

DACORUM BOROUGH COUNCIL

THE BOROUGH OF DACORUM (BRIDGE STREET AND MARLOWES, HEMEL HEMPSTEAD)  
(BUS INTERCHANGE) (PROHIBITION OF TRAFFIC) ORDER 2014

THE BOROUGH OF DACORUM (MARLOWES and MOOR END ROAD, HEMEL HEMPSTEAD)  
(PEDESTRIAN ZONE) ORDER 2014

THE BOROUGH OF DACORUM (WATERHOUSE STREET, HEMEL HEMPSTEAD)  
(PROHIBITION OF STOPPING AND WAITING EXCEPT TAXIS) ORDER 2014

THE BOROUGH OF DACORUM (WATERHOUSE STREET, HEMEL HEMPSTEAD)  
(PARKING BAYS) ORDER 2014

THE BOROUGH OF DACORUM (WATERHOUSE STREET, HEMEL HEMPSTEAD)  
(DISABLED PERSONS PARKING BAYS) ORDER 2014

THE BOROUGH OF DACORUM (BRIDGE STREET, HEMEL HEMPSTEAD)  
(PROHIBITION OF ENTRY) ORDER 2014

THE BOROUGH OF DACORUM (MOOR END ROAD, HEMEL HEMPSTEAD)  
(PROHIBITION OF ENTRY) ORDER 2014

NOTICE is given that Dacorum Borough Council pursuant to arrangements made with Hertfordshire County Council in support of the construction of a new Bus Interchange and as part of Marlowes re-generation project proposes to make Orders under the Road Traffic Regulation Act 1984. The general nature and effect of which will be to introduce-

1. A 24hr / Monday to Sunday, prohibition of Driving except Buses, Permit Holders and cyclists which will affect Bridge Street and part of Marlowes.
2. A 24 hr / Monday to Sunday, new Pedestrian Zone Order which will affect Marlowes south of Bridge Street and part of Moor End Road. To support this, appropriate no entry restrictions will also be needed at each end of the zone.
3. A 24 hr / Monday to Sunday, Taxi Clearway Order (taxi parking only) affecting parts of Waterhouse Street.
4. 10 minute limited waiting parking bays, effective Monday to Sunday 8:00am to 8:00pm on part of Waterhouse Street.
5. Disabled Drivers Bays, effective Monday to Sunday 8:00am to 8:00pm on parts of Waterhouse Street.

Documents giving more detailed particulars of the proposals may be inspected from 7 May 2014 at [www.dacorum.gov.uk/consultation](http://www.dacorum.gov.uk/consultation) or during normal office hours by visiting in person the offices of Dacorum Borough Council, Council Offices, Civic Centre, Marlowes, Hemet Hempstead (Quoting Ref: Hemet Evolution TRO)

General enquiries relating to the proposals should be referred to the Project Co-Ordinator, Jo Deacon Hemel Evolution Team, 01442 228366 or e-mail [jo.deacon@dacorum.gov.uk](mailto:jo.deacon@dacorum.gov.uk)

Objections to the proposals should be made in writing to Nathalie Bateman- Hemet Evolution Team Leader, Dacorum Borough Council Offices, Civic Centre, Marlowes, Hemet Hempstead, 01442 228592 or e-mail [Nathalie.bateman@dacorum.gov.uk](mailto:Nathalie.bateman@dacorum.gov.uk) by 30 May 2014 stating the grounds on which they are made.



Sally Marshall  
Chief Executive  
Dacorum Borough Council

# TRAFFIC REGULATION ORDERS – CONSULTATION 7 MAY – 30 MAY

THE BOROUGH OF DACORUM (BRIDGE STREET AND MARLOWES, HEMEL HEMPSTEAD) (BUS INTERCHANGE)  
(PROHIBITION OF TRAFFIC) ORDER 2014

THE BOROUGH OF DACORUM (MARLOWES and MOOR END ROAD, HEMEL HEMPSTEAD) (PEDESTRIAN ZONE) ORDER 2014  
THE BOROUGH OF DACORUM (WATERHOUSE STREET, HEMEL HEMPSTEAD) (PROHIBITION OF STOPPING AND WAITING  
EXCEPT TAXIS) ORDER 2014

THE BOROUGH OF DACORUM (WATERHOUSE STREET, HEMEL HEMPSTEAD) (PARKING BAYS) ORDER 2014  
THE BOROUGH OF DACORUM (WATERHOUSE STREET, HEMEL HEMPSTEAD) (DISABLED PERSONS PARKING BAYS)  
ORDER 2014

THE BOROUGH OF DACORUM (BRIDGE STREET, HEMELHEMPSTEAD) (PROHIBITION OF ENTRY) ORDER 2014

THE BOROUGHOF DACORUM (MOOR END ROAD, HEMELHEMPSTEAD) (PROHIBITION OF ENTRY) ORDER 2014

## ANALYSIS OF CONSULTATION COMMENTS – JUNE 2014

Nature of the Issue

<b>F</b>	Issue raised formally
<b>NI</b>	New Issue
<b>S</b>	Significant New Issue

Nature of the Amendment

<b>MC</b>	Minor Change (excluding editorial changes here)	
<b>SC</b>	Significant Change	

New issue - i.e. it has not been raised in any comparable form before.

Significant issue: i.e. one which substantively challenges the direction, meaning or intention of a proposal.

Traffic Regulation Orders – Bus Interchange, Marlowes Shopping Zone, Waterhouse Street	Object Yes/No	Formal Consultee Response	Consultee ID	DBC Response sent to respondent	Informal enquiry resolved	Formal enquiry resolved
<b>Question 1 - If you object to any of the proposed Traffic Regulation Orders</b>	Y	<p>I think this has not been looked at with the people of Hemel in mind, I don't expect the people that are making these decisions actual live and use Hemel. I object to these plans, some reasons why.</p> <p>It is not clear what is happening with bank court parking area.</p> <p>Only two 10 min waiting spaces (try getting to the bank for cash and back in that time) Only 12 disabled parking spaces along Waterhouse St, as on 22nd May there was 17 blue badge cars parked on the side where you want to put the taxi rank.</p> <p>The bus parking in Marlowes means they will sit there for long periods dripping oil on the road and pedestrians will have to cross between them even with a crossing point this area will be seen as pedestrianised.</p> <p>The market area should be opened up for a bus station so when you get off the bus you are offered shops selling newspapers, bread, key cutting etc. Have more food outlets in this area will not bring people in to the town centre or bridge the gap to the old town.</p> <p>All Hemel's rivals have good quality venues (St.Albans/Chesham/Watford/Aylesbury) that sit 300 to 400 people.</p>	1	<p>Meeting requested to discuss resolution to concerns. 2 emails sent inviting a meeting, to date no response received</p> <p><u>Email 1</u> Thank you for your comments in relation to our Traffic Regulation Order consultation. In order to try and address your concerns and add context to our reasons behind the recommendations we would be happy to meet with you to discuss these further. Please let me know a convenient date and time to meet and I will arrange for the relevant Officer(s) to attend. Would you be happy to meet at the Civic Centre or would you prefer another location.</p> <p><u>Email 2</u> Further to my email on 4 June, I wondered if you wished to speak to us further regarding your concerns around our plans for the Bus Interchange Project. If so please let me know when and where you wish to meet, to see if we can help address your concerns and explain our reasons based upon your comments.</p>		Awaiting meeting with respondent

Traffic Regulation Orders – Bus Interchange, Marlowes Shopping Zone, Waterhouse Street	Object Yes/No	Informal Consultee Response	Consultee ID	DBC Response sent to respondent	Informal enquiry resolved	Formal enquiry resolved
<b>Question 1 - If you object to any of the proposed Traffic Regulation Orders</b>	<b>N</b>	<p style="text-align: center;"><b><u>NI</u></b></p> <p>I generally like the idea for the bus interchange in the Marlowes, but you really need to sort out the area in front of KFC/Full House</p> <p>There are always cars parked along the front here, which creates a bottle neck, so any advantage of the bus lanes is lost, as all traffic backs up past Hillfield Road</p> <p>This area needs separate parking bays, to give two lanes free to allow traffic to exit the Marlowes at this point more quickly</p>	<b>1</b>	The area referred to currently falls outside the boundary for the proposed TRO, however these matters can be considered as part of the Market Square development	<b>Y</b>	
<b>NI</b>	<b>N</b>	Why hasn't the opportunity be taken to allow cycling in the pedestrian area? Evidence demonstrates that cyclists moderate speed etc in the presence of pedestrians. A good example being the Pond area of Watford. Bedford is also proposing to amend the TRO for the pedestrianised town centre to allow cycling before 9am and after 5pm.	<b>2</b>	Thanks for your response to our TRO consultation, whilst I can't answer for the decisions made by other authorities, I can confirm that we identified with key stakeholders within our Hemel Hempstead Town centre Masterplan (adopted Jan 2013) that cycle improvement would be best made by the creation of the River Gade walk and cycle way to run from Heath Park to	<b>Y</b>	

				<p>Gadebridge Park along Waterhouse Street (parallel with the Marlowes Shopping Zone).</p> <p>This River Gade walk and cycle way would encourage north-south movement through the town centre via The Bus Interchange through Marlowes/Bridge Street, then along Waterhouse Street down to the Heath Park. Whilst we are not providing access to cycling through the pedestrian area, which is planned for a larger more vibrant market, evening economy along the high street and multitude of play on the way planters for children which would increase the footfall within this narrow linear area, we will be providing better cycle parking facilities at the key gateways to the shops, i.e. Bus Interchange, food court and Bank court, so cyclist to can enjoy the town.</p>		
<b>NI</b>	<b>N</b>	<p>New bus interchange should be where the existing one is plus the old market square, to spread it out along bridge street and Marlowes would make it too long an area needs to be compact in one area - confusing for locals yet alone visitors currently airport and long distance coaches stop in Waterhouse Street - an accident waiting to happen when the driver loads/unloads luggage on his offside - seen close calls several times. Build a proper office/cafe/left luggage building which would help everybody. all buses/coaches in one area as other</p>	<b>3</b>	<p>As part of the Hemel Hempstead Town Centre Masterplan we identified that the regeneration of the current bus station, Market Square and Waterhouse Street is key to increasing the vibrancy of the town. This along with the regeneration of the Marlowes Shopping Area will help to achieve our ambition to improve vibrancy. This is also supported by proposals for leisure and evening uses on Market Square spilling out onto Waterhouse Street.</p>	<b>Y</b>	

		towns like Watford and Aylesbury Hemel always seems to expand piecemeal - no overall grand plan - just bit by bit		<p>To help achieve this, and improve links along the town, the current bus station will need to be relocated along the Marlowes and Bridge Street. The new Bus Interchange will be for buses, permit holders and cyclists only with the long distance/coach stops being moved to Bridge Street and the taxi rank to move along Waterhouse Street.</p> <p>The regeneration works planned for the Marlowes Shopping Area and Jellicoe Water Gardens are due for delivery in 2015-16.</p> <p>To find out more visit our website – <a href="http://www.dacorum.gov.uk/hemel-evolution">www.dacorum.gov.uk/hemel-evolution</a> and pop along to our Hemel Evolution day on Sat 12 July 11am-3pm in the Marlowes.</p>		
<b>VIA MP ENQUIRY</b>	<b>N</b>	<p>I would also like to ask what is happening to the disabled spaces in Bank Court as it is looking very likely that these are going.</p> <p>I have a mum that has to use a mobility scooter and am very concerned at the thought of having to erect the scooter in the road in the proposed disabled bays. I have to say that I am not sure if the proposed spaces in Waterhouse is in addition to Bank Court or replacing them</p>	<b>4</b>	<p>‘Access to the town centre for all visitors has been one of our main considerations identified within our ‘Hemel Hempstead Town Centre Masterplan’ and as part of the creation of the new Bus Interchange in the Marlowes we identified the need to relocate the taxi rank to Waterhouse Street and create formal blue badge parking to help visitors to the town. This has been designed to stop the adhoc, sometimes inconsiderate parking along the street and in turn will make the area,</p>	<b>Y</b>	

				<p>with slower speeds, as the only road users that need to access this area are taxis, buses and blue badge holders as access at Moor End (near Premier Inn) will be restricted to buses, cyclists only.</p> <p>Blue Badge parking along the highway is not uncommon in town centres and clear policy guidelines are in place to make this safe as possible for the user. If the visitor still has concerns we are also planning to regenerate the Water Gardens, which will include improved access for all, from the Water Gardens car parks (parallel with Waterhouse Street), which will have increased Blue Badge Parking capacity, alleviating the need to park in the road.</p>		
	<b>N</b>	The proposals have been fully examined by the traffic management unit and I am writing to confirm that the Police have no objections	<b>5</b>	N/A	<b>Y</b>	
	<b>N</b>	We have not received any written responses so have spoken to colleagues in Highways and Network management regarding the TRO consultation relating to then Hemel Hempstead Bus interchange and can confirm that we have no objections to the proposals.	<b>6</b>	N/A	<b>Y</b>	