

# QUARTERLY PERFORMANCE

## Resident Services

June 2014

High Level Only



Measure	Owner & Updater	Jun 2013 Result	Trend	Mar 2014 Result	Trend	Jun 2014 Result	Sign Off	Comments	Flag
ASB01 - Number of reports of incidents of anti social behaviour across the borough	Julie Still Nicola Bryant	884 Reports Target: 1305	↓	617 Reports Target: 899	↓	724 Reports Target: 867	✓	<b>Owner</b> The final month of this quarter saw an increase on the same period last year. Due to the very large reductions over the last 2 years it is not anticipated that there will be a continued reduction.	
ASB02 - Percentage of people responding to the survey who are satisfied with the service they have received following a report of Anti Social Behaviour	Julie Still Nicola Bryant	No Data (0/0) Info Only		No Data Info Only		No Data Info Only	✓	<b>Owner</b> Insufficient response to survey	
CCTV02 - Number of Incidents Recorded	Julie Still Jim Guiton	No Data Info Only		No Data Info Only		708 Reports Info Only	✓	<b>Owner</b> Measure adjusted from last year and this year will be a baseline.	
CYP01a - Number of children attending Adventure Playgrounds	Julie Still Pat Fox	22284 Attendances Target: 17476	↓	10952 Attendances Target: 12047	↑	25219 Attendances Target: 22284	✓	<b>Owner</b> Attendance numbers are increasing and it has been a very busy spring	
CYP01b - Number of young people attending Youth Clubs at Adventure Playgrounds	Julie Still Pat Fox	1281 Attendances Target: 1003	↓	887 Attendances Target: 1018	↑	1391 Attendances Target: 1300	✓	<b>Owner</b> The youth clubs continue to be very popular and attendance continues to increase	
CYP02 - Number of young people involved in Community and Youth Democracy events	Julie Still Joe Guiton	799 People Target: 300	↓	91 People Target: 350	↓	60 People Target: 400	✓	<b>Updater</b> Numbers low due to exams and easter Holidays	

Monitoring Information

Measure	Owner & Updater	Jun 2013 Result	Trend	Mar 2014 Result	Trend	Jun 2014 Result	Sign Off	Comments	Flag
OTH01 - Average attendance at the Old Town Hall theatre	Julie Still Sara Railson	61.00% Target: 62.00	↓	68.00% Target: 62.00	↓	51.30% Target: 57.00	✓	<b>Updater</b> Attendance figures for live events at the Old Town Hall are slower than normal for this time of year. the continued 'disruption' in the building, weeks of hte bulding being closed, not being able to offer customers a refreshment service, all of which is having a detrimental effect on attendance.	