



Report for:	<b>Strategic Planning and Environment Overview and Scrutiny Committee</b>
Date of meeting:	<b>12<sup>th</sup> September 2017</b>
Part:	<b>1</b>
If Part II, reason:	

Title of report:	<b>Q1- Performance Report for Regulatory Services</b>
Contact:	Janice Marshall, Portfolio Holder for Environmental, Sustainability and Regulatory Services  Author/Responsible Officer  Emma Walker Team Leader (Food, Health and Safety) David Austin, Assistant Director (Neighbourhood Delivery)
Purpose of report:	To provide Members with the performance report for quarter 1 in relation to Regulatory Services
Recommendations	For Information only.
Corporate objectives:	Resources and Value For Money; Optimise Resources and Implement Best Practice.
Implications:	<u>Financial</u> None.
'Value for money' implications	<u>Value for money</u> Monitoring Performance supports the Council in achieving Value for Money for its citizens.
Risk implications	Risk Assessment completed for each service area as part of service planning and reviewed quarterly. Key risks are recorded on the Council's Risk Register which has been updated recently. The key risks relate to not achieving statutory targets and failing to protect the public/businesses from Environmental Health Risks : <ul style="list-style-type: none"> <li>• If statutory targets are not achieved the service can be taken over and managed by the Government.</li> </ul>

	<ul style="list-style-type: none"> <li>• Potentially the public &amp; businesses put at risk</li> <li>• Legal action taken against the Council</li> <li>• Reputational damage to Council</li> </ul>
Equality Impact Assessment	Equality Impact Assessment completed for all enforcement policies.
Health and safety Implications	None
Consultees:	
Background papers:	Quarterly Performance Report – Quarter 1 (attached).
Historical background <i>(please give a brief background to this report to enable it to be considered in the right context).</i>	
Glossary of acronyms and any other abbreviations used in this report:	

## 1. Background

1.1 For the purpose of this report, 'Regulatory Services' includes the following services:

- Environmental Health (Food Safety, Health and Safety, Statutory Nuisances, Contaminated Land, Drainage, Private Water Supplies, Infectious Diseases, Air Quality Management)
- Private Sector Housing (HMOs, Illegal Eviction, Private Sector Landlord Issues, Disabled Facilities Grants, etc.)
- Public Health
- Corporate Health and Safety
- Home Energy Conservation
- Pest Control
- Dog Warden Services
- Environmental Enforcement and High Hedges

- Emergency and Business Continuity Planning

## **2. Regulatory Services Quarter 1 Performance Indicators**

2.1 The remaining inspections from 2016/17 were completed in Q1 along with 53.3% of the inspections due in Q1. Recruitment in the Food and Health and Safety Team has been successful with an Environmental Health Officer due to start in Q2 and Interim Team Leader starting in Q2. This leaves one remaining vacant post. The Lead Environmental Health Officer post was advertised and offered, the successful applicant declined the post offer. Permission has been sought to fill the post on short term agency contract, with a view to advertising the permanent position in Q4.

## **3. Food, Health and Safety Team**

3.1 Corporate Health and Safety held a leadership event and are working on 12 work streams looking at making improvements in the management of health and safety risks within the Council. The working streams are being chaired by Assistant Directors and include all Group Managers.

3.2 Health and Safety Enforcement have served two prohibition notices. The first to prohibit the use of a compressor in the tyre fitters workshop. The other to prohibit the use of a wooden staircase and balcony in a public house. This was carried out in partnership with Hertfordshire Fire and Rescue Service. The works were completed and the notice was lifted three days later. An improvement notice was served on a food premises for Electrical Safety, this was complied with by the deadline. Health and Safety Enforcement have continued investigations into two major accidents in the retail sector and a further accident in the hospitality sector that were reported under RIDDOR Regulations.

## **4. Environmental Protection and Private Sector Housing Team**

4.1 Andrew Walker has started his permanent position as Team Leader (Environmental Protection and Private Sector Housing) on the 26<sup>th</sup> June 2017.

4.2 Environmental Enforcement seized a vehicle and investigating a major fly tipping incident, in conjunction with Hertfordshire Constabulary. The vehicle has been crushed and was publicised locally as a deterrent to others. The case has been passed to the legal department for further consideration.

4.3 Statutory Nuisance Training Course was hosted by Dacorum Borough Council on the 25<sup>th</sup> May as part of the review of the noise service provided. Members of the Anti-Social Behaviour Team were in attendance.

4.4 Development Management Committee on the 15<sup>th</sup> June gave temporary approval for racing to continue at Bovingdon Airfield for 6 Months. Due to noise complaints from the residents, Environmental Protection team have been providing detailed noise monitoring information to the Committee. There will be further revisions to the noise monitoring and management plans.

4.5 Environmental Protection team have provided technical support to CSG following an allegation of unsafe water in a pond, potentially linked to the

death of a dog. Samples were taken by Affinity Water and analysed and reviewed by the Scientific Officer, to date no concerning results have been received.

## **5. Operations Team**

- 5.1 Dog Warden has been carrying out joint compliance visits with the Licensing Team to various animal boarding establishments. A license has now been surrendered and homes found for the 100 animals that were found at the premises.
- 5.2 Technical Assistant post has been filled on a permanent basis, Charles Agar started on 8th May 2017.