



Public Document Pack Housing and Community Overview and Scrutiny Agenda

Scrutiny making a positive difference: Member led and independent, Overview & Scrutiny Committee promote service improvements, influence policy development & hold Executive to account for the benefit of the Community of Dacorum

Wednesday 8 June 2016 at 7.30 pm

Council Chamber - Civic Centre

The Councillors listed below are requested to attend the above meeting, on the day and at the time and place stated, to consider the business set out in this agenda.

Membership

Councillor Mahmood (Chairman)
Councillor Gbola Adeleke
Councillor S Adshead
Councillor Banks
Councillor Mrs Bassadone
Councillor Conway
Councillor P Hearn

Councillor Link
Councillor Fethney
Councillor Imarni (Vice-Chairman)
Councillor Silwal
Councillor Timmis
Councillor W Wyatt-Lowe

Co-Opted Members:
Cook, Horn and Howard

Substitute Members:
Councillors Howard, D Collins, Clark, Ransley and Tindall

For further information, please contact Kayley Johnston - Ext: 2226

AGENDA

- (a) Item 8 - Appendix A-C F_PR

YEARLY PERFORMANCE REPORT

Resident Services

March 2016

All Measures



Measure	Owner & Updater	Quarter 4 Result	2015 Result	Trend	2016 Result	Sign Off	Comments	Flag
ASB01 - Number of reports of incidents of anti social behaviour across the borough	Julie Still Nicola Bryant	776 Reports Info Only	663 Reports Info Only	↗	3247 Reports Info Only	✓	Owner ASB increase 15.4% during the last 12 months	
ASB04 - ASB – Service requests responded to within target	Julie Still Nicola Bryant	85% Info Only	No Data Info Only		No Data Info Only	✓	Owner There has been some issues with online reporting which have now been resolved	
ASB05 - ASB – Cases closed within 60 days.	Julie Still Nicola Bryant	67% Info Only	No Data Info Only		No Data Info Only	✓	Owner Cases are taking longer to resolve due to the complex nature and long lead times on court dates	
CCTV01 - Requests for CCTV footage	Jim Guiton Dave Wilson	118 Requests Info Only	348 Requests Info Only	↗	366 Requests Info Only	✓	Owner A steady figure for requests across the year.	
CCTV02 - Number of Incidents Recorded	Jim Guiton Dave Wilson	1028 Reports Info Only	399 Reports Info Only	↗	3220 Reports Info Only	✓	Owner A new way of recording this indicator has seen an increase over the last few months. this has shown a large increase over the year.	
CYP01a - Number of Children Attending Adventure Playgrounds	Julie Still Pat Fox	11077 Target: 11811	69000 Target: 92000	↗	72549 Target: 71210	✓	Owner Playgrounds continue to be a popular venue and numbers are good despite closures for repairs and poor weather during some holidays	

Measure	Owner & Updater	Quarter 4 Result	2015 Result	Trend	2016 Result	Sign Off	Comments	Flag
CYP01b - Number of young people attending Youth Clubs at Adventure Playgrounds	Julie Still Pat Fox	459 Attendances Target: 1020	4970 Attendances Target: 5074	↓	2349 Attendances Target: 2420	✓	Owner Numbers are lower due to closures of 3 of the Playgrounds for floor replacement works	
CYP02 - Number of young people involved in Community and Youth Democracy events	Julie Still Pat Fox	119 People Target: 350	906 People Target: 1300	↓	435 People Target: 850	✓	Owner The youth groups are being reviewed and alternative approaches considered	
OTH01 - Average attendance at the Old Town Hall theatre	Julie Still Sara Railson	71% Target: 75	63.15% Target: 62.75	↓	67.25% Target: 68.33	✓	Updater A disappointing spring 2015 Qtr has meant we are off target by 1%. Owner This quarter followed an unforeseeable situation which was managed well by the team at the OTH but impacted on targets. A very strong Christmas season means that attendance is still above the national average	
OTH02 - Old Town Hall User Satisfaction	Julie Still Sara Railson	No Data No Target	0% Target: 85		No Data No Target	✓	Owner New marketing strategy will address this along with the new website 2016/17	
OTH03 - Number of private hire bookings of the Old Town Hall	Julie Still Sara Railson	38 Bookings Info Only	77 Bookings Info Only	↑	129 Bookings Info Only	✓	Owner Numbers continue to increase	

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OPERATIONAL RISK REGISTER

March 2016



1) Neighbourhood Delivery - David Austin

ND_E05 Response to EH Emergencies

Category: Health and Safety	Corporate Priority: Health & Safety	Risk Owner: David Austin	Portfolio Holder: Cllr Janice Marshall	Tolerance: Treating	
Inherent Probability	Inherent Impact	Inherent Risk Score	Residual Probability	Residual Impact	Residual Risk Score
3 Likely	5	15 Red	3 Likely	3 High	9 Amber
Consequences		Current Controls		Assurance	
<p>Failure to respond to a serious EH/PH Incident involving death, harm or injury (or potential to cause these) could have catastrophic consequences to individuals , communities, businesses and the environment. An outbreak of infectious disease for example could spread further unmitigated. Chemical hazards left uncontrolled in the environment could continue to expose individuals to explosion, fire and chemical burns. A biological hazard such as legionella has potential to cause a serious health hazard if uncontrolled.</p>		<p>Ensure there is sufficient resilience and expertise in Regulatory Services to manage an incident and control the risks. Training carried out on a regular basis which covers roles and responsibilities. There are arrangements in place for other LA's to provide cover in emergency. Any incident would be managed by TL or GM.</p>		<p>Mass casualty /CBRN incidents would be covered by Centralised emergency plans. Local emergency plans tested on an annual basis. LA outbreak plans peer reviewed.</p>	
Sign Off and Comments					
Sign Off Complete					

OPERATIONAL RISK REGISTER

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ND_E01 General enforcement

Category: Technical/Operational	Corporate Priority: Health & Safety	Risk Owner: David Austin	Portfolio Holder: Cllr Janice Marshall	Tolerance: Treating	
Inherent Probability	Inherent Impact	Inherent Risk Score	Residual Probability	Residual Impact	Residual Risk Score
2 Unlikely	3 High	6 Amber	2 Unlikely	2 Medium	4 Green
Consequences		Current Controls		Assurance	
Lack of resource for Enforcement could result in a failure to meet statutory duties imposed by central government. This could result in Legal action, poor reputation and most likely put the public at risk in terms of their health or safety. Failure to employ officers of sufficient calibre or monitor competence could also have similar consequences.		Resources maintained to a level which will achieve statutory inspection targets and respond to any complaints in a timely fashion. Ensure that officers employed by DBC have the required level of competence commensurate with their level of responsibility. There are arrangements in place for other LA's to provide cover in emergency.		Annual Inspection reports to FSA. Performance published on FSA website All officers required to do CPD. All EH Targets reported quarterly at H&C Overview & Scrutiny Committee and any resource issues identified. Service Plans identify key priorities and emerging issues. All enforcement actions are taken in accordance with the Councils Enforcement Policy which has been reviewed and approved by Cabinet.	
Sign Off and Comments					
Sign Off Complete					

ND_E02 Direct enforcement action

Category: Technical/Operational	Corporate Priority: Health & Safety	Risk Owner: David Austin	Portfolio Holder: Cllr Janice Marshall	Tolerance: Treating	
Inherent Probability	Inherent Impact	Inherent Risk Score	Residual Probability	Residual Impact	Residual Risk Score
2 Unlikely	4 Severe	8 Amber	2 Unlikely	3 High	6 Amber

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Consequences	Current Controls	Assurance
Direct enforcement action resulting in closure of businesses, curtailment of commercial operations or sanctions against individuals. Immediate enforcement action is taken in response to serious contraventions of EH or PH legislation and the impact on businesses and individuals can be far reaching. The types of enforcement action include closure of premises (residential or commercial), works in default, prohibition of processes and sanctions against individuals. The consequences of getting this wrong is very serious and could result in compensation claims as well as legal action against DBC	Ensure that officers employed by DBC have the required level of competence commensurate with their level of responsibility. Enforcement protocols followed and any direct action is overseen by a team leader/GM. In many cases the Ass Director will also be advised.	All enforcement action is taken in accordance with the Councils Enforcement Policy and corresponding regulators code.

Sign Off and Comments

Sign Off Complete

ND_E03 Primary Authority

Category: Financial	Corporate Priority:	Risk Owner: David Austin	Portfolio Holder: Cllr Janice Marshall	Tolerance: Treating	
Inherent Probability	Inherent Impact	Inherent Risk Score	Residual Probability	Residual Impact	Residual Risk Score
2 Unlikely	4 Severe	8 Amber	1 Very Unlikely	2 Medium	2 Green
Consequences	Current Controls		Assurance		
DBC has a number of Primary Authority Partnerships and the income from these partnerships pay for the salaries	Ensure that full cost recovery is achieved at the beginning when contracts are agreed and throughout		PA budgets are reviewed on a monthly basis and with the larger companies such as Tesco's there is an annual		

OPERATIONAL RISK REGISTER

March 2016



of the specialist EHO's. If any of the larger companies suddenly terminated their contract this would result in an immediate deficit in funding. There is also a risk that failure to give the correct technical advice could have far reaching implications nationally and could result in legal action against DBC. There would also be legal implications if we blocked an enforcement action by one of the enforcing Authorities and a challenge was upheld.	the term of the partnership. Ensure that officers employed by DBC have the required level of competence commensurate with their level of responsibility. If specialist officers left the authority other officers in the team could take over duties on a temporary basis.	assessment of performance and key objectives.
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Sign Off and Comments

Sign Off Complete

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E04 Pest Control

Category: Reputational	Corporate Priority: Safe and Clean Environment	Risk Owner: David Austin	Portfolio Holder: Cllr Janice Marshall	Tolerance: Treating
Inherent Probability 3 Likely	Inherent Impact 4 Severe	Inherent Risk Score 12 Red	Residual Probability 2 Unlikely	Residual Impact 2 Medium
Consequences		Current Controls		Assurance
Failure to honour contracts or provide effective treatments could result in a loss of income and loss of reputation. The incorrect use of pesticides could result in harm to the public and non-target species and could result in compensation claims against the Council.		Ensure that pest control officers employed by DBC have undergone appropriate training. All PCO's have successfully completed the BPCA course and are familiar with the correct use of pesticides and other eradication techniques. COSHH risk assessments are carried out.		A log of training is maintained by the Team Leader. COSHH risk assessments are reviewed on an annual basis.

Sign Off and Comments

Sign Off Complete

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ND_F01 Failure to monitor the variation in projected levels of income for recyclables.

Category: Financial	Corporate Priority: Dacorum Delivers	Risk Owner: David Austin	Portfolio Holder: Cllr Janice Marshall	Tolerance: Treating	
Inherent Probability	Inherent Impact	Inherent Risk Score	Residual Probability	Residual Impact	Residual Risk Score
4 Very Likely	3 High	12 Red	3 Likely	2 Medium	6 Amber
Consequences		Current Controls		Assurance	
<p>The comingled recyclables are delivered to a Material Recycling Facility where we receive a 'basket' price for the materials. This 'basket' price is based on market rates and the relative percentage presence of the different recyclables in the mix (e.g the % of say glass of the overall weight , a sampling regime is in place). If there is a fall in market rates or changes in the % mix away from the more valuable recyclables we would see a gate fee introduced and the opposite of this also applies (a rise in material values would the Council receive an income per tonne of recyclable material. In addition the Council receives an incentive payment (called the Alternative Financial Model) from Hertfordshire County Council . This payment is based on reducing the amount of waste sent for disposal so again any changes in recycling performance will impact on this income stream.</p>		<ul style="list-style-type: none"> - There are regular meetings with the Service Accountant to monitor any changes. - The market price for recyclable materials and potential forecasts in changes is monitored via trade publications and professional contacts such as the Chartered Institute of Waste Management 		<p>The contract for the processing of recyclables is with one of the larger waste management companies which gives greater reassurance in terms of their market position.</p>	

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Sign Off and Comments

Sign Off Complete

ND_F02 Lack of budget to develop services

Category: Financial	Corporate Priority: Dacorum Delivers	Risk Owner: David Austin	Portfolio Holder: Cllr Janice Marshall	Tolerance: Treating
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Inherent Probability	Inherent Impact	Inherent Risk Score	Residual Probability	Residual Impact	Residual Risk Score
4 Very Likely	3 High	12 Red	3 Likely	3 High	9 Amber

Consequences	Current Controls	Assurance
<p>There would be issues with service provision leading to more complaints around missed bins, return of containers etc and general dissatisfaction with the service.</p> <p>In addition , there would be issues with the provision of effective recycling services which may impact on recycling performance in the Borough.</p>	<p>The budget in place is based on significant modelling work carried out as part of the move to the new waste service. This included the use of route optimisation software to ensure that rounds were achievable using the resources provided.</p>	<p>There are issues with initial overspends in the first quarter which officers are currently analyzing. Including productivity on the rounds.</p>

Sign Off and Comments

Sign Off Complete

ND_I01 Failure to achieve Headline Service Objectives

Category:	Corporate Priority:	Risk Owner:	Portfolio Holder:	Tolerance:
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Infrastructure	Dacorum Delivers		David Austin	Cllr Janice Marshall	Tolerating
Inherent Probability	Inherent Impact	Inherent Risk Score	Residual Probability	Residual Impact	Residual Risk Score
2 Unlikely	2 Medium	4 Green	1 Very Unlikely	1 Low	1 Green
Consequences		Current Controls		Assurance	
The headline service objectives link to the Borough's Corporate Plan and any failure to achieve them would lead to reputational damage to the Council and potentially additional costs.		The Service Plan objectives are monitored closely at a series of forums including appraisals, Corporate Working Group and Departmental Management Team. Any potential issues with delivery are discussed and addressed to ensure delivery. There are also regular updates at Corporate Management Team to ensure that there is cross working when required. Where possible, objectives are also supported by a suite of performance indicators.		There continues to be good progress against objectives.	
Sign Off and Comments					
Sign Off Complete					

ND_I02 Failure to manage relationships with Service areas across the Council

Category: Infrastructure	Corporate Priority: Dacorum Delivers	Risk Owner: David Austin	Portfolio Holder: Cllr Janice Marshall	Tolerance: Tolerating	
Inherent Probability	Inherent Impact	Inherent Risk Score	Residual Probability	Residual Impact	Residual Risk Score
3 Likely	2 Medium	6 Amber	2 Unlikely	2 Medium	4 Green

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Consequences	Current Controls	Assurance
This could lead to duplication of activities on projects or the required support for a service not being by another part of the Council. This could have a negative impact on either service delivery or the successful completion of projects.	There are Corporate Working Groups that include staff from a cross section of disciplines across the Council to ensure there is effective communication on a range of areas. These meet on a monthly basis and there is a specific one for this area - the Environment Corporate Working Group. These groups then report to the senior Corporate Management Team an agreed unified approach can be taken. There are also regular Leadership Team events where any key current topics can be discussed.	There has been good progress on a range of Council projects which demonstrates that effective communication continues to take place.
Sign Off and Comments		
Sign Off Complete		

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ND_I03 Failure to manage sickness levels and staff retention

Category: Infrastructure	Corporate Priority: Dacorum Delivers	Risk Owner: David Austin	Portfolio Holder: Cllr Janice Marshall	Tolerance: Treating	
Inherent Probability	Inherent Impact	Inherent Risk Score	Residual Probability	Residual Impact	Residual Risk Score
4 Very Likely	4 Severe	16 Red	3 Likely	4 Severe	12 Red
Consequences	Current Controls	Assurance			
If there is an increase in sickness, there are a number of significant impacts on services. Agency staff usage increases which leads to higher revenue costs but also affects service quality. This can lead to further additional	There is a robust system to manage sickness and absence with dedicated Human Resource support based at Cupid Green Depot. A monthly update is circulated for management team including a case review of long	As more agency staff have therefore been employed this has a 'knock on' effect to service quality and further cost implications. Officers will be carrying out further work in this area during 2015/2016 to ascertain whether			

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costs such as returning for missed bins as well the resource required to deal with additional complaints.	term absences to ensure everything is being done to support the employee back into work. There is also a programme of inoculation against diseases to act as a preventative measure.	policy changes are required to improve performance in this area.
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Sign Off and Comments

Sign Off Complete

2) Neighbourhood Delivery - David Austin

M02 Failure to reach our most vulnerable citizens, in particular the elderly and disabled, in the provision of housing assistance i.e. grant aid and loan schemes

Category: Marketplace	Corporate Priority: Safe and Clean Environment	Risk Owner: David Austin	Portfolio Holder: Cllr Janice Marshall	Tolerance: Treating	
Inherent Probability 3 Likely	Inherent Impact 4 Severe	Inherent Risk Score 12 Red	Residual Probability 1 Very Unlikely	Residual Impact 4 Severe	Residual Risk Score 4 Green
Consequences		Current Controls		Assurance	
Leads to essential repairs and disabled adaptations not being undertaken, resulting in (non Council owned) dwellings remaining unfit for purpose and a reduction in the quality of the housing stock.		#NAME?		There have been no issues to date with performance in this area.	

Sign Off and Comments

Sign Off Complete

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March 2016



ND_RO2 CCTV – Not implementing the mandatory Public Surveillance Code of Practice					
Category: Reputational	Corporate Priority: Safe and Clean Environment		Risk Owner: David Austin	Portfolio Holder: Cllr Neil Harden	Tolerance: Treating
Inherent Probability	Inherent Impact	Inherent Risk Score	Residual Probability	Residual Impact	Residual Risk Score
3 Likely	3 High	9 Amber	2 Unlikely	2 Medium	4 Green
Consequences		Current Controls		Assurance	
A failure to implement the code of practice is likely to result in an intervention from the Surveillance Commissioner (Part of the Information Commissioners Office) and an improvement notice or closure of the system		A full compliant policy and procedure is currently being drafted and will be implemented in the permitted time span.		Full training will be given to all staff A corporate approach is being applied to all Public Space CCTV within DBC Monitoring and regular review will form part of the procedures	
Sign Off and Comments					
Sign Off Complete					

ND_RO4 Adventure Playgrounds – failure to manage risk of adventure play					
Category: Reputational	Corporate Priority: Safe and Clean Environment		Risk Owner: David Austin	Portfolio Holder: Cllr Neil Harden	Tolerance: Treating
Inherent Probability	Inherent Impact	Inherent Risk Score	Residual Probability	Residual Impact	Residual Risk Score
3 Likely	4 Severe	12 Red	1 Very Unlikely	4 Severe	2 Green

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Consequences	Current Controls	Assurance
A failure to manage risk could result in serious injury to a service user. OFSTED intervention and inspections and resulting actions. Closure of premises and reputational impact to the Council	All equipment fully risk assessed Voluntary registration with Ofsted and staffing to the good practice levels which meet their requirements. External inspections of play equipment	Qualified staff and ratio of staff to children. Appropriately trained staff Daily equipment inspections and remedy of any defects
Sign Off and Comments		
Sign Off Complete		

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ND RO5 Old Town Hall – increased competition from other providers

Category: Marketplace	Corporate Priority:	Risk Owner: David Austin	Portfolio Holder: Cllr Neil Harden	Tolerance: Treating	
Inherent Probability	Inherent Impact	Inherent Risk Score	Residual Probability	Residual Impact	Residual Risk Score
2 Unlikely	3 High	6 Amber	1 Very Unlikely	2 Medium	2 Green
Consequences	Current Controls	Assurance			
The consequences of increased competition could impact on the attendance at the Old Town Hall and the Cellar Club	A wide range of genres offered to a wide range of age groups The Old Town Hall's reputational standing	Experienced staff setting the programme			
Sign Off and Comments					
Sign Off Complete					

OPERATIONAL RISK REGISTER

March 2016



ND_RO1 Lack of capacity to deliver Neighbourhood Action/Love Your Neighbourhood					
Category: Reputational	Corporate Priority: Building Community Capacity		Risk Owner: David Austin	Portfolio Holder: Cllr Neil Harden	Tolerance: Treating
Inherent Probability	Inherent Impact	Inherent Risk Score	Residual Probability	Residual Impact	Residual Risk Score
3 Likely	3 High	9 Amber	2 Unlikely	1 Low	2 Green
Consequences		Current Controls		Assurance	
A failure to act on priorities as identified by residents, members which are supported by the Dacorum 'Knowing What Works' (EBDM) process		Demand is managed by NA Officers who manage expectations of residents and members. All projects to be assessed and supported with evidence of need and a full evaluation		There is a new team structure in place to manage this process. All projects require an evidence base to proceed and are targeted on a needs basis	
Sign Off and Comments					
Sign Off Complete					

ND_RO3 Community Safety and Anti-social behaviour – failure to address ASB at an early stage and identify vulnerable or repeat victims					
Category: Reputational	Corporate Priority: Safe and Clean Environment		Risk Owner: David Austin	Portfolio Holder: Cllr Neil Harden	Tolerance: Treating
Inherent Probability	Inherent Impact	Inherent Risk Score	Residual Probability	Residual Impact	Residual Risk Score
2 Unlikely	4 Severe	8 Amber	1 Very Unlikely	4 Severe	4 Green
Consequences		Current Controls		Assurance	
A failure to identify vulnerable or repeat victims of ASB		Shared IT systems with Police and other partners		Highly trained and experienced staff	

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<p>/crime could result in extreme outcomes – as in the Pilkington case. This would result in not only the damage to the victim but significant damage to reputation and trust of the Council</p>	<p>Dedicated ASB Team</p> <p>Community Trigger</p> <p>Early intervention meetings with partnerships</p> <p>Monitoring of emerging Community Safety trends</p>	<p>Strong Community Safety Partnership with good working relationships with partners.</p>
<p>Sign Off and Comments</p>		
<p>Sign Off Complete</p>		

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Dacorum – Community Safety Partnership (CSP)

Date: April 2015 to March 2016

Hertfordshire Fire & Rescue Service Performance Report

District Commander: **Billy McGill**



Please note: This document provides statistics based on provisional data which will be subject to future revisions.

This performance report has been prepared for the Dacorum District Community Safety Partnership (CSP) to highlight the level of activity within the District and the Fire and Rescue Service's performance against the former National Indicators.

- NI.33 - Deliberate Fires
 - NI.49 - Primary fires, primary fire deaths and injuries.

Performance Summary: April 2015 – March 2016

(Activity Comparison against previous year)

	Deliberate Fires	Primary Fires	Fire Injuries
Hertfordshire	+13% (923 to 1039)	-1% (1298 to 1290)	-13% (56 to 49)
Dacorum	+75% (88 to 154)	+14% (146 to 167)	Fallen 3 to 2

NI.33 Deliberate Fires in Dacorum (April 2015 – March 2016)

Deliberate Fires in buildings, vehicles and other outdoor locations have risen by 13% across the County and in Dacorum this year have risen by 75%, compared with the same period last year.

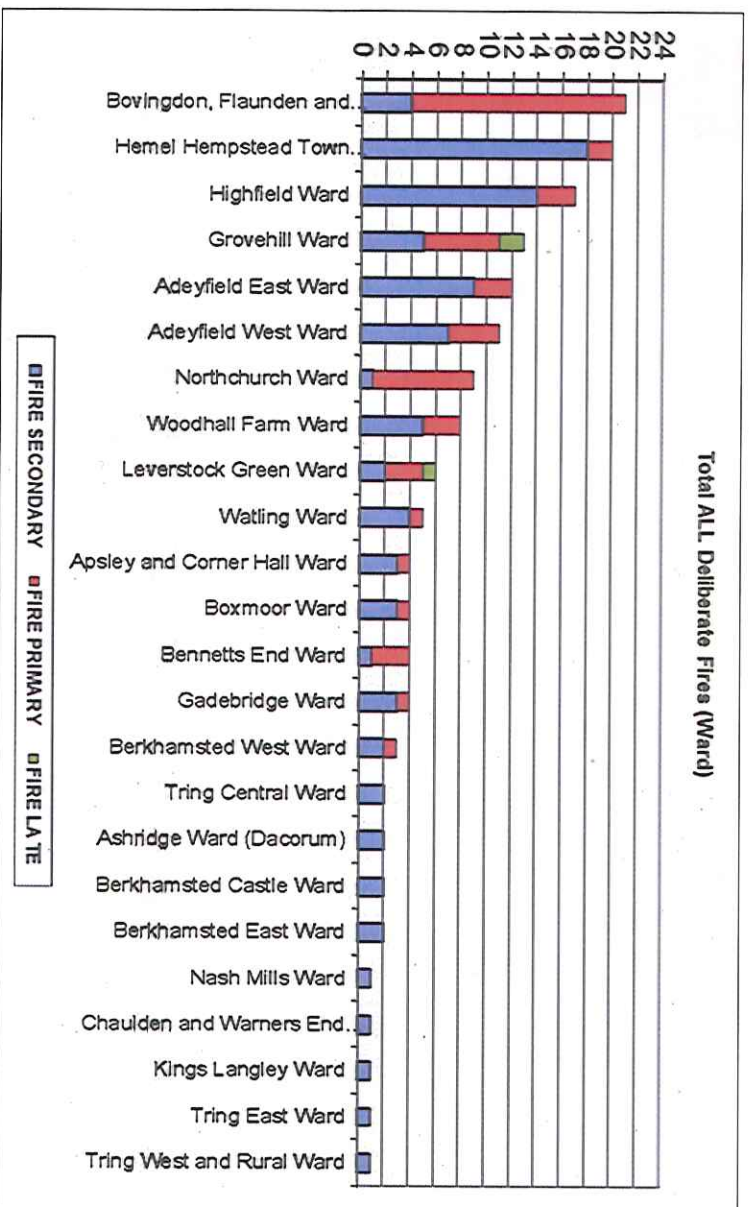
Bovingdon, Flaunden and Chipperfield Ward had the highest number of Deliberate Primary Fires excluding vehicles with 14. A number of Wards had 0.

Bovingdon, Flaunden and Chipperfield, Woodhall Farm and Northchurch Wards had the highest number of Deliberate Vehicle Fires with 3. A number of Wards had 0.

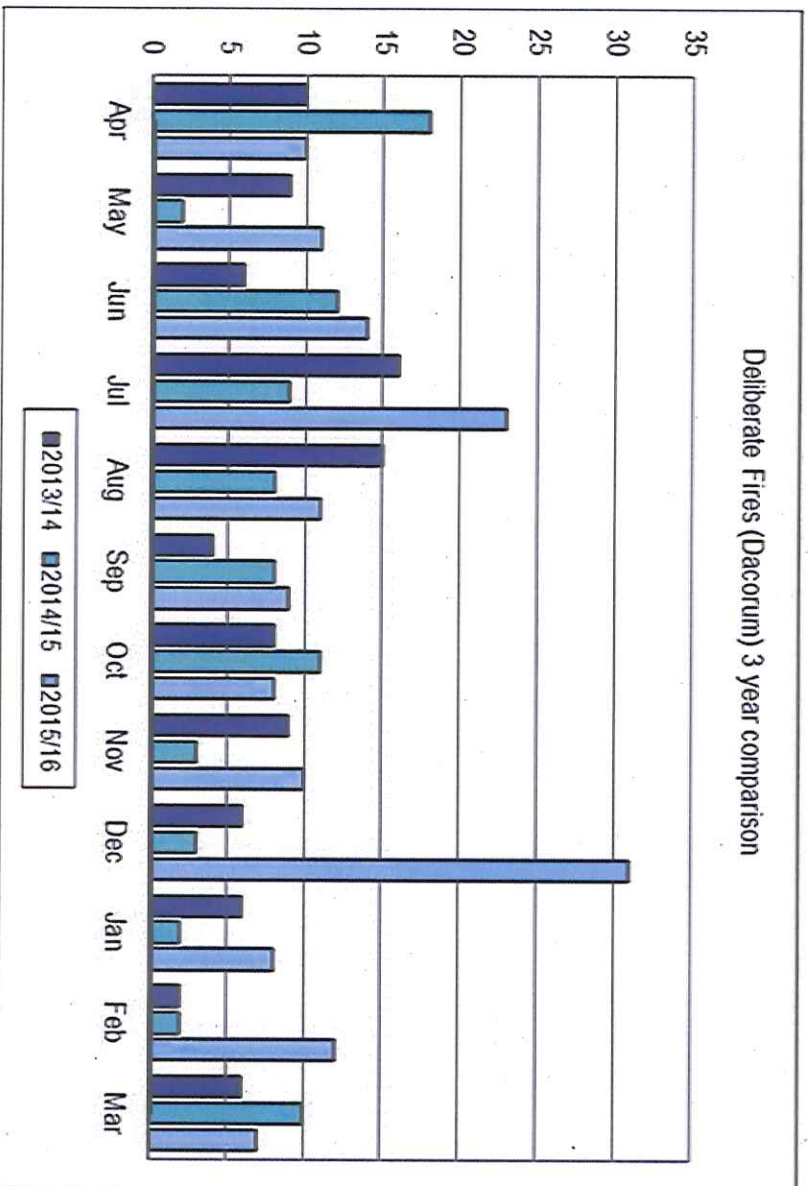
Hemel Hempstead Town Ward had the highest number of Deliberate Secondary Fires with 18. Aldbury and Wigginton Ward had 0.

Overall this year Bovingdon, Flaunden and Chipperfield Ward had the highest number of Deliberate Fires with 21. Aldbury and Wigginton Ward had 0.

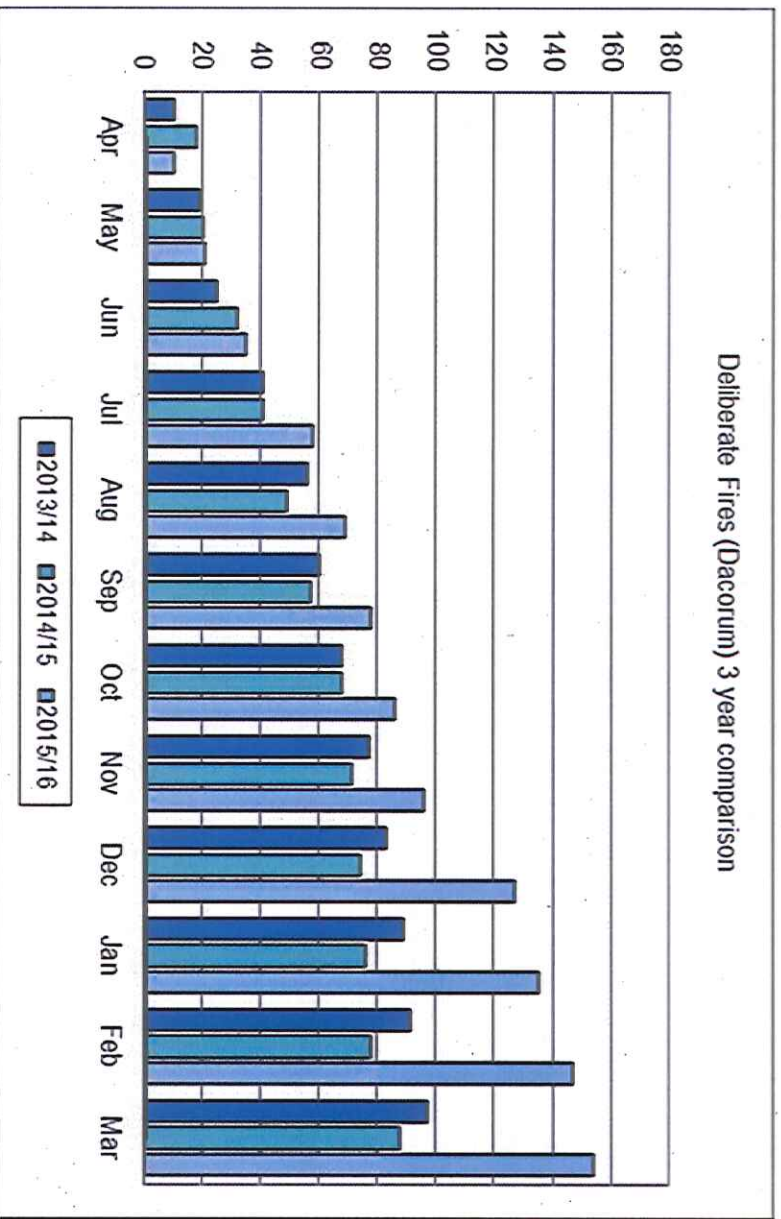
All Deliberate Fires in Dacorum by Ward (April 2015 – March 2016)



Deliberate Fires in Dacorum (Month on Month) (April 2015 – March 2016)



Deliberate Fires in Dacorum (Cumulative) (April 2015 – March 2016)



Ward(s) with highest Deliberate Fires

Bovingdon, Flaunden and Chipperfield Ward

INCIDENT_NUMBER	Property Type	ADDRESS
0119664-22072015	51 Tree Scrub / Single Tree / Hedgerow	LONDON ROAD,HEMEL HEMPSTEAD
0069915-08052015	71 Other Outdoor Location	LEYHILL ROAD,BOVINGDON,HEMEL HEMPSTEAD
005434-12042015	64 Rallings / Fence	CHESHAM ROAD,BOVINGDON,HEMEL HEMPSTEAD
003080-27022016	52 Straw / Stubble Burning	BOVINGDON AIRFIELD,BOVINGDON
0209933-16122015	44 Road Vehicle	UPPER BOURNE END LANE,HEMEL HEMPSTEAD
0209904-16122015	35 Public Admin Security & Safety	MOLYNEAUX AVENUE,BOVINGDON,HEMEL HEMPSTEAD
020207-03122015	35 Public Admin Security & Safety	MOLYNEAUX AVENUE,BOVINGDON,HEMEL HEMPSTEAD
016448-01102015	44 Road Vehicle	LONDON ROAD,HEMEL HEMPSTEAD
015622-18092015	34 Private Garage Greenhouse / Shed	MOLYNEAUX AVENUE,BOVINGDON,HEMEL HEMPSTEAD
015209-10092015	35 Public Admin Security & Safety	MOLYNEAUX AVENUE,BOVINGDON,HEMEL HEMPSTEAD
014689-02092015	35 Public Admin Security & Safety	MOLYNEAUX AVENUE,BOVINGDON,HEMEL HEMPSTEAD
014537-30082015	35 Public Admin Security & Safety	MOLYNEAUX AVENUE,BOVINGDON,HEMEL HEMPSTEAD
013837-21082015	35 Public Admin Security & Safety	MOLYNEAUX AVENUE,BOVINGDON,HEMEL HEMPSTEAD
010782-08072015	35 Public Admin Security & Safety	MOLYNEAUX AVENUE,BOVINGDON,HEMEL HEMPSTEAD
008307-31052015	35 Public Admin Security & Safety	MOLYNEAUX AVENUE,BOVINGDON,HEMEL HEMPSTEAD
006892-08052015	35 Public Admin Security & Safety	MOLYNEAUX AVENUE,BOVINGDON,HEMEL HEMPSTEAD
003090-27022016	65 Outdoor Storage	UPPER BOURNE END LANE,HEMEL HEMPSTEAD
003001-26022016	35 Public Admin Security & Safety	MOLYNEAUX AVENUE,BOVINGDON,HEMEL HEMPSTEAD
001222-24012016	44 Road Vehicle	UPPER BOURNE END LANE,HEMEL HEMPSTEAD
000767-15012016	35 Public Admin Security & Safety	MOLYNEAUX AVENUE,BOVINGDON,HEMEL HEMPSTEAD
000632-13012016	35 Public Admin Security & Safety	MOLYNEAUX AVENUE,BOVINGDON,HEMEL HEMPSTEAD

NI.49 Primary Fires in Dacorum (April 2015 – March 2016)

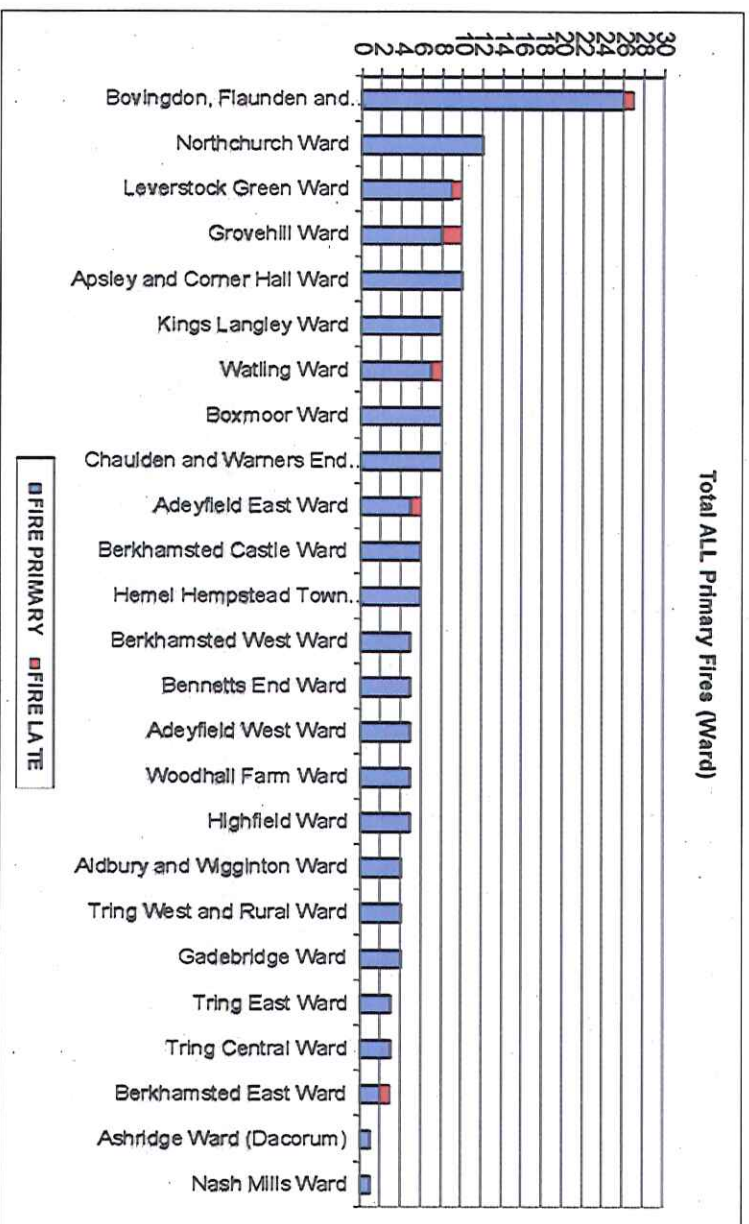
Primary fires across the County have fallen by 1% and across Dacorum this year have risen by 14% compared with the same period last year.

Bovingdon, Flaunden and Chipperfield Ward had the highest number of Primary Fires excluding vehicles this year with 21. Tring Central Ward had 0.

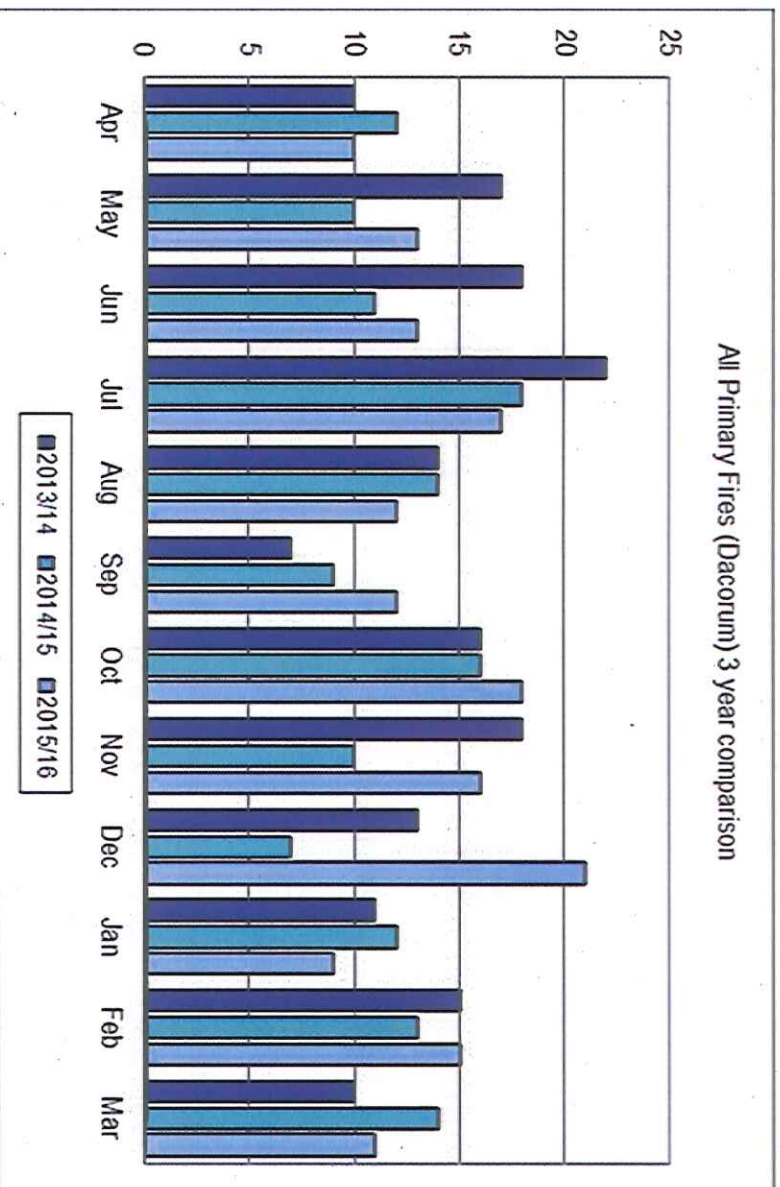
Bovingdon, Flaunden and Chipperfield and Apsley and Corner Hall Wards had the highest number of Vehicle Fires with 6. A number of Wards had 0.

Overall Bovingdon, Flaunden and Chipperfield Ward had the highest number of Primary Fires with 27. Ashridge and Nash Mills Wards had the least with 1.

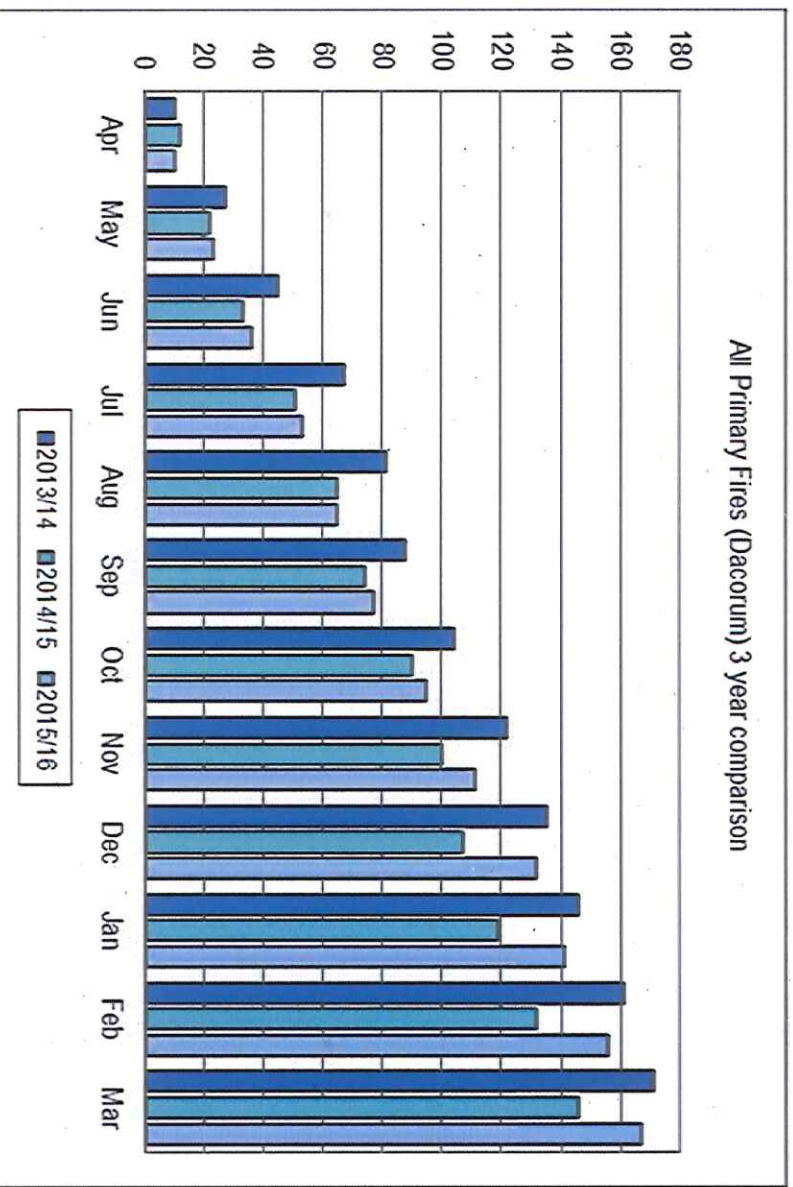
Primary Fires (incl. Vehicles) by Ward in Dacorum (April 2015 – March 2016)



Primary Fires in Dacorum (Month on Month) (April 2015 – March 2016)



Primary Fires in Dacorum (Cumulative) (April 2015 – March 2016)



Primary Fire Injuries

Primary Fire Injuries across the County have fallen by 13% this year, and across Dacorum they have fallen from 3 to 2 compared with the same period last year.

Primary Fire Injuries this year in Dacorum

INCIDENT_NUMBER	Property Type	CASUALTIES	ADDRESS
014537-30082015	35 Public Admin Security & Safety	1	MOL YNEAUX AVENUE,BOVINGDON,HEMEL HEMPSTEAD
016438-01102015	03 Flat / Maisonette	1	WOOD VIEW,HEMEL HEMPSTEAD

RTC by Ward in Dacorum (April 2015 – March 2016)

Hertfordshire Fire and Rescue have attended 464 Road Traffic Collisions during the period of April 2015 to March 2016. 54 of those incidents have been in the Dacorum District.

Watling Ward had the highest number of RTCs with 9. A number of Wards had 0

Watling Ward

INCIDENT_NUMBER	Property Type	ADDRESS
018223-30102015	44 Road Vehicle	JUNC 9 10 NORTHBOUND,MW M1
017540-18102015	44 Road Vehicle	JUNC 9 8 SOUTHBOUND,MW M1
016876-08102015	43 Multiple Vehicles	LEIGHTON BUZZARD ROAD,WATER END,HEMEL HEMPSTEAD
010892-09072015	44 Road Vehicle	JUNC 9 10 NORTHBOUND,MW M1
010429-03072015	44 Road Vehicle	CHEQUERS HILL,FLAMSTEAD
003041-26022016	44 Road Vehicle	JUNC 10 9 SOUTHBOUND,MW M1
002582-18022016	44 Road Vehicle	LEIGHTON BUZZARD ROAD,WATER END,HEMEL HEMPSTEAD
001192-24012016	43 Multiple Vehicles	A5,MARKYATE
000344-08012016	44 Road Vehicle	JUNC 9 10 NORTHBOUND,MW M1