

# Appendices

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## Gadebridge, Warners End and Chaulden Neighbourhood Action Consultation

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## Appendix 1: Literal Responses

Q4. Please tell us why you consider your top 5 priorities from Q.3 need improving

"Priority 1"	
"State of road from winter before last still awful - e.g. Haseldines"	1
"road and pavement repairs generally low standard"	1
"Footpath & paving - safety & appearance"	1
"Road repairs do not last"	1
"Pavements are dangerous"	1
"Uneven pavements - easy to trip over"	1
"Most roads and pavements are in a poor state"	1
"When walking to the local shops the pavements are very uneven"	1
"Roads and pavements in the area are in desperate need of repair and renewal"	1
"Dangerous walking on paths and pavements and potholes"	1
"Road and footpaths are dangerous and as a chronic pain sufferer they are a great hindrance to me"	1
"Pot holes in roads"	1
"We are running out of parking spaces in Gadebridge"	2
"Parking - too many roads with double parked cars, cause bad congestion along roads and poor virility on corners"	2

"Priority 2 "	
"road and safety repairs - safety"	1
"Pot holes and general condition of roads is pretty poor. Dog fowling and uneven slabs"	1
"Pavements around Gadebridge are generally in disrepair"	1
"Copious pot holes in the above parking areas. Pavements now damaged. Disrepair, broken irregular bricks/ slabs/"	1
"Recently in my road 3 holes have been filed and other holes have been left unrepaired"	1
"Cracks in pavements and roads"	1
"Road and pavement repairs"	1
"Some small roads off the main routes are in a dreadful state."	1
"Road and pavement, worse in this area. Fennycroft road has been repaired 3 times this year"	1
"Too many uneven surfaces and pot holes"	1
"There are some very bad pavements around. Certain areas of Hemel. When repaired do not last long. Waste of time and money."	1
"Roads and pavements - clear the pavements of snow and ice."	1
"There are some very bad pavements around Hemel"	1
"Parking becoming difficult - cars on pavements"	2

"Lack of parking spaces"	2
"In my road parking is a big problem"	2
"Continual problems with parking. Not enough space for this. I live in a cul-de-sac - pavements are used continually. What would happen if emergency services needed access? Perhaps some grass areas could be implemented for this."	2
"Roads that are parked up on both sides allowing only cars through with difficulty in one direction are bad for drivers and bad for those living there."	2
"Roadside parking often on pavement should be reduced or eliminated for safety and general consideration of neighbours"	2
"Parking in general in HH is atrocious, mainly due to the period of time in which HH was built. Sensitive re-modelling of some green spaces to accommodate more cars is a priority."	2
"Parking spaces are totally inadequate; more need to be added to allow each household to be able to park in close."	2
"Not enough parking spaces to accommodate all the cars. 3 Disabled drivers who need to park in the close. Do not like looking for parking after midnight outside close."	2
"Not enough parking spaces to accommodate all cars"	2
"provide activities for young people"	3
"activities for teenagers -they are non existent in the Warners End area"	3

"Too many cars for driveways and parking bays"	2
"Far too many vans & lorries parked"	2
"When walking, a lot of cars are parked on the pavement. When driving sometimes the road is blocked by people parking on the road."	2
"Parking on pavements, up kerbs and broken concrete tiles, etc. causes wear and tear enough but the horrendous disrepair of the roads adds immeasurably to this."	2
"Local of youth clubs"	3
"From the above, I feel that teenagers need to have things to do, if there is nothing to do, they hang around shops."	3
"Teenagers hanging around shops - need activities"	3
"Clean Streets - litter Dog Fouling are all too evident"	4
"Shopping - not bad now"	5
"Shopping - not a lot in local parade. Fresh veg and meat very limited. not good for people who cant get anywhere else"	5
"Loss of post office is meaning less shoppers at facilities"	

"When I was young there was a youth club behind stoneycroft shops and me and my friends liked going there. But there aren't any now."	3
"Activities for Teenagers - Promote the only building in North West - provide support for YC"	3
"There is NOTHING for teenagers and young people in the area."	3
"clean street - broken glass and rubbish everywhere"	4
"Local shop facilities/ empty shops"	5
"Make the shopping area more up to date"	5
"Difficult to get GP appointments in less than a week. Hospital facilities in terminal decline."	
"DBC getting larger, Watford unable to cope with demand"	
"No A&E - Watford very difficult to get to."	
"Post office for elderly"	
"Too much litter in woods"	
"There just aren't many places i can't take my 2 young children. The closest playground may be in a huge space but there isn't much in it."	
"My Partner has over the few years living in Warners End has on a number of occasions received racist verbal abuse from teenagers at the shops area. He also witnessed the Chinese takeaway shop also has had the same abuse from teenagers on a few occasions"	
"Bus connections could be better to town, Berkhamsted and station."	
"It affects everyone"	

"Keeping a 'reasonable' bus service"	
"crime - 7% is still too much"	
"crime - not strict enough sentencing"	
"affordable decent housing - there is an overall short fall"	
"There isn't anywhere that i could go out to work in the evening within walking distance when my husband is home from work"	
"Urgent care facilities are nominal, hospital access difficult"	
"Parks - not even a cup of tea in Gadebridge park - look at St Albans"	
"Many roads are in a poor state. For safety and less pollution what about speed limits and better bike access to town - the cycle path is in atrocious state of repair."	
"The issue has been raised with me"	
"There is no real local community, just strangers living together."	

How is anybody under 30 supposed to afford a house in this area

<b>"Priority 3"</b>	
"road/pavements - far too many potholes - this part of Hertfordshire is a disgrace"	1
"I have noticed the state of the roads full of potholes that need fixing."	1
"Pavement pose a problem for less mobile constituents"	1
"Parking - pavement parking causing obstruction"	2
"People are always blocking my driveway"	2
"Parking - grass cutting the verge would improve the appearance of the area and would allow parking without obstructing the pavement"	2
"My road is not passable at times due to cars and vans just left wherever people think is acceptable. A Fire Engine would not be able to get passed."	2
"Parking - Make sure all parked cars are taxed."	2
"Some places always have teenagers hanging around, riding motorbikes on footpaths and in parks."	3
"activities teenagers - kids hanging around causes trouble"	3
"Teenagers need to be kept busy to prevent ASB"	3
"Youth Facilities"	3

<b>"Priority 4"</b>	
"Chaulden Terrace entrance really needs repairing."	1
"Some areas parking at a premium"	2
"Parking a problem, in shopping area and many streets"	2
"Self-evident - activities needed to get them away from playing football on the streets."	3
"Litter everywhere. Hedges with dumped food wrappers"	4
"Litter and fly tipping especially in the lanes"	4
"Usually litter and cars parked on open spaces"	4
"clean street - have deteriorated over the past 12 months - particularly close to the shopping centres"	4
"We need people to be employed in street cleaning"	4
"Train children not to drop litter and to respect the area to keep clean streets"	4
"Clean streets"	4
"When the hedgerows are cut in the communal areas it makes a mess. No-one wants to litter pick anymore."	4

"Chaulden shops offers just the basics and Warners End, although better, increasingly have teenagers hanging around."	3	"Bin collection needs to be re-thought as these are often full and placed in unsightly areas in front of houses for litter to blow around. Perhaps areas earmarked for community 'pride' such as litter picks, helping elderly neighbours with front gardens? Perhaps cut price summer bedding? Encourage veg. growing with children/families? (Am I still within the realms of reality)?"	4
"3 and 4 Facilities for young children and activities for teenagers - We have a youth centre in Gadebridge that has no funding at all. This should be made possible to open daily"	3	"Clean streets - Alleyways from the Thistles to Butts End, always full of rubbish, graffiti."	4
"Clean streets - The back of Saffron Lane always full of rubbish"	3	"Gadebridge shops have become used for other purposes than resident shopping"	5
"Once the streets need cleaning and repairing it brings the area down."	4	"Shopping facilities - Stoneycroft, looking tired in need of investment"	5
"Too much litter everywhere"	4	"Shopping - needs some new venues and post office."	5
"Clean streets - Gutters and drains"	4	"Are there any community activities? We don't hear about them."	
"Clean streets - litter, fine people for dropping it"	4	"Hope the Health Services will stay near by"	
"Limited choice of shops, insufficient for all requirements."	5	"Maintain a suitable level of secondary schools"	
"Shopping - No post office Gadebridge shops needs an enticing makeover. Always looks dirty. Need some new venues."	5	"education provision - school pick up sites"	
"Vandals Hanging about and causing damage to street signs and property"		"housing - more housing needed"	
"crime isn't bad but its always an important area"		"Affordable homes to me is council housing and I feel what is left of these houses must not be sold off, but remain as council houses, so that those on very low wages have a place to live."	

"A reasonable transport service to be available from all times of the day."	
"Provision of bottom end office/ workshop jobs"	
"Particularly car damage due to parking difficulties/ congestion allows for this"	
"Creators of more jobs"	
"No public sector cuts and all jobs should be well paid"	
"As we are getting older good bus service is necessary"	
"More use could be made of the Chaulden Lane fields during the summer."	
"Crime - do not feel safe - cold callers, never see policeman walking"	
"shopping - Fresh fruit, meat limited choice, poor choice of shops"	
"There is good community focus regarding areas to shop and play areas. Perhaps this could be enhanced by encouraging 'community projects'? Building on the 'feel good' factor from the Jubilee and Olympics?"	
"It follows on from 2)"	

"Community activities - since college closed to leisure activities little for mature local people"	
"Community Activities - must never be cut - only time many people go out"	
"It is of concern to people"	
"Children have some local bit, but need more."	
"Community Activities - more information needed"	

<b>"Priority 5"</b>	
"Pavement uneven. Easy to trip. Roads utter disgrace"	1
"road and pavement terrible"	1
"The roads and pavements could use a lot of repairs, especially where cars park on the pavements."	1
"Car owners to be more considerate of mobility scooters and wheelchairs and stop parking completely on the footpath"	2
"Parking limited at shops and cars overflow into my road."	2
"Much litter in the streets and parks"	4
"Litter, gum, fouling by animals. Bins on pavements for storage. Looks unsightly, litter blows around. Dog/ cat pulling litter out. Need better bin collection"	4
"Clean streets - I moved to Hemel in 1957 so clean and taken care of. now in many places neglected"	4
"Clean Streets - doing a good job keep it going."	4
"Keep Hemel green"	
"Houses with a minimum 3659m floor plan"	
"I personally have no other complaints"	
"Crime - do you best"	
"More affordable housing needed in the area"	
"Bus services are fine in the daytime but we need late everyday and on Sundays"	
"Parks and opens spaces are quite good now"	
"Affordable rented housing"	



"Co-op my local shop is really over priced"	
"Again, Chaulden Lane could be used more."	
"Public transport is okay, but would like to see a weekly ticket including Sunday, regardless if it's another company running it from the Monday to Saturday. We need more joined up thinking!"	
"Internet access and speed affects quality of life. The phone lines in parts of Chaulden are known to be very slow for the Internet. BT is known to react to publicity and the Council should shout publicly about this."	
"Cultural Focus - since demise of the pavilion cultural vacuum in town centre not helped by reduced college leisure and cultural courses"	
"Housing - need affordable rented accommodation."	
"Level of crime - Burglaries appear to be increasing"	
"I suppose this interface with the above. Encouraging close communities will engender stronger bonds, understanding and learning."	
"It has been raised as an issue with me since 2005"	
"Community activities - need to be more activities in the area. Especially for over 60's."	
"crime around Gade shops"	

**Appendix 2: Table with raw number and percentages**

Q.5 Thinking about your area, how satisfied or dissatisfied are you with each of the following services?

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied
Keeping public land clean of litter and refuse	1 (2.2%)	21 (45.7%)	9 (19.6%)	10 (21.7%)	5 (10.9%)
Refuse collection/ doorstep recycling	20 (40.8%)	19 (38.8%)	4 (8.2%)	4 (8.2%)	2 (4.1%)
Local tips/ Household waste recycling centres	19 (39.6%)	20 (41.7%)	8 (16.7%)	0 (0.0%)	1 (2.1%)
Local transport information	5 (11.4%)	14 (31.8%)	20 (45.5%)	4 (9.1%)	1 (2.3%)
Local bus services	7 (15.6%)	21 (46.7%)	12 (26.7%)	5 (11.1%)	0 (0.0%)
Sports/ leisure facilities	5 (10.9%)	18 (39.1%)	13 (28.3%)	6 (13.0%)	4 (8.7%)
Mobile library service	1 (2.6%)	10 (25.6%)	24 (61.5%)	3 (7.7%)	1 (2.6%)
Community Centre	6 (13.3%)	15 (33.3%)	18 (40.0%)	5 (11.1%)	1 (2.2%)
Youth Provision	2 (4.8%)	3 (7.1%)	21 (50.0%)	10 (23.8%)	6 (14.3%)
Parks and open spaces	11 (23.4%)	25 (53.2%)	9 (19.1%)	1 (2.1%)	1 (2.1%)
Parking	2 (4.1%)	11 (22.4%)	7 (14.3%)	17 (34.7%)	12 (24.5%)

**Appendix 3: Table with raw number and percentages**

Q.6 Thinking about your area, how much of a problem do you think each of the following are?

	Very big problem	Fairly big problem	Not a very big problem	Not a problem at all	No opinion	Total number of responses
Noisy neighbours or loud parties	1 (2.2%)	3 (6.5%)	20 (43.5%)	21 (45.7%)	1 (2.2%)	46
Teenagers hanging around the streets	2 (4.3%)	20 (42.6%)	21 (44.7%)	4 (8.5%)	1 (2.1%)	48
Rubbish or litter lying around	5 (10.9%)	18 (39.1%)	23 (50.0%)	0 (0.0%)	0 (0.0%)	46
Vandalism, graffiti and other deliberate damage to property and vehicles	2 (4.3%)	11 (23.4%)	27 (57.4%)	6 (12.8%)	1 (2.1%)	47
People using or dealing in drugs	0 (0.0%)	4 (8.7%)	17 (37.0%)	16 (34.8%)	9 (19.6%)	46
People being drunk or rowdy in public places	1 (2.1%)	9 (18.8%)	24 (50.0%)	12 (25.0%)	2 (4.2%)	48
Abandoned or burnt out cars	0 (0.0%)	0 (0.0%)	15 (32.6%)	28 (60.9%)	3 (6.5%)	46

**Appendix 4: Literal Responses**

Q7. Please tell us what you like about your area

"Please tell us what you like about your area."
"Clean, quiet and safe"
"The park, trees and the neighbours"
"Near to park land, near to open fields"
"I AM OPPOSITE THE SHOPS"
"The open field along Galley Hill, Local Shops, close to Gadebridge Park, quite quiet, feels safe."
"There's a lot of good things, countryside, good publicity"
"A pleasant area with green spaces, local authority try to maintain standards"
"General ambience is first class, well looked after by LA"
"I live in a nice area, a quiet part of the street and have very nice neighbours"
"Position of school for my daughter, local shops, green spaces & my neighbours."
"Secluded"
"Its ok"
"Valley between Gadebridge and Warners End"
"good neighbour, good bus service"
"quiet and clean"
"Easy access to Watford and London"
"Generally a pleasant area to live in, but now appears to being neglected"

"When grass in public areas is mown. Owners and tenants take care of their front gardens. Green space between areas."
"Safe, quiet with trees and open spaces"
"it is at the edge of town with plenty of green space around the area and beyond"
"Pleasant surroundings Friendly neighbours"
"Grass"
"Children's youth club"
"Everyone seems quite friendly and there are some nice walks that aren't too hilly"
"It is very green. Lots of trees and grassed areas. Quiet. Friendly neighbours."
"Warners End has a wonderful green space by the shops and the space connecting Warners end to Gadebridge. Looking at Hemel as a whole, if we loose our green spaces, Hemel Hempstead would have nothing more to offer people to live there."
"It is fairly quiet and clean. We don't have problems with teenagers hanging around and people are respectful of each other"
"The dumping of free newspapers, presumably by the deliverers, is an occasional but growing problem."
"Green space, generally well maintained, good range of local facilities"
"Open green spaces. We are particularly pleased with the tree planting that has happened over the last year. Peace and quiet of where we live. Easy access to local shops."
"More shops than a lot of areas"
"Lots of parks and green space"
"Surroundings are very natural. The woodland areas create a special atmosphere of tranquillity and that contributes to low crime rates."
"For my particular needs I am quite satisfied. My daughter attends the local school, my home is situated in a good position for this and we have nice neighbours. There is mixed housing which I like and nice green areas around. The local shops are not too far away and provide a good selection."
"The views onto the Warners End valley (the Dip. The friendly people in the area."
"The valley at Gadebridge"
"Good shops, east access to buses, quiet, clean"
"Rather quiet and peaceful area"
"Green trees and fields. Friendly neighbours close to amenities. good steering group"
"Lots of green space, walking distance, very good neighbours"
"Friendly neighbours, fields and Trees"

## Appendix 5: Literal Responses

Q8. Is there anything else you would like to tell us about living in your area?

"Is there anything else you would like to tell us about li..."
"The area has detonated over the last five years due to above answers"
"Too many cars for driveways and parking bays. Almost continuous building work going on in close of 10 houses. Parked vehicles blocking access and blocking visibility."
"There is no speed limit on a sat and sun"
"I am very fed up with cleaning up other peoples dog mess from along the roads in my area. I regularly clean up after my dogs - and other peoples. I think there should be more signs to discourage this and fixed penalties."
"Black bins only fortnightly"
"Where there is grass on Kerbsides why cant these be concreted over and made so that cars can be parked"
"Some vandalism and damage to property i.e. St Pauls Church, Garden fences"
"some local houses not maintained & looking run down"
"Road repairs and resurfacing very poor"
"We need to protect the green spaces and green belt"
"Louis music from open windows in summer months"
"We need to promote the youth club at Gadebridge - open fortnightly. We need 3 volunteers for Friday junior club"
"There is an issue of race relations, my partner who is south east Asian has received abuse on a number of occasions and has seen it at the Chinese takeaway at Warners end. In this I have become more aware as a white person and have seen abuse towards Indian staff at the Tesco's. This seems sadly to say from White teenagers."
"Would like more activities for teenagers."
"Increasing level of thoughtlessness, lack of consideration for others"
"One negative issue we have is the recent dog fouling which extends, on the pavement and outside homes, from Galley Hill end of Spring Lane and right up to junction of Galley Hill with the Boxted Road. Report made to local dog warden but no action taken."
"Just so sad how Hemel has been neglected no hospital, no cinema in town, no entertainment. Just more and more flats. Old market should be bus station, take a look"
"Overgrown grass and hedges - litter and over flowing bins/ dog bins away from shop area"
"Cash point - where no charge is given"
"The Rossgate shopping arcade is dark and dingy. If it was open and welcoming it could attract more custom. Why can't something be done with the abandoned church plot? More parking, a play area for children? WE don't need more flats we need more facilities...."
"Stop large vans parking everywhere, over night."
"Just to reiterate that the general consensus is again parking issues"
"When I come home late and the lights are off. Don't like looking for parking outside my close."