



# Public Document Pack Health in Dacorum Agenda

Tuesday 4 September 2018 at 7.30 pm

## Conference Room 2 - The Forum

*Scrutiny making a positive difference: Member led and independent, Overview & Scrutiny Committee promote service improvements, influence policy development & hold Executive to account for the benefit of the Community of Dacorum.*

The Councillors listed below are requested to attend the above meeting, on the day and at the time and place stated, to consider the business set out in this agenda.

### Membership

Councillor Birnie  
Councillor Brown  
Councillor England  
Councillor Guest (Chairman)

Councillor Hicks  
Councillor Howard  
Councillor Maddern  
Councillor Taylor (Vice-Chairman)

For further information, please contact [member.support@dacorum.gov.uk](mailto:member.support@dacorum.gov.uk)

## AGENDA

**1. MINUTES** (Pages 4 - 9)

To confirm the minutes from the previous meeting

**2. APOLOGIES FOR ABSENCE**

To receive any apologies for absence

### **3. DECLARATIONS OF INTEREST**

To receive any declarations of interest

A member with a disclosable pecuniary interest or a personal interest in a matter who attends a meeting of the authority at which the matter is considered -

- (i) must disclose the interest at the start of the meeting or when the interest becomes apparent

and, if the interest is a disclosable pecuniary interest, or a personal interest which is also prejudicial

- (ii) may not participate in any discussion or vote on the matter (and must withdraw to the public seating area) unless they have been granted a dispensation.

A member who discloses at a meeting a disclosable pecuniary interest which is not registered in the Members' Register of Interests, or is not the subject of a pending notification, must notify the Monitoring Officer of the interest within 28 days of the disclosure.

Disclosable pecuniary interests, personal and prejudicial interests are defined in Part 2 of the Code of Conduct For Members

[If a member is in any doubt as to whether they have an interest which should be declared they should seek the advice of the Monitoring Officer before the start of the meeting]

### **4. PUBLIC PARTICIPATION**

An opportunity for members of the public to make statements or ask questions in accordance with the rules as to public participation

### **5. ACTION POINTS (Pages 10 - 11)**

### **6. HVCCG UPDATE**

Verbal update

### **7. WAITING TIMES OF THE NEW OUT OF HOURS FOR THE UCC AND 111 SERVICE**

### **8. GOSSOMS END & STEP DOWN CARE UPDATE**

**9. THE MARLOWES HEALTH AND WELLBEING CENTRE**

To provide an update on the new premises at 41 The Marlowes and agree a date for a visit.

The Health in Dacorum Committee requested a visit to the new Marlowes Health and Wellbeing Centre and after discussions with Mark Graver from the Hertfordshire Community NHS Trust, he has proposed some dates for members of the committee to visit. The dates are as follows:

- Thursday 13<sup>th</sup> September 2018                      2.00 – 5.00 p.m.
- Friday 14<sup>th</sup> September 2018                      2.00 – 5.00 p.m.
- Wednesday 19<sup>th</sup> September 2018                      2.00 – 5.00 p.m.

Date were circulated to committee members, responses received to date suggest that any of the above dates are suitable.

The Committee are therefore requested to finalise a preferred date at the meeting.

**10. HERTFORDSHIRE COUNTY COUNCIL ADULT CARE SERVICES**

**11. HERTFORDSHIRE COUNTY COUNCIL HEALTH SCRUTINY UPDATE**

**12. WARD ISSUES FROM OTHER COUNCILLORS**

**13. WORK PROGRAMME (Pages 12 - 13)**

# Agenda Item 1

## MINUTES

### HEALTH IN DACORUM COMMITTEE

WEDNESDAY 20 JUNE 2018

**Present:**

**Councillors:**

Councilor Maddern

Councilor Taylor (Vice Chair)

Councilor Howard

Councilor Birnie

Councilor England

Councilor Guest (Chairman)

Councilor Hicks

**Also attended:**

**Outside Representatives:**

Dianne Curbishley

Director of Nursing & Quality & Deputy Chief Executive  
HVCCG

David Evans

Director of Commissioning HVCCG

Ted Maddex

Commissioning Manager, Adult Care Services HCC

Kevin Minier

Chair, Dacorum Patients Group

DBC Officers:

M Sells, Member Support Officer (Minutes)

The Meeting commenced at 7:30pm.

**HD/013/18 MINUTES OF THE PREVIOUS MEETING**

The minutes of the previous meeting from 07 March 2018 were agreed by the Members present, however Edie Glatter's name has been spelt incorrectly and therefore requires correction before the minutes can be signed off:

**Action Point: Member Support to correct the spelling and forward the minutes to the Chair for sign off.**

**HD/014/18 APOLOGIES FOR ABSENCE**

Apologies for absence were submitted on behalf of Edie Glatter, Helen Brown, Cllr Timmis

Cllr Brown was not present.

## **HD/015/18 DECLARATIONS OF INTEREST**

There were no declarations of interest.

## **HD/016/18 PUBLIC PARTICIPATION**

There was no public participation.

## **HD/017/18 ACTION POINTS**

The Actions points from the previous meeting were reviewed and agreed, outstanding action points are listed below along with the actions points added from the meeting held on June 20 2018.

|          |  |                        |  |
|----------|--|------------------------|--|
| 07/03/18 | Helen Brown to circulate the full WHHT staff survey to the Committee   | H Brown                | Outstanding Member Support to chase  |
| 07/03/18 | Cllr W Wyatt – Lowe to circulate HCC Public Health meeting notes on 8 <sup>th</sup> March Committee Members  | W Wyatt-Lowe           | Outstanding Member Support to chase  |
| 07/03/18 | Cllr Maddern to Liaise with CCG and advise Member Support, Copying the Chair & Vice Chair, as to when the SOC is due to come out so Health Committee meeting can be planned to discuss ( please see the below notes on the discussion) | HVCCG / Member Support | To be kept on the agenda as an action point and followed up with an additional special HD meeting in October to discuss this particular issue. |
| 20/06/18 | Minutes of the previous meeting to be corrected and forwarded to the Chair to be signed off  | Member Support         |  |
| 20/06/18 | CCG Workforce Review update at next meeting  | HVCCG                  |  |
| 20/06/18 | Feedback on survey for the times of Urgent Treatment Centre to be circulated to Members  | HVCCG                  | HVCCG to send to Member Support to circulate   |
| 20/06/18 | Date of the Public engagement to be circulated to Members through Members news   | HVCCG / Member Support |  |
| 20/06/18 | Step Down Care to be included on the September agenda  | HVCCG                  |  |
| 20/06/18 | Dates for tour of Marlowes Health Centre to be agreed  | Member Support         | Member Support to liaise with Mark Graver and Members to arrange.  |

### Notes of the SOC Action Point

There was a meeting held this morning (20/06/18) to further discuss the Strategic Outline Case , there is still a piece of work to do on the Finance assumptions and activity modelling as well as what the new building will contain.

Work will continue through July and August with a view to involving public engagement in September. HVCCG would like to clarify this is not a formal consultation but more a way to gage what the public think of the plans.

Once discussion with the public has been completed and the information consolidated HVCCG would be looking at presenting to their Board in late December or January.

All Committee Members agree this is a very important issue which requires a special additional meeting in October to go over the findings.

After the presentation to the Committee a further presentation will be offered to outside Members.

Cllr England would like to ensure the additional meeting is timed so that the results of the Public engagement are available and can be shared with the Committee Members.

**Action Point – HVCCG to advise Member Support when the Public Engagement is about to begin so that Members can be informed through Members News.**

### HD/018/18 HVCCG UPDATE

David Evans provided the following Update to the Committee Members

Between January 31<sup>st</sup> and March 28<sup>th</sup> a Public Consultation was conducted regarding the opening hours of the Urgent Care Centre and the expiration of the current contract at the West Herts Medical Centre.

The results and outcomes are as follows:

#### Urgent Treatment Centre

For the past year the Urgent Treatment Centre has been running reduced hours from 8am to 10pm, part of the reason this decision was made was due to the staffing issues and the low number of people using the service over night (between 4 and 6 per night ).

The public were asked to give their preference from the following options:

Should the centre be open: 8am – 10pm  
8am – Midnight  
24hrs

The public's preference was for the centre to remain open 24 hours a day.

However, taking into consideration the staffing issues, low demand and advice from clinicians a recommendation was put to the board for the centre to remain open from 8am – 10pm with a work force review scheduled to see if extended opening hours would be a possibility.

The out of hours 111 service is still available and gives a comprehensive assessment of each case via a trained professional, when required a house visit can be performed by an on call Doctor.

#### West Herts Medical Centre

The current GP Contract is about to expire, the options were to either retain a Duty Service or invite local practices to bid to use the surgery as branch of their existing practice,.

Following the Public Consultation and taking into account all the information a recommendation was given to the board that the Branch Surgery option would be the most beneficial.

It is unclear at the stage if it will be used as a branch for one or multiple surgeries, but more information will be known in October.

Cllr Taylor acknowledges how difficult it is to make these decisions but understands why the recommendations were made.

Cllr Guest is disappointed that HVCCG were unable to deliver the 24hr service especially after the results of the public consultation.

Cllr Taylor asked for clarification regarding the services provided by the new Marlowes Health Centre. David Evans provided the following explanation:

The centre houses 2 main services, Hertfordshire Partners Foundation Trust & Hertfordshire Community Trust as well as Dentistry and the Child & Adolescent Mental health services.

Combining the services in the same building provides a more collaborative way of working and provides a more cohesive service for the community.

**Action Point:** Feedback on the survey for the times of Urgent Treatment Centre to be provided to the Committee Members.

**Action Point:** CCG workforce review follow up to be provided at the September meeting.

**Action Point:** Urgent Treatment Centre feedback to be provided at the September meeting.

**Action Point:** HVCCG and Cllr Madden to liaise with Member Support regarding the October additional meeting to discuss the Strategic Outline Case.

#### **HD/019/18 CARERS STRATEGY**

A presentation regarding the 2018 - 21 Carers Strategy was provided by Ted Maddex – Commissioning Manger, Adult Care Services HCC.

Hertfordshire County Council has had a Carer's Strategy for many years, it is refreshed every 2 – 3 years, and the new strategy has just been launched.

The CCG and the Health Trust have their own strategies for dealing with carers but this is one of the places where they are linked to together through common strands.

Herts County Council provides 1.6 million pounds of funding to carers and organisations as well as additional specialist funding for people with disabilities and those with mental health issues.

In the 2011 census there were over 108,000 people nationally who identified themselves as carers, 14,800 of those are living in Dacorum, with similar figures being reported in neighbouring boroughs.

Encouraging people to register as a carer is important so that they can access the various organisations which are there to provide advice and support.

The objectives of the new strategy are to enable carers to:

- Carry on caring if they want to
- To receive good quality information and advice when they need it
- Be recognised, feel respected and heard as carers
- To have a life outside of caring, to access their local community and local services
- To stay mentally and physically well
- To be safe
- Access full benefit and entitlements and financial advice
- Receive consistent joined up services

This is a much more fluid strategy which will be reviewed as it moves along.

A key part of the strategy's success will depend on making sure the local services are mapped and made available for the carers in that area.

Cllr Taylor feels that item 7 "financial advice" is a welcome addition; through personal experience he feels this causes a great deal of stress and anxiety.

Cllr Maddern left the meeting 20.40

Cllr Hick and Cllr Howard feel the forms are very complicated and that people struggle with the online self-assessments, if someone was on hand to help with these issues it would make a huge difference.

## **HD/020/18 HERTFORDSHIRE COUNTY COUNCIL HEALTH SCRUTINY UPDATE**

Cllr Birnie issued a report to Members prior to the meeting and welcomes questions and comments.

### **NASCOT LAWN**

The current provision does not appear to be working and there are a number of complaints from parent carers being received.

The recommendation by members was that the new service was in place before the closure however this seems to have been ignored.

### **PATIENT FLOW**

In 2016 41 beds per day were tied up with people who had finished their health pathways but could not leave for one reason or another, this has been reduced to 27 per day in 2018 with the target set at 22.



Changes are being made and the service is improving, however The CEO is leaving Watford Hospital and this may cause some delays with further progress.

#### **HD/021/18 HERTFORDSHIRE COUNTY COUNCIL ADULT CARE SERVICES**

Cllr Guest provided the Members with a copy of The Carers Strategy for Hertfordshire: 2018

Work continues on the discharge plan and follows up care as well as detox strategies.

Cllr England questions where the money will come from after Brexit, Cllr Guest informs the Members that there will be no impact.

Cllr Birnie feels that Watford Hospital performed very well overall, especially communication, although there are issues on the clinical side these issues are being addressed.

**Action Point:** Step down care to be covered in the presentation in September.

#### **HD/022/18 WORK PROGRAMME**

Ward issues from other Councillors needs to be added as an ongoing agenda item.

GP Provision in Berkhamsted has been added to the agenda for September

Flexi care / Wrap around Provision will be moved back to December

There were no other items to be added to the work flow.

**Action Point:** Visit to the Health and wellbeing centre date to be confirmed – Member Support.

The Meeting ended at 21:50

**Health Scrutiny in Dacorum Action Point List 2018/2019**

|          |  |                              |   |                    |
|----------|--|------------------------------|---|--------------------|
| 07/03/18 | Helen Brown to circulate the full WHHT staff survey to the Committee   | H Brown                      |   | HD/007/18<br>pg 12 |
| 07/03/18 | Cllr W Wyatt-Lowe to circulate HCC Public Health meeting notes on 8th March to Committee members   | W Wyatt<br>Lowe              |   | HD/010/18<br>pg 15 |
| 07/03/18 | Cllr Maddern to liaise with CCG and advise Member Support, copying The Chair & Vice Chair, as to when the SOC is due to come out so a Health Committee meeting can be planned to discuss | Member<br>Support            |   | HD/012/18<br>pg 17 |
| 20/06/18 | Feedback on survey for the times of Urgent Treatment Centre to be circulated to Members  | HVCCG                        |   | HD/018/18<br>Pg 4  |
| 20/06/18 | HVCCG to advise Member Support when the Public engagement is about to begin so that Members can be informed through Members news   | HVCCG /<br>Member<br>Support |   | HD/017/18<br>pg 3  |
| 20/06/18 | Step Down Care to be included on the September agenda  | HVCCG /<br>HCT               | Advised by HVCCG that this is part of the Gossoms End Surgery update.<br><br>(HVCCG & HCT liaising to confirm who should provide these updates) | HD/021/18<br>Pg 6  |
| 20/06/18 | Dates for tour of Marlowes Health Centre to be agreed  | Member<br>Support            | Dates circulated to Members, final dates to be agreed at September meeting.   | HD/022/18<br>Pg 6  |

**Completed action points from previous meetings**

|          |   |                |   |                    |
|----------|---|----------------|---|--------------------|
| 07/03/18 | The Chair & Committee to liaise with MBrookes & JDoyle to flesh out motion and submit to Full Council   | F Guest        | <b>Completed</b> - Motion submitted to Full Council   | HD/005/18<br>pg 7  |
| 07/03/18 | 'Lets Talk Two' update to be placed in future items, pending confirmation from HVCCG that the programme has been developed and an update available. | Member Support | <b>Completed</b> - added to future items. Also in communication with PA to David Evans who is going to confirm when item is ready for update so it can be programmed to a meeting | HD/005/18<br>pg 8  |
| 07/03/18 | Ensure CCG representation at future meetings  | Member Support | <b>Completed</b> - DEvans attending June meeting. All 2018/19 dates have been passed on to David's PA, along with any work programme items that fall to their remit               | HD/012/18<br>pg 17 |
| 07/03/18 | Arrange for Iain MacBeath to attend meeting to discuss Carers Strategy  | Member Support | <b>Completed</b> - Iain MacBeath not available, but his colleague Ted Maddex is attending to present to Committee on 20/06/18   | HD/012/18<br>pg 17 |

## HEALTH IN DACORUM COMMITTEE: Work Programme 2018/19

**Scrutiny making a positive difference:** Member led and independent; Overview & Scrutiny Committee promote service improvements, influence policy development & hold Executive to account for the benefit of the Community of Dacorum.

| Date:                                | Items:  | Contact details:     | Background information   | Outcome of Discussion |
|--------------------------------------|---|----------------------|--|-----------------------|
| <b>4<sup>th</sup> September 2018</b> | The Marlowes Health and Wellbeing Centre                                | Marion Dunstone      | To provide a report on the new premises at 41, The Marlowes, (after the establishment has had time to settle down) |                       |
|                                      | Gossoms End – update  | To be confirmed      | To provide a further update on this subject, following presentation of 31 October 2017.                            |                       |
|                                      | GP Provision in Berkhamsted   | To be confirmed      |  |                       |
|                                      | Step Down Care  | HVCCG Representative |  |                       |
|                                      | The 'waiting times of new out of hours for the UCC and the 111 service' | HVCCG Representative | To provide presentation  |                       |
|                                      | HVCCG update  | David Evans          | To provide regular update  |                       |
| <b>12<sup>th</sup> December 2018</b> | HVCCG update  | David Evans          | To provide regular update  |                       |

## HEALTH IN DACORUM COMMITTEE: Work Programme 2018/19

***Scrutiny making a positive difference:*** Member led and independent; Overview & Scrutiny Committee promote service improvements, influence policy development & hold Executive to account for the benefit of the Community of Dacorum.

|                                   |                               |                               |                           |  |
|-----------------------------------|-------------------------------|-------------------------------|---------------------------|--|
|                                   | Flexi care/wraparound housing | Helen Brown, Deputy CEO, WHHT | To provide a presentation |  |
| <b>20<sup>th</sup> March 2019</b> | HVCCG update                  | David Evans                   | To provide regular update |  |

### Consideration for Future Items/Meetings:

|  |                     |       |  |  |
|--|---------------------|-------|--|--|
|  | Let's Talk 2 update | HVCCG |  |  |
|--|---------------------|-------|--|--|

### Regular/standing agenda items:

- Action points
- Hertfordshire County Council Adult Care Services
- Herts County Council Health Scrutiny Update
- Ward issues from other Councillors
- Work programme