

MINUTES

FINANCE AND RESOURCES OVERVIEW AND SCRUTINY COMMITTEE

4 MARCH 2025

Present

Members:

Councillor Freedman (Chair)	Councillor Guest
Councillor Elliot (Vice-Chair)	Councillor Reynolds
Councillor Adeleke	Councillor Stevens
Councillor Gale	Councillor Santamaria
Councillor Greenfield	Councillor A Williams

Councillor Allen – Portfolio Holder, Corporate and Commercial

Officers:

Catherine Silva Donayre (Strategic Director, Corporate & Commercial)
Aidan Wilkie (Strategic Director, People & Transformation)
Natasha Beresford (Strategic Director, Housing and Property Services)
Nigel Howcutt (Chief Finance Officer)
Mark Pinnell (Assistant Director, Property) (Virtual)
Mark Brookes (Assistant Director, Legal & Democratic Services)
Matt Rawdon (Assistant Director, People)
Ben Hosier (Head of Commercial Development)
Isha Prince (Head of Legal and Democratic Services)
Tracy Lancashire (Customer Services Manager)
Stacie Young (Organisational Development Manager)
Ade Onile-Ere (EDI Lead Officer)
Trudi Angel (Democratic Support Officer)

The meeting started at 7:30 pm.

1 MINUTES

The minutes from the previous meeting were agreed by the members present and then signed by the Chair.

2 APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillors Capozzi, Deacon, Pound and Weston.

3 DECLARATIONS OF INTEREST

There were no declarations of interest.

4 **PUBLIC PARTICIPATION**

There was no public participation.

5 **CONSIDERATION OF ANY MATTER REFERRED TO THE COMMITTEE IN RELATION TO CALL-IN**

None.

6 **ACTION POINTS FROM THE PREVIOUS MEETING**

There were two outstanding action points from the previous meeting. N Howcutt gave a verbal update but advised he would also circulate written responses.

7 **QUARTER 3 PERFORMANCE REPORT - CORPORATE AND COMMERCIAL**

C Silva Donayre, M Brookes, N Howcutt and B Hosier presented the quarter three performance report for the Corporate and Commercial directorate.

Please refer to the video minutes for full discussion.

Outcome

The committee noted the performance of the service.

Action

Cllr Guest referred to the commercial income review programme on page 10 of the report and asked what efficiencies had been achieved. B Hosier advised he would provide a written response.

8 **FINANCIAL PERFORMANCE QUARTER 3 2024/25**

N Howcutt introduced the report and gave a summary of the financial performance during quarter three.

Please refer to the video minutes for full discussion.

Outcome

The committee noted the performance of the service.

9 **QUARTER 3 PERFORMANCE REPORT - PEOPLE AND TRANSFORMATION**

A Wilkie provided an update on the performance within the People and Transformation directorate during quarter three.

Please refer to the video minutes for full discussion.

Outcome

The committee noted the performance of the service.

10 **COMPLAINTS UPDATE**

T Lancashire presented an update on the work that had been undertaken to improve the complaints process.

Please refer to the video minutes for full discussion.

Outcome

The committee noted the complaints update.

Action

Cllr Adeleke asked if the council had ever had to pay any financial compensation as a result of a complaint. After confirming they had, A Wilkie advised they would collate the data and circulate to members.

11 **EQUITY, DIVERSITY, INCLUSION & BELONGING STRATEGY FOR 2025-2030**

M Rawdon and S Young presented the EDIB Strategy to the committee.

Please refer to the video minutes for full discussion.

Outcome

The committee provided feedback on the Equity, Diversity, Inclusion and Belonging Strategy.

12 **STRATEGIC ASSET REVIEW**

Please see the Part II minutes for information.

The Meeting ended at 9.10 pm