



Public Document Pack
**Health in Dacorum
Agenda**

Wednesday 13 December 2017 at 7.30 pm

Conference Rm 2, The Forum

Scrutiny making a positive difference: Member led and independent, Overview & Scrutiny Committee promote service improvements, influence policy development & hold Executive to account for the benefit of the Community of Dacorum.

The Councillors listed below are requested to attend the above meeting, on the day and at the time and place stated, to consider the business set out in this agenda.

Membership

Councillor Birnie
Councillor Brown
Councillor England
Councillor Guest (Chairman)
Councillor Hicks

Councillor Maddern
Councillor Taylor (Vice-Chairman)
Councillor Timmis
Councillor W Wyatt-Lowe

Substitute Members:
Councillors Tindall

For further information, please contact Rebecca.twidle@dacorum.gov.uk

AGENDA

12. HERTFORDSHIRE COUNTY COUNCIL ADULT CARE SERVICES (Page 2)

Cllr Guest to provide an update.

Agenda Item 12

Report on Herts. County Council's Adult Care Services for Health in Dacorum Meeting of 13th December 2017

The County Council is consulting on proposed changes to how it charges for non-residential (community based) adult care services. The new charging proposals will form part of the overall financial assessment undertaken under Care Act guidance and clients will only be asked to pay a contribution if they are assessed as being able to afford to. No one will be asked to pay more than they can afford because of the Minimum Income Guarantee safeguard.

Transport costs will be calculated based on the assessment of what the service user pays for their care.

Regarding "flexicare" housing schemes such as Evelyn Sharp House, for the few residents to do not receive any care it is likely that arrangements will not change.

Complaints and compliments have been considered. There has been a decrease in the number of complaints managed as joint complaints with health partners. The County Council's internal complaints system is not complex and has been found by the Local Government Ombudsman to be "robust and fair".

Complaints against commissioned service providers were not included in the report but are monitored and investigated by Adult Care Services. All providers of care services within Hertfordshire have signed up to the Hertfordshire Care Standard and are expected to meet its' standards, along the Care Quality Commission (CQC) standards and regulations.

There is a growing need for nursing home places within the County and it is proposed that five care homes scheduled for refurbishment or rebuilding would be re-provided as nursing homes.

The County Council has a 15 year forward view for Adult Care Services. The draft document is being consulted on with service users, partners and the voluntary sector.

Delayed transfers of care (DTOCs) remain an issue in west Hertfordshire but improvement work is ongoing.

Regarding the Chancellor's April 2017 announcement on extra funding for adult social care, negotiations have been going on with NHS England as to how the allocated funding will be spent.

C/Cllr Fiona Guest

Member, Adult Care & Health Cabinet Panel, Herts. County Council