

SPE OSC QUARTERLY PERFORMANCE REPORT

Neighbourhood Delivery

June 2017



Measure	Owner & Updater	Jun 2017 Result	Mar 2017 Result	Jun 2016 Result	Sign Off	Comments
CSG01 - Percentage of dog fouling reports actioned within the set timescale of 7 days	Craig Thorpe Shirley Hermitage	95.83% (23/24) Target: 95	100% (72/72) Target: 95	97.44% (38/39) Target: 95	✗	
CSG01a - Number of dog fouling reports actioned within the set timescale of 7 days	Craig Thorpe Shirley Hermitage	23 % Info Only	72 % Info Only	38 % Info Only	✗	
CSG02 - Percentage of fly tips collected within the set timescale of 7 days	Craig Thorpe Shirley Hermitage	95.41% (270/283) Target: 95	98.05% (301/307) Target: 95	95.87% (325/339) Target: 95	✗	
CSG02a - Number of fly tips collected within the set timescale of 7 days	Craig Thorpe Shirley Hermitage	270 Info Only	301 Info Only	325 Info Only	✗	
CSG04 - Litter Area inspections up to standard	Craig Thorpe Shirley Hermitage	120 Inspections No Target	120 Inspections Target: 0	120 Inspections Target: 120	✗	
HS01 - All reported accidents/incidents (Including those required to be reported to the HSE)	Emma Walker Paul O'Day	37 Info Only	36 Info Only	47 Info Only	✗	
HS02 - Accidents / incidents that are notifiable to the HSE under RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 2013) This includes occupational diseases	Emma Walker Paul O'Day	2 Info Only	2 Info Only	5 Info Only	✗	

Monitoring Information

Measure	Owner & Updater	Jun 2017 Result	Mar 2017 Result	Jun 2016 Result	Sign Off	Comments
REG02 - Percentage of high risk (A-C) food inspections/interventions achieved within the quarter	David Austin Emma Walker	52.31% (34/65) Target: 95	80% (36/45) Target: 95	71.43% (50/70) Target: 95	✓	Updater Interviews are being held this week for vacancies within the team.
WR01a - Justified Missed collections (Excluding Assisted Collections)	Craig Thorpe Shirley Hermitage	718 Bins Target: 750	293 Bins Target: 750	327 Bins Target: 750	✗	
WR03 - Number of justified missed assisted collections	Craig Thorpe Shirley Hermitage	122 Collections Target: 120	75 Collections Target: 120	47 Collections Target: 120	✗	
WR05 - Dry recycling Collected	Craig Thorpe Shirley Hermitage	3450.12, Tonnes Target: 3600	4069.5, Tonnes Target: 3600	3594.78, Tonnes Target: 3600	✗	
WR06 - Total tonnage of garden waste collected	Craig Thorpe Shirley Hermitage	3874.46 Tonnes Target: 3874.46	1014.55 Tonnes Target: 1014.55	3814.06 Tonnes Target: 3814.06	✗	
WR07 - Tonnage of food waste.	Craig Thorpe Shirley Hermitage	1171.46 Tonnes Target: 1020	1274.45 Tonnes Target: 1020	1281.09 Tonnes Target: 1020	✗	
WR08 - Recycling Rate	Craig Thorpe Shirley Hermitage	No Data Target: 60	No Data Target: 60	No Data Target: 60	✗	