

AGENDA ITEM: 6

SUMMARY

Report for:	Housing and Community Overview & Scrutiny Committee
Date of meeting:	25 January 2012
PART:	1
If Part II, reason:	

Title of report:	Performance Report Quarter 3 – Regulatory Services
Contact:	Cllr Neil Harden, Portfolio Holder for Residents and Regulatory Services Author/Responsible Officers: Steven Baker, Assistant Director (Legal, Democratic & Regulatory) Rita McGinlay, Group Manager (Regulatory Services)
Purpose of report:	To provide Members with the performance report for quarter 3 in relation to Regulatory Services.
Recommendations	That Members note the report.
Corporate objectives:	Resources and Value For Money; Optimise Resources and Implement Best Practice.
Implications:	<u>Financial</u> None.
'Value For Money Implications'	<u>Value for Money</u> Monitoring Performance supports the Council in achieving Value for Money for its citizens.
Risk Implications	Risk Assessment completed for each service area as part of service planning and reviewed quarterly.
Equalities Implications	Equality Impact Assessment completed for each service area as part of service planning and reviewed quarterly.
Health And Safety Implications	None
Consultees:	

Background papers:	Quarterly Performance Report – quarter 3 (attached)
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1 Background

1.1 'Regulatory Services' includes the following services:

- Environmental Health (Food Safety, Health and Safety, Statutory Nuisances Contaminated Land, Drainage, Air Quality Control)
- Private Sector Housing (HMOs, Illegal Eviction, Renovation Grants, Disability Facilities Grants, etc)
- Home Energy Conservation
- Pest Control
- Stray Dogs
- Clinical Waste
- Cesspool Emptying
- Enforcement and High Hedges
- Licensing (Entertainments, Alcohol and Gambling Premises, Sexual Entertainment Venues, Taxi and Private Hire, Lotteries, Pet Shops and Animal Boarding Establishments, Street Trading, Tattooing/Acupuncture/Body Piercing, etc)
- Emergency and Business Continuity Planning.

2 Regulatory Services Performance Indicators

There are no significant performance issues to bring to Members' attention arising in quarter 3. The performance indicators, for the third quarter running, all show as green which indicates that all targets have been met.

3. Launch of the National Food Hygiene Rating System

It was reported in the quarter 2 performance report that the Council was due to implement the Food Standards Agency's national food hygiene rating system this year. This will give consumers information about the hygiene standards in eating establishments such as restaurants, pubs, cafes, takeaways, hotels and supermarkets.

To publicise the introduction of this new scheme a launch event has been arranged for Wednesday 29 February from 11 am in the Council Chamber. This will involve presentations to local businesses of framed food hygiene certificates and stickers who have consistently achieved a food hygiene rating of 5, had the scheme been launched earlier. It is hoped that the Mayor will attend, in addition to a representative from the Food Standards Agency, Cllr Neil Harden (as the Portfolio Holder), members of the press and food businesses. A light buffet lunch will follow.

Members of the Committee are of course welcome to attend the launch event. For the benefit of any members of the Committee who are unable to attend the launch, Kate Stanley (Environmental Health Officer) will be attending the meeting to give a short presentation on the introduction of the scheme.