

QUARTERLY PERFORMANCE

Resident Services

March 2014

High Level Only



Measure	Owner & Updater	Mar 2013 Result	Trend	Dec 2013 Result	Trend	Mar 2014 Result	Sign Off	Comments	Flag
ASB01 - Number of reports of incidents of anti social behaviour across the borough	Julie Still Nicola Bryant	917 Reports Target: 1332	↗	510 Reports Target: 1038	↘	617 Reports Target: 899	✓	Updater ASB is down across all wards in Dacorum with the exception of 0.4% increase in Grovehill	
ASB02 - Percentage of people responding to the survey who are satisfied with the service they have received following a report of Anti Social Behaviour	Julie Still Nicola Bryant	100.00% (1/1) Info Only		No Data Info Only		No Data Info Only	✓	Owner The level of the response to the surveys has been too low to provide any useful data	
CYP01a - Number of children attending Adventure Playgrounds	Julie Still Pat Fox	11811 Attendances Target: 0	↗	14564 Attendances Target: 12654	↘	10952 Attendances Target: 12047	✓	Owner attendance figures continue to increase at all the playgrounds	
CYP01b - Number of children attending Youth Clubs at Adventure Playgrounds	Julie Still Pat Fox	999 Attendances Target: 0	↗	1727 Attendances Target: 1366	↘	887 Attendances Target: 1018	✓	Owner Attendance remains steady at the youth clubs and has increased on last year	
CYP02 - Number of young people involved in Community and Youth Democracy events	Julie Still Joe Guiton	562 People Target: 0	↘	408 People Target: 400	↘	91 People Target: 350	✓	Updater New officer in post for the year while Claire has been on secondment and this is their first quarter. Jo has been very successful in keeping the interest and momentum of the group going. We have also had some very well attended Youth Action Entertainers events which has helped with figures	

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OTH01 - Average attendance at the Old Town Hall theatre	Julie Still Sara Railson	56.40% Target: 0		76.00% Target: 62.00		68.00% Target: 62.00		Owner A great outcome given that there has been uncertainty about closure due to the improvement works to the Cellar	