor Trust's aspirations. The Moors remain under Box Moor Trust who continuously work to enhance the habitat and wildlife. Any enhancements will seek to sensitively improve access to the moors and Heath Park and provide ecological enhancements and will be in partnership with Box Moor Trust.
A number of concerns were also raised regarding the inclusion of taller buildings in close proximity to the Moors spoiling the character of the moors and views.	Design Guidance has been included within the Masterplan that requires development to be sensitive and minimise the impact of views.
Concerns were raised regarding the current condition of the river and canal.	DBC regularly meet with the Environment Agency and will work with partner organisations to facilitate improvements where possible.
Concerns were also raised regarding some of the proposed development being on flood plains but a number of comments were made that the area has not flooded recently and therefore concerns that the flood risk was overstated.	Developments will be required to consider flooding and undertake assessment where required as part of their planning application.
Concerns raised were regarding the ability of contractors to deliver the development sensitively.	The phasing of proposed development forms part of the next steps.  Planning requirements will stipulate conditions on the delivery of development.
6. Infrastructure	
A number of respondents commented on the need to address the present need for schools, GP surgeries, a hospital, police station, improved	The Masterplan suggests the provision of a new primary school and DBC will continue to work with Hertfordshire County Council to assess further

KEY MESSAGE	DBC RESPONSES
broadband services etc. Respondents suggested that there is an existing	the educational requirements for the area. The provision of medical
need for this infrastructure and the proposed additional residential	facilities is within the remit of the NHS trust and we will continue to work
development would put a strain on these facilities.	with them. The provision of a police service is similarly not under DBC's
	remit but DBC will continue to work with the police.
	Utility providers have been informed of the Masterplan Guidance and this
	consultation. The Strategic Planning and Regeneration team at DBC
	regularly liaise with infrastructure providers as part of the Local Plan
	development and delivery, and will continue to do so.

#### 6. Conclusion

This Consultation Report has presented an overview of the findings from the Two Waters Round Three Consultation. As a result of this consultation, the following changes have been identified to the Masterplan Guidance report. These include:

- Clarify further the considerations taken in to account when determining the densities and heights proposed and the preference to optimise development on brownfield land minimising the impact on greenbelt and greenfield where possible.
- Strengthen the statements on emerging transport policy and implementation documents that will support the Two Waters area and measures to facilitate modal shift towards the use of sustainable transport.
- Clarify within the document that HCC have not identified a need for an additional secondary school in the area.
- Strengthen the Masterplan Guidance on biodiversity and air quality improvements.
- Clarify within the Masterplan DBC's work with infrastructure providers.
- Make more significant reference to chalk streams and fragmented landscape around chalk ridge.
- Reference Roughdown Common SSSI.
- Enhance coverage of historic environment and listed building constraints/opportunities.
- Make minor wording changes and update figures when required to reflect feedback.
- Change illustrations where required to ensure that buildings representing a range of heights are included.

Full details of changes are included in Appendix A below.

Amendments will be made to the draft Two Waters Masterplan Guidance document and the final document will be submitted to Council with the recommendation for adoption at the end of the year. It is envisioned that the Masterplan Guidance will be initially adopted by DBC's Council as a planning statement and will then be adopted as a Supplementary Planning Document (SPD) supporting the new Dacorum Local Plan.

Appendix A: Summary of Respondents' Comments, the Council's responses and proposed amendments to the Masterplan Guidance

Appendix B: Summary of Stakeholders' Comments, Council's responses and proposed amendments.

Appendix C: Copy of questionnaire

# Appendix A:

# Summary of Respondents' Comments, Council's Responses and Proposed Amendments to the Draft Two Waters Masterplan Guidance

This section includes a summary of comments received through questionnaires as well as letters/emails received from the public and DBC responses to these. Stakeholder comments and related DBC responses are outlined in Appendix B. This section should be read in conjunction with Section 5: Key Consultation Themes and DBC Responses which provides more detailed responses to many of the comments below. Please note that due to a large number of repetitive comments, where a response has been provided to a similar comment covered in a previous section the response has not been repeated.

This section also outlines the proposed amendments to the draft Two Waters Masterplan Guidance. These amendments include amendments as a result of Stakeholder comments which are also listed separately in Appendix B.

Question	Summary of Respondents	DBC Response	Proposed amendments to this
	Comments		section
Q1 Do you support the 'Vision' for	1.1 There are concerns that	It is an objective of the masterplan to	Proposed amendments to 4.1 Vision
Two Waters set out in section	development will have a	respect and enhance the Moors and their	Proposed changes to wording:
4.1?	negative impact on the	parkland, leisure and grazing uses which	
	environment, Moors and	make Boxmoor a special place.	The Two Waters masterplan
	protected species in the		areavibrant residential-led mixed-
	area.		use <del>neighbourhoods</del> areas with an
			Hemel Hempstead train station.
	1.2 The Moors are a much-loved	It is an objective of the masterplan to	
	feature and should be	respect and enhance the Moors and their	The masterplan <del>area's</del>
	adequately protected not	parkland, leisure and grazing uses which	neighbourhoods areas will
	just from development but	make Boxmoor a special place. Any	celebratelinking the spaces.
	also from overcrowding by	improvements to footpaths to make them	
	members of the public.	suitable for all year round use will be	New development with supporting
		sensitively designed and developed in	infrastructure will be of the highest
		partnership with the Box Moor Trust.	design quality,integrates with
			existing areas. It will also
			neighbourhoods that respect and

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
	1.3 Views of the moors should be retained	The design guidance requires new development to respect views from the moors, particularly in regard to building orientation, height and form, and the location of landmark buildings.  Development will be required to encourage the use of Two Waters' green open space and waterways by improving the quality of and access to the moors and water bodies whilst respecting their ecological and agricultural roles and responding to issues of flood risk.  New homes will be expected to achieve a high sustainability assessment and contribute towards sustainable transport schemes.	enhance its natural, cultural, historic and built assets. New development will encourage the use of and access to heritage assets and the historic environment, as well as to the countryside.  References to heritage assets, heritage or heritage significant of assets to be changed to historic environment-as appropriate.  Figure 14 will be amended to better reflect the heights referenced in the detailed figures for Site 1 – 4.
	<ul> <li>1.4 The area will be overdeveloped potentially having a negative impact on property values. The character of the area will be lost.</li> <li>1.5 Tall buildings at gateway locations could create a fortress appearance to the Town.Rather than taller</li> </ul>	The masterplanning guidance considered a number of factors in order to set limits for the level of development and building heights on each of the sites and overarching guidance for all development in the area. Additional detailed studies will need to be undertaken through the planning process for each site when development comes forward and will include consideration of the masterplans' ambitions for the built environment,	

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
	buildings, there should be more creativity in the structure design and use of any new buildings.	transport and movement, and open space and sustainability. Developers will be expected to justify the mix and number of homes and other development as part of the planning consent process and undertake further consultation with residents.	
	1.6 The development, especially higher buildings will be visually intrusive and will not integrate with existing neighbourhoods. The illustrations are not always representative of the heights proposed.	The Two Waters masterplan guidance sets out guidance to protect the character of the area and its natural assets and careful consideration has been made regarding the location and guidance on taller buildings. It will help to ensure development is planned and designed to deliver an attractive, sustainable and balanced environment, and provide new local services for residents, workers and commuters.	
	1.7 Development will cause additional traffic on the already congested road network.	Local highway improvements are set out for each development site, and contributions will be sought towards wider highway proposals within the Two Waters masterplan area and the delivery of sustainable transport measures. There is strong emphasis in the masterplan to reduce car use and promote alternative modes of transport.	

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
	1.8 Where the proposed	New development will be expected to provide a sufficient parking supply to avoid a detrimental impact on surrounding streets. Parking standards are set out in Policy 57 of Dacorum Borough Local Plan 2011 and are currently under review.  In addition, DBC is working with Hertfordshire County Council (HCC) to assess the potential for a more holistic approach to transport – this will be embedded within HCC's forthcoming Growth and Transport plan for South West Hertfordshire.	section
	maximum height of up to 8 storeys is too high and a number of respondents would prefer to see development limited to 4 storeys, concerns were also raised over the safety of high rise buildings following the Grenfell tragedy.	Opportunities for development up to 8 storeys have been carefully considered, and have been located where existing development and land use creates an appropriate environment. National policy and viability work shows that some development above 4 storeys is required to deliver the ambitions of the Two Waters masterplan.	
	1.9 A recent survey carried out by the Keep Boxmoor Beautiful campaigners showed that out of 200 residents, the majority	Two Waters is an important strategic location and has the potential to accommodate new development that promotes a sustainable mix of uses. Areas such as Two Waters are being pushed	

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
	wanted buildings no higher	nationally for more intense development	
	than 4 storeys.	and the Two Waters guidance has carefully	
		considered a number of factors and set out	
		height limits that are considered	
		appropriate to the site. Maximising the	
		potential for the construction of new	
		dwellings within more urban areas such as	
		the Two Waters area serves both to	
		concentrate development in strategic	
		areas such as around transport hubs and	
		town centres, as well as to reduce the	
		possible impact and loss of Greenbelt and	
		Greenfield land for development.	
		In preparing the masterplan the local	
		character, topography, highway capacities	
		and existing land uses have been	
		considered to determine appropriate	
		building heights for each development site.	
		We acknowledge concerns following the	
		Grenfell Tower tragedy. Taller buildings	
		continue to be an important part of an	
		urban streetscape and play an important	
		role in providing residential and	
		commercial provision in areas where land	
		is limited. All development coming forward	
		including taller buildings would need to	
		adhere to Planning, Building Control,	
		Health and Safety and other statutory	
		requirements and would be required to go	

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
	1.10 The existing infrastructure cannot support the level of growth proposed i.e. health care, education, utilities.	through the relevant regulatory processes to ensure that they are fit for purpose. Further assessments will be required through the planning application process to ensure that any development coming forward is acceptable.  Agree that new school places will be needed to accommodate demand from the proposed residential development. Further work will be undertaken by DBC and HCC to identify how this will be achieved. For the purposes of the Masterplan, the most expensive option – the provision of a new school – has been included. Development contributions will be sought towards other infrastructure provision including health care. DBC regularly works with infrastructure providers to ensure that they are aware of proposed development in Dacorum. Utility provides have been invited to respond to the Two Waters Masterplan Guidance consultation.	
	1.11 Concerns over the suitability of the mix of developments, there are concerns over the viability of the proposed retail/office space as there	The viability assessment suggests that these are best located by the train station where the transport links and commuter demand creates a suitable environment for a mixed use development with new retail offer and office provision. The combination	

Question	Summary of Respondents	DBC Response	Proposed amendments to this
	Comments		section
	are so many empty units	of transport links and commuter audience	
	elsewhere.	creates a unique demand for services	
		immediately at the train station, which an	
		off-site existing commercial unit would not	
		be able to fulfil. Further assessments will	
		be undertaken as and when development	
		comes forward.	
		Guidelines have been provided that	
	1.12 There is a need for	development should provide affordable	
	affordable housing instead	housing in line with Dacorum policies.	
	of the current types of		
	development being		
	proposed		
		The Council recognises that Sunnyside	
	1.13 Concerns over the future of	Rural Trust provides a valuable service to	
	Sunnyside Rural Trust.	the local community, and as landowner	
		DBC has no plans to develop the site.	
		Should the site be no longer required for	
		use by the Trust at some time in the	
		future, or if a suitable alternative site	
		becomes available, the Masterplan simply	
		provides for the current site's regeneration	
		with guidelines as to what might be	
		appropriate.	
		The phasing of development will form part	
	1.14 Development will cause	of the next steps. Developers will be	
	disruption to the	required to ensure local services can	
		continue to operate during construction	

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
	community while work is	works. Permission from HCC will be	
	carried out	required for any variation to the highway	
		network during construction.	
		DBC is working with Network Rail to assess	
		future parking demand at the train station.	
	1.15 There is a need for a multi		
	storey car park at Hemel		
	Hempstead train station,		
	the recent changes to the		
	forecourt has already		
	caused a great deal of	A	
	additional congestion.	A variety of illustrations have been	
	1 1C The whotee and illustrations	included. We will review these and make	
	1.16 The photos and illustrations used in the Draft	changes to ensure that the variety of heights reflects the Masterplan Guidance.	
	Masterplan are misleading,	heights reflects the Masterplan Guidance.	
	as they do not show		
	buildings of the height		
	proposed.	The document reflects consideration of a	
	proposed.	variety of factors including feedback from	
	1.17 This document does not	both rounds of consultation and	
	reflect what was said in the	stakeholder meetings. A variety of	
	January workshops, how has	opinions were expressed at the January	
	the feedback from previous	workshop as outlined in the consultation	
	consultation had any impact	report available at	
	on the vision?	www.dacorum.gov.uk/regeneration. We	
		confirm that these views have been taken	
		in to consideration along with the other	
		factors that need to be considered. The	
		currents proposals are a form of	

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
	<ul> <li>1.18 Prices for the proposed development are likely to be unaffordable to the local people, increasing the population without assisting those already in the area looking for a home. More social housing is needed.</li> <li>1.19 The plan is not specific enough in terms of how it intends to achieve the overall vision</li> </ul>	development taking in to account and balancing all the factors. Please refer Section 5: Key Consultation Themes and DBC responses (2. Scale Density and Character of Development) of this Consultation Report for full details of the different considerations.  Guidelines have been provided that development should provide affordable housing in line with Dacorum policies.  The document is a high level Masterplanning Guidance document. The objectives, overarching guidance and site specific guidance is set out within the Masterplanning Guidance. Further detail will be developed through the planning process.	
	1.20 Diagrams showing proposals make it difficult to interpret intent.	The Masterplan Guidance is a technical document and as such the diagrams are representative of those used for similar planning documents. We will seek to improve the quality of images where possible.	

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
	1.21 Railway Station is not the Gateway to Hemel – the dual carriageway link to the bypass is.	A Gateway constitutes a key entry point to the area. As such there are several gateways in to Hemel Hempstead and the Two Waters area as identified in Figure 13. Hemel Hempstead Railway Station is one of the key gateways with a large number of railway uses entering the area through this gateway.	
	1.22 Poor quality development on Two Waters Road and comments on planning permission for these sites.	One of the purposes of the Masterplan Guidance is to steer high quality design appropriate to the area. Information on previous planning applications is available through the Planning Portal at <a href="https://www.dacorum.gov.uk">www.dacorum.gov.uk</a>	
	1.23 Need for protection and enhancement of Green Corridor – open area of Boxmoor – Jellicoe Water Gardens – Gadebridge Park.	Protection and enhancement of green spaces in the study area is an objective of the Masterplan Guidance. The Jellicoe Water Gardens and Gadebridge Park are out of the cope of this work. However substantial improvements have recently been delivered to the Jellicoe Water Gardens and improvements are planned for Gadebridge Park.	
	1.24 Elegant footbridge over plough roundabout.	A footbridge is currently not proposed. Further work will be undertaken by DBC and HCC on traffic, pedestrian and cycle movement across the area. Development	

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
	<ul> <li>1.25 Opening up the visibility and accessibility of the Durrants Hill green space would be a major improvement.</li> <li>1.26 How is DBC going to ensure high quality design?</li> </ul>	in the area will be expected to contribute towards improvements.  Noted. This is the aspiration and reflected in the masterplan guidance.  The masterplan guidance once adopted will be a material consideration in determining planning applications. The masterplan sets detailed but flexible guidance as is appropriate to a high level document to ensure high quality. This guidance has been further strengthened where appropriate as a result of comments received through this consultation. Designs will be further assessed through the planning application process which would require additional studies and guidance to justify proposed designs within the parameters set out in the masterplan guidance.	
Q2 Do you support the Objectives for Two Waters set out in section 4.2?	2.1 Concern for the environment especially the Moors.	See 1.2	Proposed amendments to 4.2 Objectives
	Concerns over making the moors more accessible to the public for access and recreation.	The Moors provide a high quality open space and pedestrian access between Two Waters, the town centre and other key locations. They are already used for recreational purposes such as walking.	Changes to 7:  Enhance and better reveal the importance and significance of the existing natural and historic environment in Two Waters to

Question	Summary of Respondents	DBC Response	Proposed amendments to this
	Comments		section
	2.2 Concern that tall buildings	Any recreational improvements will be	contribute positively to its sense of
	and development will mean	sensitive to the Moors' existing character	place. Enhance and Better Reveal
	loss of views.	and uses.	Two Waters' Heritage, Landmarks
			and Green Spaces
	2.3 The proposed level of	See 1.1 – 1.7	
	development could cause a	The masterplan guidance provides	
	negative impact on property	guidance on maintaining the existing	
	values. Concerns regarding	character of the area and makes reference	
	loss of character.	to this. This will be further evaluated	
		through the planning process of individual	
		developments.	
	2.4 Respondents feel that up to	See 1.8	
	8 storeys is too high and		
	would prefer to see		
	development limited to 4		
	storeys.  2.5 Concerns that the existing		
	infrastructure cannot	See 1.10	
	support the level of growth	See 1.10	
	proposed i.e. health care and		
	education.		
	education.		
	2.6 The existing road network	See 1.7 and Section 5: Key Consultation	
	will not be able to take the	Themes and DBC responses (4. Transport	
	additional traffic	and Parking) of this Consultation Report	
		for full details.	
	2.7 Retail/office viability	See 1.11	

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
	2.8 Existing planning applications/approvals	The role of the masterplan will be to guide DBC in its consideration of planning applications within the Two Waters area once adopted as a planning statement and subsequently as a supplementary planning document. Planning applications submitted in advance of the adoption of the report are not subject to the masterplan guidance. As a result, it is not appropriate to comment specifically on any previous planning application, which would have been subject to its own consultation period.	section
	<ul><li>2.9 Concerns over the future of Sunnyside Rural Trust.</li><li>2.10 Disruption to the</li></ul>	See 1.13	
	community while work is carried out.	See 1.14	
Q3 Do you support the Overarching Guidance principles for the 'Built Environment' set out	3.1 Concern for the environment and views	See 1.1 – 1.7  See 1.1 – 1.7	5.0 [Overarching Guidance] The guidance ensures that a range of appropriate development forms can be accommodated.
in section 5.1?	3.2 Concerns regarding scale, heights and character.	See 1.1 – 1.7	Proposed amendments to 5.1
	3.3 Objections to the planning application at 499/501 London Road	The role of the masterplan will be to guide DBC in its consideration of planning applications within the Two Waters area	Overarching Guidance for the 'Built Environment'
		once adopted as a planning statement and subsequently as a supplementary planning	Additional wording to section 5.1.1:

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
		document. The planning application for 499/501 London Road was submitted in advance of the adoption of the report. As a result, it is not appropriate to comment specifically on this planning application, which was subject to its own consultation period.	relationships with existing development. This should also include achieving a high quality of new public realm and infrastructure.  Add new design principles under Height, scale and mass:  Building heights above three storeys adjacent to London Road or Two Waters road will be stepped back from the building line. (See Figure 15).
			Applications will need to be fully justified in terms of amenity considerations, view corridors, heritage etc.
			Add reference in paragraph 5.1.4  — Development design will respect the heritage significance of assets, reveal their significance. A similar approach needs to be taken with any archaeology. Proposals should seek to identify the extent of any archaeological remains and give consideration of their significance.
			Check the building heights mentioned for sites/areas to ensure

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
			consistency across the Masterplan
			(figures 16, 19 and 23 and
			paragraphs 5.1.5 – 5.1.10).
			5.1.7 Medium to large scalevisually
			interesting roof, <u>façade</u> and
			streetscape.
			5.1.8 Taller buildings will pay
			particular attentionto reduce
			their visual impact (New figure
			showing the set back from the road
			to be added).
			5.1.13 Gateway locationshigher
			density <u>residential-led</u> mixed use
			development;
			Figure 16 Make key for Panoramic
			View clearer.
			Figure 16 – key symbol for the
			landmarks building to be made
			clearer to ensure it is clear in black
			and white.
Q4 Do you support the	4.1 People will not stop using	National Policy has moved towards	Proposed amendments to 5.2
Overarching Guidance principles	their own cars	securing more sustainable travel outcomes	Overarching Guidance for 'Transport
for 'Transport and Movement' set		with emphasis on minimising the need to	and Movement'
out in section 5.2?		travel, reducing car use and encouraging	
		more sustainable modes of transport. Both	Changes to wording:

Question	Summary of Respondents	DBC Response	Proposed amendments to this
	Comments		section
		Government and private sectors are	
		exploring new methods of transport to	New developments following
		help support this vision, such as driverless	guidance where possible <u>in</u>
		cars, innovative public schemes and car	conjunction with guidance provided
		sharing/taxi services such as Uber, and	by Hertfordshire County Council with
		how this could change how we move	specific attention paid to guidance
		between home and work, and the impact	emerging Local Transport Plan, the
		of this on the future design of new	South west Hertfordshire Growth
		developments.	and Transport plan and Hemel
			Hempstead Urban Transport Plan. All
		The need to secure more sustainable travel	designs in terms of transport
		is reflected in HCC's Local Transport Plan 3	infrastructure should follow best
		(LTP3) and is a major theme in the	practice guidance as set out in the
		emerging LTP4 - 2050 Hertfordshire	HCC highway design guidance and
		Transport Vision and its emerging	Manual for Streets
		implementation 'daughter document', the	
		South West Herts Growth and Transport	Figure 17 to be amended to include
		Plan. This latter document has detailed	the Public Rights of Way network.
		plans and improvements outlined for the	
		Two Waters Masterplan Guidance area	Figure 17 to be amended to reflect
		(including areas expressed as concerns)	single lane bridge and not the double
		and the wider area, and will be published	lane bridge for bridge improvements.
		in the new year.	
			5.2.4. New development will seek
		The initiatives delivered through the Two	options (based upon the
		Waters masterplan will give people more	accessibility zones for application of
		choices in transport - through attractive	parking standards).
		and convenient public transport services	
		and improved walking and cycling links.	5.2.5 Travel plans <del>will</del> may be
		The cultural change to using alternatives to	required for key developments as
		private vehicles is a long term process	part ofput in place.

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
		which DBC and HCC highways will continue to pursue through the emerging Growth and Transport Plan for South West Hertfordshire.	
		Please refer Section 5: Key Consultation Themes and DBC responses (4. Transport and Parking) of this Consultation Report for full details.	
	4.2 There are not enough measures to encourage other transport usage	All development is expected to contribute towards the masterplan's strategic transport objectives in addition to the delivery requirements for each site.  Development proposals should ensure that growth in sustainable transport use can be accommodated.	
	4.3 The current public transport provision does not travel to where you want to go.	Improvements to public transport including increasing frequencies of existing bus services and additional bus routes and coach services to serve Hemel Hempstead are being considered as part of the development of HCC's Growth and Transport Plan for South West Hertfordshire. Information on current bus services is available online.	

Question	Summary of Respondents	DBC Response	Proposed amendments to this
	Comments		section
	4.4 There aren't enough local	All development will contribute towards	
	jobs so residents must travel	the transport and movement objectives of	
	by car.	the Masterplan with initiatives to reduce	
		the use of private vehicles through better	
		public transport and new pedestrian and	
		cycle links. Further measures to promote	
		alternative modes of transport will be	
		considered by DBC and HCC through the	
		emerging Growth and Transport Plan for	
		South West Hertfordshire.	
	4.5 No measures to reduce	Initiatives to reduce car use, particularly	
	pollution, which is already	single car use are being championed by the	
	too high.	guidance. Local highway improvements are	
		set out for each development site and all	
		development will contribute towards	
		wider measures aimed at easing	
		congestion throughout the Two Waters	
		area. The initiatives delivered through the	
		Two Waters masterplan will give people	
		more choices in transport - through	
		attractive and convenient public transport	
		services and improved walking and cycling	
		links. Environmental improvements	
		including street tree planting will support	
		cleaner and greener streets. Further	
		initiatives to reduce car use and promote	
		alternative modes of transport will be	
		considered by DBC and HCC through the	
		emerging Growth and Transport Plan for	
		South West Hertfordshire. The impact of	

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
		development on the Air Quality Management Area to the east of Two Waters Road/London Road junction will be assessed as part of the planning application process.	
	4.6 It is not practical to limit parking near public transport hubs. Travellers will be discouraged if Public Transport is not accessible. Public Transport needs to be more efficient.	DBC will work with Network Rail on the provision and design of parking facilities for station customers. Further viability work will be required to determine how the objectives of site 1 can be achieved, including an integrated transport system with more buses serving the train station.	
	4.7 Development will cause additional problem parking on streets	The masterplan will make recommendations for areas directly affected by the Two Waters masterplan. However, these are part of a wider town centre issue. The council is in the process of consulting residents local to London Road between Station Road and the Eastern access to the National Grid site on proposals to introduce waiting restrictions in the area. Car parks are reviewed biannually by Cabinet.	

Question	Summary of Respondents	DBC Response	Proposed amendments to this
	Comments		section
	4.8 The guidance principles are not strong enough to mitigate traffic issues.	The masterplan aims to make a positive contribution to existing conditions for all modes of travel. Further traffic assessments will be undertaken with recommendations carried forward to the detailed design phase of individual sites.	
	4.9 The single width bridge at Durrants Hill contributes to overall congestion.	The single width bridge at Durrants Hill Road has been identified as a cause of congestion, this will be looked at in more detail as part of a transport assessment for Hemel Hempstead and through the detailed design of individual developments as they come forward.	
	4.10 The bridge near Hemel Hempstead Station will be an issue, but is not included in the area of the masterplan.	The impact of the station development on the surrounding highway network, will be assessed as part of the detailed design phase of site 1. A transport assessment will also be undertaken as part of the new Local Plan.	
	4.11 Concerns that potential road widening schemes will damage the habitats of much of the local wildlife.	It is a characteristic of Boxmoor that areas of natural significance are adjacent to main roads. A decision on whether road widening will be required has not been made and will be considered following further transport assessment at the	

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
		detailed design stage and discussion with landowners. Any proposals will include an environmental impact assessment and measures to protect or mitigate the impact on areas of special interest.	
	4.12 More provision for electric cars.	DBC's expectations for the delivery of infrastructure to support electric car use from development is being considered as part of the partial review of the Core Strategy and will be set out within a Supplementary Planning Document to be adopted in 2019.	
	4.13 Cycle and pedestrian routes should be kept separate for safety of both users.	The latest guidance from HCC on the provision of cycling facilities and shared routes will be used at the detailed design stage when development comes forward.	
Q5 Do you support the Overarching Guidance principles for 'Open Space and Sustainability' set out in section 5.3?	5.1 Concerns regarding additional access to open spaces. Need to identify pathways to prevent damage to existing habitats.	The masterplan's proposals show indicative routes which will be further developed at detailed design stage. This will include an environmental impact assessment and will identify measures to protect or mitigate the impact on existing habitats.	Proposed amendments to 5.3 Overarching Guidance for 'Open Space & Sustainability' Change title:  Open Space & Sustainability Open Space, sustainability and pollution

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
	5.2 Concerns regarding the phrase 'Activities to enjoy' as this implies lots of manmade activities that will ruin the calmness of these areas that is currently enjoyed by users. Open areas should be left the way they are.	The masterplan's open space principles set out the uses of the main green areas and protects existing uses such as working countryside and farmland, amenity and sports while improving access for all. There is more opportunity for change around the lakes and watercourses by site 3. This area has limited public access and there is the opportunity to add and improve local facilities for leisure use.	5.3 [Opening paragraph]'Encourage the use of Two Waters'- [delete apostrophe].  References to be added in section 5.3: Consideration to be given to the Actions and Mitigation Measures identified in the River Basin Management Plan 2015-2021, for the
	5.3 Concerns that Heath Park will become a private outdoor area for use by residents of nearby apartment blocks.	Both the Box Moor Trust and DBC's intentions are for Heath Park to remain an open and accessible green space for all visitors to enjoy.	Grand Union Canal, Bulbourne and Gade.  Enhance the biodiversity and natural habitats for wildlife in the area.
	5.4 Some areas in the plan are known to flood, development here would be at risk of flooding in the future.	A flood risk assessment is required for all new development which falls within flood zones 2 and 3. This will be applicable to sites 3 and 4 where development will be expected to deliver measures such as Sustainable Urban Drainage Systems to reduce flood risk. Outside the scope of the masterplan, DBC and the Box Moor Trust have been working in partnership with the EA to improve the sustainability of the rivers Gade and Bulbourne throughout the town centre.	Development should include the creation of high quality green amenity spaces such as pocket parks and/or communal gardens within their developments, particularly linking visually to the moors.  Development should avoid impacting on chalk grassland and seek opportunities to increase resilience and connectivity where appropriate. The site falls within Natural England's Chalk and Chilterns Focus Area, with the chalk ridge extending from the

Question	Summary of Respondents	DBC Response	Proposed amendments to this
	Comments	·	section
			Chilterns into Hertfordshire. Beyond,
			is a fragmented landscape of chalk
			grasslands, woodland, farmland and
			ancient trackways. These sites are
			increasingly valued and visited. We
			would support actions which enable
			a linking of these fragmented
			landscapes, ensuring a connected,
			accessible and robust natural
			environment along this ridge.
			Flood Risk and Sustainable Energy
			Flood Risk, Sustainable Energy and
			Pollution
			Reference to be added:
			Development should consider
			pollution issues in the area including air quality and implement measures
			to reduce impact on and improve
			pollution issues. This would include
			improvements to existing air quality,
			noise and light pollution.
			noise and light pollution.
			Change wording:
			566
			5.3.2 Developments should actively
			encourage the <u>responsible</u> use of and
			sensitively improve access to the
			moors giving careful consideration to

Comments  maintaining its current functions and uses. Change wording on page 48: Create gathering space that can become the community heart of new development areas and wider neighbourhood's neighbourhood's neighbourhood's heart.  5.3.3 Green linksroles the moors have such as amenity space, leisure space and working farmland.  5.3.4 Heath-Park-Open-space including Plough Gardens should be protected as an important amenity space and enhanced for the tail building developments around the Plough roundabout.  5.3.4 The community amenity space of Health Park improved through recent Hemel Evolution work should be protected and enhanced as part of the context/setting and amenity space for the new developments around the Plough Roundabout  5.3.5:	Question	Summary of Respondents	DBC Response	Proposed amendments to this
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Question	Summary of Respondents	DBC Response	Proposed amendments to this
	Comments		section
			enhancements to the east of Two
			Waters
			Road and north of London Road. T <u>he</u>
			River Bulbourne and River Gade are
			chalk streams and consideration
			should be given to potential impacts
			upon these natural environments.
			5.3.7 Where opportunities arise
			development shouldheat and
			power network where feasible and
			viable.
Q6 Do you support the	6.1 Concerns regarding a hotel	Whilst set out in the aspirations of the	Proposed amendments to 6.0
development site guidance for	on site 1.	Masterplan, detailed viability work will be	Development Site Guidance
Site 1 set out in section 6.1?		undertaken on site 1 to identify the	
		demand for facilities such as a hotel and	[Introduction paragraph] bullet point
		the preferred mix of development. A high-	<ul> <li>Key Proposals</li> </ul>
		quality commercial development with	Design Guidance
		services for both business and leisure use	Development Requirements
		would create a new and distinct offer to	
		the hotel options available elsewhere in	Design Guidance:
		the town.	
			Additional wording to Section 6:
	6.2 A new traffic interchange is	Feedback from the consultation	
	not needed.	undertaken through the Two Waters	specialist service vehicles and lastly
		masterplanning process demonstrates that	other motor traffic. <u>Historic England</u>
		public transport, traffic and congestion are	have also published Streets for All
		key concerns. Connecting different types	guidance which covers public realm
		of public transport at an interchange is	improvements.

Question	Summary of Respondents	DBC Response	Proposed amendments to this
	Comments		section
		essential to encourage the take up of	
		alternatives to private car use.	Numbering to be amended to all site
			guidance sections in section 6 to
	6.3 More restricted parking	It is expected that new controlled parking	avoid duplication of numbers eg:
	zones are required.	zones will form part of each development	removal of two 6.1.1s as title and as
		site. Concerns regarding current commuter	principle.
		parking in residential areas which are not	
		within an existing controlled parking zone	Proposed amendments to 6.1 Site 1
		should be directed to the local ward	
		councillor. Further information is available	Change title:
		on the DBC website under Parking and	
		Travel.	6.1 Site 1: Hemel Hempstead Station
			and surroundings
	6.4 More links with West Hemel	The pedestrian and cycle improvements	
	needed.	proposed through site 1 will provide clear	Add new Development Parameter:
		and legible links to key destinations	This site is included within MU/4 of
		including residential areas and the town	the Site Allocations DPD.
		centre. Connections with routes beyond	
		the Two Waters area are outside the scope	Additional wording to be added:
		of the masterplan. Access and movement	
		requirements arising from West Hemel	6.1.6 Land will be safeguarded to
		Hempstead are set out within the LA3	<del>deliver</del> Improved highway access, a
		Masterplan. Wider changes to the	new station and multi-modal
		highway network will be considered by	interchange with supporting land
		HCC through the Growth and Transport	uses shall be delivered.
		Plan for South West Hertfordshire.	
			6.1.5:
		Proposals for residential parking levels for	Residential parking for new
	6.5 Clarification of items 6.15 &	site 1 will be developed at detailed design	residential development should be
	6.16	stage and will explore opportunities for	shared with other users although
		innovative shared use of spaces. As a result	

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
	Comments	a lower parking standard may be appropriate as the location will appeal to residents for whom public transport is their main mode of travel. This will be informed by the current assessment of parking standards being undertaken as part of the partial review of the Core Strategy. Further feasibility work will be undertaken into the parking requirements for the train station.	sufficient parking for station customers will be necessary.  6.1.14: A flexible approach to the number of station car parking spaces should be adopted to balance operational requirements with viability of development, and to accommodate predicted growth.  6.1.13:
			Station car parking will be accommodated within a multi-storey (or if viable, an underground) arrangement and its design should seek to minimise adverse impacts on the quality of the built environment.  6.1.17 Add:
			Development should not lead to any adverse effects on the nearby Roughdown Common SSSI.  6.1.18 Building heights above three
			storeys will be set back from the building line and stepped back (See figure X and figure 15 and principles 5.1.8 and NEW PRINCIPLE in Section 5.1 Overarching Guidance)

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
			6.1.21 Opportunities for
			sustainableshould be <del>used</del>
			incorporated including
			6.1.23
			The Roman archaeological site will be
			protected and opportunities to
			improve <u>its</u> visibility and better
			reveal its heritage significance should
			be explored.
			Include some example pictures of 6
			and 8 storey buildings.
Q7 Do you support the	7.1 Concern for the	See 1.2	Proposed amendments to 6.2 Site 2
development site guidance for	environment many		
Site 2 set out in section 6.2?	residents would like to see		Change title: 6.2 Site 2: <u>Two</u>
	the Moors protected		Waters/London Road Junction West
	7.2 Concerns that the area will	See 1.4	Change wording on section 6.2, site
	be overdeveloped which		2:
	could cause a negative		A new walkable green residential
	impact on property values		<u>area</u> <del>neighbourhood</del>
	7.3 Concern for the existing	See 1.7	Change key to relabel 'Safeguarded
	road network, traffic		Land' to 'Safeguarded Land for
	congestion and parking		Infrastructure'.
	7.4 Respondents feel that up	See 1.8	Proposed railway buffer zone to be
	to 8 storeys is too high for		changed to be adjacent to the
	this site and would prefer		railway.

Question	Summary of Respondents		DBC Response	Proposed amendments to this
	Com	ments		section
		to see development		Add new Development Parameter:
		limited to 4 storeys.		This site is included within H/8 of the
			See 1.10	Site Allocations DPD.
	7.5	Concerns that the existing		
		infrastructure cannot		6.2.12 Remediate contaminated land
		support the level of growth		so that it is suitable for residential
		proposed i.e. health care		development.
		and education.	See 4.7	
	7.6	Concerns that the level of		6.2.18 Building heights above three
		development as well as the		storeys will be set back from the
		reduced parking on site 2		building line and stepped back (See
		will cause issues further		figure X and figure 15 and principles
		along Station Rd		5.1.8 and NEW PRINCIPLE in Section
			See 1.11	5.1 Overarching Guidance)
	7.7	Queries over the		_
		Retail/office viability		6.2.22 Opportunities for
				sustainableshould be <del>used</del>
				incorporated including
Q8 Do you support the	8.1	Respondents feel that up	A number of residents broadly agreed with	Proposed amendments to 6.3 Site 3
development site guidance for		to 6 storeys is too high for	proposals with reservations over building	
Site 3 set out in section 6.3?		the site.	heights and density and additional traffic	Change title: 6.3 Site 3: <u>Two</u>
			and would like to see alternative	Waters/London Road Junction North
			provisions for Sunnyside identified.	
				Change wording on section 6.3, site
			The frontage to London Road and junction	3:
			with Two Waters Road has been identified	A new waterside residential <u>area</u>
			as suitable for development up to 6	neighbourhood
			storeys where feature buildings would	
			form a positive landmark. The assessment	Open space and Historic
			considered local topography and the land	Environment (section 6.3.2- Design
			use, design and heights of the surrounding	Guidance)

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
	8.2 Against development on green open space including open space within Box Moor Trust land holdings.	development. Moving through the site, building heights will reduce in response to the surrounding environment. In particular a sensitive design and lower built form will be required along the site's watercourses.  Some development on green open space has been proposed after considering the sensitivity of all green space within the Two Waters area, the level of public use and following discussion with land owners including the Box Moor Trust.  Discussions have also taken place with the Box Moor Trust regarding their landholdings which forms part of site 3. Planning permission has been granted for part of site 3 which sets a precedent for further development in that area  Development within site 2 will mitigate the loss of open land by providing high quality public spaces within new residential areas and connecting these to existing green spaces and waterways to improve access for all.	<ul> <li>New public realm to enhance the setting of the nearby Grade II listed Bell Inn.</li> <li>6.3.5 Drop-off zone for school if school is progressed on this site.</li> <li>6.3.13though the site by maintaining current no through routes for vehicles.</li> <li>6.3.14 Land should be safeguarded retained for a drop off</li> <li>6.3.16 Building heights above three storeys will be set back from the building line and stepped back (See figure X and figure 15 and principles 5.1.8 and NEW PRINCIPLE in Section 5.1 Overarching Guidance)</li> <li>6.3.20 Opportunities for sustainableshould be used incorporated including</li> </ul>
	8.3 Concerns that the area will be overdeveloped and housing density is too high.	The level of development has been informed by the viability assessment which considered how best the ambitions of the Two Waters masterplan could be achieved. Within site 2 a mix of uses has been	

Question	Summary of Respondents	DBC Response	Proposed amendments to this
	Comments		section
		identified with a variety of building heights which respond to the surrounding land use and will provide better access to and enhance the areas natural resources. More detailed studies will need to be undertaken through the planning application process to determine the detail.	
	8.4 Concern for the existing road network, traffic congestion and parking	Local highway improvements for the sites are set out within the masterplan and contributions will also be sought towards wider highway proposals within the Two Waters area and the delivery of sustainable transport measures. New development will be expected to provide a sufficient parking supply to avoid a detrimental impact on surrounding streets. Opportunities will be sought to make better use of parking spaces by sharing facilities throughout the week between residents, shoppers, visitors and commuters. Section 5: Key Consultation Themes and DBC responses (4. Transport and Parking) of this Consultation Report for full details.	
	8.5 Concerns that the existir infrastructure cannot support the level of grow		

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
	proposed i.e. health care and education.		
	8.6 Concerns over replacement provision for existing uses such as scout groups and Sunnyside Rural Trust	The land leased to 1 <sup>st</sup> Apsley Scouts does not form part of the development area of site 2. It is identified as green space and there may be opportunities to improve local facilities as part of the proposals to benefit scouting and other leisure uses.  The Council recognises that Sunnyside Rural Trust provides a valuable service to the local community, and as landowner DBC has no plans to develop the site. Should the site be no longer required for use by the Trust at some time in the future, or if a suitable alternative site becomes available, the Masterplan simply provides for the current site's regeneration with guidelines as to what might be appropriate	
	8.7 School drop off point will not be used, where this is available at other schools parents still drive up to school gates.	New development throughout the masterplan area will contribute towards safe and accessible pedestrian and cycling routes to the potential school site. The cultural change to using alternatives to private vehicles is a long term process which DBC and HCC highways and education will continue to pursue through	

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
		the emerging Growth and Transport Plan	
		for South West Hertfordshire. The design	
		of the school drop off point and vehicle	
		access will be carefully considered.	
	8.8 Not appropriate for school	DBC and HCC will continue to discuss how	
	due to air pollution and	new school places within the Two Waters	
	nearby busy junction.	area can best be provided. The masterplan	
	(School not proposed for	is designed to be flexible to accommodate	
	this site but drop off point	the outcome of this decision. The traffic	
	is).	issue is noted and will require further work	
		through the planning application process	
		once the exact location is confirmed.	
		Development will deliver pedestrian routes	
		through existing green space and new	
		public areas to create pleasant routes to	
		school away from the main roads. There	
		will also be environmental improvements	
		including street tree planting to support	
		cleaner and greener streets. All	
		development will contribute towards	
		highway improvements and sustainable	
		transport measures aimed to ease	
		congestion throughout the Two Waters	
		area. The cultural change to alternatives	
		modes of transport to private vehicles is a	
		long term process which DBC and HCC	
		highways and education will continue to	
		pursue through the emerging Growth and	
		Transport Plan for South West	
		Hertfordshire.	

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
	8.9 Some reservations as plans are not definite enough at this stage	The masterplanning guidance is a high level document. Developers will prepare an illustrative masterplan with detailed design for each development site as they come forward. Local residents will be able to comment on the proposals through the planning application process. The Two Waters masterplan sets out the expectations from development and will help guide the determination of planning applications to ensure that development is consistent with its content.	
Q9 Do you support the development site guidance for Site 4 set out in section 6.4?	9.1 16 storeys landmark building is too tall.	The northern end of site 4 has been assessed as suitable for a building of up to 16 storeys due to the heights of surrounding development and to create a landmark at the southern gateway to the town centre. Given the proximity of the town centre and station a lower parking standard may be appropriate as the location will appeal to residents for whom public transport is their main mode of travel. This will be informed by the current assessment of parking standards being undertaken as part of the partial review of the Core Strategy.	Proposed amendments to 6.4 Site 4  Change title: 6.4 Site 4: Two Waters North  Change wording on section 6.4, site 4: A new mixed use town centre area neighbourhood  6.4.1 Landmark building Tall buildings are more appropriately located around the Plough roundabout.

Question	Summary of Respondents	DBC Response	Proposed amendments to this
	Comments		section
	9.2 Strong concerns over the loss	See 1.13	Additional wording to para 6.4.17:
	of Sunnyside Rural Trust		wind micro-climate and residential
			amenity. <u>This would also include the</u>
	9.3 Concerns that without the	The phasing of development across the	<u>Listed buildings on the edge of</u>
	supporting infrastructure	masterplan area is still to be determined	Corner Hall.
	being installed first the	and will consider the impact of	
	developments will not work	construction, delivery of residential units	6.4.8 Dacorum Borough
		and infrastructure requirements, and	Councilproviding new primary
		amenity funding. Improvements to	school
		transport infrastructure will be phased to	
		minimise disruptions.	6.4.8current schools in the area
			and or providing a new school.
	9.4 Need for secondary school	HCC education services have been	
		consulted on the masterplan proposals and	6.4.8 Any <del>proposed</del> <u>school</u> location
		have not raised any concerns regarding	
		secondary school provision. As a result it is	6.4.13 Land should be safeguarded
		currently assumed that there is capacity	retained for a drop off
		within existing secondary school provision	
		to accommodate the additional demand	6.4.15 Building heights above three
		for school places resulting from the	storeys will be set back from the
		proposed development. Further discussion	building line and stepped back (See
		with HCC will take place as housing	figure X and figure 15 and principles
		numbers are identified. The masterplan	5.1.8 and NEW PRINCIPLE in Section
		will be amended to note this position.	5.1 Overarching Guidance)
		Contributions will be sought towards	
		education from each development.	6.4.18 Opportunities for
		•	sustainableshould be <del>used</del>
	9.5 Concerns over residential	See the response from the Environment	incorporated including
	developments in a flood risk	Agency in the Stakeholder Comments	
	area	section	
	-		

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
			Include picture of a tall building to
			illustrate proposed landmark
			building.
			Page 65 – Change picture.
Q10. Do you support the	10.1 More consultation needed	The consultation has been undertaken in	Proposed amendments to section
approach to 'Next Steps' outlined	with meetings to be held at	accordance with DBC Statement of	7.1
in sections 7.1-7.5?	appropriate times to allow	Community Involvement (July, 2016) which	
	members of the public to	is available at www.dacorum.gov.uk.	7.1 Title: Change to Delivering the
	attend.		aim of the Two Waters Masterplan
		The development of the Two Waters	<u>Guidance.</u>
		masterplan has been informed by a	
		comprehensive consultation process,	
		which can be viewed at	Additional wording to Section 7.1:
		www.dacorum.gov.uk/regeneration. This	All development will health
		included local exhibitions held during the	facilities, public realm and open
		evening and at the weekend. There will be	space improvements. Where
		the opportunity to comment on each	relevant, other contributions may be
		development site as part of the planning	sought, for example, in relation to
		application process.	improvements to the historic
			environment.
	10.2 Infrastructure	See 9.3	DBC will undertake further feasibility
	improvements to be put into		studies As sites come forward for
	place before additional		development through the planning
	housing comes forward.		process, more detailed transport
			assessments with appropriate
	10.3 Clearer proposals needed	The role of the masterplan is to set the	mitigation will be required.
		guidance principles for future	
		development. Its guidance will ensure that	

Question	Summary of Respondents	DBC Response	Proposed amendments to this
	Comments		section
		future development is planned and	7.2 [Viability] The masterplan will not
		designed in the best possible way, to	necessarilyneeds. <u>As sites come</u>
		deliver an attractive sustainable and	forward for development through
		balanced environment. Detailed proposals	the planning process, more detailed
		will follow as development sites come	assessments and feasibility studies
		forward.	will be required with appropriate
			mitigation.
	10.4 Concerns that car use	See 4.1.	
	cannot be reduced		7.3 Further <del>Studies</del> -Work
			7.3 Whilst it is not possibleall
	10.5 Concerns over compulsory	DBC will work with landowners and	modes of travel. Safeguarding
	purchasing	stakeholders to determine how	Retention of land that may
		development can be brought forward for	
		delivery. This may be achieved through a	7.3 Schools
		coordinated delivery approach by multiple	
		landowners. It is too early at this stage to	Dacorum Borough
		consider whether compulsory purchasing	Councilproviding new primary
		will be necessary but it is a lengthy process	school
		and not considered lightly.	
			current schools in the area and or
	10.6 Concerns that there are	Contributions towards indoor and outdoor	providing a new school.
	no provisions for additional	sports facilities will be secured via the	
	sports facilities	Community Infrastructure Levy.	Any proposed school location
		Community space and facilities directly	
		associated with the development of	7.3 ADD
		Strategic and Local Allocations will be	Hertfordshire County Council has not
		secured via s106 or alternative measures.	identified the need for a new
		Delivery will be informed by the evidence	secondary school in this area as a
		base for the Local Planning Framework,	result of the development proposed
		including the Outdoor Leisure Facilities	in the Two Waters Masterplan
			Guidance.

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
	10.7 Concerns over the future of Sunnyside Rural Trust  10.8 Would like to see clear independent studies to	Study (2014) and Playing Pitch Strategy and Action Plan (2015). See 1.13  The development of the Two Waters	7.3 ADD  Other Infrastructure The Council works closely with a
	support assumptions made in the Masterplan	masterplan has been informed by a robust evidence base comprising; an urban design, transport and movement and viability analysis. This can be viewed at <a href="https://www.dacorum.gov.uk/regeneration">www.dacorum.gov.uk/regeneration</a> . Or contact <a href="mailto:regeneration@dacorum.gov.uk">regeneration@dacorum.gov.uk</a> and request a copy to be emailed.	wide range of infrastructure providers to ensure that necessary infrastructure is provided alongside new development and that the information we have on the types of infrastructure needed to support development is up-to-date. This includes working with those
	10.9 Next steps should include revisions to the Masterplan taking into account feedback from residents	The feedback from this third round of consultation will be evaluated and will be used to inform the final amendments to the Two Waters Masterplan. Proposed amendments are outlined in this report.	organisations responsible for roads, public transport, education, health, water supply, sewerage and power.  The new Local Plan must ensure the
	10.10 Concerns that stakeholders and developer input holds more weight than residents	Each comment made by residents through the consultation process has been recorded, considered and responded to. The development of the masterplan has been informed through this process.	delivery of infrastructure in a timely and phased manner. This will enable new residents' access to the right services and facilities and reduce more negative effects on existing
	10.11 Concerns that the Masterplan will be undermined by developers	Final dwelling capacities will be tested through the planning application process, where detailed schemes will be expected to demonstrate compliance with specified	communities.

Question	Summary of Respondents	DBC Response	Proposed amendments to this
	Comments		section
		planning requirements and other relevant	
		policies and guidance.	
		The Masterplan Guidance forms part of the	
		evidence base for the forthcoming Local	
		Plan Review anticipated for 2019. It is	
		expected that the document will be	
		initially adopted by the Council as a	
		planning statement. Following adoption of	
		the Local Plan in 2019, the Masterplan will	
		then be adopted as a supplementary	
		planning document. Proposals for new	
		development will be expected to follow its	
	10.12 Manayahaylalba arant	guidance and it will be material	
	10.12 Money should be spent	consideration in the determination of	
	refurbishing derelict areas	planning applications.	
	of Hemel Hempstead rather	The Two Waters area has been subject to	
	than building in Two Waters.	The Two Waters area has been subject to	
		developer interest and several planning applications for significant numbers of	
		units have been determined in recent	
		years. A Masterplan is an essential tool to	
		ensure development is coordinated and	
		delivers local and strategic improvements	
	10.13 Reassurances needed	to support an attractive, sustainable and	
	that local residents will get	balanced environment.	
	priority for new housing	Salancea chiviloninicht.	
	priority for new flousing	The masterplan is not able to set eligibility	
		criteria for who will be able to purchase	
		new homes within the Two Waters area. It	
		does set out that development should	

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
	10.14 Masterplan should be	deliver 35% affordable housing in	
	subject to a local referendum	accordance with Core Strategy Policy CS19.	
		The Two Waters Masterplan has been	
		subject to extensive consultation which	
		has shaped its development and the final	
		guidance is informed by the feedback	
		received from local residents. It is not	
		proposed to hold a local referendum.	
		Further consultation will take place on	
	10.15 Concerns over how	individual developments as part of the	
	Boxmoors 'sense of place' will be protected	planning application consent process.	
		It is an objective of the masterplan to	
		respect and enhance the Moors and their	
		parkland, leisure and grazing uses which	
		make Boxmoor a special place. Buildings	
		will need to carefully consider and	
		minimise impacts on the surrounding	
		streetscape and views across the moors	
	10.16 Concrete actions in	through the use of high quality design and	
	terms of traffic impact	materials.	
	management, researching		
	what types of residential are	The masterplan sets out transport and	
	in demand and clear plans	parking guidance for each of the	
	for health care provision.	development sites, plus the overarching	
		transport and movement strategy. Further	
		transport assessments will follow as part of	
		the planning application process. The	
		viability assessment undertaken to inform	
		the masterplan considered block layouts,	
		indicative floor space of future	

Question	Summary of Respondents	DBC Response	Proposed amendments to this
	Comments		section
		development and demand for housing in	
		the area. Further viability appraisals will	
		take place as sites come forward for	
		development. Consultation with key	
		service providers including NHS Herts	
		Valleys Clinical Commissioning Group will	
		form part of the delivery phase.	
		Development contributions will be sought	
		towards health care and other	
	10.17 Masterplan should specify that planning	infrastructure provision.	
	applications should be	Detailed assessments of each development	
	required to demonstrate	site will be undertaken as part of the	
	measurable net gain in	planning consent process. These will	
	biodiversity	identify habitats and species of special	
		interest and any protection or mitigation	
		measures required. Development will be	
		expected to contribute towards	
	10.18 Concerns over the future	environmental improvements both to the	
	of current employment land	immediate and wider area.	
		There are large areas of redundant	
		employment land within the Two Waters	
		area. These land uses limit activity and	
		detract from the quality of the built	
		environment, by restricting access and	
		interaction with local streets.	
		Consideration of existing and future	
		employment land needs forms part of the	
		review for the Single Local Plan. Further	
		information is available at	

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
	10.19 Would like clearer ideas of timetable	www.dacorum.gov.uk/planning- development, within the South West Herts Economy Study (February 2016) and forthcoming Employment Land Availability Assessment.	
		The Two Waters masterplan will be adopted as a supplementary planning document with the new Local Plan, anticipated in 2019. While DBC will work with landowners to support development being brought forward, ultimately the delivery timetable is dependent on the overall strength of the local and regional economies and property markets.	
Q11 Do you have any further comments regarding the 'Two Waters Masterplan Guidance' that you have not included in previous section?	11.1 Suggested trees to screen Box Moor Trust land from London Rd.	Development will be expected to contribute towards environmental improvements both to the immediate and wider area. DBC will work with developers and the Box Moor Trust to ensure that the proposals for these sensitive areas are appropriate.	
	11.2 Green corridor could be enhanced by improving the link across the Magic Roundabout	The Plough 'magic' roundabout is outside of the scope of the masterplan. DBC and the Box Moor Trust have been working in partnership with the EA to improve the sustainability of the rivers Gade and Bulbourne throughout the town centre.	

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
	11.3 Building proposals are too high	See 1.8	
	11.4 There should be an iconic cultural development	The locations of landmark buildings are identified within the development sites guidance chapter of the masterplan. Historic, archaeological and environmental development is also recognised within the guidance principle. Feedback from round one consultation	
	11.5 There has been no feedback from other consultations	(held between 4 and 5 November 2016) and round two (held on 26 January 2017) is available on the DBC website at <a href="https://www.dacorum.gov.uk/home/regeneration">www.dacorum.gov.uk/home/regeneration</a> . The report from phase 3 consultation will be published following Cabinet approval.	
	11.6 How can local residents continue to make their views known in cooperation with DBC?	Consultation on individual development sites will take place as part of the planning application process.	
	11.7 Cycle routes are important	Improvements to the cycle network will be a key component of sustainable transport measures through the Two Waters area. This will include enhancements to existing and new connections to link development sites with destinations such as the town centre and station.	

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
	11.8 What will be the result of this feedback	The feedback from the third round of consultation will be assessed and responses recorded. Final amendments will then be made to the Two Waters Masterplan prior to its publication. Proposed amendments are outlined in this report.	
	11.9 How will the increase in air pollution be addressed?	See 4.5	
	11.10 Alternative provision for Sunnyside Rural Trust needs to be identified	See 1.13	
	11.11 What will happen with planning applications that have already been submitted?	The role of the masterplan will be to guide DBC in its consideration of planning applications within the Two Waters area once adopted as a planning statement and subsequently as a supplementary planning document. Planning applications submitted in advance of the adoption of the report will consider existing guidance provided by the Core Strategy and policies of the Local Plan	
	11.12 A clearer understanding of the proposed developers and increased transparency re their business interests	It is not the role of the masterplan to propose developers for any of the sites within the Two Waters area.	

Question	Summary of Respondents	DBC Response	Proposed amendments to this
	Comments		section
	11.13 Suggestion of extending	This is not currently proposed. Further	
	Frogmore Rd to Sainsbury's	traffic assessments will take place at	
	and restricting traffic turning	detailed design stage. Additional proposals	
	right	will be considered as part of the	
		development of HCC's Growth and	
		Transport Plan for South West	
		Hertfordshire.	
	11.14 Open up all DBC	The masterplan has been subject to an	
	proposals for public debate	extensive public consultation process in	
		accordance with DBC's Statement of	
		Community Involvement (SCI, 2016) where	
		residents and stakeholders have been able	
		to comment on emerging proposals and	
		help shape the final document.	
	11.15 Park and ride facility	Whilst this is outside the scope of the	
	should be considered	masterplan, further opportunities to	
		reduce traffic congestion will be explored	
		by DBC and HCC as part of the	
		implementation phase and through the	
		development of the Growth and Transport	
		Plan for South West Hertfordshire.	
	11.16 'proper' parking	It is expected that new controlled parking	
	restrictions needed around	zones will form part of each development	
	the station	site. The parking needs of station users will	
		be considered at the detailed design stage	
		and advice sought from Network Rail.	

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
	11.17 Relocate the station to the current bus depot site	A preference to relocate has not been raised by Network Rail within any discussions	
	11.18 Rethink boundaries and avoid building right up to existing housing	The boundaries of development sites have been identified from an assessment of existing land uses and opportunities for new uses. The layouts of buildings will be considered at detailed design stage.	
	11.19 Provision for the future of electric cars i.e. Infrastructure for electric charging points at every parking space	See 4.12	
	11.20 Suggested shared surface on the older streets, perhaps make Winifred Road and Weymouth Street one way, introduce a parking system that helps residents park where they live.	These highway changes are outside the scope of the Two Waters masterplan. See question 6 regarding residents' parking.	
	11.21 The Masterplan should recognise renewable energy in its requirements and make Hemel Hempstead known for its will of carbon neutral ideologies.	The design guidance for each development site highlights the requirement to consider sustainable building designs, such as efficient and renewable energy systems, water conservation, reduction/reuse and recycling of waste water.	

Question	Summary of Respondents	DBC Response	Proposed amendments to this
	Comments		section
	11.22 Current bus routes in the town don't deliver direct journeys at times that people need, would like to see concrete evidence of how DBC think this can be changed.	See 4.3	
	11.23 Traffic congestion and air pollution must be taken into consideration	See 4.1 & 4.5	
	11.24 The document is poorly written with too much jargon making it difficult to understand	The masterplan is a technical document and uses terminology recognised within the planning sector. Where possible terminology will be simplified.	
	11.25 The bridge widening on Durrants Hill lane is shown at the wrong bridge.	Noted, the widening proposal is for the single carriageway bridge on Durrants Hill Road.	
	11.26 The new canal bridge – Is there a desire line for this?	An indicative location is shown on figure 25, within site 4. This will connect to a new pedestrian and cycle routes and the canal towpath.	
	11.27 Some residents in  Boxmoor have grazing rights that come with their housing	It is an objective of the masterplan to protect the semi-rural farmland of the moors currently used for grazing.	

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
	11.28 The cycle parking standards for railway interchange are woefully low.	The emerging Station Gateway Masterplan Supplementary Planning Document will consider this matter further in collaboration with key stakeholders including DBC, Network Rail and Abellio. Further information on this report will be found on <a href="https://www.dacorum.gov.uk/regeneration">www.dacorum.gov.uk/regeneration</a> .	
	11.29 It is difficult to cycle to the retail units from the housing on the north east side of the canal, Durrants Hill Road and Red Lion Lane are the only crossing points and it makes for a long journey.	The masterplan proposes a new bridge crossing the canal within site 4. This will connect to a new pedestrian and cycle route to London Road providing access to the retail units.	
	11.30 Suggested that the bridge at Apsley Station be opened up on the other side through the public right of way through the golf course for faster access for pedestrians to the manor estate and aspen park	Further discussion will take place with Network Rail on vehicle and pedestrian access to the stations. Whilst this is not currently identified as an objective, all development will contribute towards sustainable transport measures within the wider Two Waters area.  This has not been raised by HCC as part of	
	11.31 Bridges over London Road rather than numerous road level crossings	their requirements.	

Question	Summary of Respondents	DBC Response	Proposed amendments to this
	Comments		section
	11.32 Work with local	DBC is working with HCC to assess the	
	businesses to provide	potential for a more holistic approach to	
	solutions to problems I.e. car	transport to be embedded within HCC's	
	sharing, improved parking	forthcoming Growth and Transport Plan	
	facilities, flexi time to	for South West Hertfordshire. Whilst the	
	alleviate rush hour traffic	masterplan will not be able to fully resolve	
		the area's transport issues it could have a	
		role in delivering elements of these	
	11.33 Space for a church	This is covered under the Core Strategy	
	building around	policy CS23 which encourages the	
	development sites 1-3	provision of social infrastructure (which	
		includes places of worship) in accessible	
		locations.	
	11.34 The plans miss out many	Noted, the masterplan illustrates the main	
	of the public rights of way in	pedestrian and cyclist routes and key	
	the area, this is likely to	proposals for improvements. This will be	
	result in missed	updated to include public rights of way.	
	opportunities for improving	These will be looked at in more detail at	
	sustainable transport links,	the next stage of the development process	
	particularly walking and	in consultation with DBC and HCC.	
	cycling		
	11.35 A 3D or virtual model		
	that shows the whole	This is unlikely to be possible as sites will	
	scheme	come forward individually through the	
		phasing plan and developer interest.	
	11.36 What evidence of		
	housing needs is there?	There is a very high housing need within	
		Dacorum – indicated by a current	

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
		assessed 'objectively assessed need' (OAN) figure of 756 homes per annum (17,388 over the 2013-2036 period). Two Waters is an important strategic location and has the potential to accommodate new development that promotes a sustainable mix of land uses. There is increased pressure from national government to deliver increased numbers of housing and a specific push for increased density around transport hubs. A clear steer for increased housing	
		has been reiterated in the housing White Paper recently published.	
	11.37 The sites should not be considered in isolation from the rest particularly in respect of congestion mitigation	See 11.32	
	11.38 Has due attention been given to flood risk in the areas adjacent to the canal, rivers and moor?	See EAs response under stakeholders	
	11.39 How will this plan be funded?	It is expected that private finance will be necessary to bring forward the development opportunities. Viability and deliverability of potential development	

Question	Summary of Respondents	DBC Response	Proposed amendments to this
	Comments		section
		sites have been considered and assessed	
		during the preparation of the masterplan.	
	11.40 Why have we not been		
	consulted on this?	See 11.14	
	11.41 Hardcopy of masterplan		
	not available to purchase.	Hardcopies of the masterplan were	
		available at the deposit points in Hemel	
		Hempstead, Berkhamsted and Tring and at	
		Hemel Hempstead library. Respondents	
		were welcome to print out copies of the	
		documents if they wished to do so. Hemel	
		Hempstead library provides printing	
		facilities and free computer access.	

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
Additional changes not covered in the above sections			Figure 5 will be amended to include views from higher lands in the Chilterns AONB.
			All references to London Midland as the Train Operating Company should be changed to West Midlands Rail Limited [ADD FOOTNOTE] or current Train Operating Company.
			References to heritage assets, heritage or heritage significance of assets to be changed to historic environment as appropriate.
			All references to emerging Site Allocations DPD to be updated (as covered in Schedule of Clarifications 1.1 which supported the consultation document).
			All references to DBC's parking standards in Appendix 5 of the DBLP will be changed to refer to current DBC parking guidance (as covered in Schedule of Clarifications 1.2 which supported the consultation document).

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
	Comments		In key of Figure 12: Safeguarded land
			to be changed to Safeguarded Land
			for Infrastructure.
			Additional wording to section 3.2,
			bullet point 22:
			<ul> <li><u>Explore</u> lower parking</li> </ul>
			provision to encourage use
			of sustainable travel modes.
			A 1 100 1 10 10 10 10 10 10 10 10 10 10 1
			Additional wording to section 2.5.6:
			to avoid a detrimental impact on
			surrounding streets. <u>In doing so,</u>
			careful consideration will need to be
			given to parking provision and its
			impact on well-designed, high quality public realm.
			public realiti.
			Add wording to section 1.2:
			development. The opportunities
			are focused around improving public
			transport and promoting a mix of
			housing led mixed-use development,
			which enhances the existing and
			<u>natural environment</u> promote public
			transport and sustainable transport
			networks to ease traffic congestion,
			supports high quality urban design
			Add wording to Section 1.5:

Question	Summary of Respondents	DBC Response	Proposed amendments to this
	Comments		section
			The moors, Grand Union Canal and
			the River Bulbourne provide valuable
			opportunities for recreation and
			biodiversity, whilst industrial land,
			large retail units and significant
			transport strategic, high volume
			roads infrastructure detract from
			dominate the key gateways into the
			area's, detracting attention from its
			character and restricting walking and
			cycling movement through the car-
			<u>led environment</u> .
			Reference to residential
			neighbourhoods to be changed to
			residential areas on figure 12.
			Additional wording to Section 3.1:
			Impact of development on
			Roughdown Common Sites
			of Special Scientific Interest.
			Design should seek to include
			high quality, well designed
			public open spaces and green
			infrastructure providing the
			amenities which will be
			required by future residents.
			Additional wording to section 2.2:
			terraced houses at Corner Hall,
			that should be considered. The Two

Question	Summary of Respondents	DBC Response	Proposed amendments to this
	Comments		section
			Waters area is of considerable
			significance in terms of the history of
			paper manufacturing and includes
			the John Dickinson's Frogmore Paper
			Mill, museum and 'Paper Trail'.
			Additional wording to section 3.2:
			<ul> <li>Enhance existing historic</li> </ul>
			environment and ensure its
			<u>character influences the</u>
			<u>design and context of new</u>
			<u>development.</u>
			Page 2 image: De-haze
			Section 1.4 The Masterplan Guidance
			forms part ofanticipated for
			adoption in 2019.
			1.6.2 Hemel Hempstead was
			developed as apopulation of
			around <del>94,932</del> -87,000 ONS Census
			2011.
			1.6.2 The town was developeda
			series of <del>districts</del> neighbourhoods
			focussed around <del>an existing</del> <u>a</u> parade
			of shops.
			1.7 The adopted DBC development
			Dacorum Core Strategy
			Dacorum Core Strategy

Question	Summary of Respondents	DBC Response	Proposed amendments to this
4	Comments		section
			(September 2013), Site Allocations
			DPD (July 2017) and the Emerging
			Site Allocations DPD Policies Map
			( <u>July 2017</u> ).
			DBC is currently preparingand
			modifications (December 2016)
			DBC's adopted Site Allocations
			Development Plan Document identifies
			1.7 Delete 'new proposal' from bullet points 4 & 5.
			1.7 DBC is alsoadopting a-this Plan in 2019.
			1.7 Whilst technically the adopted
			allocationspolicies and guidance.
			The aim will be to incorporate the
			aims and objectives of this planning statement into the new Local Plan.
			1.7 Whilst already ambitiousreview
			of the Core <u>Strategy</u> (new <u>Local Plan</u>
			process). <del>following completion of the</del>
			emerging Site Allocations Local Plan
			1.7 Along with the need to meet
			meeting-housing targets <u>DBC will</u>

Question	Summary of Respondents	DBC Response	Proposed amendments to this
	Comments		section
			need to consider the is committed to
			the wider regeneration
			1.7 The Two Waters Masterplan
			Guidance adopts a proactive
			approach to <u>contribute towards</u> <a href="https://doi.org/10.500/journal.com/">housing need delivering the</a>
			Borough's housing need and manage
			managing growth in a manner Page 12 images – Change to front cover of Site Allocations DPD rather than Strategic Framework covers.
			2.2 There are a number ofthat should be <del>considered</del> <u>conserved</u> .
			2.4 Land having between a 1 in 100 and 1 in 100 (2a and 2b)
			2.5 This is <u>also</u> compounded by the distance
			2.5 Whilst the towpath unpaved making it is-less suitable for walking and cycling when it is wet or dark.
			ALL relevant figures – Arrow 'To Aylesbury' change to 'To Berkhamsted, Tring, Aylesbury'

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
			Figure 11: Arrow adjacent to A41 south – delete arrow sitting in the middle of the key.
			2.5.5 Parking standards areDBLP (2004) and are contained inas residential parking standards by accessibility standards are specified specifically. These are currently being reviewed. The latest parking standards will be applicable to all development in the Two Waters area.
			2.5.6 Controlled Parking Zones "A" covers Two Waters Road while Controlled Parking Zone "R" covers and sections of London Road, Strandring Rise and Roughdown Road.
			2.6.1 [Residential] Given its locationand develop enhance.
			2.6.1 [Residential] The exception to this would bewhere a reduced car parking provision near the town centre-could be consideredenhanced public transport.

Question	Summary of Respondents Comments	DBC Response	Proposed amendments to this section
			2.6.1 [Residential] The key development sitesimprove values across the area.
			2.6.1 [Employment/Office] There is limited scope foroffice space. which is more likely to beexisting office stock.
			2.6.1 [Retail and Leisure] The town's retail corewith recent improvements to the retail offer planned. Including planned improvements to the retail and leisure offer.
			2.6.1 [Retail and Leisure] Given the above increased population. through the new residential developments.
			2.6.1 [Retail and Leisure] The basket food sector which is in contrast to the larger format store market.
			2.6.2 The viability of the Development Sitesdue to changing dynamic market conditions

Question	Summary of Respondents	DBC Response	Proposed amendments to this
	Comments		section
			3.1 [Weaknesses & Constraints]
			include new bullet point
			<ul> <li>Contains older parts of the</li> </ul>
			town.
			<ul> <li>Existing utilities</li> </ul>
			infrastructure and <u>viability</u>
			<u>considerations around</u>
			contamination in parts of the
			study area.
			<ul> <li>Impact of development on</li> </ul>
			Roughdown Common Sites
			of Special Scientific Interest.
			<ul> <li>Design should seek to include</li> </ul>
			high quality, well designed
			public open spaces and green
			infrastructure providing the
			amenities which will be
			<u>required by future residents.</u>
			3.2 [Strengths & Opportunities]
			Established sustainable
			mixed-use <del>d-</del> development
			railway stations with
			more sustainable locations.
			the potentialparking
			standards.
			Enhance the amenity of
			London Roadimproving the
			Apsley high street area.

Question	Summary of Respondents	DBC Response	Proposed amendments to this
	Comments		Improve Two Waters     Road/London Road junction     for pedestrian/cyclists.     Lower parking provision     Encourage use of sustainable travel modes to deliver modal shift.  Figure 13: Clarify what the dark green next to Durrants Hill Rd represents.  Include illustrations/example pictures representing a range of heights proposed in the masterplan.

# Appendix B:

# **Summary of Stakeholder Comments and the Council's Responses**

This section should be read in conjunction with Section 5: Key Consultation Themes and DBC responses which provides more detailed responses to many of the comments below.

Comments received from Stakeholders	DBC response	Proposed changes to Master Plan
Buckinghamshire County Council (BCC)		
The Draft Two Waters Masterplan Guidance document does	Noted. The Duty to Cooperate applies to	
not specify the number of homes planned for the	both HCC and DBC and we are both in	
Masterplan area, so it is difficult to give specific education	discussions over whether appropriate	
comments on the scheme at this stage. The document states	schooling provision could be made for	
that Dacorum Borough Council (DBC) and Hertfordshire	proposed levels of growth.	
County Council (HCC) will need to explore options for		
providing additional school places. BCC would take a similar	We are happy to arrange a specific	
approach and would support any future proposals that	meeting between DBC and the BCC and	
would enable the Borough to meet its sufficiency duty and	HCC to be satisfied that appropriate	
not negatively impact on Buckinghamshire schools.	schooling provision could be made.	
Currently a number of Bucks resident primary and secondary		
pupils attend schools in the Borough of Dacorum. Similarly,		
a number of Dacorum resident primary and secondary pupils		
attend schools in Bucks (predominantly secondary school		
pupils). Proposed growth in both Buckinghamshire and		
Dacorum is likely to increase demand for school places and		
have an impact on education movements between the two		
areas. BCC would therefore need to consider any future		
proposal with regard to its impact on schools and residents		
in Buckinghamshire.		
BCC would want to have further engagement with DBC in		
order to better understand the proposals for this area,		
including the number of homes planned for the Masterplan		
area; specific education provisions proposed to meet needs		

PRE Herts  Concerns regarding the methodology of calculating reference to Housing Targets.  Despite uncertainty about the scale of housing development that will be proposed in the new Local Plan in due course, there is little doubt that there will be great pressure for new housing in potential regeneration areas and other brownfield locations in Dacorum, in line with emerging Government policy. For this reason the Two Waters Masterplan should place greater emphasis on maximising the potential for construction of new dwellings within the Masterplan area, and this emphasis should not be limited to the individual development sites included in the current consultation. To encourage this, the guidance should set out minimum dwelling densities for the proposed residential only sites within the Masterplan area, and minimum dwelling targets for the mixed use areas.  Care should still be taken to ensure that the height and design of new buildings does not have a significant detrimental effect on residents of neighbouring properties and on the townscape of this part of Hemel Hempstead which is an important gateway to the town.  Concerns regarding the methodology of calculating within Dacorum – indicated by a current assessed 'objectively assessed need' (OAN) figure of 756 homes per annum (17,388 over the 2013 – 2036 period). The new Local Plan process will ultimately set the housing target for Dacorum up until 2036.  The development sites have been identified as being the areas which have the most opportunity for change within the Two Waters area. Detailed but flexible Overarching and Site Specific Guidance has been included in order to ensure that development is sensitive and appropriate to the local area whilst delivering the Vision and Objectives for Two Waters.  Further consideration will be given to transport through transport assessments and borough wide modelling to support the new Local Plan.	ges to Master Plan	Proposed changes to Ma	DBC response	Comments received from Stakeholders
<ul> <li>Concerns regarding the methodology of calculating reference to Housing Targets.</li> <li>Despite uncertainty about the scale of housing development that will be proposed in the new Local Plan in due course, there is little doubt that there will be great pressure for new housing in potential regeneration areas and other brownfield locations in Dacorum, in line with emerging Government policy. For this reason the Two Waters Masterplan should place greater emphasis on maximising the potential for construction of new dwellings within the Masterplan area, and this emphasis should not be limited to the individual development sites included in the current consultation. To encourage this, the guidance should set out minimum dwelling densities for the proposed residential only sites within the Masterplan area, and minimum dwelling targets for the mixed use areas.</li> <li>Care should still be taken to ensure that the height and design of new buildings does not have a significant detrimental effect on residents of neighbouring properties and on the townscape of this part of Hemel Hempstead which is an important gateway to the town.</li> <li>Concerns re traffic generated by new development and</li> </ul>				generated by the Masterplan proposals; and any other
<ul> <li>Concerns regarding the methodology of calculating reference to Housing Targets.</li> <li>Despite uncertainty about the scale of housing development that will be proposed in the new Local Plan in due course, there is little doubt that there will be great pressure for new housing in potential regeneration areas and other brownfield locations in Dacorum, in line with emerging Government policy. For this reason the Two Waters Masterplan should place greater emphasis on maximising the potential for construction of new dwellings within the Masterplan area, and this emphasis should not be limited to the individual development sites included in the current consultation. To encourage this, the guidance should set out minimum dwelling densities for the proposed residential-only sites within the Masterplan area, and minimum dwelling targets for the mixed use areas.</li> <li>Care should still be taken to ensure that the height and design of new buildings does not have a significant detrimental effect on residents of neighbouring properties and on the townscape of this part of Hemel Hempstead which is an important gateway to the town.</li> <li>Concerns re traffic generated by new development and</li> <li>Noted. There is very high housing need within Dacorum – indicated by a current assessed 'Opjectively assessed need' (OAN) figure of 756 homes per annum (17,388 over the 2013 – 2036 period). The new Local Plan process will ultimately set the housing target for Dacorum up until 2036.</li> <li>The development sites have been identified as being the areas which have the most opportunity for change within the Two Waters area. Detailed but flexible Overarching and Site Specific Guidance has been included in order to ensure that development is sensitive and appropriate to the local area whilst delivering the Vision and Objectives for Two Waters.</li> <li>Further consideration will be given to transport through transport assessments and borough wide modelling to support the new Local Plan.</li> </ul>				relevant mitigation measures.
<ul> <li>reference to Housing Targets.</li> <li>Despite uncertainty about the scale of housing development that will be proposed in the new Local Plan in due course, there is little doubt that there will be great pressure for new housing in potential regeneration areas and other brownfield locations in Dacorum, in line with emerging Government policy. For this reason the Two Waters Masterplan should place greater emphasis on maximising the potential for construction of new dwellings within the Masterplan area, and this emphasis should not be limited to the individual development sites included in the current consultation. To encourage this, the guidance should set out minimum dwelling densities for the proposed residential-only sites within the Masterplan area, and minimum dwelling targets for the mixed use areas.</li> <li>Care should still be taken to ensure that the height and design of new buildings does not have a significant detrimental effect on residents of neighbouring properties and on the townscape of this part of Hemel Hempstead which is an important gateway to the town.</li> <li>Concerns re traffic generated by new development and</li> </ul> within Dacorum – indicated by a current assessed 'objectively assessed need' (OAN) figure of 756 homes per annum (17,388 over the 2013 – 2036 period). The new Local Plan process will ultimately set the housing target for Dacorum up until 2036. The development sites have been identified as being the areas which have the most opportunity for change within the Two Waters area. Detailed but flexible Overarching and Site Specific Guidance has been included in order to ensure that development is sensitive and appropriate to the local area whilst delivering the Vision and Objectives for Two Waters. Further consideration will be given to transport through transport assessments and borough wide modelling to support the new Local Plan.				CPRE Herts
Development should consider scale, and should not damage the local environment, and be sustainable.  Chiltern Society			within Dacorum – indicated by a current assessed 'objectively assessed need' (OAN) figure of 756 homes per annum (17,388 over the 2013 – 2036 period). The new Local Plan process will ultimately set the housing target for Dacorum up until 2036.  The development sites have been identified as being the areas which have the most opportunity for change within the Two Waters area. Detailed but flexible Overarching and Site Specific Guidance has been included in order to ensure that development is sensitive and appropriate to the local area whilst delivering the Vision and Objectives for Two Waters.  Further consideration will be given to transport through transport assessments and borough wide modelling to support	<ul> <li>reference to Housing Targets.</li> <li>Despite uncertainty about the scale of housing development that will be proposed in the new Local Plan in due course, there is little doubt that there will be great pressure for new housing in potential regeneration areas and other brownfield locations in Dacorum, in line with emerging Government policy. For this reason the Two Waters Masterplan should place greater emphasis on maximising the potential for construction of new dwellings within the Masterplan area, and this emphasis should not be limited to the individual development sites included in the current consultation. To encourage this, the guidance should set out minimum dwelling densities for the proposed residential-only sites within the Masterplan area, and minimum dwelling targets for the mixed use areas.</li> <li>Care should still be taken to ensure that the height and design of new buildings does not have a significant detrimental effect on residents of neighbouring properties and on the townscape of this part of Hemel Hempstead which is an important gateway to the town.</li> <li>Concerns re traffic generated by new development and those developments already underway.</li> <li>Development should consider scale, and should not damage the local environment, and be sustainable.</li> </ul>

Comments received from Stakeholders	DBC response	Proposed changes to Master Plan
Retention and expansion of open space and green	Noted. The development sites have been	
environment especially Boxmoor. Linking of the Boxmoor	identified as being those with the greatest	
area more clearly with Sites 3 and 4 by providing pedestrian	opportunity for change within the Two	
access over Two Waters Road and the opening up and	Waters area. Detailed but flexible	
enhancement of the Durrants Lakes will protect this area	Overarching and Site Specific Guidance has	
and make it a more accessible amenity for all.	been included in order to ensure that	
<ul> <li>Development should be constrained by area, and the 4</li> </ul>	development is sensitive and appropriate	
development sites are noted and should not be exceeded.	to the local area whilst delivering the	
A key issue is the height of development, which should be	Vision and Objectives for Two Waters.	
consistent with the majority of surrounding buildings and		
should not block the skyline from the surrounding wider	There is very high housing need within	
area, being Green Belt and AONB further towards the west	Dacorum – indicated by a current assessed	
and north.	'objectively assessed need' (OAN) figure of	
<ul> <li>The new residents of the proposed 6 storey housing blocks</li> </ul>	756 homes per annum (17,388 over the	
should be taken into account when looking at the future of	2013 – 2036 period). Two Waters is an	
the stations.	important strategic location and has the	
<ul> <li>Apsley station should be retained in view of the proposed</li> </ul>	potential to accommodate new	
increase of population near to the station, most of whom	development that promotes a sustainable	
will be commuters.	mix of land uses. Maximising the potential	
Transport and parking. There is a wider impact of traffic	for construction of new dwellings within	
congestion for the borough as a whole, and this applies to	more urban areas such as the Two Waters	
road congestion and rail capacity. Any idea of amalgamating	area serves both to concentrate	
Hemel Hempstead station with Apsley must not only take	development in strategic areas such as	
account of Network Rail's demands but recognise and	around transport hubs and town centres as	
address the chronic car parking shortage at these stations,	well as to reduce the possible impact and	
both of which are full before 08:00am. With the increase of	loss of Greenbelt land for development.	
up to 9,000 new properties in the borough (Core Strategy		
indication), this will only increase because of the desirability	The masterplan does not propose to	
of Dacorum as a commuter area.	change the location of the two stations in	
A strategic plan for the changing landscape and needs of	Hemel Hempstead. Parking at both	
Dacorum with the large increase in residential development,	stations are in the control of Network Rail	
	and the service provider and are likely to	

Comments received from Stakeholders	DBC response	Proposed changes to Master Plan
<ul> <li>and therefore population, needs to protect all existing open space and should enhance and improve the open space.</li> <li>In view of the appalling tragedy of Grenfell Tower, building above 6 storeys should not be considered. Local fire equipment will not provide the necessary cover for anything above this.</li> </ul>	remain commercially led. DBC will be working with relevant organisations and departments to facilitate the provision of relevant infrastructure, such as car parking and sustainable transport provision.  The emerging new Local Plan will develop a vision, objectives and policies for the whole of Dacorum up until 2036. This aims to balance growth needs against other designations, such as open spaces, Green Belt or AONB.	
<ul> <li>The draft masterplan fails to mention that the River Bulbourne and River Gade are chalk streams, which are home to some of our most threatened plants and animals. The impact on the chalk stream of the development proposals in the Two Waters masterplan must be carefully assessed.</li> <li>The Board has particular concerns about site 3 and the lower half of site 4. There appears to be little consideration for the Rivers Gade or Bulbourne. The proposal to build up to buildings of up to 6 storeys on what is currently floodplain meadow should be looked at from an ecological perspective as well flood risk</li> <li>High rise building in the setting of the Chilterns AONB could harm the AONB. The viewpoints on Figure 5 identify two wider viewpoints, both from the town, and should also include views from higher land in the Chilterns AONB, a nationally protected landscape.</li> </ul>	Noted. If necessary, assessments will be undertaken for the sites as part of the preapp process. These assessments will provide evidence on the impacts (if any) on flood risk, ecology, the setting of the AONB and other strategic considerations. DBC Development Management team will consider these assessments and consultee responses before determining any application.	Reference to be added to section 5.3.5 acknowledge that:provide ecological enhancements to the east of Two Waters Road and north of London Road. The River Bulbourne and River Gade are chalk streams and consideration should be given to potential impacts upon these natural environments.
Countryside Access Officer – DBC		

Comments received from Stakeholders	DBC response	Proposed changes to Master Plan
Plans depicting the current public rights of way network	Noted. We recognise the need for the right	Add Public Rights of Way network
which do not appear to have been included in the 'Transport	infrastructure package to help support	to Transport and Movement section
& Movement' section of the document.	employment and housing growth with	(Figure 17).
There is considerable scope to incorporate improvements to	necessary cultural change that will help	
existing routes, including inevitable diversions, to improve	secure a long term sustainable modal shift.	
sustainable transport through the study area. Ideally a non-	Whilst it will not be possible for this	
vehicular shared pedestrian-cycle route linking residents to	masterplan to fully resolve the area's	
the stations and minimising road crossings.	transport issues alone, it should make a	
	positive contribution overall to existing	
	conditions for all modes of travel. The	
	safeguarding of land that may be required	
	for future improvements or development	
	mitigation should also be considered.	
Environment Agency	Noted. If necessary, assessments will be	Reference to be added in section
<ul> <li>We agree that the moors, Grand Union Canal, River</li> </ul>	undertaken for the sites as part of the pre-	5.3:
Bulbourne and the River Gade provide valuable	app process. These assessments will	Consideration to be given to the
opportunities for quality recreation and biodiversity.	provide evidence on the impacts (if any) on	Actions and Mitigation Measures
<ul> <li>It is essential that the quality and quantity of water in the</li> </ul>	flood risk, ecology and other strategic	identified in the River Basin
environment is properly safeguarded.	considerations. DBC Development	Management Plan 2015-2021, for
Environment Agency would seek the implementation of	Management team will consider these	the Grand Union Canal, Bulbourne
Actions and Mitigation Measures identified in the update of	assessments and consultee responses	and Gade.
the River Basin Management Plan 2015-2021, for the Grand	before determining any application.	
Union Canal, Bulbourne and Gade for the extent these water		
bodies pass through the proposed development area, and	As and when firmer proposals are	
for at least 1km upstream and downstream the area.	developed for these sites (either through	
	detailed site master planning or planning	
Flood risk: General comments for all sites within the masterplan	applications), we would expect a flood risk	
Latest climate change allowances will need to be taken in to	assessments and sequential test to be	
account for new developments.	completed and for consideration to be	
Level-for-level volume-for-volume floodplain compensation	given to the existence of flood zone	
will be required for any increased built footprint in the 1 in	designations, the need for SuDs and buffer	
	zones to aid habitat continuity.	

Comments received from Stakeholders	DBC response	Proposed changes to Master Plan
100 year plus climate change floodplain, such development		
should be avoided regardless through sequential planning.		
<ul> <li>At least an 8 metre undeveloped buffer should be left along</li> </ul>		
rivers, to ensure riparian habitat continuity and access for maintenance.		
<ul> <li>Any development should be supportive of ongoing river and</li> </ul>		
floodplain restoration of the Gade and Bulbourne in the		
area, and work with catchment partnership. Developer buy-		
in to improving the riparian environment, and implement		
river basin management plan 1-2km upstream and		
downstream of the site allocations.		
Site 1 & 2		
<ul> <li>We have no fluvial flood risk concerns as both these sites ar located outside of the flood plain.</li> </ul>	2	
Site 3		
<ul> <li>New development may constrict the riparian corridor, as the</li> </ul>		
site is currently mostly undeveloped green space. New		
development may reduce the habitat continuity along the		
Bulbourne and all new proposals should ensure a suitable		
natural buffer strip is proposed.		
<ul> <li>Flood Zones are present on site and any development will</li> </ul>		
need to be planned sequentially to avoid development in highest flood risk areas.		
• Flood alleviation scheme proposed, ideally this should be a		
joined-up approach taking into account SuDS and surface		
water flood risk where possible.		
Site 4		
<ul> <li>Flood Zones are present on site and any development will</li> </ul>		
need to be planned sequentially to avoid development in highest flood risk areas.		

Comments received from Stakeholders	DBC response	Proposed changes to Master Plan
Flood alleviation scheme proposed, ideally this should be a		
joined-up approach taking into account SuDS and surface		
water flood risk where possible		
Hertfordshire County Council: Education	Noted. The Duty to Cooperate applies to	
	both HCC and DBC and we are both in	
Further to our previous representations dated 17/11/16 and	discussions over whether appropriate	
03/04/17, we have the following comments to make.	schooling provision could be made for	
Land Use – School	proposed levels of growth. We will	
The size and number of schools required will be determined	continue such discussions as the new Local	
by the number of residential units proposed within the	Plan emerges.	
master plan area.		
The masterplan area falls within the SE Hemel Hempstead	DBC and HCC recognise the need for the	
primary planning area. In this area, there is a concentration	right infrastructure package to help	
of demand where the number of children significantly	support employment and housing growth.	
exceeds the number of available school places. To help ease	DBC is exploring external funding	
this concentration of demand, Belswain Primary was	opportunities to help plan and deliver	
temporarily expanded to 2FE in 2016.	these vital improvements to support the	
<ul> <li>Although the primary forecast can only show projected pupil</li> </ul>	new Local Plan. The safeguarding of land	
numbers up to 4 years ahead, the latest forecast shows an	that may be required for future	
increase in demand for school places in South East Hemel as	improvements or development mitigation	
well as across the whole of Hemel town.	should also be considered.	
Site 3		
The inclusion of a potential drop off zone to serve the new		
primary school shown in site 4 is welcomed, subject to		
further feasibility studies being undertaken by DBC and HCC.		
Site 4		
Para 6.4.3		
The inclusion of land to provide a 2FE primary school,		
together with open space and drop off zones is welcomed,		

Comments received from Stakeholders	DBC response	Proposed changes to Master Plan
subject to further consultation with DBC regarding proposed		
housing numbers and feasibility work.		
Hertfordshire County Council: Lead Local Flood Authority	Noted. Hertfordshire have commissioned a	
Future development in the area must consider flood risk	Water Cycle Study to better understand	
from all sources and the risk of flooding should minimised	the relationship between development	
through appropriate management. As the Lead Local Flood	and the water environment around the	
Authority we will assess the drainage assessment and Flood	county, by examining the potential impacts	
Risk assessments for major planning applications.	of future growth on the main aspects of	
<ul> <li>A surface water drainage assessment should be carried out</li> </ul>	the water cycle. This considers such	
to demonstrate that the proposed development will not	aspects on a 'local' and 'wider than local'	
create an increased risk of flooding from surface water to	level for scenarios at 2021, 2031 and	
the development site and the surrounding area. It should be	2051. This work has involved a number of	
carried out in accordance with the NPPF and the NPPG.	different Local Authorities and	
<ul> <li>We would expect development to demonstrate that the</li> </ul>	stakeholders. This Water Cycle Study is	
surface water drainage can be managed in a sustainable	due to be completed this year and will	
manner, giving priority to above ground storage and source	form part of the new Local Plan evidence	
control. By giving preference to infiltration, then discharge	base for Dacorum Borough	
to a watercourse thereafter to a surface water sewer.	Council. Further work may be necessary to	
<ul> <li>Any FRA submitted to support any future planning</li> </ul>	complete a Stage 2 report, but this will not	
applications should demonstrate that the proposed	be known until the Stage 1 work has been	
drainage system can be designed to cater within the site for	completed. A Strategic Flood Risk	
the post development surface water run-off rates and	Assessment is going to be commissioned	
volumes for its lifetime and for all rainfall events up to and	for Three Rivers and Dacorum which will	
including the 1 in 100 year rainfall event + 40% allowance for	also support the new Local Plan.	
climate change.	As and when firmer proposals are	
The FRA should also demonstrate that any existing areas of	As and when firmer proposals are	
surface water flood risk can be managed within the site	developed for these sites (either through detailed site master planning or planning	
without increasing flood risk elsewhere.	applications), we would expect a flood risk	
Where it will be proposed to infiltrate, detailed assessment	assessments and sequential test to be	
of ground conditions should be provided with groundwater	assessificitis and sequential test to be	

Comments received from Stakeholders	DBC response	Proposed changes to Master Plan
levels, permeability of the underlying geology, with infiltration tests carried out in accordance BRE Digest 365. The FRA should also demonstrate that there will be sufficient surface water quality treatment by implementing an appropriate amount of water quality treatment stages through the use of SuDS.  • Please note there are ordinary watercourses within the Two Water area. Any works proposed to the ordinary watercourses that affect the flow within the channel will require the prior written consent from the Lead Local Flood Authority. This includes all temporary and permanent works such as dams, culverts, weirs etc. the Grand Union Canal is also classified as an Ordinary Watercourse.  • The River Bulbourne is classified as Main River; we would recommend consulting the Environment Agency in matters relating to water quality and fluvial flooding.	completed and for consideration to be given to the existence of flood zone designations or the need for SuDs, etc.	
<ul> <li>Hertfordshire County Council: Natural, Historic and Built         Environment Advisory Team         <ul> <li>Future planning applications includes a requirement for an archaeological desk-based assessment. Whilst we welcome the inclusion of the historic environment in the list, we recommend that this office is consulted with regard to the scope of any required archaeological investigations.</li> <li>Heritage assets should be established and this may include archaeological evaluation as well as a desk-based assessment.</li> <li>Masterplan must consider the historic environment appropriately. The historic environment/heritage assets include both below ground archaeological remains as well as historic buildings, landscapes and landscape features. In this</li> </ul> </li> </ul>	Noted. Planning applications will need to meet our local validation checklist. Where relevant, we will notify statutory consultees of applications where designations are known. Weekly lists of live planning applications are available from our website.	Add reference in paragraph 5.1.4 to Para 5.1.4. – Development design will respect the heritage significance of assets, reveal their significance. A similar approach needs to be taken with any archaeology. Proposals should seek to identify the extent of any archaeological remains and give consideration of their significance.

Comments received from Stakeholders	DBC response	Proposed changes to Master Plan
<ul> <li>instance this may include (but not be limited to) the Grand Union Canal and any associated features/furniture.</li> <li>Provision should also be made for the identification of currently unknown heritage assets and their consideration of their significance.</li> <li>Hertfordshire Police – Traffic Management</li> <li>No objection.</li> </ul>	Noted.	
<ul> <li>An appreciation of the historical context of a place for which change is planned is of considerable importance in ensuring successful design.</li> <li>The masterplan would benefit from the greater inclusion of historic environment into its aspirations and objectives.</li> <li>Recommend that where the masterplan refers to 'heritage' or 'built assets', it instead uses the term 'historic environment, in line with the accepted terminology in the NPPF.</li> <li>To properly summarise the interesting and varied elements of the historic environment found within the Study Area, more content is required than referenced Grade II listed terraces at Corner Hall.</li> <li>Roman period archaeological site not mentioned in site 1 overarching summary, neither are any other listed buildings or (if appropriate) non-designated heritage assets. Recommendation is that this information and any accompanying imagery could be better presented if 'heritage' had its own discrete section, or if the current combined section were enlarged to cover more than one page.</li> </ul>	Noted. The historic environment is one of many important factors that the objectives need to respond to. However, the objectives provide reference to the historic environment within objectives 4 and 7.  Roman period archaeological site in site 1 is already adequately referred to in figure 22 and paragraph 6. 1.23.  There is sufficient reference to heritage throughout the document.  Wording changes will be made to some sections based on your feedback.	Proposed change to vision: New development with supporting infrastructure will be of the highest design quality, integrates with existing areas. It will also neighbourhoods that respect and enhances its natural, cultural, historic and built assets. New development will encourage the use of and access to heritage assets and the historic environment, as well as to the countryside.  References to heritage assets, heritage or heritage significance of assets to be changed to historic environment as appropriate.  Additional wording to para 6.4.17: wind micro-climate and residential amenity. This would also include the Listed buildings on the edge of Corner Hall.

Comments received from Stakeholders	DBC response	Proposed changes to Master Plan
No reference to the presence of John Dickinson's Frogmore		Additional wording to section 2.2:
Paper Mill and its existing heritage amenities, including the		terraced houses at Corner Hall,
'Paper Trail' and museum, which are within the Study Area.		that should be considered. The
The plan should ideally include consideration of ways in		Two Waters area is of considerable
which this asset and its significance can be enhanced and		significance in terms of the history
better revealed as part of any new public realm or open		of paper manufacturing and
space, and also the wider regeneration of the Two Waters		includes the John Dickinson's
area more generally. Its omission from long term planning in		Frogmore Paper Mill, museum and
this area would be an unfortunate missed opportunity in		<u>'Paper Trail'.</u>
terms of enhancing not only the historic character of the		
area, but also the area's potential to attract tourism and		Additional wording to section 3.2:
foster additional economic activity.		<ul> <li>Enhance existing historic</li> </ul>
<ul> <li>We are pleased to note the masterplan's focus on the</li> </ul>		environment and ensure its
improvement of the public realm and streetscape in terms of		character influences the design
placemaking, as identified in section 3.2. We acknowledge		and context of new
there is a large range of building types, including those which		development.
are designated heritage assets, in the Study Area, as		
highlighted in Section 3.1. This diversity of form will require		Proposed changes to section 4.2:
detailed consideration in any future development proposals		Enhance and better reveal the
in the Study Area. It is important, however, that the		importance and significance of the
masterplan includes the Grade II* listed Snatchup End		existing natural and historic
Cottages and other heritage assets in the area (15 Grade II		environment in Two Waters to
listed buildings) as potential opportunities for enhancement		contribute positively to its sense of
in Section 3.2, relating future development within the Study		place Enhance and Better Reveal
Area to its historic character and context, and using that		Two Waters' Heritage, Landmarks
context to inspire successful future designs. With that in		and Green Spaces
mind, we suggest also that section 4.1 also includes an		
aspiration to encourage the use of and access to heritage		Additional wording to section 5.1.1:
assets and the historic environment, as well as to the		relationships with existing
countryside.		development. <u>This should also</u>
<ul> <li>In Section 4.2, the wording of point 7 could benefit from</li> </ul>		include achieving a high quality of
rewording along the lines of "Enhance and better reveal the		

Comments received from Stakeholders	DBC response	Proposed changes to Master Plan
importance and significance of the existing natural and		new public realm and
historic environment in Two Waters to contribute positively		<u>infrastructure.</u>
to its sense of place"		
<ul> <li>Welcome focus in Section 5.1 on ensuring high quality design</li> </ul>		Additional wording to Section 6:
for new buildings, recommend that equal importance is		Design Guidance
placed on the design quality of new public realm and		specialist service vehicles and
infrastructure.		lastly other motor traffic. Historic
<ul> <li>Section 6.0 could also make reference to Historic England's</li> </ul>		England have also published Streets
Streets for All guidance		for All guidance which covers public
(https://historicengland.org.uk/images-		realm improvements.
books/publications/streets-for-all-east-of-england/) for		
public realm improvements, alongside the Manual for		Open space and Historic
Streets and county design guidance.		Environment (section 6.3.2- Design
<ul> <li>In Section 6.3 - Site 3 under Open Space and Heritage, we</li> </ul>		Guidance)
suggest the inclusion of a requirement that new public realm		<ul> <li>New public realm to enhance</li> </ul>
(Numbered 4 on Figure 24) enhance the setting of the		the setting of the nearby
nearby Grade II listed Bell Inn.		Grade II listed Bell Inn.
<ul> <li>It is well established that heritage is not just an adjunct to a</li> </ul>		
healthy economy, it is an important component of growth		Additional wording to Section 7.1:
and a source of employment. We therefore welcome the		All development will health
inclusion, in Section 7.1, of a requirement for new		facilities, public realm and open
development to contribute towards delivering infrastructure		space improvements. Where
improvements in the Two Waters area through CIL and		relevant, other contributions may
Section 106. The Localism Act allows CIL to be used for the		be sought, for example, in relation
maintenance and on-going costs associated with a range of		to improvements to the historic
heritage assets including, for example, transport		<u>environment.</u>
infrastructure such as historic bridges, green and social		
infrastructure such as historic parks and gardens, civic spaces		
and public places. Historic England encourages charging		
authorities to consider identifying the ways in which CIL, and		
S106 agreements can be used to implement local planning		
policy and proposals relating to the conservation of the		

DBC response	Proposed changes to Master Plan
The current Masterplan Guidance	
represents what is considered an appropriate form of development balancing the variety of complex factors including national and local policy, townscape context, views and characters of the area, sensitive land uses and boundaries, the local highway network, viability assessments, urban designs principles and views expressed through the Steering Group and public and stakeholder consultation. The viability assessment methods adopted is standard market practice for documents of this nature. The Masterplan Guidance provides overarching and site specific guidance for development coming forward. However, potential developers will need to undertake their own further detailed assessments and viability work through the planning process as and when development comes forward for their own	
	The current Masterplan Guidance represents what is considered an appropriate form of development balancing the variety of complex factors including national and local policy, townscape context, views and characters of the area, sensitive land uses and boundaries, the local highway network, viability assessments, urban designs principles and views expressed through the Steering Group and public and stakeholder consultation. The viability assessment methods adopted is standard market practice for documents of this nature. The Masterplan Guidance provides overarching and site specific guidance for development coming forward. However, potential developers will need to undertake their own further detailed assessments and viability work through the planning process as and when

Comments received from Stakeholders	DBC response	Proposed changes to Master Plan
<ul> <li>The existing volume of traffic on the network is at capacity and the masterplan should have investigated wholesale alterations so as to remove barriers as opposed to working round existing infrastructure and vehicular desire lines. The Masterplan should go further to create a vibrant, car free environment.</li> <li>There are further concerns regarding the approach to the transport network, traffic flow links, access to the station, bus routes and parking.</li> </ul>	As part of developing the Masterplan Guidance we have worked closely with HCC highways to ensure they have identified proposals to tackle short, medium and longer term proposals for Hemel Hempstead and the borough taking into account future longer term growth predictions and impacts for not only our borough but for South West Herts. See Section 5 above of the main report for further details on Transport and Movement.	
We have reviewed the above consultation document and can confirm that National Grid has no comments to make in response to this consultation.	Noted.	
<ul> <li>SSSI should be included specifically on the list of constraints.</li> <li>Design should seek to include high quality, well designed public open spaces and green infrastructure providing the amenities which will be required by the future populace</li> <li>Given the scale of the development, consideration should also be given to ecological enhancement. The site falls within Natural England's Chalk and Chilterns Focus Area. The chalk ridge extending from the Chilterns into Hertfordshire, and beyond, is a fragmented landscape of chalk grasslands and woodland that is also locally a farmland bird 'hotspot'. As well as its ancient trackways, its sites are increasingly valued and visited by people from expanding towns. We are looking</li> </ul>	Noted. The natural environment is one of many important factors that the Two Waters area need to respond to.  We will make wording changes to the document based on your feedback.	<ul> <li>Additional wording to Section 3.1:</li> <li>Impact of development on Roughdown Common Sites of Special Scientific Interest.</li> <li>Design should seek to include high quality, well designed public open spaces and green infrastructure providing the amenities which will be required by future residents.</li> <li>Reference to be added to section 5.3 acknowledge that:</li> </ul>

Comments received from Stakeholders	DBC response	Proposed changes to Master Plan
to 'join the dots', ensuring a connected, accessible and		provide ecological
robust natural environment along this ridge.		enhancements to the east of Two
<ul> <li>The development should look to avoid impacting on chalk</li> </ul>		Waters
grassland and seek opportunities to increase resilience and		Road and north of London Road.
connectivity where appropriate.		The River Bulbourne and River
		Gade are chalk streams and
		consideration should be given to
		potential impacts upon these
		natural environments.
		Development should avoid
		impacting on chalk grassland and
		seek opportunities to increase
		resilience and connectivity where
		appropriate. The site falls within
		Natural England's Chalk and
		Chilterns Focus Area, with the chalk
		ridge extending from the Chilterns
		into Hertfordshire. Beyond, is a
		fragmented landscape of chalk
		grasslands, woodland, farmland and
		ancient trackways. These sites are
		increasingly valued and visited. We
		would support actions which
		enable a linking of these
		fragmented landscapes, ensuring a
		connected, accessible and robust
		natural environment along this
		<u>ridge.</u>
Network Rail	Noted. We will consult with Network Rail	All references to London Midland as
Network Rail owns, maintains, renews and enhances the railway	as part of ongoing engagement with key	the Train Operating Company
infrastructure in England, Wales and Scotland. Our comments are as	consultees, regarding projected growth	should be changed to West
follows:	numbers within Dacorum. The work on	Midlands Rail Limited.

#### **Comments received from Stakeholders Proposed changes to Master Plan DBC** response housing growth will be progressed through Network Rail is supportive of the proposed draft Two Waters the new Local Plan. To ensure implications master plan consultation document where it relates to Site 1 -Additional wording to Section 6.1.5: Hemel Hempstead Railway Station. We also support the on train capacity (both passenger numbers Residential parking for new and parking) can be considered by masterplan's vision and objectives for future development. residential development should Network Rail. A comprehensive development as envisaged at the station would be shared with other users. Although sufficient parking for be subject to railway and regulatory approvals and Network Paragraph 6.1.4 refers to primarily station customers will be Rail's processes. encouraging smaller units as these are Under 6.1.4 Network Rail would wish to see some increased necessary. more likely to be the type of flexibility to allow for market demand. accommodation coming from high density, Additional wording to paragraph Under 6.1.5 it states: "Residential parking for new residential urban sites. The approach would allow for development should be shared with other uses." Network Rail 6.1.14: other types of units as part of the overall A flexible approach to the number would have concerns over any shared use of dedicated station mix. of station car parking spaces should parking with residential parking and will require sufficient be adopted to balance operational parking for station customers. Transport Assessments should cover all requirements (and to Point 6.1.13 should allow flexibility and the ability to provide alternative means of transport and accommodate predicted growth) underground car parking should this be more appropriate than a consider any direct impacts upon Hemel with viability of development. multi-storey. Hempstead or Apsley Stations. Mitigation Under 6.1.14 it should be noted that Network Rail is regulated will be sought by DBC through the planning Additional wording to paragraph and any development on the site will need to ensure that application process, as appropriate. 6.1.13: sufficient station parking is provided to accommodate predicted Station car parking will be growth. accommodated within a multi-It should be noted that there is reference in the document to storey (or if viable, an London Midland as the Train Operating Company, but West underground) arrangement and its Midlands Rail Limited has recently been awarded the franchise design should seek to minimise and will take over from London Midland in December 2017 for a adverse impacts on the quality of period of 9 years. the built environment. The West Coast Main Line south has capacity issues. We have projected levels of demand to 2043 to understand how demand may grow over time. In conclusion, future demand continues to increase significantly on the route, with options to

increase capacity very limited. In the shorter term, a programme

Comments received from Stakeholders	DBC response	Proposed changes to Master Plan
<ul> <li>of train lengthening would help meet some of this demand but at the moment this is a non-committed, unfunded aspiration.</li> <li>HS2 services are available post 2026. We are currently working jointly on whether its introduction will release capacity on the existing rail network and if so, what this may look like.</li> <li>Implications of development within the Two Waters area and train station capacity for both Stations in terms of passenger numbers and parking.</li> <li>Transport Assessments should also take into account trip generation data at Railway Stations, including footfall at railway stations and consider developer contribution (either via CIL, S106 or unilateral undertaking) where there is increased numbers of customers resulting from proposals. Location of proposals, accessibility and density of developments should be considered in relation to the railway stations within proposals.</li> </ul>		
<ul> <li>St William Homes (agent for landowner)</li> <li>To provide greater clarity, the Council should make it very clear that this document once adopted will provide only limited material weight in decision making. The current text 'it should be given material consideration in the determination of planning applications' should be amended to 'it will provide some material consideration, although as a Planning Statement in the first instance (prior to the Local Plan review), the weight applied as material is limited'.</li> <li>The Council should refer to 'H/2 National Grid and 339-353 London Road, Hemel Hempstead' as being contained in the SADPD and reflect the 350 homes to be delivered on this site as a minimum. The number of homes assumed is not in conformity with NPPF principle to emphasise delivery of housing on brownfield sites. Therefore the document as it currently stands is inconsistent with planning policy. We</li> </ul>	Noted. The Masterplanning Guidance has been prepared through the careful consideration of national and local policy, townscape context, views and characters of the area, sensitive land uses and boundaries, the local highway network, viability assessments, urban designs principles and views expressed through the Steering Group and public and stakeholder consultation. These will be reconsidered as part of the new Local Plan process. It is acknowledged that at the planning application stage these matters will be explored further.	All references to emerging Site Allocations DPD to be updated (as covered in Schedule of Clarifications 1.1 which supported the consultation document).  All references to our parking standards in Appendix 5 of the DBLP will be changed to refer to current DBC parking guidance (as covered in Schedule of Clarifications 1.2 which supported the consultation document).

### **Comments received from Stakeholders**

confirm that the former gasworks site (site 2) alone is proposed to deliver in excess of 350 homes in line with the Council's adopted Site Allocations DPD.

- Reference to Saved Local Plan policy 10 is questioned given that this policy is now considered out of date. The NPPG states that SPD's should build upon and provide more detailed advice or guidance on the policies in the Local Plan.
   The Council should carefully consider the document's status and its timeframe within the context of the up to date Local Plan.
- As the document provides guidance only, it is imperative that this is portrayed clearly throughout the document.
- References to the Site Allocations DPD should reflect its status as an adopted planning document.
- We support the intention of the residential led approach for the designated London Road Area and particularly support the last paragraph in 2.1 whereby future development will need to 'create a more efficient use of land and encourage Two Waters to reach its full potential as a sustainable neighbourhood.'
- Having undertaken a Topography Study, this shows the levels in Figure 5 to be inaccurate. The levels provide an opportunity to increase the delivery of homes making a more efficient use of the site.
- The last paragraph in section 2.2.5 should include reference to the review of the Car Parking Standards SPD.
- Suggested wording for section 2.5.6, paragraph 4 '...to avoid a detrimental impact on surrounding streets. In doing so, careful consideration will need to be given to parking provision and its impact on well-designed, high quality public realm'.

### **DBC** response

The viability undertaken for the Masterplan was 'high level' to inform broad site assumptions. Detailed viability will need to be tested on a site by site basis when detailed plans are progressed. We acknowledge that viability will vary for each site.

This Masterplan (and further work being completed for the new Local Plan) explore all opportunities to make effective use of suitable brownfield sites and optimising the proposed density of development (aligned to para 1.39 of the Housing White Paper).

The Masterplan will be a material consideration for planning applications. Its status is adequately covered within section 1.4. This work will be progressed further through the emerging new Local Plan. Section 1.7 acknowledges that the Site Allocations DPD allocates the National Grid and 339-353 London Road site as proposal H/2. The Masterplan provides a flexible approach (as stated in paragraph 2 of section 6.0: Design Guidance) and does not specify the numbers of homes for each site. The number of homes proposed by developers will need to be justified and tested at the planning application stage. DBC will consider such proposals in the

## **Proposed changes to Master Plan**

In key of Figure 12: Safeguarded land to be changed to Safeguarded Land for Infrastructure.

Additional wording to section 3.2, bullet point 22:

 Explore lower parking provision to encourage use of sustainable travel modes.

Additional wording to section 2.5.6: ...to avoid a detrimental impact on surrounding streets. In doing so, careful consideration will need to be given to parking provision and its impact on well-designed, high quality public realm.

Comments received from Stakeholders	DBC response	Proposed changes to Master Plan
The NPPF sets out a core planning principle that local	context of relevant national and local	
planning policies should encourage the effective and	policy and guidance documents and site	
efficient use of land by re-using land that has been	specific issues.	
previously developed. While the reference that the Two		
Waters area 'would be better suited to a mix of apartment		
led development with a number of houses to create market	DBLP Policy 10 is saved and is considered	
choice' (Section 2.6.1), wording should be included that	broadly consistent with NPPF. Its objective	
emphasises the need for the Council to deliver the quantum	to secure sustainable development is	
of needed new homes without over reliance on Greenbelt land.	applicable in this instance.	
<ul> <li>Section 2.6.1, paragraph 3 states 'we would expect there be</li> </ul>	Figure 5 is based upon Ordnance Survey	
limited current market interest to any significant degree in	mapping and is accurately reflected across	
residential units without dedicated parking'. The words 'we	the Two Waters Area.	
would expect' are misleading and not based on any		
evidence.	The Masterplan seeks to guide growth over	
<ul> <li>Our research indicates that purchasers of studio and one</li> </ul>	broad areas of development opportunity.	
bedroom homes do not consider a parking space as being a	We acknowledge that in reality parcels of	
requirement for sale. Text stating 'we would expectwithout	individual sites may come forward (as per	
designated parking. The exception to this would be in respect	Proposal H/2 in the Site Allocations DPD).	
of development in close' should be deleted and changed to	The 123 list is based on information	
'there may be some limited market interest for a degree of	available at the time the CIL was adopted.	
residential units to be without dedicated parking. This would	We accept that the CIL will need to be	
be dependent on type and size of a home and proximity to	updated, particularly as we progress a new	
Hemel Hempstead Station where a reduced car parking	Local Plan.	
provision near the town centre could be considered,'		
<ul> <li>Section 2.6.2 'Masterplan Guidance Viability Assessment',</li> </ul>	While the wording in the vision has	
paragraph 3 makes reference to viability analysis which has	changed (since the earlier version), the	
been undertaken to underpin provisions in the study. The	commitment in the Masterplan to	
former uses (and remediation) of the Gas Holder Site makes	residential led mixed use development	
viability a key issue. The NPPF (specifically paragraph 173)	remains.	
makes it very clear that Plans should be deliverable and have		
regard to viability; in particular, that sites should not be		

Comments received from Stakeholders	DBC response	Proposed changes to Master Plan
subject to policy burdens that threaten viably. The design aspirations for the Site 2 (including height guidance) are considered to be unduly prescriptive, would hinder viability and ultimately the delivery of homes on the site.  • We consider the viability evidence to have a number of flaws:  • An assumption that all units will be 105 sq.m.  • The applied density is considered too low for a centrally located brownfield site (the lowest density of all the sites).  • An allowance of £5m has been made for abnormal costs for Site 2. We anticipate that this figure will be significantly higher, especially as high pressure gas infrastructure will need to be re-provided within the site.  • Build costs are considered to be low given the emphasis we place on good place-making and landscape led development.  • Welcome last paragraph in section 2.6.2 referencing viability, although this should be reference alongside the need to maximise and make best use of brownfield land.  • The weaknesses and constraints (section 3.1) are generally supported including reference to 'the contamination in parts of the study area'. However previous text noted 'the southern part of the Study area and its impact on development viability'. This text should be reinstated given the unique characteristics and constraints of regenerating a former gasworks site.  • Figure 12: suggested that this wording is altered to 'Safeguarded Land for Infrastructure'.  • Contribution made by brownfield sites to DBC's 5 year housing land supply could be emphasised.	The statement in section 2.6.1 only seeks to reflect the common approach that the majority of new homes are provided with dedicated parking. There are very few examples of car free development in the Borough. If lower (or no parking) is to be pursued then this will need to be justified in each case.  The 2 <sup>nd</sup> paragraph in Section 2.6.1 refers to a mix of apartment led development with a number of houses. The approach in section 6.2.1 is consistent with this.  We acknowledge the need to check the building heights mentioned for sites/areas to ensure consistency across the Masterplan (figures 16, 19 and 23 and paragraphs 5.1.5 – 5.1.10).	

Comments received from Stakeholders	DBC response	Proposed changes to Master Plan
Bullet points 4 and 22 referring to lower parking provisions		
are fully supported, although are contradicted in other areas		
of the document.		
<ul> <li>Figure 13: Site 2 should be split into two individual sites so</li> </ul>		
that the Masterplan fully accords to the Site Allocations DPD.		
<ul> <li>The proposed vision (section 4.1) differs to the first draft of</li> </ul>		
the masterplan which stated the Council's commitment to		
achieving a 'thriving well connected sustainable		
neighbourhood'. This has been replaced with: 'Two Waters		
area will become vibrant mixed use neighbourhoods'. It		
should be clear that the neighbourhoods will be residential		
led regeneration in line with Objective 3.		
<ul> <li>We are in general support with the objectives set out in the</li> </ul>		
Document. In relation to Objective 3 ('Provide Residential-		
led Mixed Use Development'), it is suggested that further		
emphasis is placed on the actual delivery of housing		
numbers (aligning to the Site Allocations DPD). This appears		
to conflict with the overall Vision to deliver "vibrant mixed		
use neighbourhoods'.		
Section 5.0 (Overarching Guidance) states that 'the guidance		
ensures that 'a range of development forms can be		
accommodated'; however, section 5.1 and section 6 is overly		
prescriptive and would not allow for this.		
Text contained in 5.1.5, 5.1.6 and 5.1.8 unduly restrict the		
study area up to 6 storeys and that any level above G+2 to		
be set back. This blanket approach across contradicts text set		
out in 5.1.7 and 5.1.9, which references a mix of building		
forms and references the benefit made from the varied		
topography of the area. The approach is contrary to the Site		
Allocations DPD (350 homes), does not take into account		
specific constraints or opportunities of individual sites or		
consider viability matters. A more bespoke approach to		

Comments received from Stakeholders	DBC response	Proposed changes to Master Plan
heights and a flexible height strategy should be considered. Wording relating to the need for full views analysis and could be added to the guidance document itself.  • Figure 16 sets out a predominant 3 storey 'limit' across the former gas works site which is contrary to paragraphs 5.1.5 – 5.1.10 and is not justified. The approach to heights as set out in figure 19 is unduly onerous. No evidence of the viewpoint positions has been given, nor has any TVIA been undertaken.  • We fully support the encouragement of more sustainable forms of transport (section 5.2). Reference should be made to any infrastructure already included in the Council's CIL Regulation 123 List.  • We fully support the flexible approach in paragraph 4 of page 52. However, the flexibility highlighted here contradicts provisions as set out earlier in the document.  • Paragraph 6.2.1 states that development will comprise a variety of 1-4 bedroom houses and apartments. This is contrary to paragraph 2.6.1 which emphasis the need for flatted developments. It is suggested that wording within 6.2.1 reflects a steer to flatted development. This should refer to the abnormal costs associated with the redevelopment of site 2 and to its former use and issues concerning site viability.	DBC response	Proposed changes to Master Plan
<ul> <li>Figure 23 shows a predominant height of 4 storeys across the site and a small area indicating heights of 6 storeys. There is no specific regard to varying levels/topography on site 2. This Plan should suggest heights are indicative and subject to full site and design analysis as part of the planning application process. There are a number of discrepancies within Figure 23 including:</li> </ul>		

Comments received from Stakeholders	DBC response	Proposed changes to Master Plan
<ul> <li>The proposed railway buffer zone is misleading and located in the wrong place – it should be adjacent to the railway.</li> <li>The indication of Public Open Space at '12' should be changed to 'Green Corridor'</li> <li>Safeguarded Land needs to be re-labelled to 'Safeguarded Land for Infrastructure'.</li> <li>Proposed vehicular route running west to east through the site is questioned.</li> <li>There is no evidence to uphold established viewpoints across Site 2.</li> </ul>		
<ul> <li>Thames Water requires further information on the scale and phasing of development in order to understand the potential impact on their processes and the sewerage network. As such Thames Water are keen to work with the Council to advise on waste water infrastructure issues as more information becomes available</li> <li>The developments demand for sewage treatment and sewerage network infrastructure both on and off site and can it be met</li> <li>The surface water drainage requirements and flood risk of the area and downstream and can it be met.</li> </ul>	Hertfordshire have commissioned a Water Cycle Study to better understand the relationship between development and the water environment around the county, by examining the potential impacts of future growth on the main aspects of the water cycle. This considers such aspects on a 'local' and 'wider than local' level for scenarios at 2021, 2031 and 2051. This work has involved a number of different Local Authorities and stakeholders. This Water Cycle Study is due to be completed this year and will form part of the new Local Plan evidence base for Dacorum Borough Council. Further work may be necessary to complete a Stage 2 report, but this will not be known until the Stage 1 work has been completed.	

Comments received from Stakeholders	DBC response	Proposed changes to Master Plan
	Thames Water and DBC are in discussions	
	over whether appropriate levels of	
	infrastructure could be made for the	
	proposed levels of growth. We will	
	continue such discussions as the new Local	
	Plan emerges.	
he Box Moor Trust (landowner)	Noted. The Masterplan will be a material	
<ul> <li>Concerns over use of plot ratios rather than numbers of</li> </ul>	consideration for planning applications.	
homes proposed per site	This work will be progressed further	
<ul> <li>Concern over proposed inclusion of active frontages within</li> </ul>	through the emerging new Local Plan,	
Sites 3 and 4 do not represent a financial viable proposition.	which will seek to carry forward relevant	
Consideration should instead focus on how best to develop	principles and allocate development sites.	
these frontages for residential use.	The Masterplan provides a flexible	
<ul> <li>Further consideration should be given to expanding existing</li> </ul>	approach (as stated in paragraph 2 of	
primary schools. Costs should be accounted for within	section 6.0: Design Guidance) and does not	
viability assessments.	specify the numbers of homes for each	
The canal, the railway and the A41 bypass have already	site. The number of homes proposed by	
taken large chunks of the Trust's land over the centuries and	developers will need to be justified and	
we are understandably worried about discussion on road	tested at the planning application stage.	
widening on Two Waters Rd and the London Rd.	DBC will consider such proposals in the	
The Trust land is at the core of a cohesive approach to the	context of relevant national and local	
future of Two Waters gateway and the Board is, within	policy and guidance documents and site	
reason, enthusiastic to help see the Council's vision	specific issues.	
achieved. In terms of our long term sustainability, the Plan		
process conclusions are crucial to us. This latest information,	Securing active frontages at ground level is	
if studied carefully, seems to suggest that construction	accepted as good practice urban design	
height and housing unit projections on our land at B&Q and	principles. It is likely that we would seek	
at Two Waters East might substantially affect the	flexibility over the type of uses to ensure	
development potential and attraction for housing, especially	they appeal to the market.	
if we provide 35% social housing. As an organisation with the		
wellbeing of our 100,000 residents at heart we might be in a	It is important that there are sufficient	
position to help achieve local targets and thus give local	school places to accommodate new	

Comments received from Stakeholders	DBC response	Proposed changes to Master Plan
young people a chance to find housing, but the current allocation of units may not swing the balance from commercial rent potential to housing rent potential. We would hope that the distribution of building heights and numbers will be more flexible because, at present, this new information suggests that the Old Gasworks site and the northern end of Two Waters Rd may have a better development potential.	development. We will be guided by ongoing advice from the County Council regarding how best to meet future school needs, be this expanding existing schools or providing new schools.  The Masterplans does not envisage any significant new road schemes. We would anticipate that these would generally involve junction/capacity improvements to the local road network and some new pedestrian/cycle routes. We will be guided by advice from the County Council on the requirements for and nature of these improvements.	
<ul> <li>Boxmoor &amp; District Angling Society (tenants on Durrants Hill Lakes, leased by DBC)</li> <li>(also received from Michael Heylin)</li> <li>Timing of consultation clashes with 'summer holidays' which is not best practice. Interested parties unable to respond in limited time period.</li> <li>Questions have been phrased to obtain positive responses.</li> <li>Two Waters area has its own special character with diverse natural wildlife structures to the area, from open moors, unused land to mixed waterscapes. The Council should be seeking to protect this special environment (section 1.2).</li> <li>Most traffic though Apsley is going to or from the retail parks and small industrial estates on which many small businesses start, grow and develop. These retail parks draw footfall away from the traditional shopping area of Hemel Hempstead.</li> </ul>	Noted. Our Statement of Community Involvement sets out how the Council will consult on planning policy documents. Where possible we exceed these requirements with the aim of engaging and receiving resident's views. For masterplans, we would normally consult for at least 4 weeks but this was extended to 6 weeks to account for the summer holidays.  The Local Planning Framework (predominantly made up of the 2004 Local Plan, Core Strategy and Site Allocations DPD) seeks to identify and protect areas with special character in Dacorum. The	Add wording to section 1.2: development. The opportunities are focused around improving public transport and promoting a mix of housing led mixed-use development, which enhances the existing and natural environment promote public transport and sustainable transport networks to ease traffic congestion, supports high quality urban design  Add wording to Section 1.5: The moors, Grand Union Canal and the River Bulbourne provide valuable opportunities for

## **Comments received from Stakeholders**

- In the planning context (section 1.7), there is no planning guidance for developments with proximity to waterways, rivers and canals.
- The Study Area (section 1.5) includes no evidence to justify that industrial land, large retail units and significant transport infrastructure detract from the area's character and restrict movement. Apsley retailing (and industrial units) is supported by large weekly shops or purchases of high value items, which will continue to support the use of private transport. Queuing along London Road is associated with travel to the retail parks.
- Planning decisions in recent developments have restricted off road parking allocation causing on road parking issues.
   Parking standards lead to on street and footpath parking.
   North End Farm is an example where this occurs. Durrants Hill car park is rarely busy, although public parks on street in locality. Suggestion to consider free off street parking.
- Regional and local context the Two Waters area refers to 2 distinct community areas. Original industrial areas (Apsley and Maylands) have been encroached by residential development and these do not make good places to live. Housing targets should not 'trump' good place making.
- Site 2 (National Grid site) is seriously impregnated by pollutants.
- The area is not made up of neighbourhoods, Two Waters, Apsley and Boxmoor are separate distinct areas. Early recognition of the differing needs of Apsley and Boxmoor may result in an improved vision for the two areas and better outcomes.
- Proposed primary school site is not ideal location next to wildlife zone and subject to regular flooding. Negatively

### **DBC** response

Two Waters Master Plan provides more local guidance to these overarching policy documents. To ensure comprehensive development occurs, further site specific masterplans may be progressed to support the new Local Plan.

Planning applications are determined against the Councils adopted parking standards (currently in Appendix 5 of the 2004 Local Plan). These will be updated through revised parking standards.

DBC Development Management team consult the EA, Canal and River Trust and Hertfordshire County Council (as the Lead Local Flood Authority) as and when necessary (as prescribed by national legislation). This will include when developments are in a defined proximity to waterways, rivers and canals; within flood zones 2 or 3 or are major development with surface water drainage. Some proposals will be required to submit a drainage strategy as part of the planning application process.

We recognise that on street parking is occurring within the area, parking restrictions can be used to alleviate commuter parking in residential areas. Car parking charges or levels of car parking

recreation and biodiversity, whilst industrial land, large retail units and significant transport strategic, high volume roads infrastructure detract from dominate the key gateways into the area's, detracting attention from its character and restricting

**Proposed changes to Master Plan** 

Reference to residential neighbourhoods to be changed to residential areas on figure 12. Remove wording from section 4.1 (vision):

walking and cycling movement

through the car-led environment.

The masterplan area's neighbourhoods will celebrate

Change wording on page 48: Create gathering space that can become the <u>areas</u> neighbourhood's heart.

Change wording on section 6.2, site 2.

A new walkable green residential <u>area</u> neighbourhood

Change wording on section 6.3, site 3:
A new waterside residential <u>area</u>

neighbourhood

Comments received from Stakeholders	DBC response	Proposed changes to Master Plan
impacts on Sunnyside Rural Trust. The site has flooded twice	provided at the stations car parks are	
in the last 7 years.	commercially led decisions which planning	Change wording on section 6.4, site
<ul> <li>Existing employment opportunities alongside railway line are</li> </ul>	has limited, if any, influence over.	4:
there as it is unsuitable for family housing (due to noise and		A new mixed use town centre <u>area</u>
pollution).	There is very high housing need within	neighbourhood
<ul> <li>Built development should not dominate existing landscapes</li> </ul>	Dacorum – indicated by a current assessed	
as light pollution can affect waterscapes and open spaces,	'objectively assessed need' (OAN) figure of	
therefore damaging the environment for wildlife.	756 homes per annum (17,388 over the	
<ul> <li>Durrants Hill Lakes to be used by 1<sup>st</sup> Apsley Scouts for water</li> </ul>	2013 – 2036 period). The new Local Plan	
based recreation and there are plans to run water sports,	process will ultimately set the housing	
angling coaching and educational courses (so value as an ecological facility).	target for Dacorum up until 2036.	
EA confirm that the canal poses a flood risk in the area. EA	We recognise that site 2 has contamination	
flood maps not reflective of flooding on the ground. The risk	issues which will need to be resolved.	
of flooding on these sites is directly associated with rainfall		
and the amount of water falling on and stored in the chalk	A decision on the future use of the nursery	
aquifers of the hills at Bennetts End and the maintenance of	site will be made at a later stage following	
the flood relief channel to prevent flooding of London Road	the outcome of DBC and HCC's discussions	
Apsley. The abstraction regime reduces river flows	regarding new school places. Any	
considerably (so no serious flood since 1950/51).	development coming forward would need	
<ul> <li>The flood step weir at Durrants Hill Lakes is inaccessible</li> </ul>	to go through the appropriate assessments	
(located within EA's locked gates) which has resulted in a	and consultations during the planning	
succession of floods. The weir collects excess water from the	process. DBC and HCC will undertake	
River Gade and diverts it into a flood relief channel heading	further assessments and feasibility studies	
towards Kings Langley lake. Thames Water has the main	regarding the educational provision. The	
flood drain under the town and the Kings Langley Lake listed	Masterplan allows for flexibility on this.	
on its asset register but not the Durrants Hill system. The		
Council has failed to encourage Thames Water to take	If necessary, assessments will be	
responsibility of the structure. The town drain design needs	undertaken for the sites as part of the pre-	
modification to avoid under capacity, with more extreme	app process. These assessments will	
weather events forecast.	provide evidence on the impacts (if any) on	
	flood risk, ecology and other strategic	

Comments received from Stakeholders	DBC response	Proposed changes to Master Plan
<ul> <li>Tow paths are an asset of the Canal and River Trust. Hard</li> </ul>	considerations. DBC Development	
surfacing of the pathways is not wanted by boaters, but	Management team will consider these	
surfacing is not designed for speed and volume of cyclists.	assessments and consultee responses	
<ul> <li>Support recognition that frequency of service can be a</li> </ul>	(such as the Environment Agency) before	
limiting factor to use of public buses. Education campaigns	determining any application. The Council	
and signing on rear of buses can aid bus timetables/	plans to produce a Strategic Flood Risk	
frequency through reduced wait times to re-join traffic	Assessment to support the emerging new	
flows.	Local Plan. Concerns over the accuracy of	
<ul> <li>Increasing the capacity at the stations for parking will reduce</li> </ul>	the EA's flood mapping have been brought	
commuter parking in Boxmoor and Corner Hall. This limits	to the attention of the EA by DBC.	
opportunity public can make to visit the moor.	Concerns can be raised directly with the EA	
If the Council invest in the public realm, this will encourage	as well, to understand if further work can	
business people to make the necessary investments in	be undertaken to improve its accuracy.	
service provision. DBC spend on capital structures, but do		
not hold the revenue to maintain these structures. This will	The environmental impact of new exterior	
affect landowners and leaseholders willingness for such	lighting will often be a material planning	
structures on their land – as the responsibility for and	consideration for planning applications.	
maintenance of the structures should be provided by DBC.	Appendix 8 of the 2004 Local Plan details	
The land to the east of Two Waters Road and north of	these key considerations. Other interested	
London Road holds one of the last remaining areas of wet	parties are able to raise their concerns	
woodland in Hertfordshire. No doubt it could be visually	over as light pollution and its effect on	
improved but it would then cease to be wet woodland,	wildlife in waterscapes and open spaces as	
provide the habitats which are in existence and feed the	part of any planning application.	
surrounding area with wildlife. Successive inspections and		
surveys by conservationists, Herts & Middlesex Wild Life	EA are trying to establish ownership of the	
Trust and the council's own contractors have highlighted the	flood step weir at Durrants Hill Lakes.	
importance of this ecological feature.		
portance or and coological reature.	The Council has committed to investments	
	in the public realm in Hemel Hempstead,	
	examples include the Watergardens,	
	Maylands Avenue, Phoenix Gateway	
	sculpture at Maylands, the Old Town and	

Comments received from Stakeholders	DBC response	Proposed changes to Master Plan	
	improvements to the Marlowes pedestrian		
	shopping area. S106 and CIL can be used		
	for public realm improvements. Such		
	regeneration projects require supportive		
	landowners and an overarching plan for		
	change.		
	Planning permission has been granted for		
	part of site 3 which sets a precedent for		
	further development in that area.		

# **Appendix C: Copy of the Questionnaire**



COU	Two Waters Masterplan (6 July to 16 August 2017)
All que been p consul meetir	ant to hear your views about the draft Two Waters Masterplan Guidance. estions should be answered with reference to the Draft Two Waters Masterplan Guidance which has organized taking in to account comments from two previous rounds of public and stakeholder lations and workshops undertaken in November 2016 and January 2017 as well as one to one ogs with key stakeholders. Further details of these consultations are available at lacorum.gov.uk/regeneration
Q1	Do you support the 'vision' for Two Waters set out in section 4.1?  Yes  No  No Opinion
Q1a	If you selected 'no' to Q1 please tell us why you do not support the 'vision' for Two Waters set out in Section 4.1.
Obje	ctives
achiev	roposed objectives have been developed to respond to the site constraints and opportunities, we the vision and shape development principles. They have been refined from early iterations to development of the masterplan.
Q2	Do you support the Objectives for the Two Waters Masterplan set out in section 4.2?
	Yes
	○ No
	○ No OpInion
Q2a	If you selected 'no' to Q2 please tell us why you do not support the objectives for the Two Waters Masterplan set out in section 4.2.

### Overarching Guidance

The Overarching Guidance underpins the	Vision and	Objectives for	or the v	whole	masterplan	area.	Th
masterplan comprises 3 main strategies:							

- Built Environment
- Transport and Movement
- Open Space and Sustainability

It aims to embrace the opportunities available within the area and produce cohesive development schemes in the short and long term. The guidance ensures that a range of development forms can be accommodated. This overarching guidance applies to any development coming forward in the study area.

#### **Built Environment Overarching Guidance**

The overarching ambition of the built environment strategy is to 'ensure new development is attractive, well connected, planned and complements the character, design, mix of uses and scale of existing development in the local area.'

develo	development in the local area'.			
Q3	Do you support the Overarching Guidance principles for the 'Built Environment set out in section 5.10?  Yes			
	O No			
	○ No opinion			
Q3a	If you selected 'no' to Q3 please tell us why you do not support the Overarching Guidance principles for the 'Built Environment set out in section 5.1.			
Trans	sport and Movement			
	verarching transport and movement strategy aims to promote a step change in travel, raging more active and sustainable travel while decreasing car use and traffic congestion.			
Q4	Do you support the Overarching Guidance principles for 'Transport and Movement' set out in section 5.2?			
	Yes			
	○ No			
	No opinion			
Q4a	If you selected 'no' to Q4 please tell us why you do not support the Overarching Guidance principles for 'Transport and Movement' set out in section 5.2.			

Open Space and Sustainability	Development 87 - Ocidence		
open space and sustamability	Development Sites Guidance		
The overarching open space and sustainability strategy aims to 'Encourage the use of Two Waters' open space and waterways by improving the quality of and access to these areas whilst respecting their ecological and agricultural roles and responding to issues of flood risk'	Four Key Development Sites have been identified within the Two Waters Masterplan Guidance. These specific locations will be the focus of development on Two Waters and deliver transformational and significant interventions to achieve the Masterplan Vision and Objectives. In order to guide future development, the Masterplan Guidance sets out;		
Q5 Do you support the Overarching Guidance principles for 'Open Space and	Key proposals		
Sustainability' set out in section 5.3?  Yes	Design Guidance		
○ No	Development Requirements		
No opinion	for each set of Development Sites.		
	These need to be read in conjunction with the Overarching Guidance which would also be applicable.		
Q5a If you selected 'no' to Q5 please tell us why you do not support the overarching guidance principles for 'Open Space and Sustainability set out in section 5.3.	Q6 Site 1		
	Do you support the development site guidance for Site 1 set out in section 6.1?		
	Yes		
	○ No		
	No opinion		
	Q8a If you selected 'no' to Q6 please tell us why you do not support the development site guidance for Site 1 set out in section 6.1.		
	Q7 Site 2 Do you support the development site guidance for Site 2 set out in section 6.2?		
	Yes		
	○ No		
	No opinion		
	Q7a If you selected 'no' to Q7 please tell us why you do not support the development site guidance for Site 2 set out in section 6.2.		

Q8	Site 3  Do you support the development site guidance for Site 3 set out in section 6.3?  Yes  No  No opinion	Q10	Do you support the approach to 'Next Steps' outlined in sections 7.1-7.5?  Yes  No  No opinion
Q8a	If you selected 'no' to Q8 please tell us why you do not support the development guidance for Site 3 set out in section 6.3?	Q10a	If you selected 'no' to Q10 please tell us why you do not support the approach to 'Next Steps' outlined in sections 7.1-7.5.
<b>Q</b> 9	Site 4  Do you support the development site guidance for Site 4 set out in section 6.4?  Yes  No  No opinion	Q11	Do you have any further comments regarding the 'Two Waters Masterplan Guidance that you have not included in previous section?  Yes (If 'yes' please specify)  No
Q9a	If you selected 'no' to Q9 please tell us why you do not support the development guidance for Site 4 set out in section 6.4	Q11a	Comments

Contact Details	Q15 Are you completing this survey as? (Please select one option only. If more than one option applies please select the one that you feel is most appropriate)
PLEASE READ - Important information about your personal details.	A resident of the Borough
This survey is conducted using Snap Surveys. Please note that your comments only will be available for public inspection and therefore cannot be treated as confidential, however comments will be summarised and not linked to a particular individual. If you are representing an organisation your comments may be linked to your organisation and contact details of your organisation will also be available for public inspection. Your comments will be anonymised and shared with consultants BDP who are preparing the Two Waters Masterplan Guidance for the purposes of informing the content of the document.  All data will be processed in accordance with the Data Protection Act of 1998.	A visitor to the Borough  Local business  Landowner  Local Councillor  National interest group  Local Interest group  Local/National government organisation
Q12 If you wish to be informed on future work with the Two Waters Masterplan Guidance document and when it is adopted by Full Council, please indicate below and leave your contact details.  These details will be held by Dacorum Borough Council. Unfortunately we will not be able to respond to individual comments.  I wish to be contacted on future correspondence  I do not wish to be contacted	Town/Parish Council  Developer/house builder  Planning agent/consultant  Dacorum Borough Council member of staff  Other  Please Specify
Organisation (if any)  Email  Address  Additional Information  If you are happy to do so, please provide us with additional information so that we know that we are reaching everyone.	Q16 Do you consider yourself to have a disability under the Equality Act definition?  Yes  No  Prefer not to say  Thank you for your time in completing this questionnaire. Following this consultation, comments received will be considered and incorporated where appropriate and, following any ammendments, the final Masterplan Guidance will be presented to Cabinet and Full Council for approval at the end of 2017.
Q14 What is your age group (in years)  Under 16  16-19  20-29  30-39  40-59  60 and over	