

## QUARTERLY PERFORMANCE

### Resident Services 2013 All Measures

Measure	Owner & Updater	Sep 2012 Result	Trend	Jun 2013 Result	Trend	Sep 2013 Result	Sign Off	Comments
ASB01a - Number of reports of incidents of anti social behaviour across the borough	Julie Still Nicola Bryant	1330 Reports Target: 1783		884 Reports Target: 1305		964 Reports Target: 1304		<b>Updater</b> A continued reduction in ASB w a decrease of 35% on the first : quarters in 2012
ASB02 - Percentage of people responding to the survey who are satisfied with the service they have received following a report of Anti Social Behaviour	Julie Still Nicola Bryant	100.00% (2/2) Info Only		No Data (0/0) Info Only		No Data Info Only		
CYP01a - Number of children attending Adventure Playgrounds	Julie Still Pat Fox	29666 Attendances Target: 0		22284 Attendances Target: 17476		30095 Attendances Target: 30000		<b>Owner</b> A very good summer at all 4 playgrounds with attendance numbers up on last year
CYP01b - Number of children attending Youth Clubs at Adventure Playgrounds	Julie Still Pat Fox	1065 Attendances Target: 0		1281 Attendances Target: 1003		984 Attendances Target: 1086		<b>Owner</b> Numbers are a little lower as closed for 2 weeks during Augu
CYP02 - Number of young people involved in Youth Democracy events	Julie Still Claire Lynch	89 People Target: 0		799 People Target: 300		190 People Target: 250		<b>Updater</b> This figure incorporates Dacoru Youth Forum meetings, volunte facepainting events, presentatic to freshers fair at JFK school, A Democracy Competition, Work Experience. This figure excludes skate jam (300 people) and Communities Together Mela (189)

Appendix A

							<b>Owner</b> The target is exceeded if all attendees at events are include and the youth democracy work continues to develop.
NA01 - Number of projects relating to NAG's action plans	Julie Still Joe Guiton	No Data Info Only		3 Projects Info Only		No Data Info Only	
NA02 - Number of attendances of Neighbourhood Action meetings by residents	Julie Still Joe Guiton	372 Attendances Target: 0		258 Attendances Target: 275		417 Attendances Target: 379	<b>Updater</b> Numbers are good considering attendance at some of the publ meetings
OTH01 - Average attendance at the Old Town Hall theatre	Julie Still Sara Railson	57.00% Target: 0		61.00% Target: 62.00		58.00% Target: 62.00	<b>Updater</b> Did not perform as well as hope at the Look Out Pop Up Festival Alos Late season start due to refurbishment works
OTH02 - Old Town Hall User Satisfaction	Julie Still Sara Railson	100.00% Target: 0		85.00% Target: 86.00		86.00% Target: 86.00	
OTH03 - Number of private hire bookings of the Old Town Hall	Julie Still Sara Railson	23 Bookings Target: 0		18 Bookings Target: 25		12 Bookings Target: 0	<b>Updater</b> had assumed being closed for C refurb, but due to change in timetable have had regular hire well as one off hirings.